COMMUNICATIONS ALLIANCE LTD

INDUSTRY GUIDELINE

G602.4:2023

LOCAL NUMBER PORTABILITY

IT SPECIFICATIONS AND OPERATIONS MANUAL PART 4 - CATEGORY C PROCESSING

G602.4:2023 Local Number Portability: IT Specifications and Operations Manual Part 2- Category A Processing Industry Guideline

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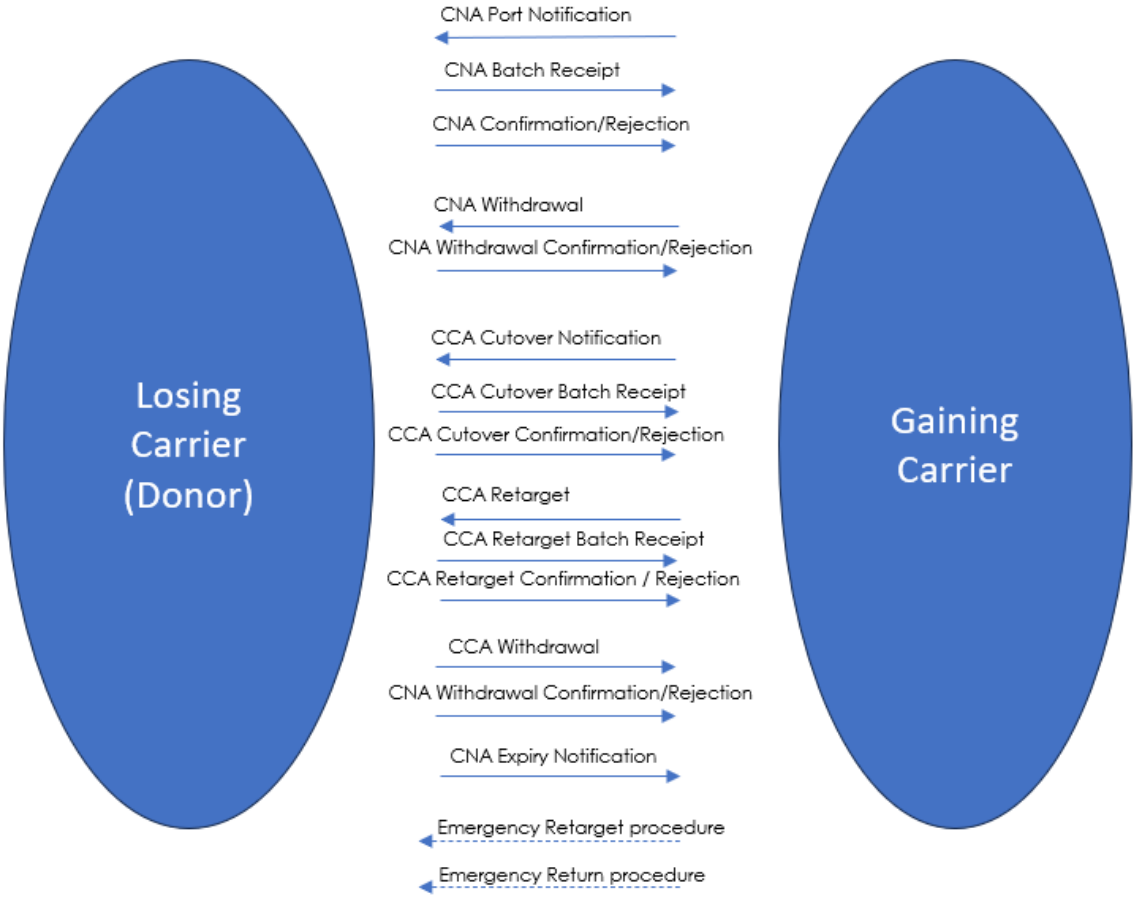
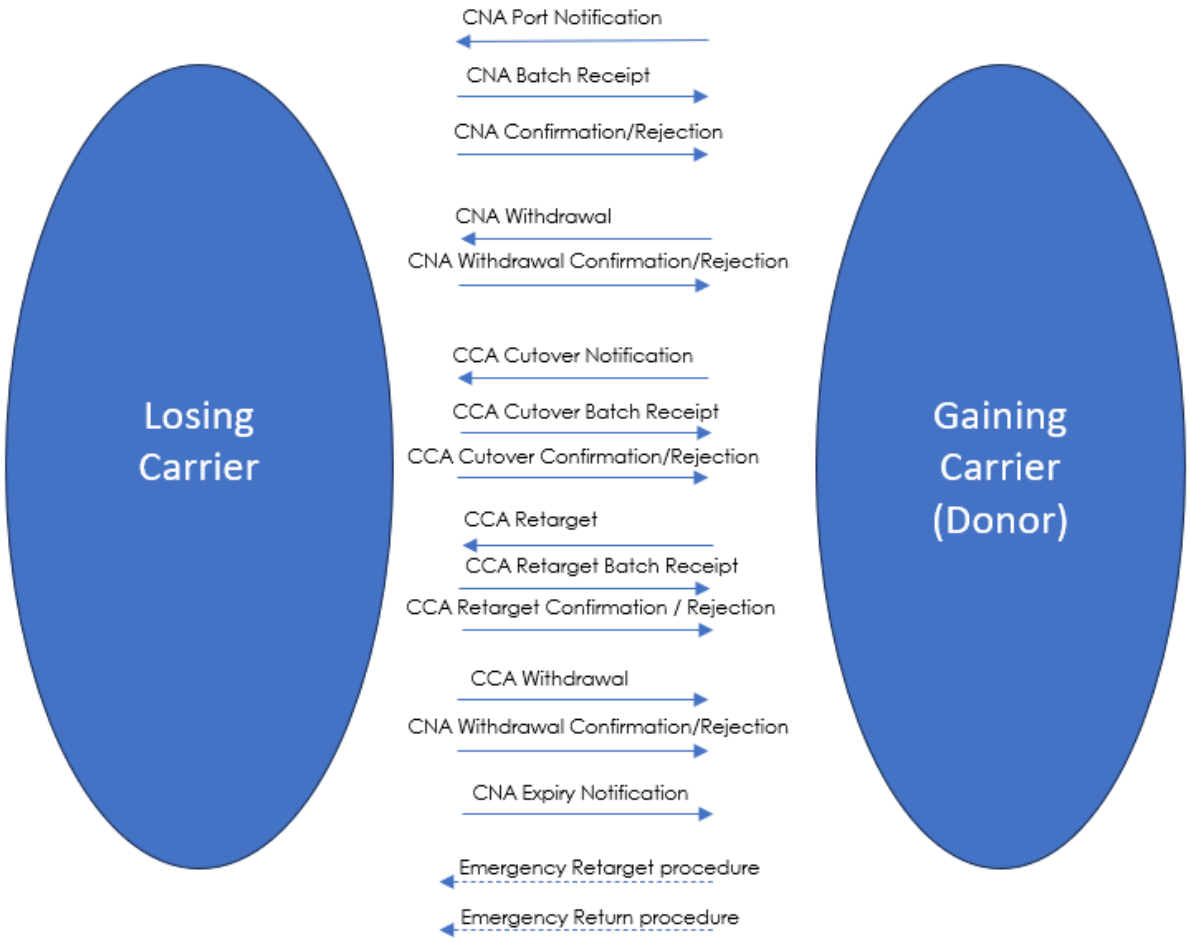
1 CATEGORY C – CONTEXT DIAGRAMS

The following diagrams identify the agreed transactions that are to be supported for the Cat.C process. A solid line "——————→ "indicates that the transaction is automated, while a broken line "- - - - - - - " indicates that the transaction is manually handled via agreed operational procedures.

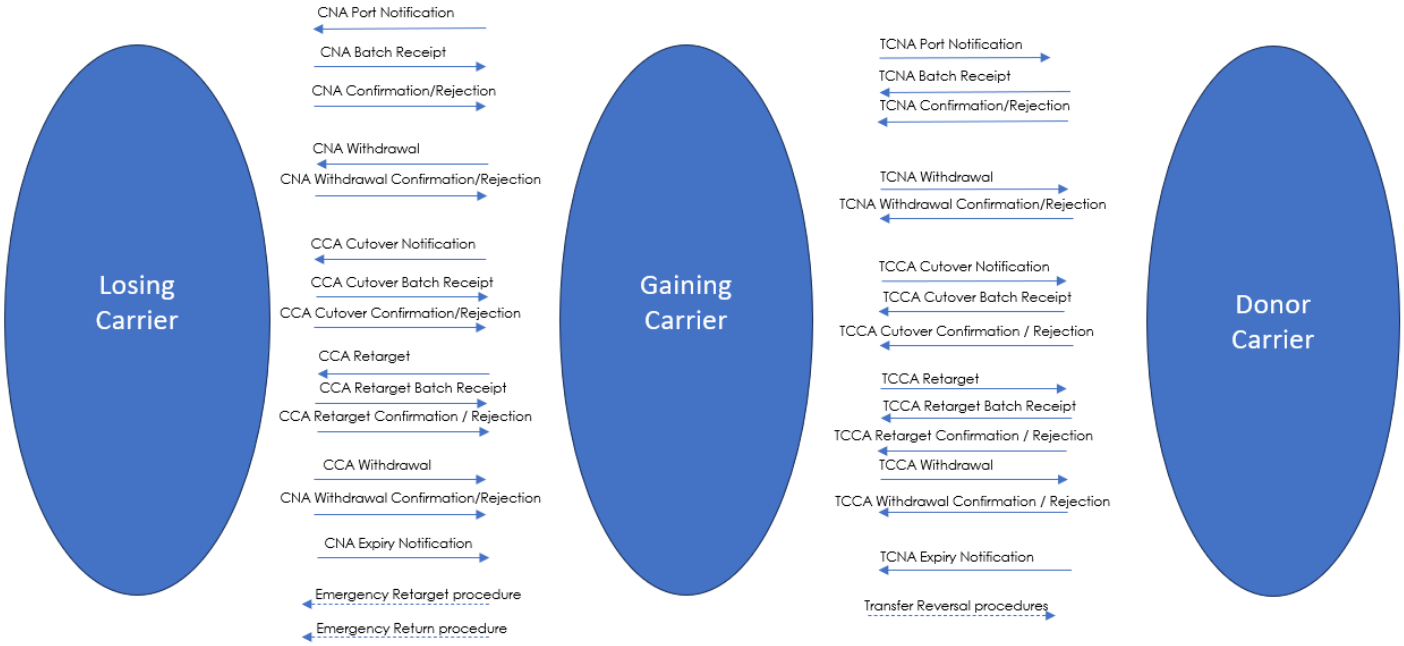
1.1 Category C – Donor as Losing Carrier



1.2 Category C - Donor as Gaining Carrier

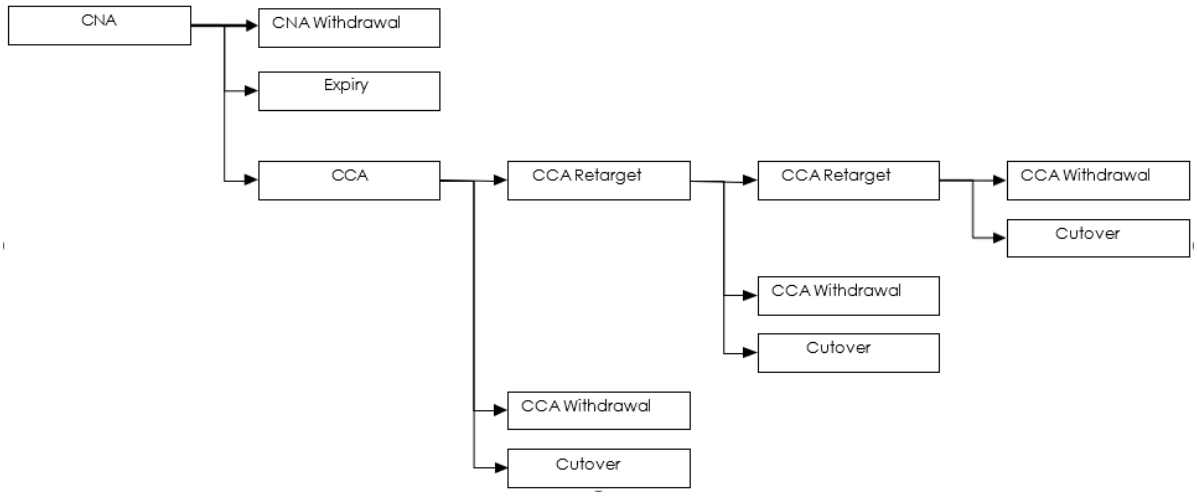


1.3 Category C – Third Party

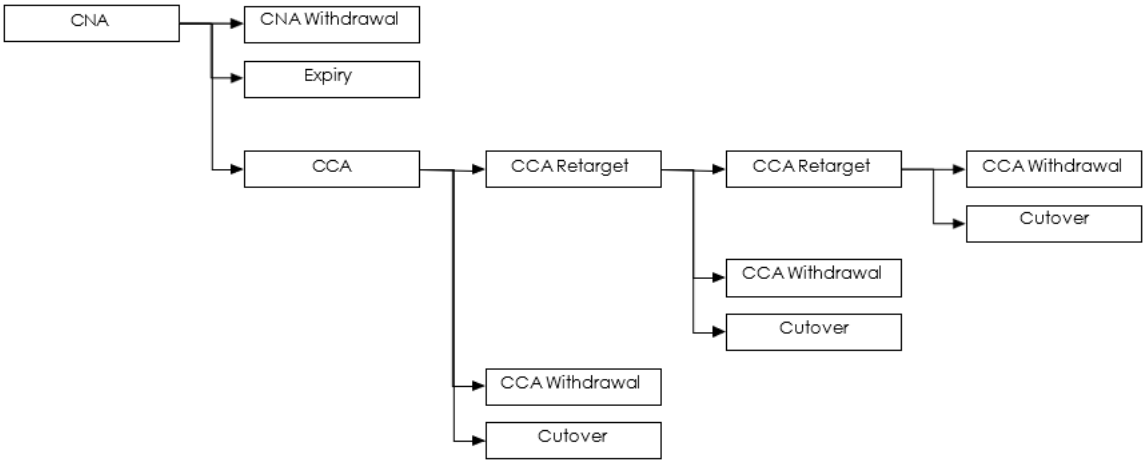


2 CATEGORY C – EVENT TREE DIAGRAMS

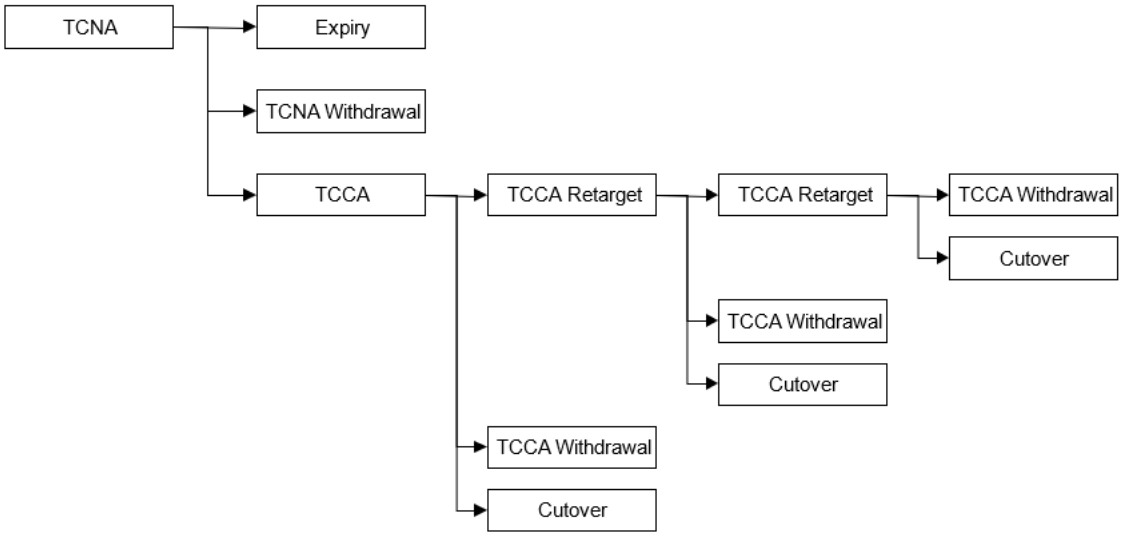
2.1 Category C - Donor as Losing Carrier



2.2 Category C - Donor as Gaining Carrier

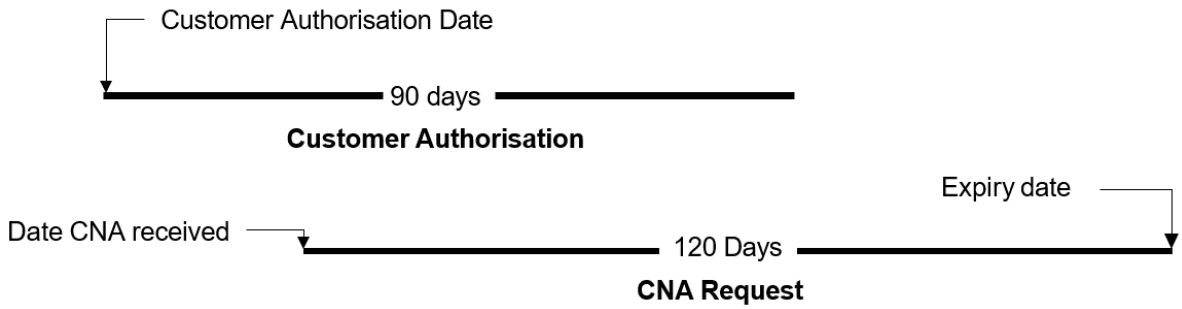


2.3 Category C – Third Party

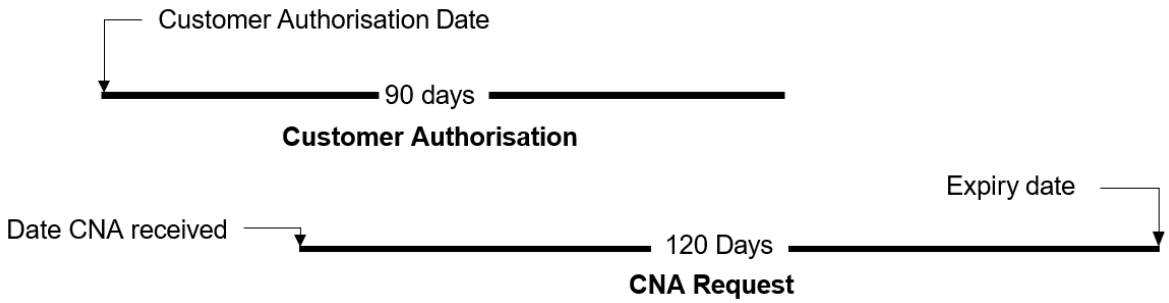


3 CATEGORY C – LIFETIME OF A PORT

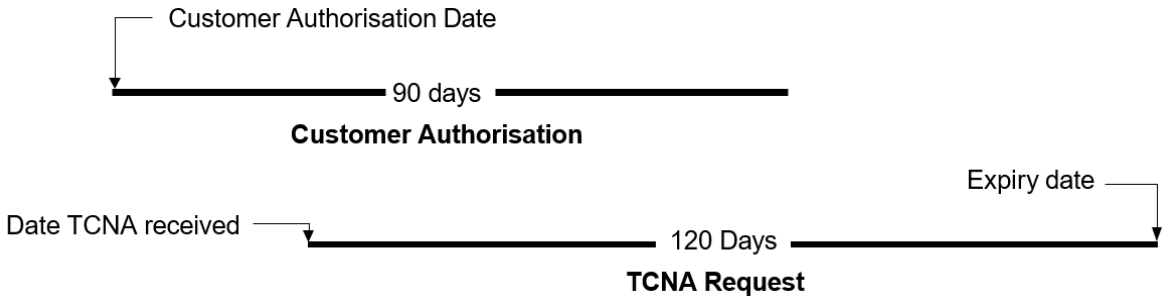
3.1 Category C - Donor as Losing Carrier



3.2 Category C - Donor as Gaining Carrier

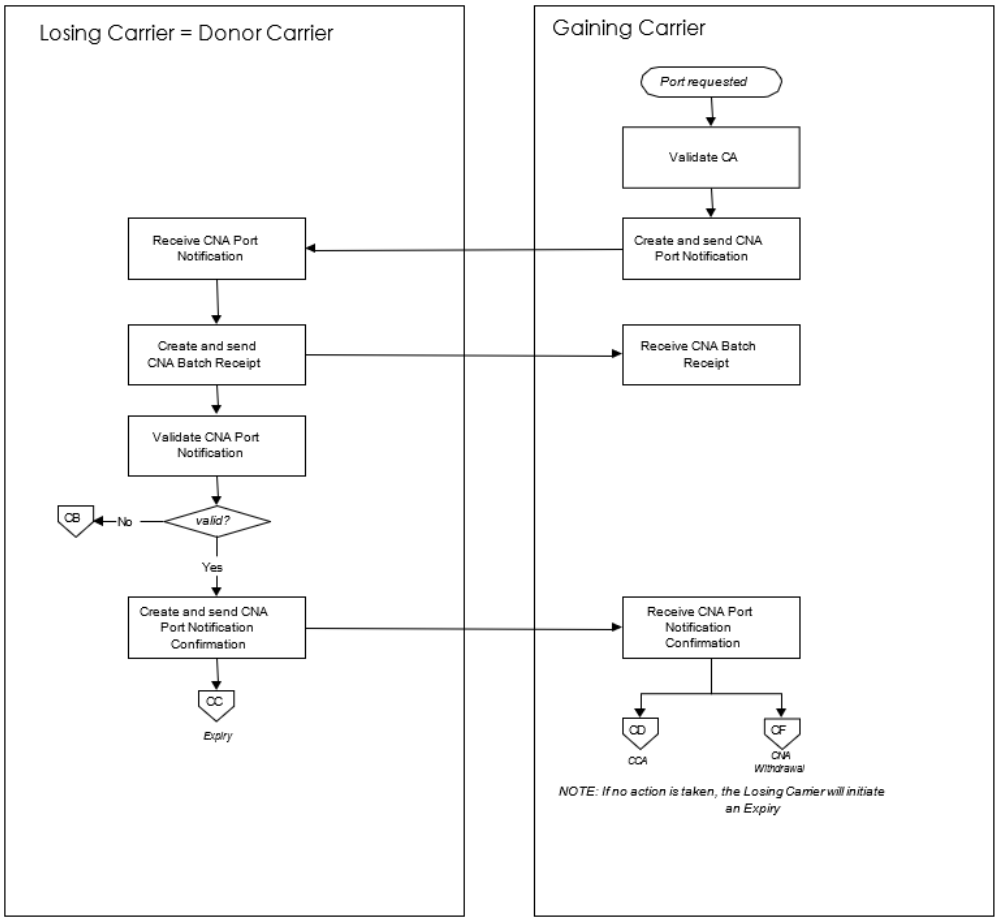


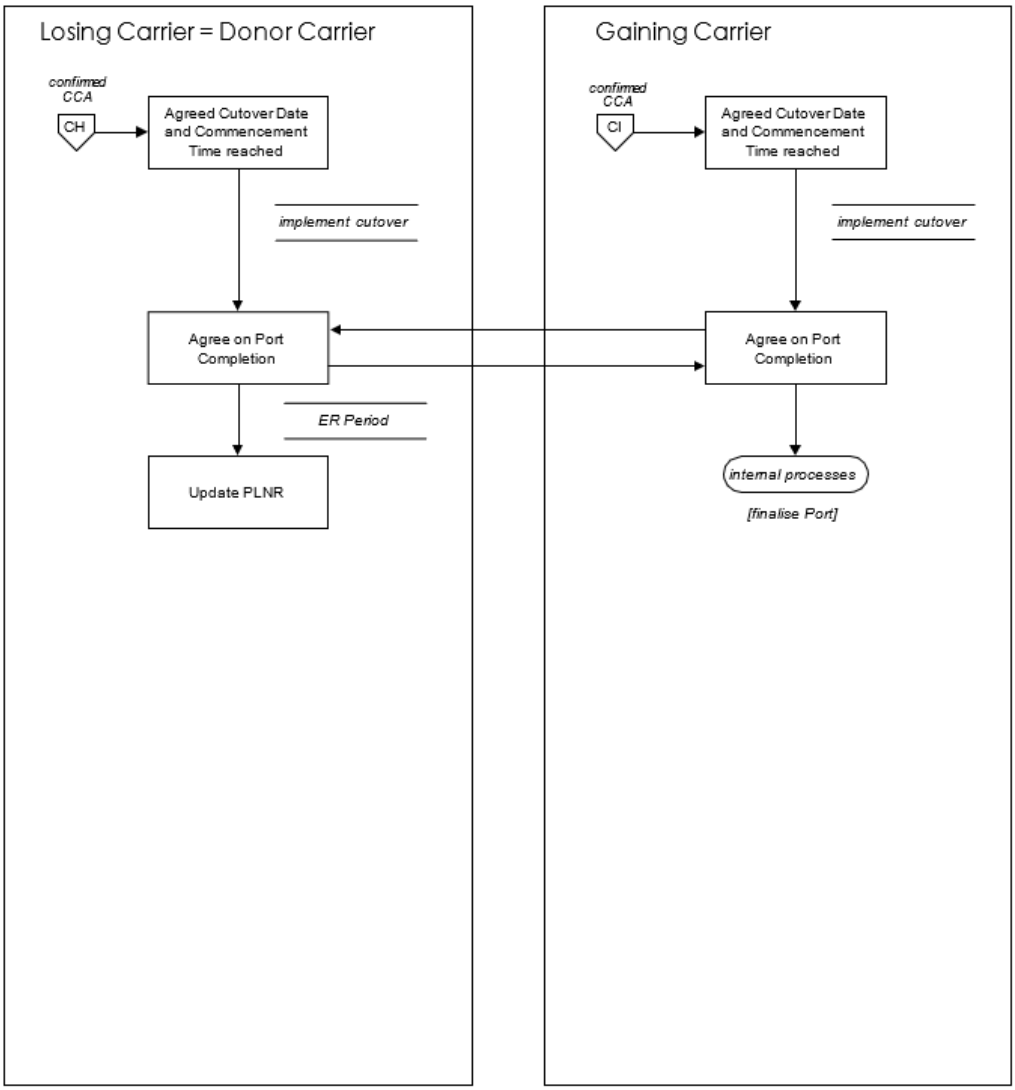
3.3 Category C – Third Party

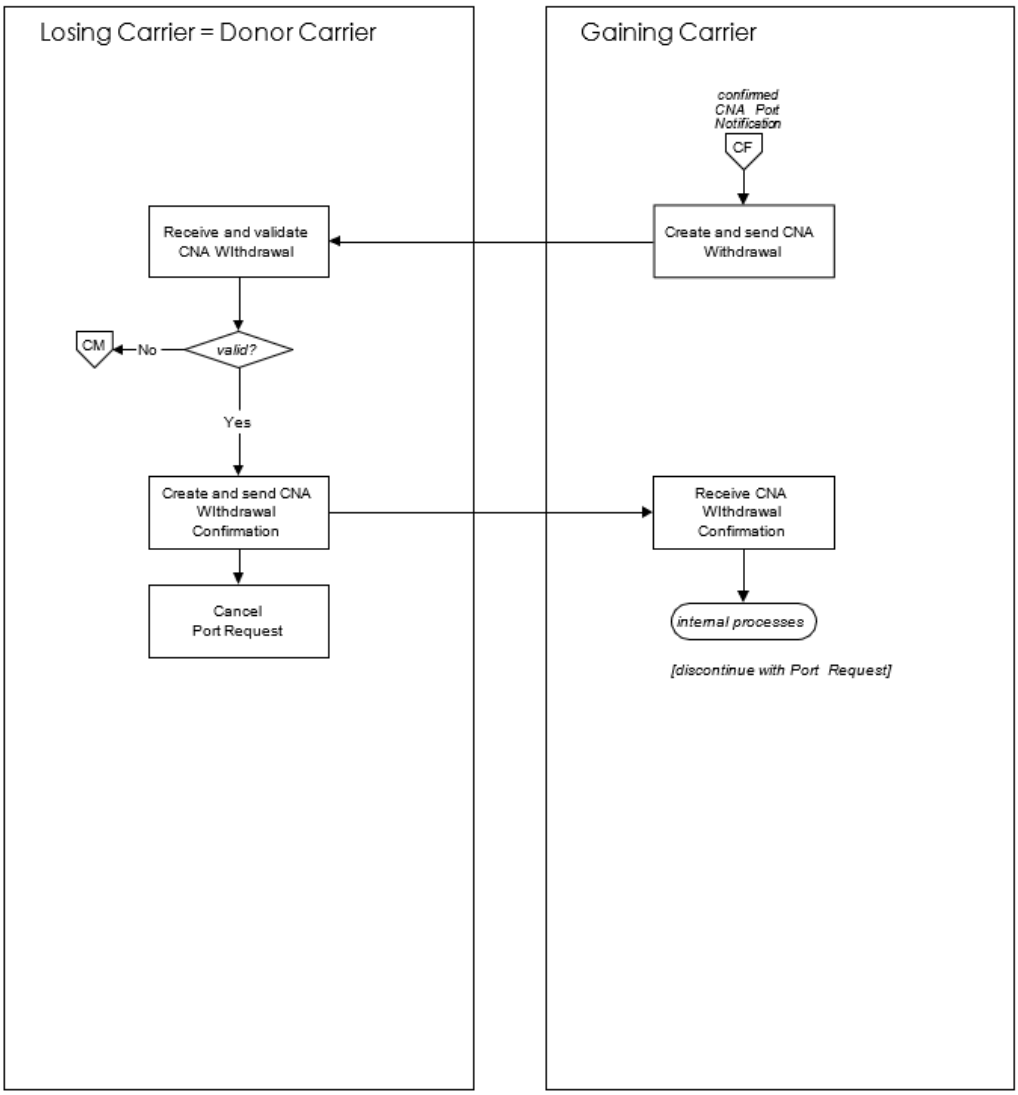


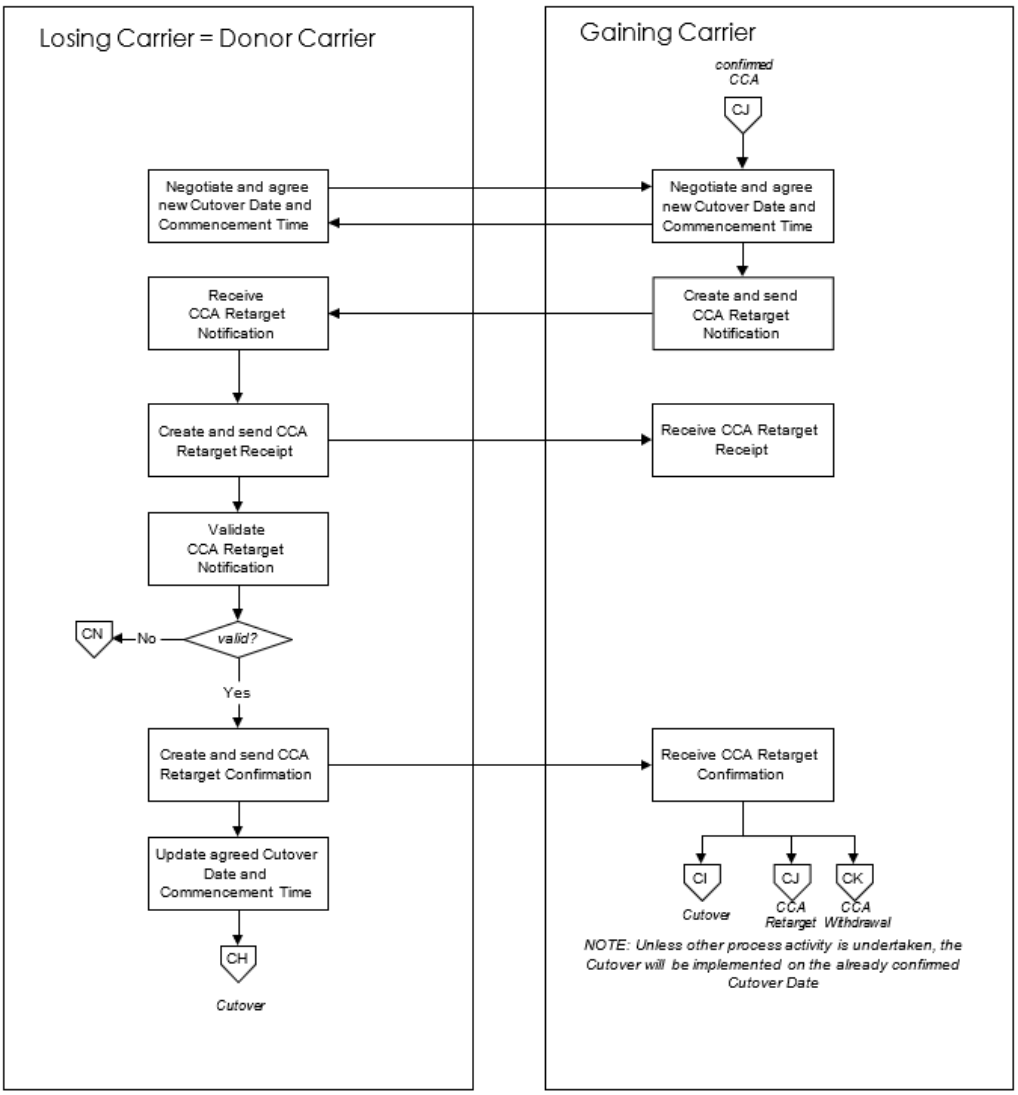
4 CATEGORY C – PROCESS FLOW DIAGRAMS

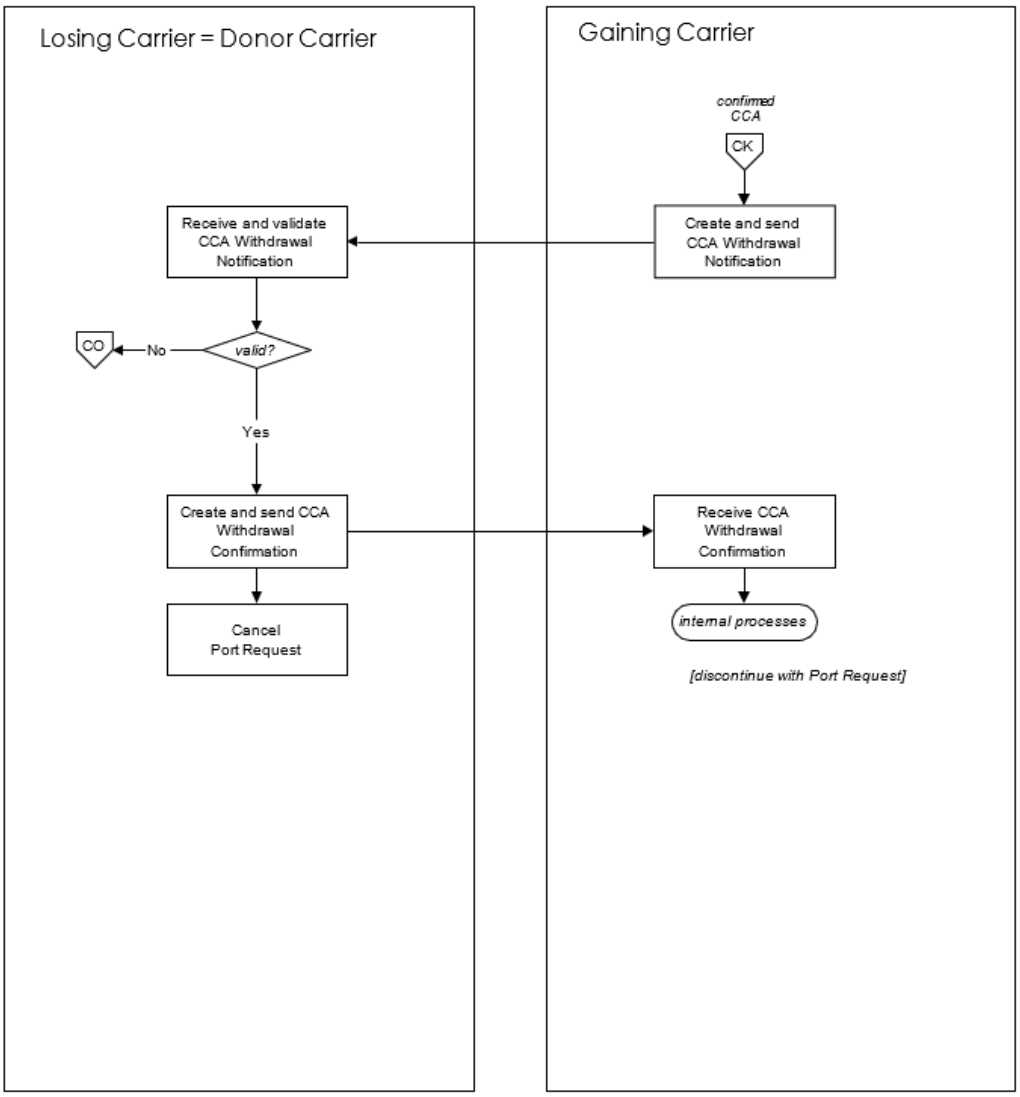
4.1 Category C - Donor as Losing Carrier

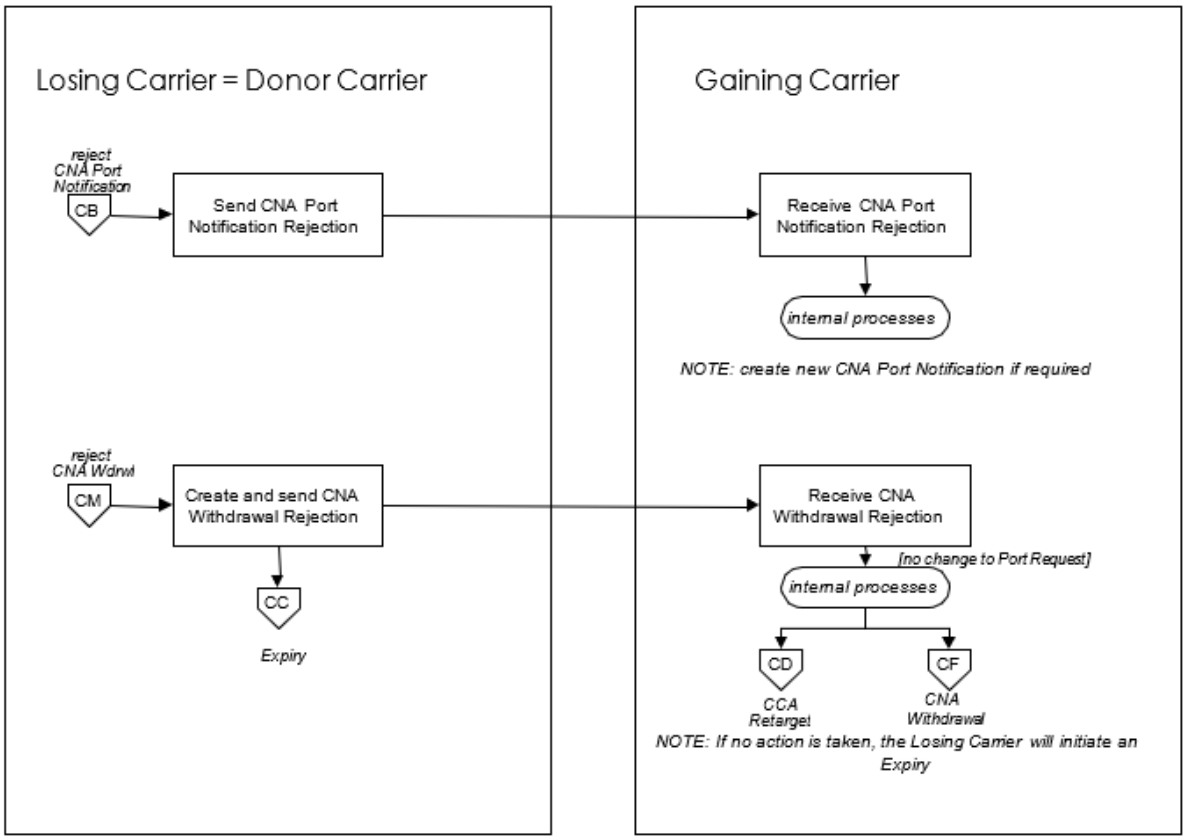


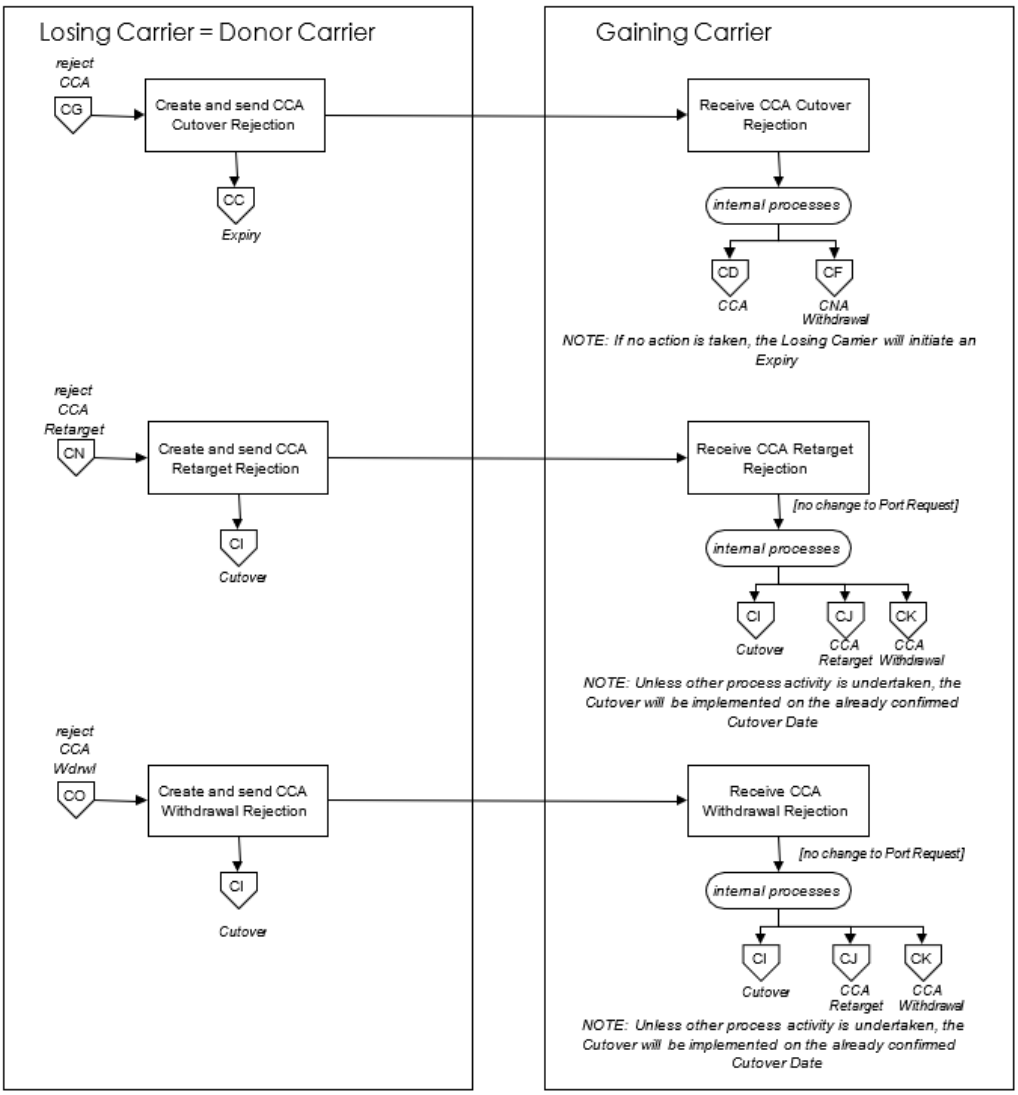

Losing Carrier = Donor Carrier
confirmed CCA
CH
Agreed Cutover Date and Commencement Time reached
implement cutover
Agree on Port Completion
ER Period
Update PLNR
Gaining Carrier
confirmed CCA
CI
Agreed Cutover Date and Commencement Time reached
implement cutover
Agree on Port Completion
internal processes
[finalise Port]

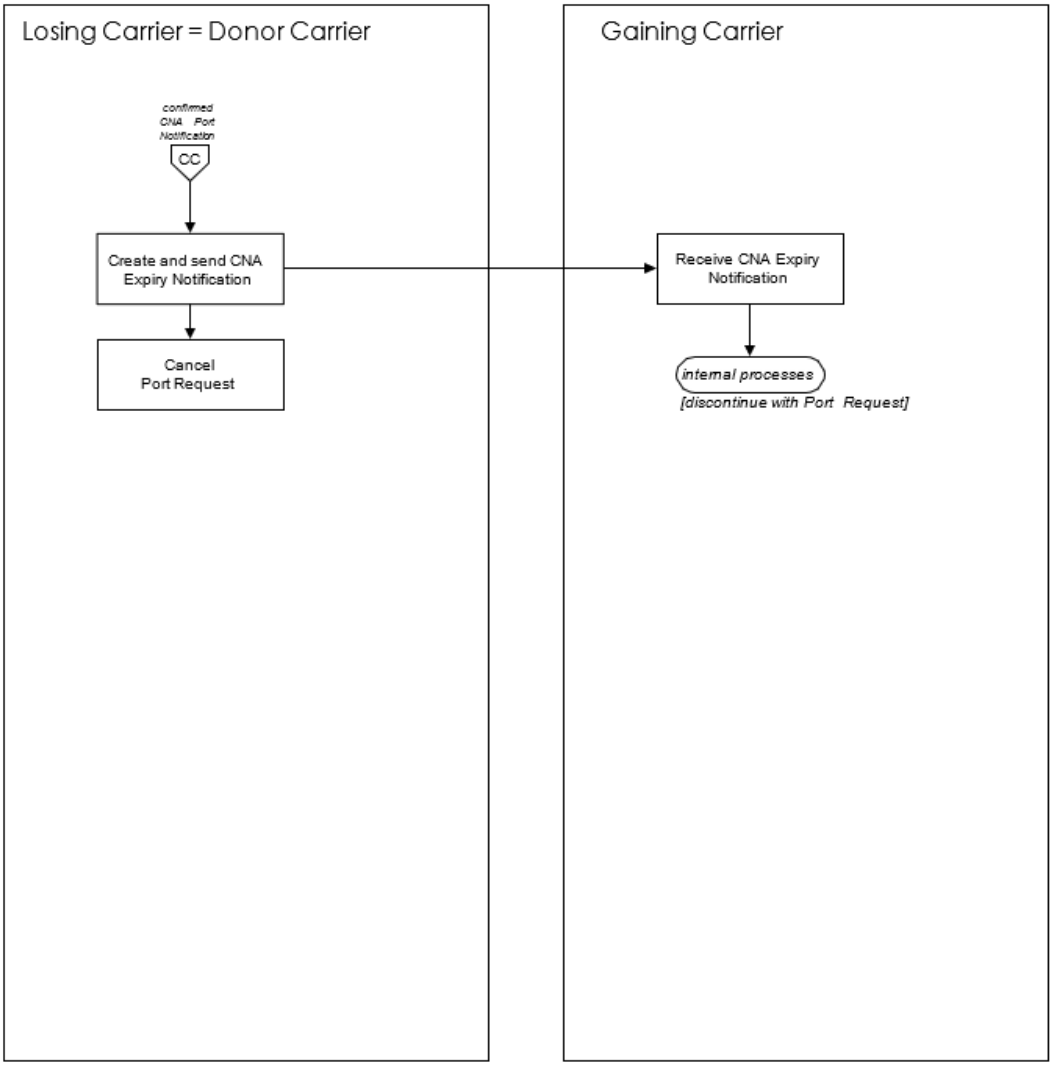

Losing Carrier = Donor Carrier
Gaining Carrier
confirmed CNA Port Notification
CF
Receive and validate CNA WIthdrawal
Create and send CNA Withdrawal
CM
No
valid?
Yes
Create and send CNA WIthdrawal Confirmation
Receive CNA WIthdrawal Confirmation
Cancel Port Request
internal processes
[discontinue with Port Request]


Losing Carrier = Donor Carrier
Gaining Carrier
confirmed CCA
CJ
Negotiate and agree new Cutover Date and Commencement Time
Negotiate and agree new Cutover Date and Commencement Time
Receive CCA Retarget Notification
Create and send CCA Retarget Notification
Create and send CCA Retarget Receipt
Receive CCA Retarget Receipt
Validate CCA Retarget Notification
CN
No
valid?
Yes
Create and send CCA Retarget Confirmation
Receive CCA Retarget Confirmation
Update agreed Cutover Date and Commencement Time
CI
CJ
CK
Cutover
CCA Retarget
CCA Withdrawal
CH
Cutover
NOTE: Unless other process activity is undertaken, the Cutover will be implemented on the already confirmed Cutover Date

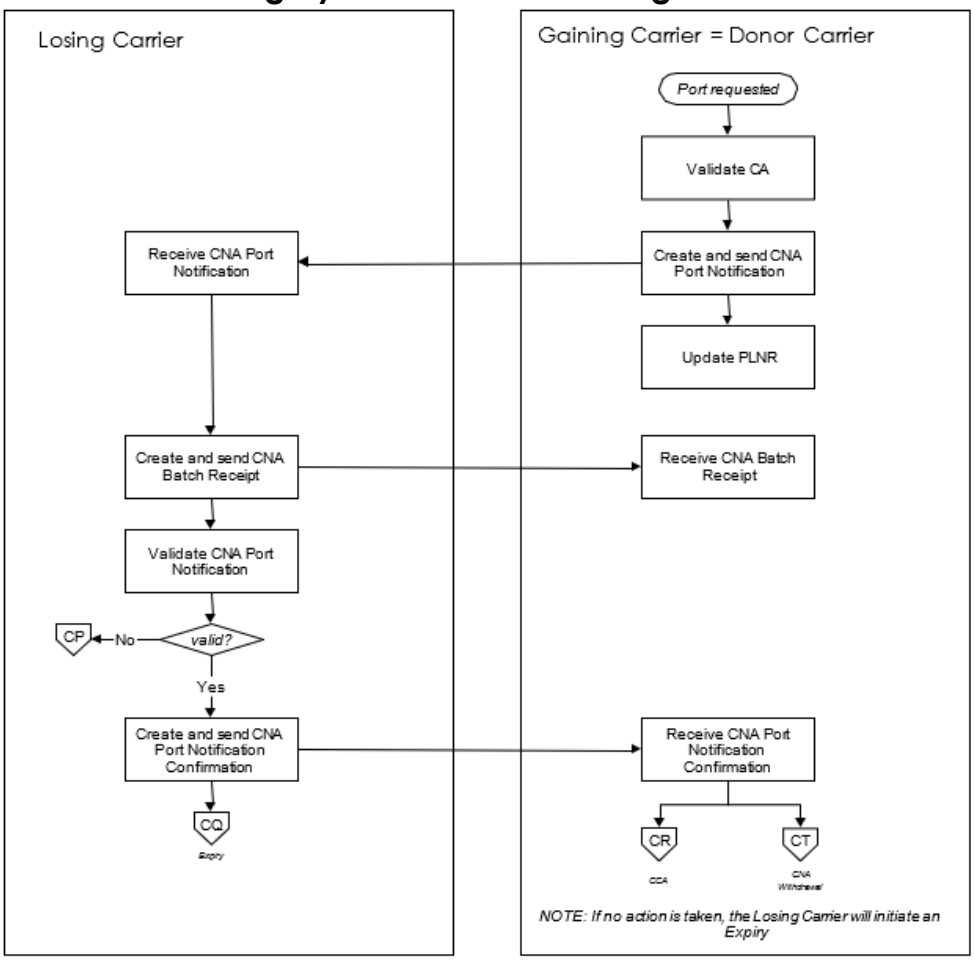

Losing Carrier = Donor Carrier
Gaining Carrier
confirmed CCA
CK
Create and send CCA Withdrawal Notification
Receive and validate CCA Withdrawal Notification
CO
No
valid?
Yes
Create and send CCA Withdrawal Confirmation
Receive CCA Withdrawal Confirmation
Cancel Port Request
internal processes
[discontinue with Port Request]

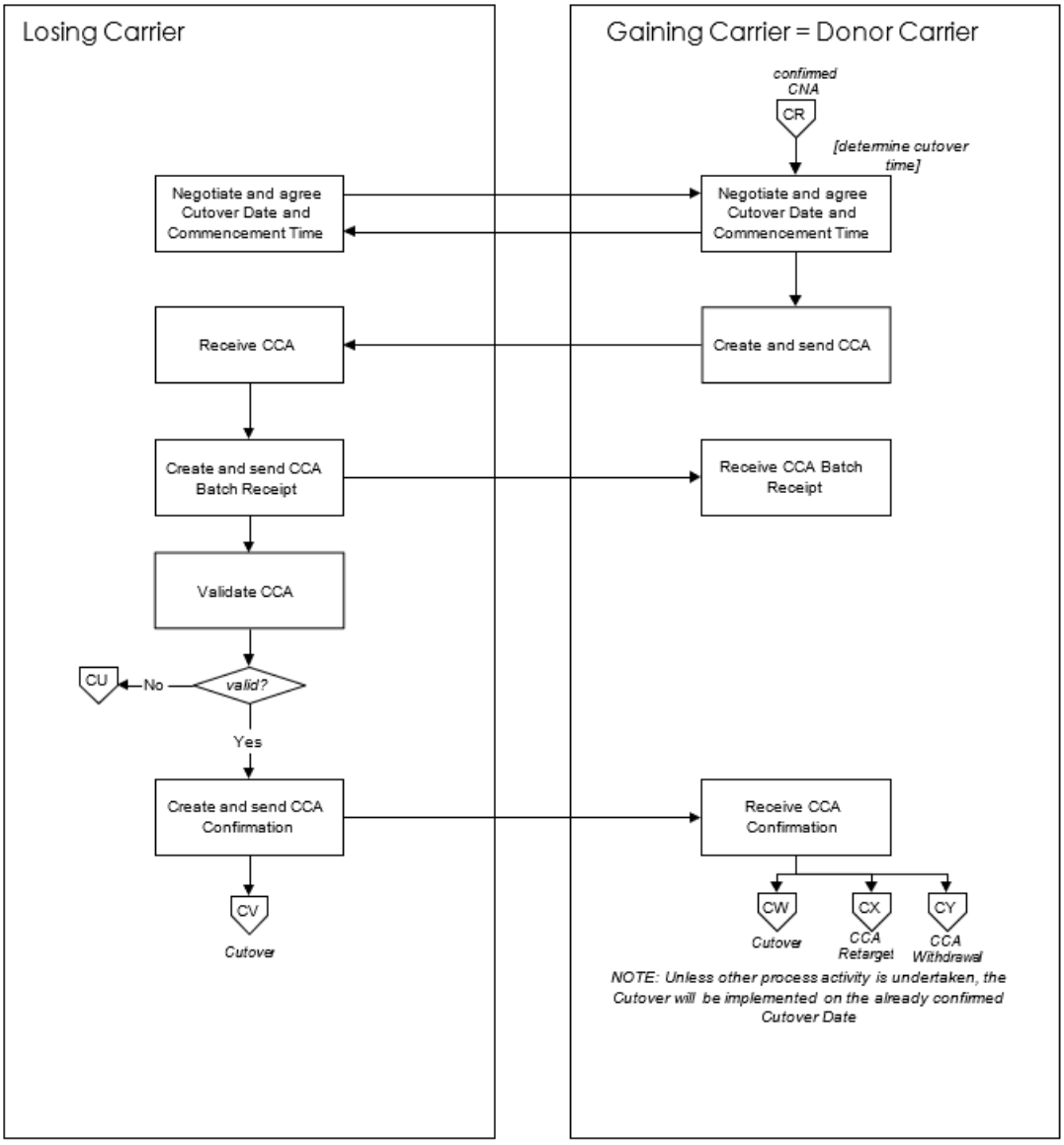

Losing Carrier = Donor Carrier
Gaining Carrier
reject CNA Port Notification
CB
Send CNA Port Notification Rejection
Receive CNA Port Notification Rejection
internal processes
NOTE: create new CNA Port Notification if required
reject CNA Wdrwl
CM
Create and send CNA Withdrawal Rejection
Receive CNA Withdrawal Rejection
[no change to Port Request]
internal processes
CC
Expiry
CD
CCA Retarget
CF
CNA Withdrawal
NOTE: If no action is taken, the Losing Carrier will initiate an Expiry

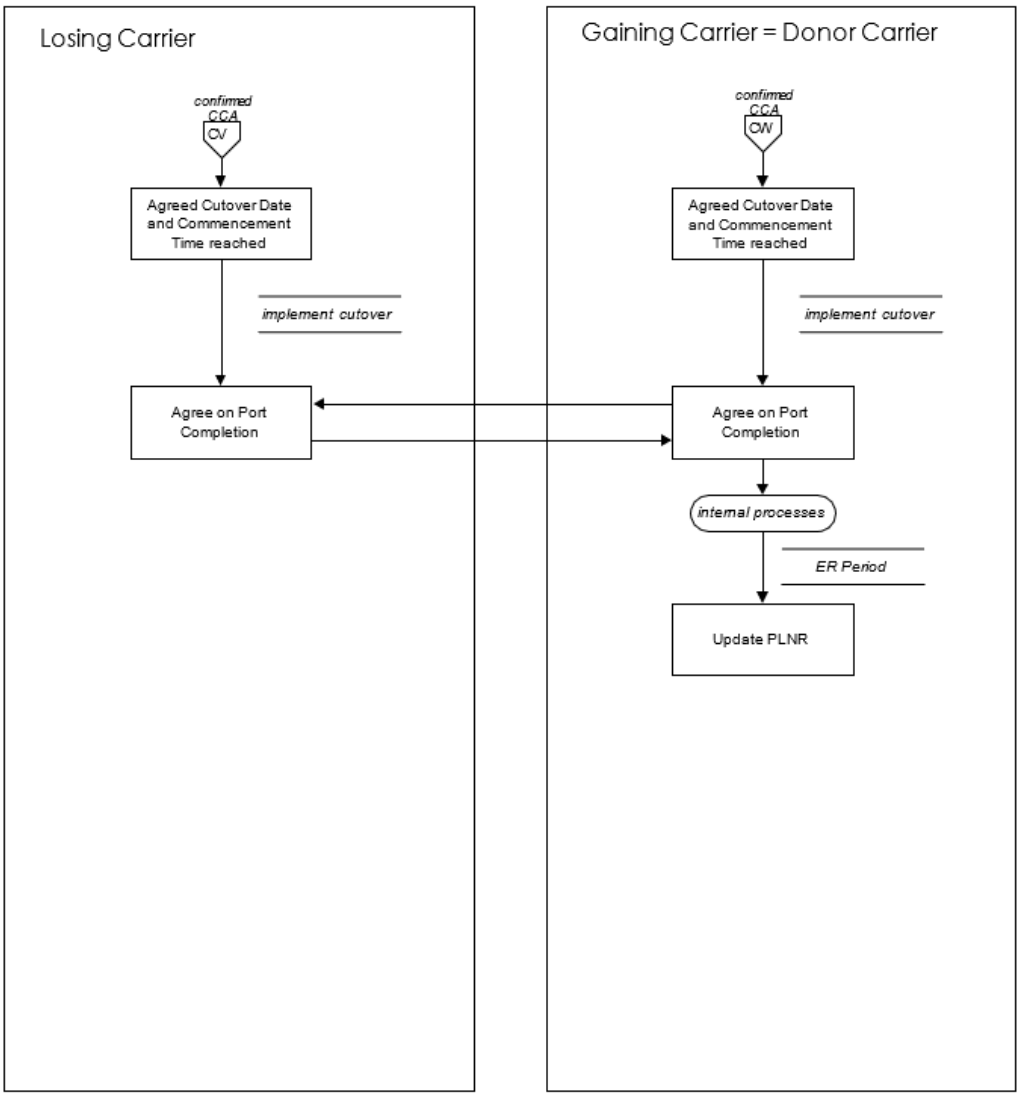

Losing Carrier = Donor Carrier
Gaining Carrier
reject CCA
CG
Create and send CCA Cutover Rejection
CC
Expiry
Receive CCA Cutover Rejection
internal processes
CD
CCA
CF
CNA Withdrawal
NOTE: If no action is taken, the Losing Carrier will initiate an Expiry
reject CCA Retarget
CN
Create and send CCA Retarget Rejection
CI
Cutover
Receive CCA Retarget Rejection
[no change to Port Request]
internal processes
CI
Cutover
CJ
CCA Retarget
CK
CCA Withdrawal
NOTE: Unless other process activity is undertaken, the Cutover will be implemented on the already confirmed Cutover Date
reject CCA Wdrwl
CO
Create and send CCA Withdrawal Rejection
CI
Cutover
Receive CCA Withdrawal Rejection
[no change to Port Request]
internal processes
CI
Cutover
CJ
CCA Retarget
CK
CCA Withdrawal
NOTE: Unless other process activity is undertaken, the Cutover will be implemented on the already confirmed Cutover Date

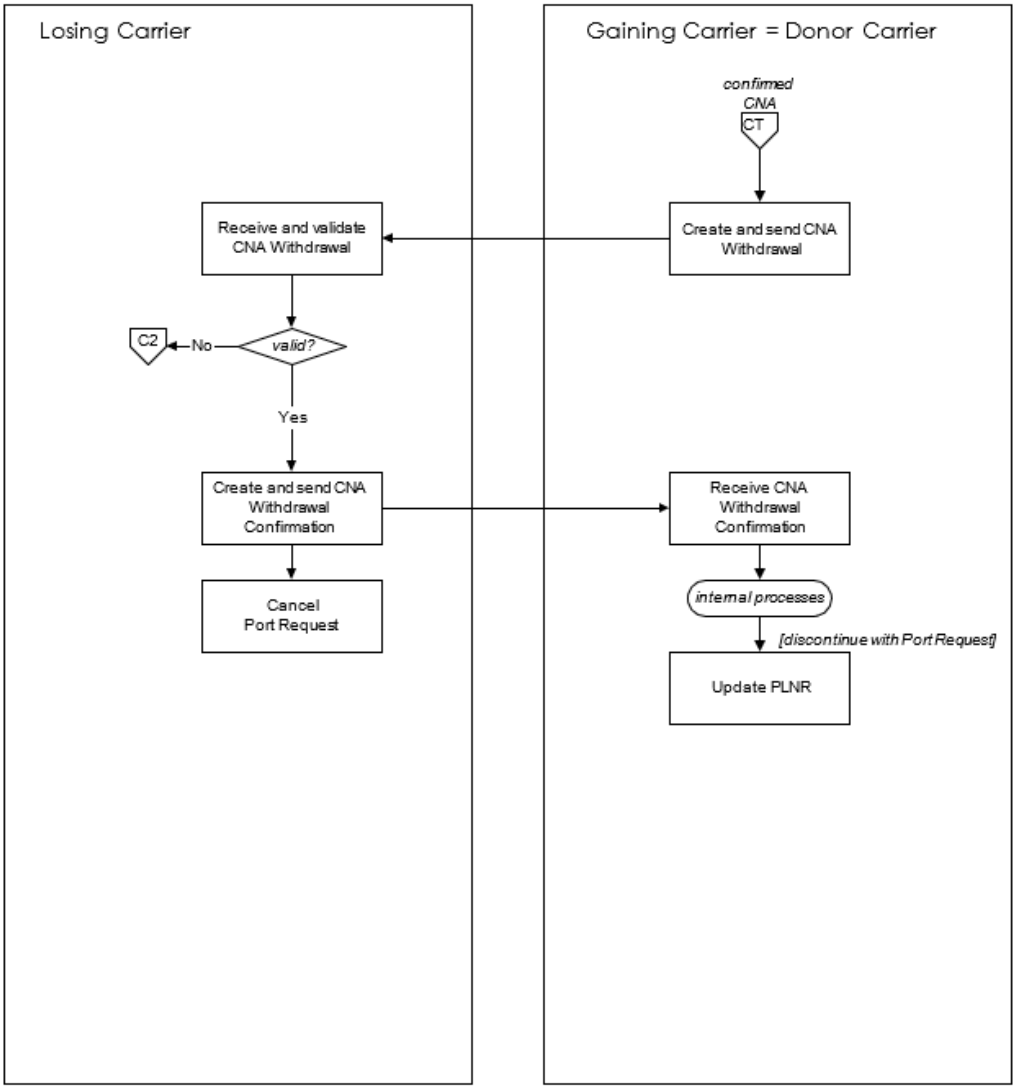

Losing Carrier = Donor Carrier
Gaining Carrier
confirmed CNA Port Notification
CC
Create and send CNA Expiry Notification
Cancel Port Request
Receive CNA Expiry Notification
internal processes
[discontinue with Port Request]

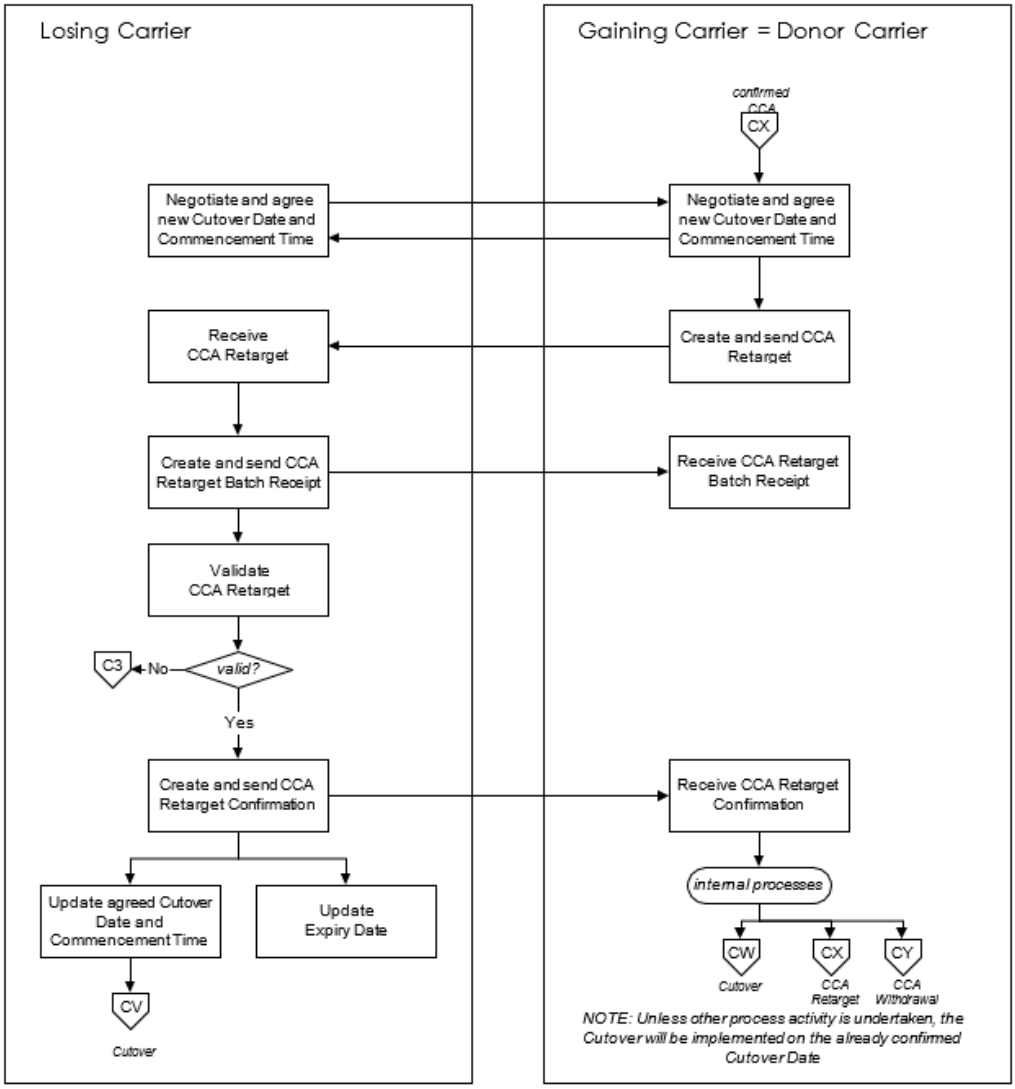
4.2 Category C – Donor as Gaining Carrier

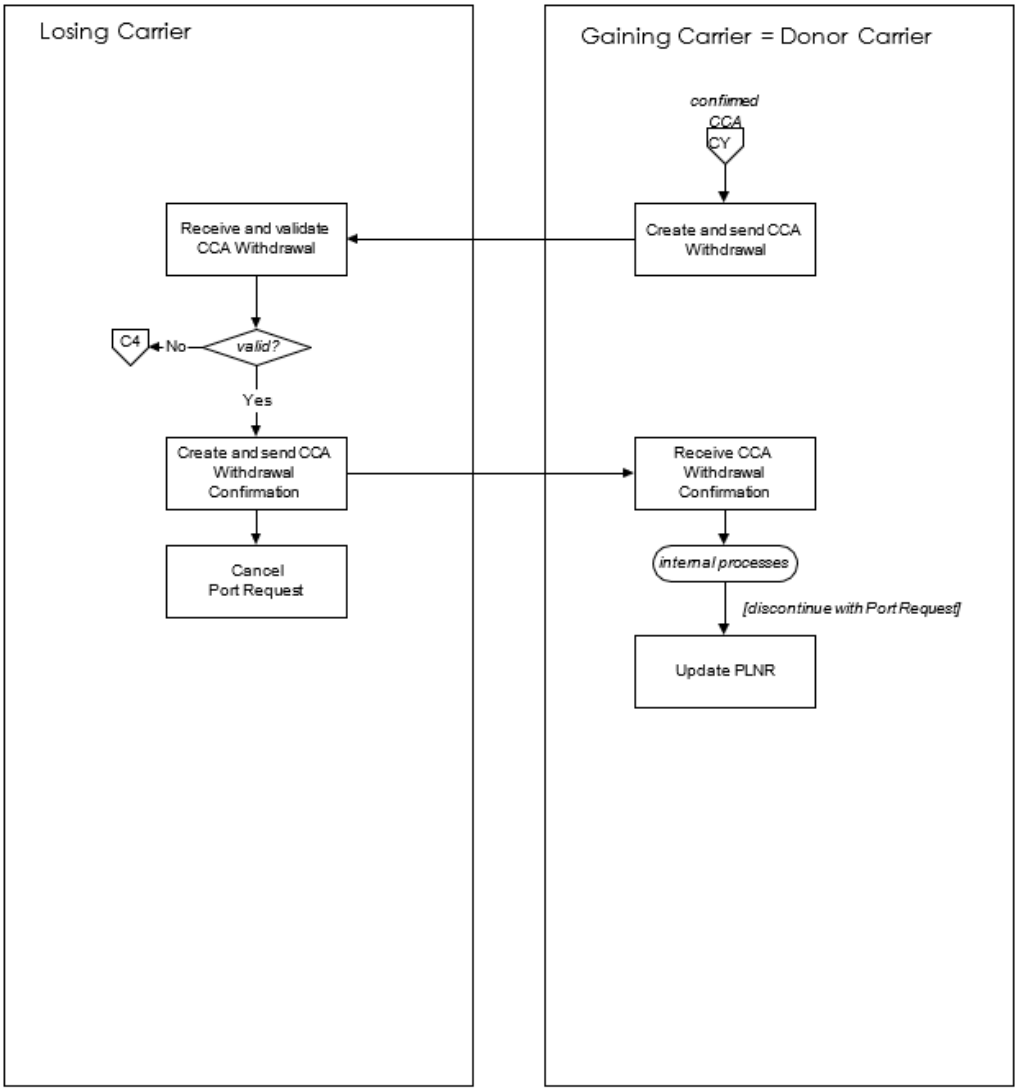


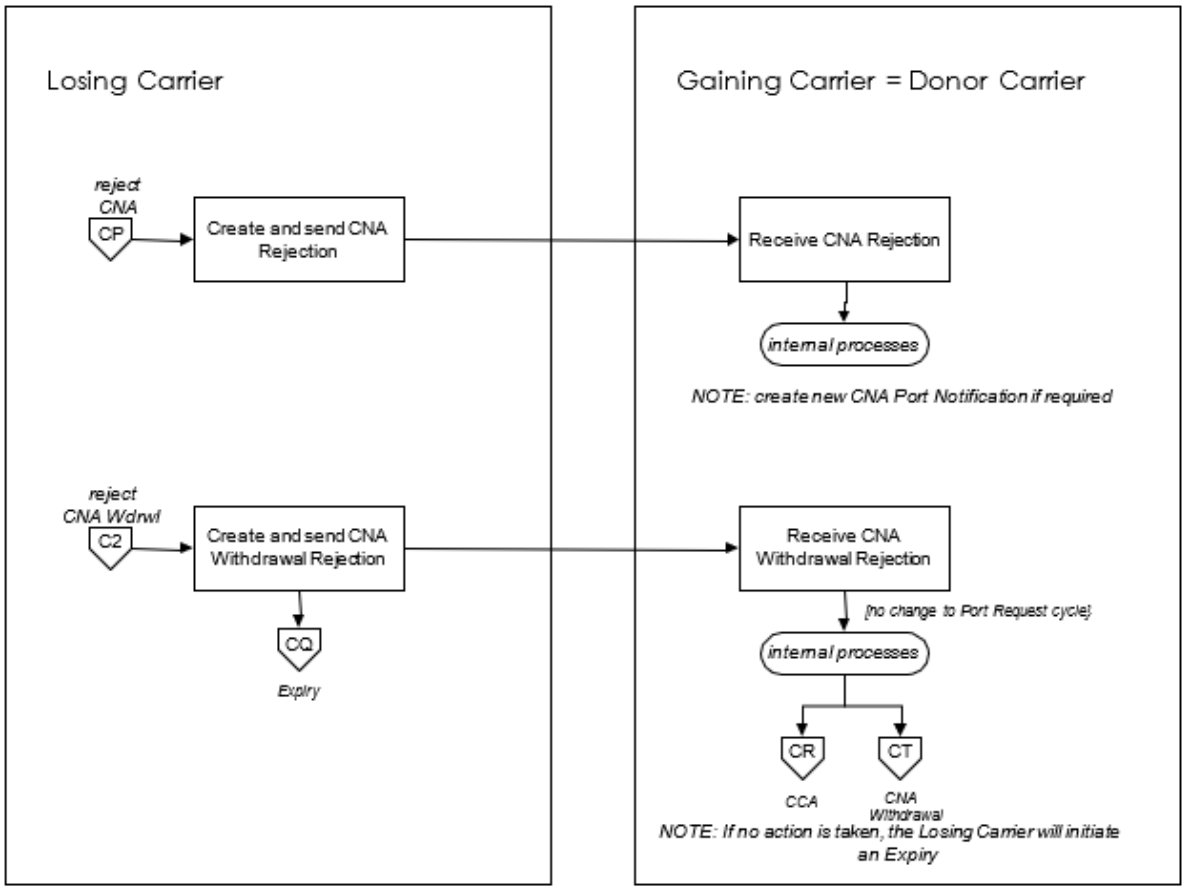

Losing Carrier
Gaining Carrier = Donor Carrier
confirmed CNA
CR
[determine cutover time]
Negotiate and agree Cutover Date and Commencement Time
Negotiate and agree Cutover Date and Commencement Time
Receive CCA
Create and send CCA
Create and send CCA Batch Receipt
Receive CCA Batch Receipt
Validate CCA
CU
No
valid?
Yes
Create and send CCA Confirmation
Receive CCA Confirmation
CV
Cutover
CW
Cutover
CX
CCA Retarget
CY
CCA Withdrawal
NOTE: Unless other process activity is undertaken, the Cutover will be implemented on the already confirmed Cutover Date

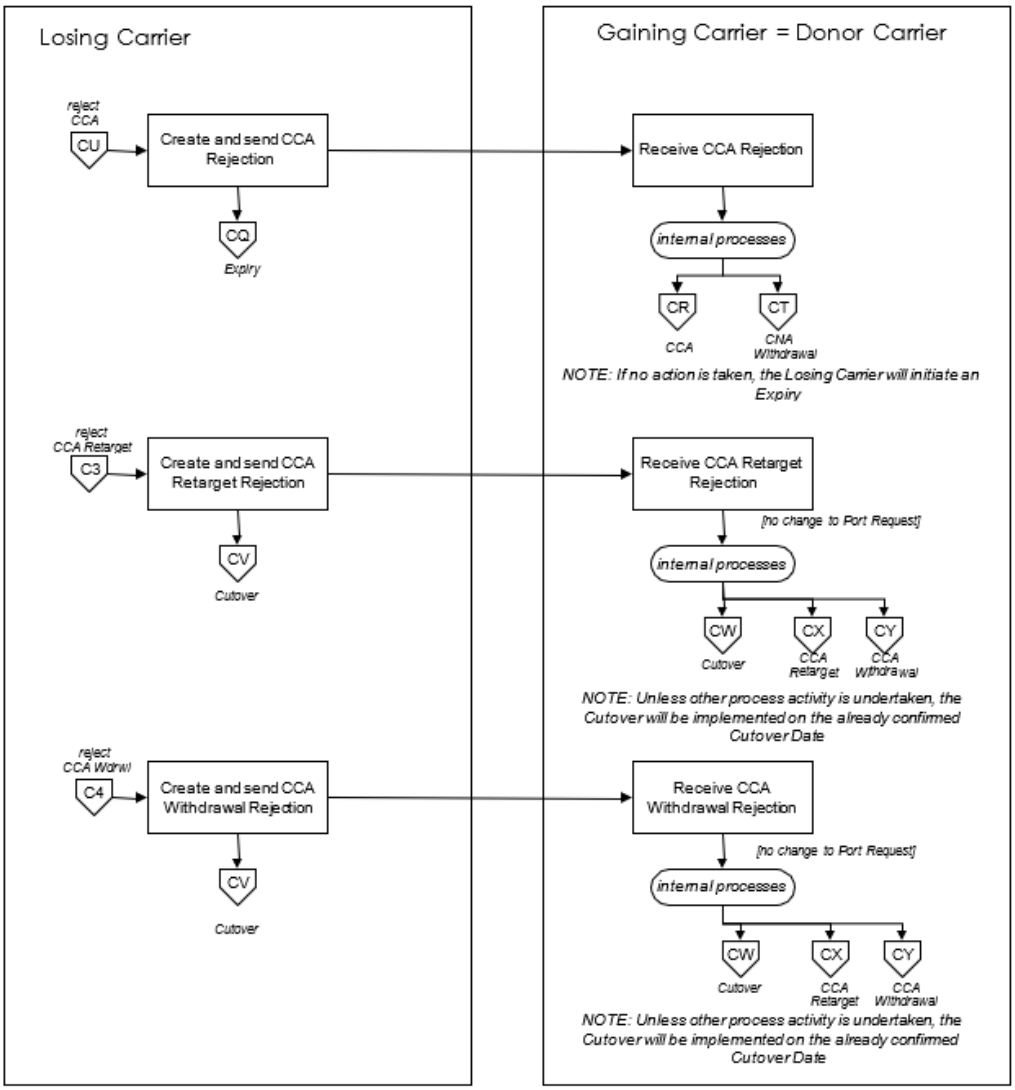

Losing Carrier
confirmed CCA
CV
Agreed Cutover Date and Commencement Time reached
implement cutover
Agree on Port Completion
Gaining Carrier = Donor Carrier
confirmed CCA
CW
Agreed Cutover Date and Commencement Time reached
implement cutover
Agree on Port Completion
internal processes
ER Period
Update PLNR

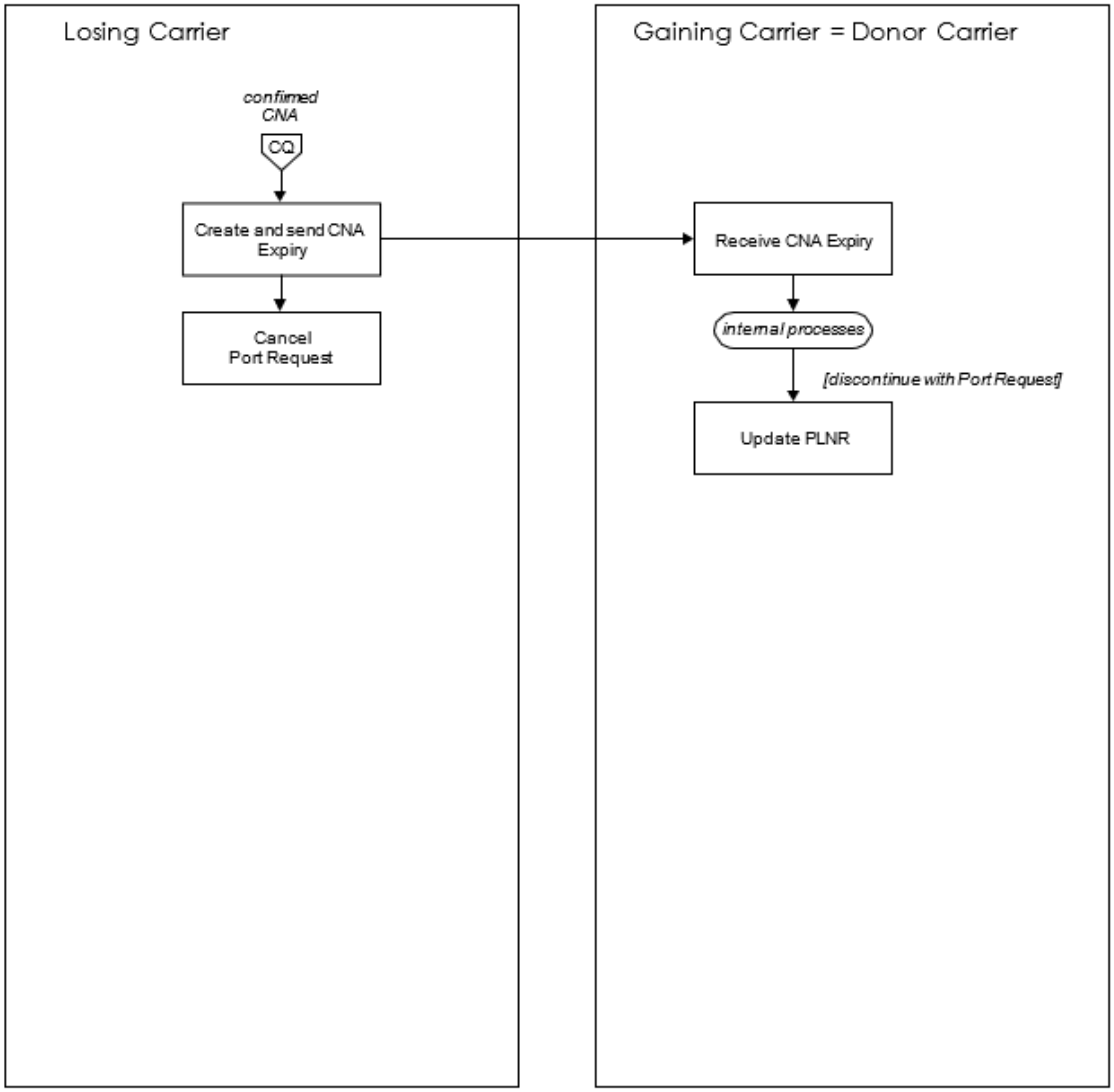

Losing Carrier
Gaining Carrier = Donor Carrier
confirmed CNA
CT
Receive and validate CNA Withdrawal
Create and send CNA Withdrawal
C2
No
valid?
Yes
Create and send CNA Withdrawal Confirmation
Receive CNA Withdrawal Confirmation
Cancel Port Request
internal processes
[discontinue with Port Request]
Update PLNR


Losing Carrier
Gaining Carrier = Donor Carrier
confirmed CCA
CX
Negotiate and agree new Cutover Date and Commencement Time
Negotiate and agree new Cutover Date and Commencement Time
Receive CCA Retarget
Create and send CCA Retarget
Create and send CCA Retarget Batch Receipt
Receive CCA Retarget Batch Receipt
Validate CCA Retarget
C3
No
valid?
Yes
Create and send CCA Retarget Confirmation
Receive CCA Retarget Confirmation
internal processes
Update agreed Cutover Date and Commencement Time
Update Expiry Date
CW
CX
CY
Cutover
CCA Retarget
CCA Withdrawal
CV
Cutover
NOTE: Unless other process activity is undertaken, the Cutover will be implemented on the already confirmed Cutover Date

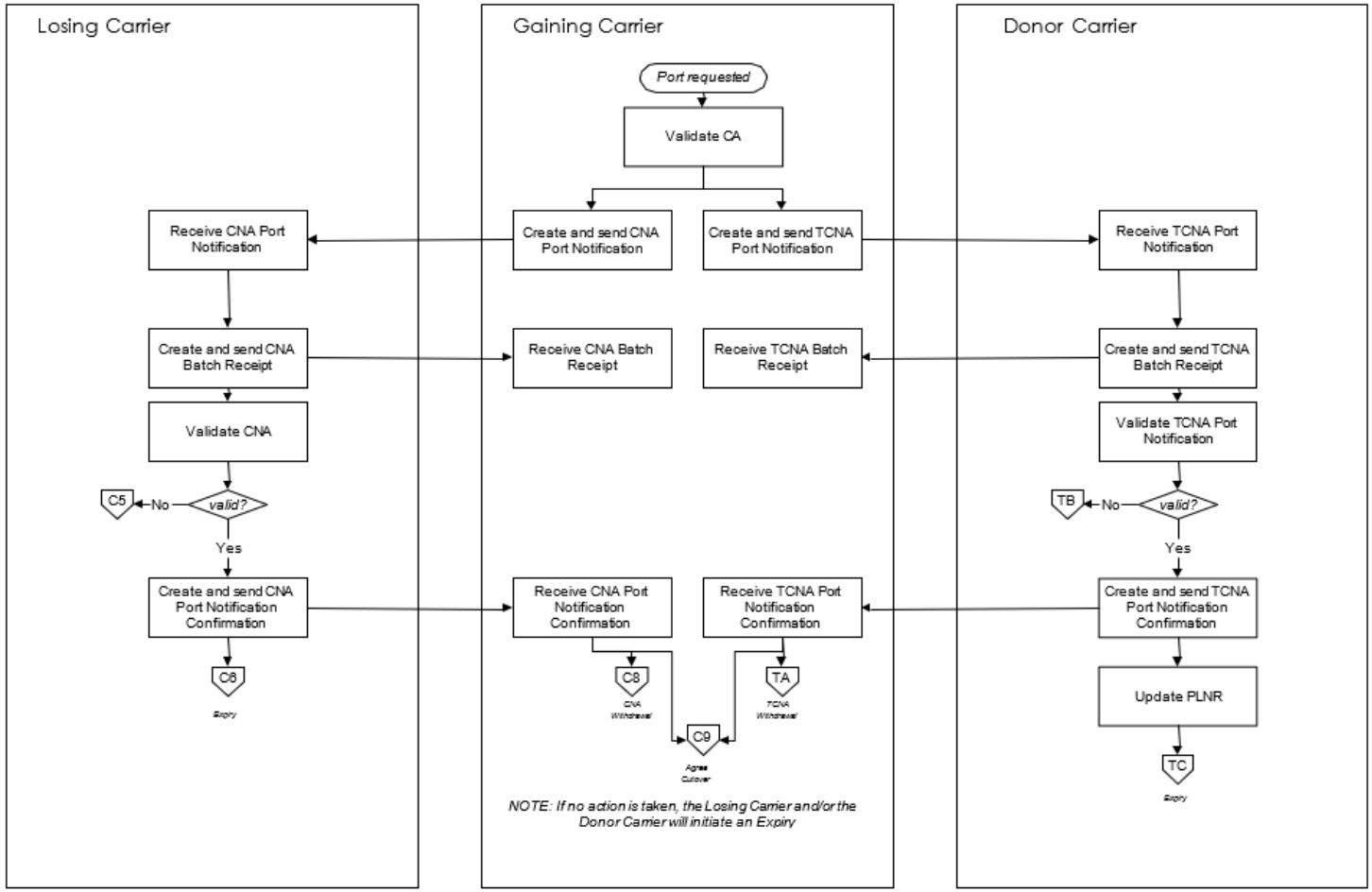

Losing Carrier
Gaining Carrier = Donor Carrier
confirmed CCA
CY
Receive and validate CCA Withdrawal
Create and send CCA Withdrawal
C4
No
valid?
Yes
Create and send CCA Withdrawal Confirmation
Receive CCA Withdrawal Confirmation
Cancel Port Request
internal processes
[discontinue with Port Request]
Update PLNR

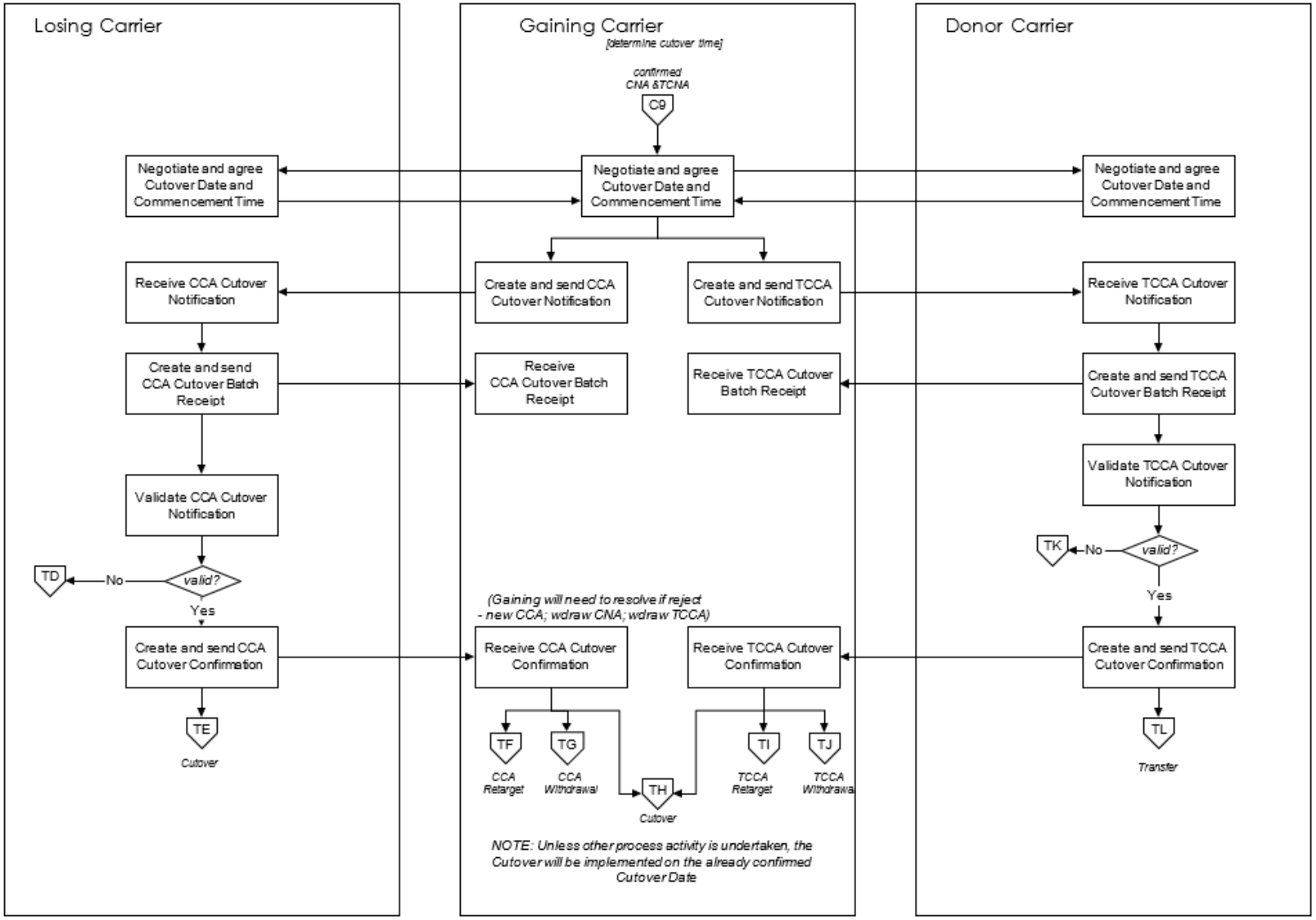

Losing Carrier
Gaining Carrier = Donor Carrier
reject CNA
CP
Create and send CNA Rejection
Receive CNA Rejection
internal processes
NOTE: create new CNA Port Notification if required
reject CNA Wdrwl
C2
Create and send CNA Withdrawal Rejection
Receive CNA Withdrawal Rejection
[no change to Port Request cycle]
internal processes
CQ
Expiry
CR
CT
CCA
CNA Withdrawal
NOTE: If no action is taken, the Losing Carrier will initiate an Expiry

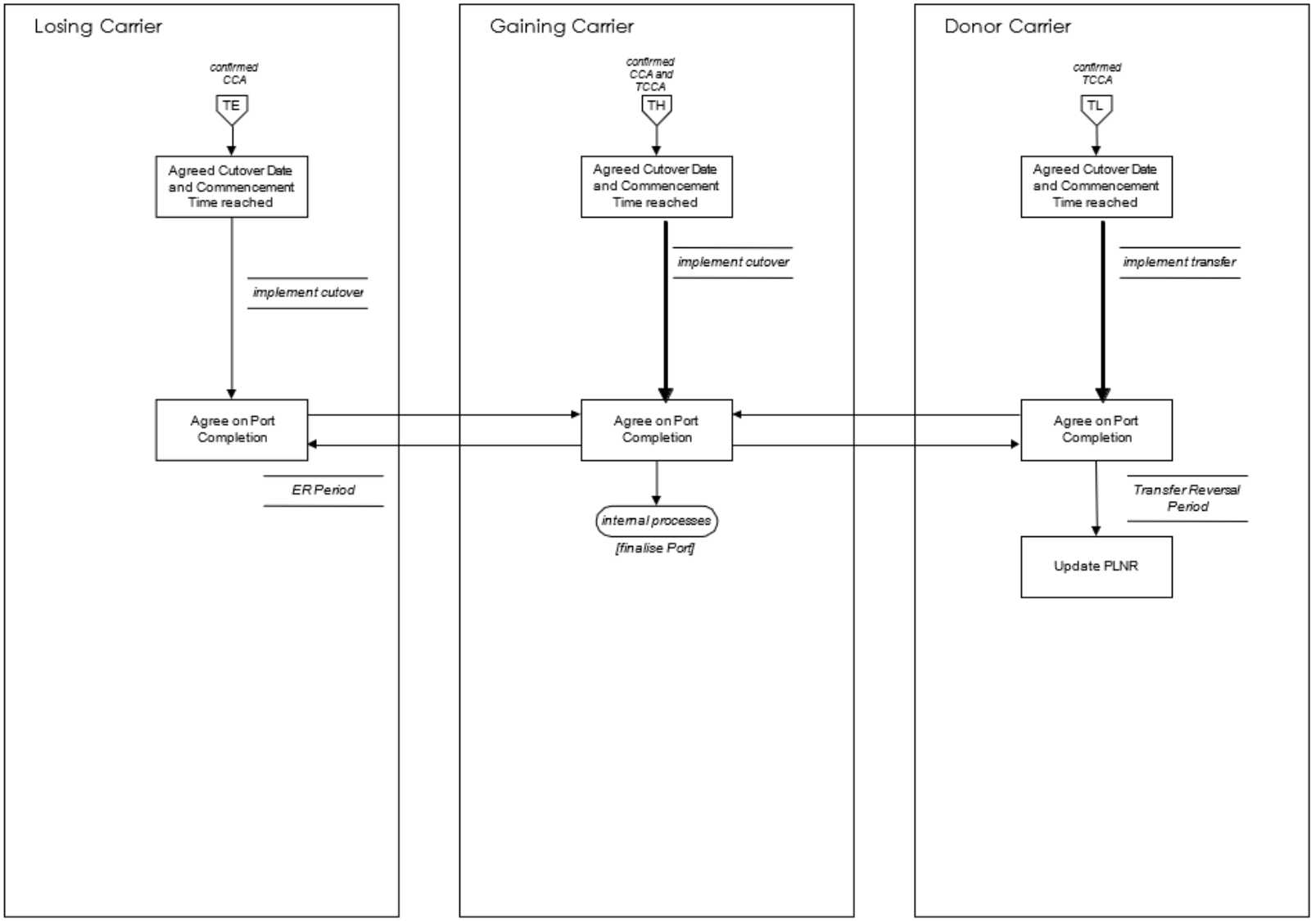

Losing Carrier
Gaining Carrier = Donor Carrier
reject CCA
CU
Create and send CCA Rejection
CQ
Expiry
Receive CCA Rejection
internal processes
CR
CCA
CT
CNA Withdrawal
NOTE: If no action is taken, the Losing Carrier will initiate an Expiry
reject CCA Retarget
C3
Create and send CCA Retarget Rejection
CV
Cutover
Receive CCA Retarget Rejection
[no change to Port Request]
internal processes
CW
Cutover
CX
CCA Retarget
CY
CCA Withdrawal
NOTE: Unless other process activity is undertaken, the Cutover will be implemented on the already confirmed Cutover Date
reject CCA Wdrwl
C4
Create and send CCA Withdrawal Rejection
CV
Cutover
Receive CCA Withdrawal Rejection
[no change to Port Request]
internal processes
CW
Cutover
CX
CCA Retarget
CY
CCA Withdrawal
NOTE: Unless other process activity is undertaken, the Cutover will be implemented on the already confirmed Cutover Date

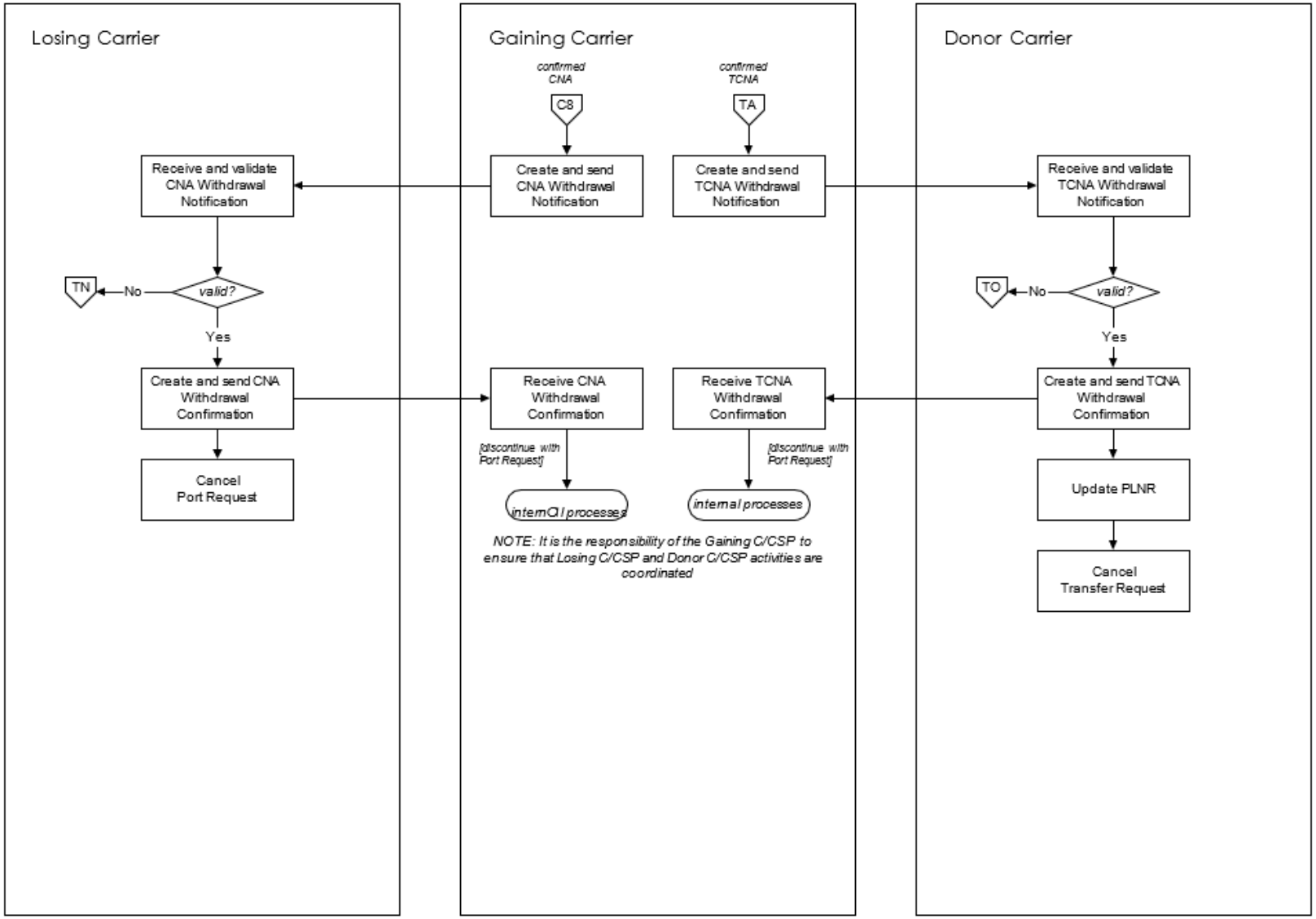

Losing Carrier
confirmed CNA
CQ
Create and send CNA Expiry
Cancel Port Request
Gaining Carrier = Donor Carrier
Receive CNA Expiry
internal processes
[discontinue with Port Request]
Update PLNR

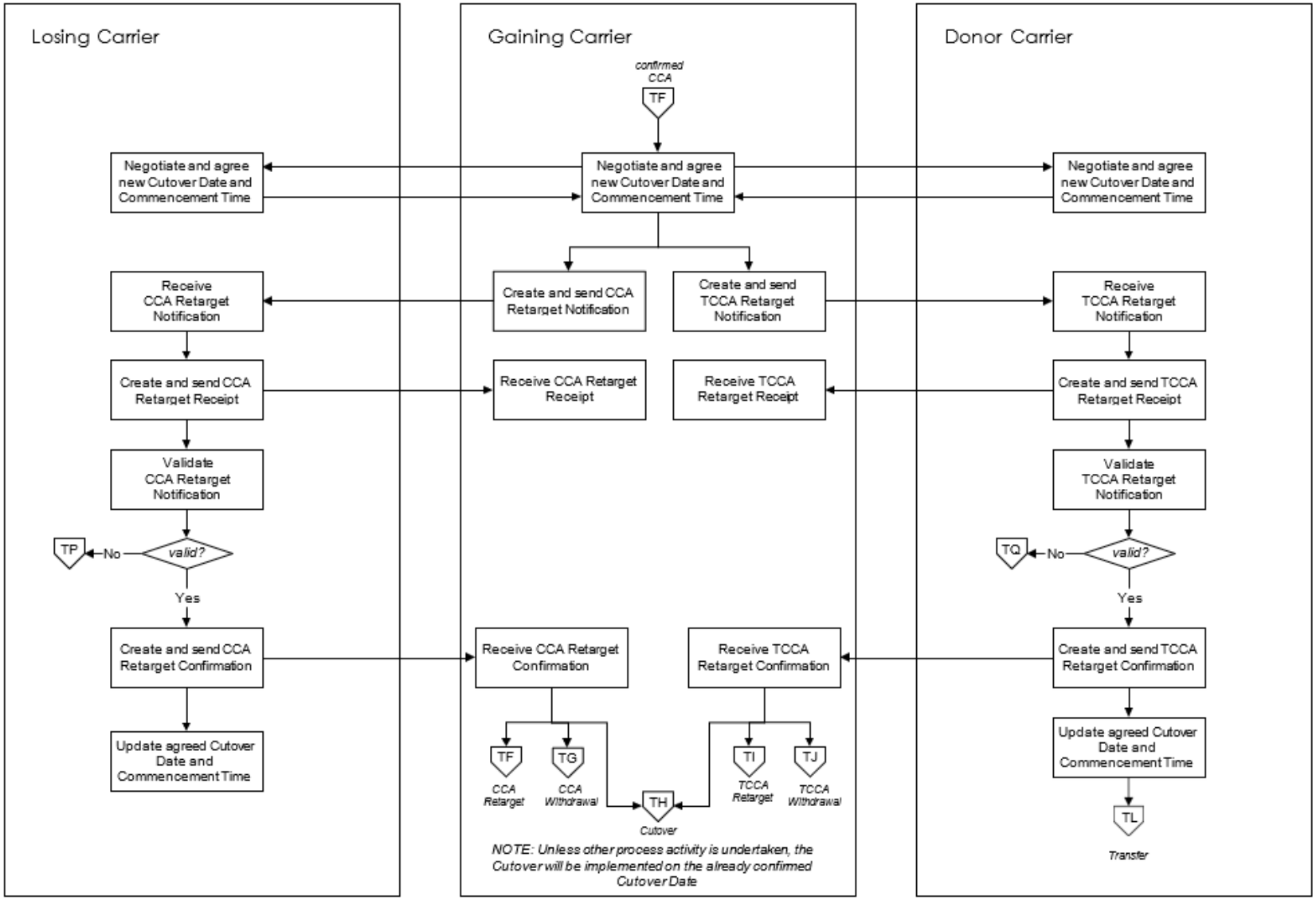
4.3 Category C - Third Party

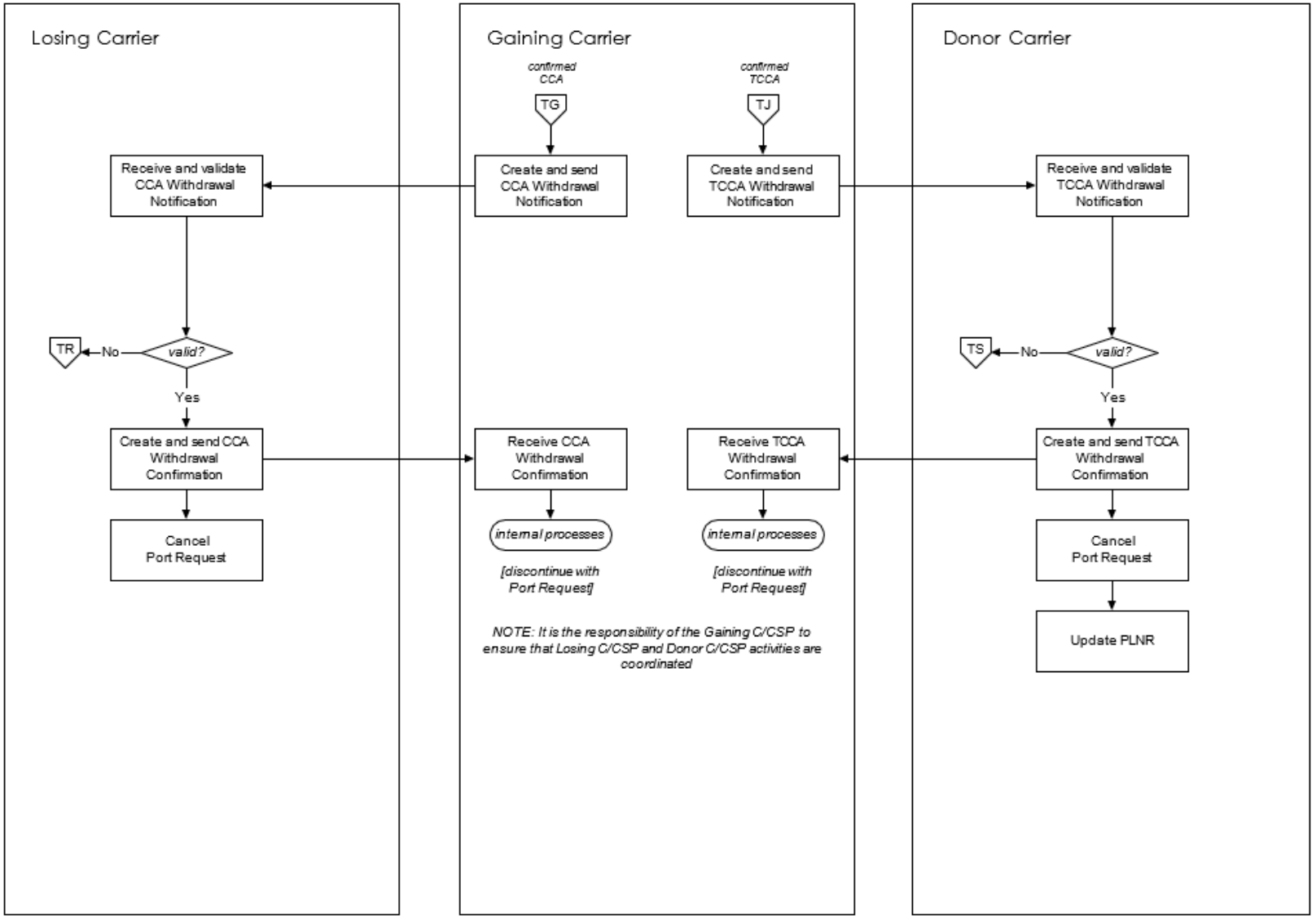


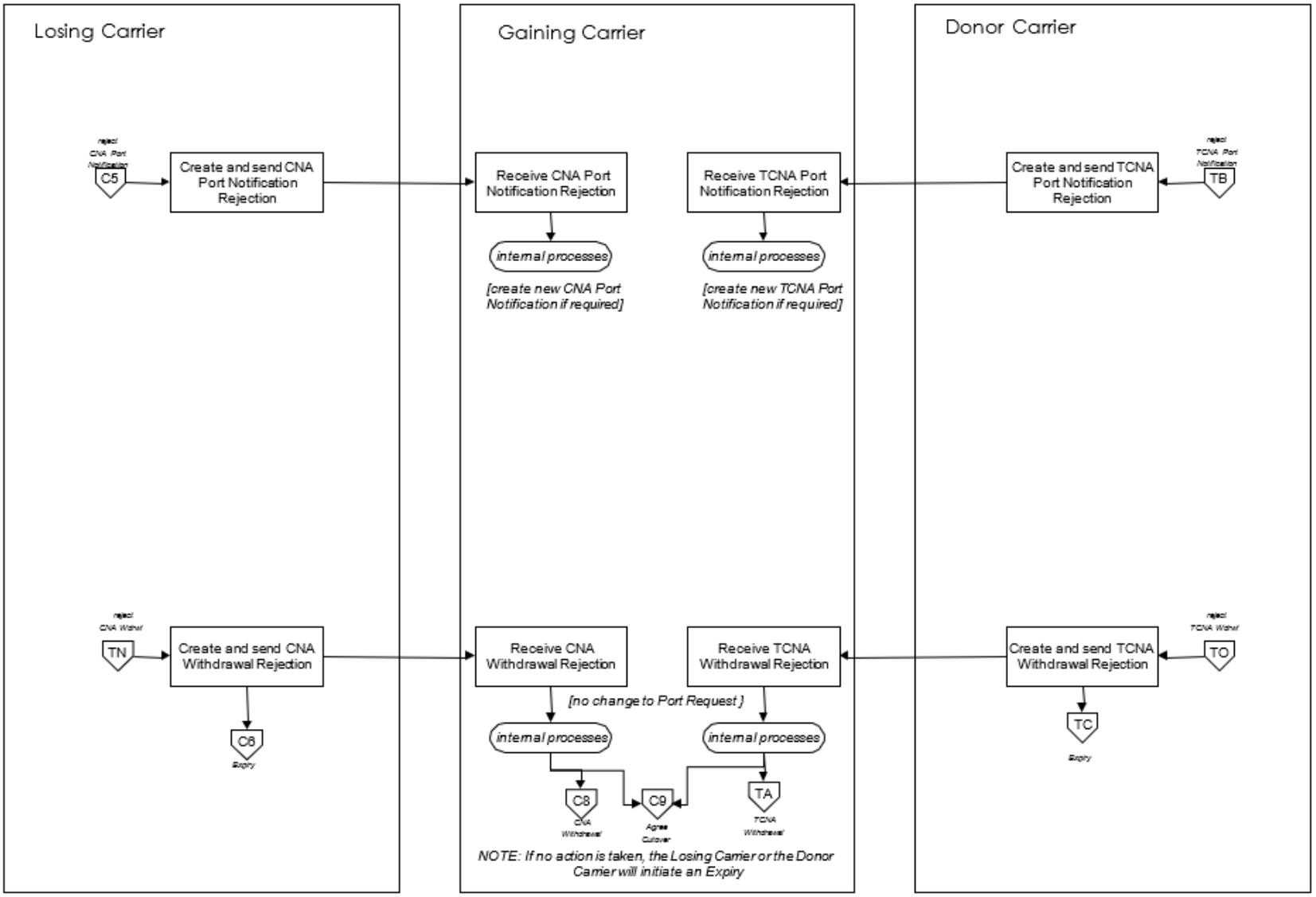

Losing Carrier
Gaining Carrier
[determine cutover time]
Donor Carrier
confirmed CNA &TCNA
C9
Negotiate and agree Cutover Date and Commencement Time
Negotiate and agree Cutover Date and Commencement Time
Negotiate and agree Cutover Date and Commencement Time
Receive CCA Cutover Notification
Create and send CCA Cutover Notification
Create and send TCCA Cutover Notification
Receive TCCA Cutover Notification
Create and send CCA Cutover Batch Receipt
Receive CCA Cutover Batch Receipt
Receive TCCA Cutover Batch Receipt
Create and send TCCA Cutover Batch Receipt
Validate CCA Cutover Notification
Validate TCCA Cutover Notification
TD
No
valid?
Yes
TK
No
valid?
Yes
(Gaining will need to resolve if reject - new CCA; wdraw CNA; wdraw TCCA)
Create and send CCA Cutover Confirmation
Receive CCA Cutover Confirmation
Receive TCCA Cutover Confirmation
Create and send TCCA Cutover Confirmation
TE
Cutover
TF
CCA Retarget
TG
CCA Withdrawal
TH
Cutover
TI
TCCA Retarget
TJ
TCCA Withdrawal
TL
Transfer
NOTE: Unless other process activity is undertaken, the Cutover will be implemented on the already confirmed Cutover Date

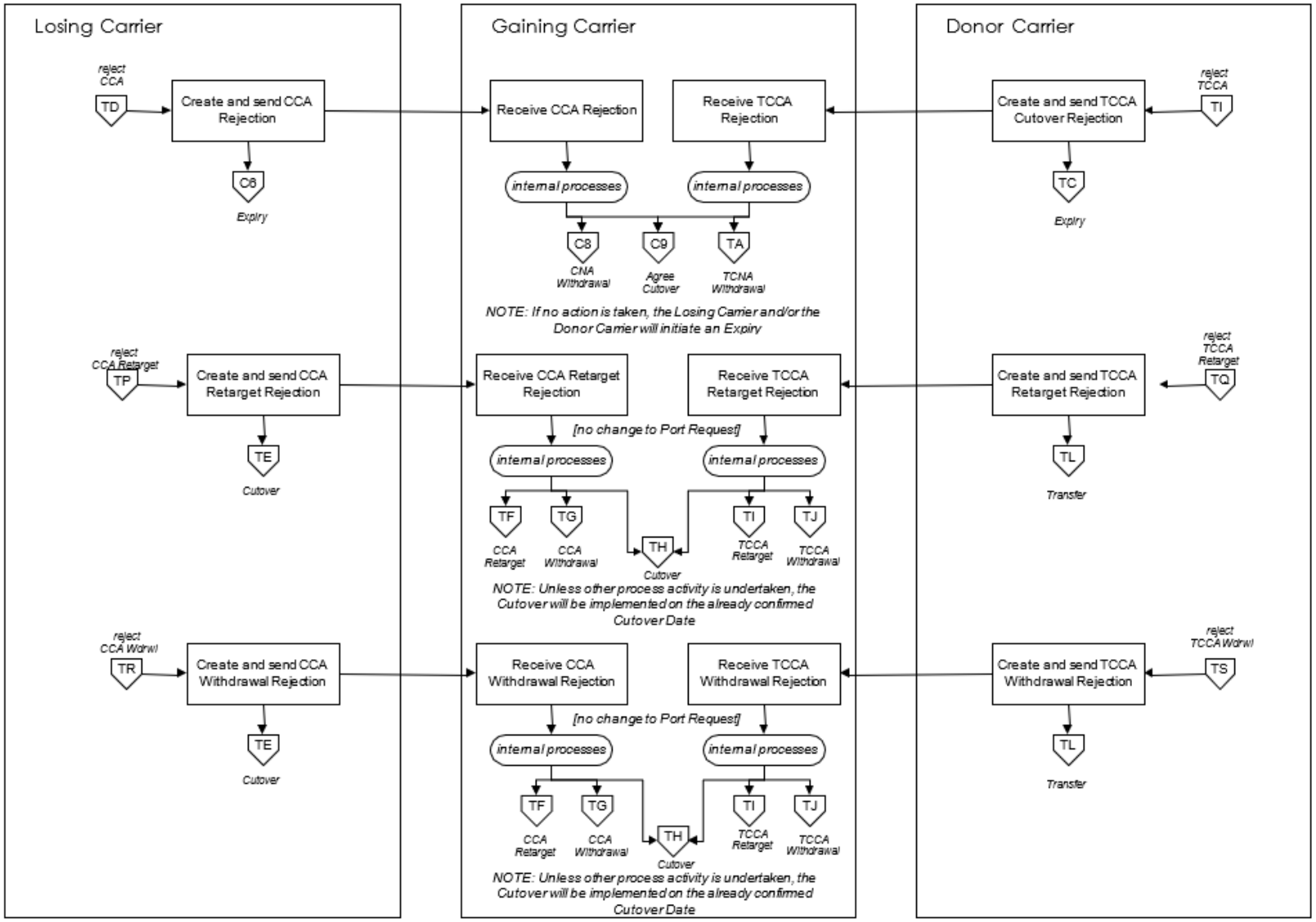

Losing Carrier
confirmed CCA
TE
Agreed Cutover Date and Commencement Time reached
implement cutover
Agree on Port Completion
ER Period
Gaining Carrier
confirmed CCA and TCCA
TH
Agreed Cutover Date and Commencement Time reached
implement cutover
Agree on Port Completion
internal processes
[finalise Port]
Donor Carrier
confirmed TCCA
TL
Agreed Cutover Date and Commencement Time reached
implement transfer
Agree on Port Completion
Transfer Reversal Period
Update PLNR

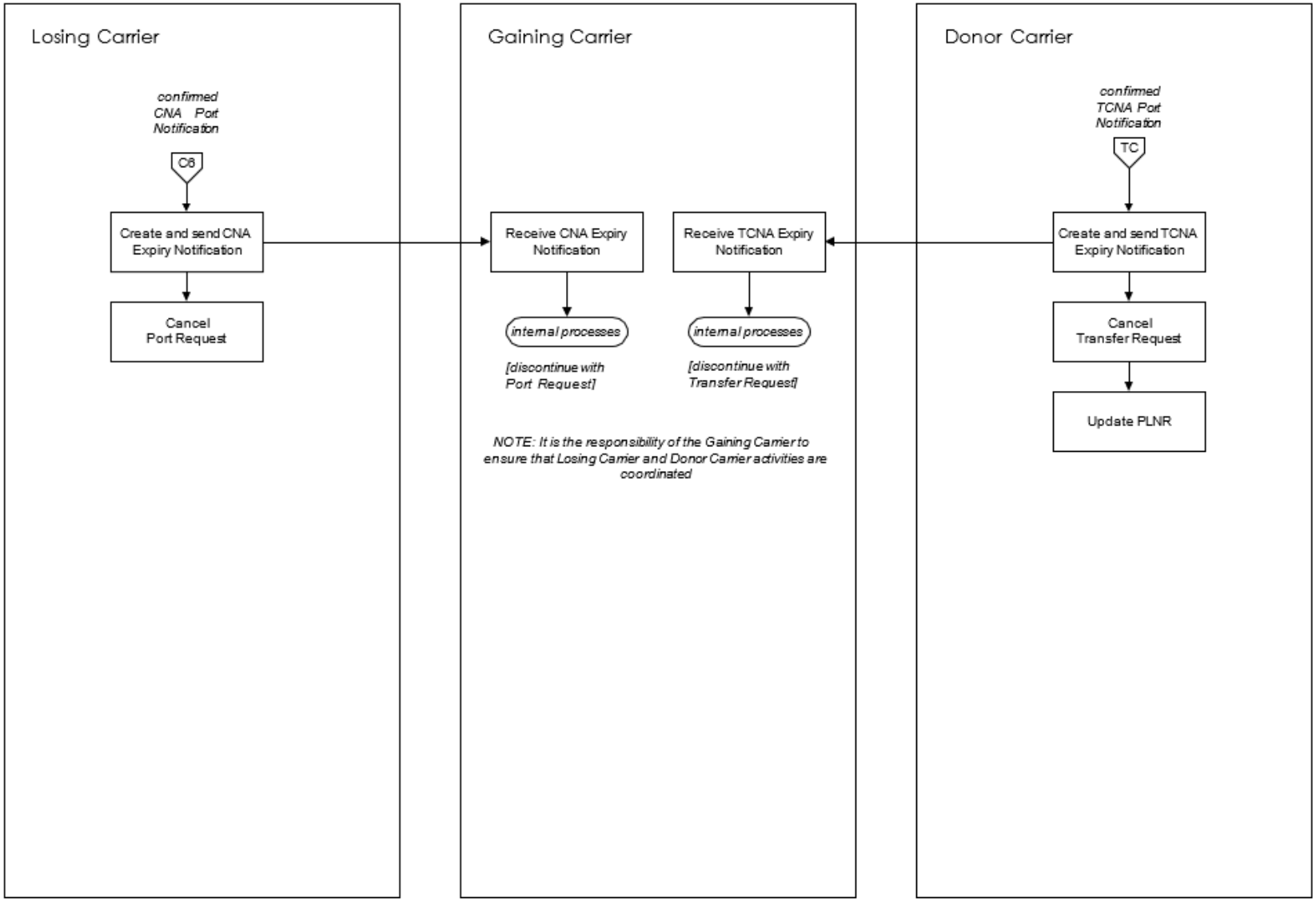

Losing Carrier
Gaining Carrier
Donor Carrier
confirmed CNA
C8
confirmed TCNA
TA
Receive and validate CNA Withdrawal Notification
Create and send CNA Withdrawal Notification
Create and send TCNA Withdrawal Notification
Receive and validate TCNA Withdrawal Notification
TN
No
valid?
Yes
TO
No
valid?
Yes
Create and send CNA Withdrawal Confirmation
Receive CNA Withdrawal Confirmation
Receive TCNA Withdrawal Confirmation
Create and send TCNA Withdrawal Confirmation
[discontinue with Port Request]
[discontinue with Port Request]
Cancel Port Request
internal processes
internal processes
Update PLNR
Cancel Transfer Request
NOTE: It is the responsibility of the Gaining C/CSP to ensure that Losing C/CSP and Donor C/CSP activities are coordinated


Losing Carrier
Gaining Carrier
Donor Carrier
confirmed CCA
TF
Negotiate and agree new Cutover Date and Commencement Time
Negotiate and agree new Cutover Date and Commencement Time
Negotiate and agree new Cutover Date and Commencement Time
Receive CCA Retarget Notification
Create and send CCA Retarget Notification
Create and send TCCA Retarget Notification
Receive TCCA Retarget Notification
Create and send CCA Retarget Receipt
Receive CCA Retarget Receipt
Receive TCCA Retarget Receipt
Create and send TCCA Retarget Receipt
Validate CCA Retarget Notification
Validate TCCA Retarget Notification
TP
No
valid?
TQ
No
valid?
Yes
Yes
Create and send CCA Retarget Confirmation
Receive CCA Retarget Confirmation
Receive TCCA Retarget Confirmation
Create and send TCCA Retarget Confirmation
Update agreed Cutover Date and Commencement Time
Update agreed Cutover Date and Commencement Time
TF
CCA Retarget
TG
CCA Withdrawal
TH
Cutover
TI
TCCA Retarget
TJ
TCCA Withdrawal
TL
Transfer
NOTE: Unless other process activity is undertaken, the Cutover will be implemented on the already confirmed Cutover Date


Losing Carrier
Gaining Carrier
Donor Carrier
confirmed CCA
TG
confirmed TCCA
TJ
Receive and validate CCA Withdrawal Notification
Create and send CCA Withdrawal Notification
Create and send TCCA Withdrawal Notification
Receive and validate TCCA Withdrawal Notification
TR
No
valid?
Yes
TS
No
valid?
Yes
Create and send CCA Withdrawal Confirmation
Receive CCA Withdrawal Confirmation
Receive TCCA Withdrawal Confirmation
Create and send TCCA Withdrawal Confirmation
Cancel Port Request
internal processes
[discontinue with Port Request]
internal processes
[discontinue with Port Request]
Cancel Port Request
NOTE: It is the responsibility of the Gaining C/CSP to ensure that Losing C/CSP and Donor C/CSP activities are coordinated
Update PLNR


Losing Carrier
Gaining Carrier
Donor Carrier
reject CNA Port Notification
C5
Create and send CNA Port Notification Rejection
Receive CNA Port Notification Rejection
Receive TCNA Port Notification Rejection
Create and send TCNA Port Notification Rejection
reject TCNA Port Notification
TB
internal processes
[create new CNA Port Notification if required]
internal processes
[create new TCNA Port Notification if required]
reject CNA Wdwl
TN
Create and send CNA Withdrawal Rejection
Receive CNA Withdrawal Rejection
Receive TCNA Withdrawal Rejection
Create and send TCNA Withdrawal Rejection
reject TCNA Wdwl
TO
C6
Expiry
[no change to Port Request]
internal processes
internal processes
TC
Expiry
C8
CNA Withdrawal
C9
Agree Cutover
TA
TCNA Withdrawal
NOTE: If no action is taken, the Losing Carrier or the Donor Carrier will initiate an Expiry


Losing Carrier
Gaining Carrier
Donor Carrier
reject CCA
TD
Create and send CCA Rejection
C8
Expiry
Receive CCA Rejection
Receive TCCA Rejection
internal processes
internal processes
C8
CNA Withdrawal
C9
Agree Cutover
TA
TCNA Withdrawal
NOTE: If no action is taken, the Losing Carrier and/or the Donor Carrier will initiate an Expiry
Create and send TCCA Cutover Rejection
reject TCCA
TI
TC
Expiry
reject CCA Retarget
TP
Create and send CCA Retarget Rejection
TE
Cutover
Receive CCA Retarget Rejection
Receive TCCA Retarget Rejection
[no change to Port Request]
internal processes
internal processes
TF
CCA Retarget
TG
CCA Withdrawal
TH
Cutover
TI
TCCA Retarget
TJ
TCCA Withdrawal
NOTE: Unless other process activity is undertaken, the Cutover will be implemented on the already confirmed Cutover Date
Create and send TCCA Retarget Rejection
reject TCCA Retarget
TQ
TL
Transfer
reject CCA Wdrwl
TR
Create and send CCA Withdrawal Rejection
TE
Cutover
Receive CCA Withdrawal Rejection
Receive TCCA Withdrawal Rejection
[no change to Port Request]
internal processes
internal processes
TF
CCA Retarget
TG
CCA Withdrawal
TH
Cutover
TI
TCCA Retarget
TJ
TCCA Withdrawal
NOTE: Unless other process activity is undertaken, the Cutover will be implemented on the already confirmed Cutover Date
Create and send TCCA Withdrawal Rejection
reject TCCA Wdrwl
TS
TL
Transfer


Losing Carrier
confirmed CNA Port Notification
C8
Create and send CNA Expiry Notification
Cancel Port Request
Gaining Carrier
Receive CNA Expiry Notification
Receive TCNA Expiry Notification
internal processes
[discontinue with Port Request]
internal processes
[discontinue with Transfer Request]
NOTE: It is the responsibility of the Gaining Carrier to ensure that Losing Carrier and Donor Carrier activities are coordinated
Donor Carrier
confirmed TCNA Port Notification
TC
Create and send TCNA Expiry Notification
Cancel Transfer Request
Update PLNR

5 CATEGORY C – PROCESS EVENTS AND VALIDATIONS

5.1 Category C – Donor as Losing Carrier

TWO PARTY Category C – Donor as Losing Carrier			**Legend for Carrier:**	G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier	**Legend for File:**	D is for Daily PNO H is for Hot Batch
REF	**Event**	**Carrier**	**File**	**Description**	**Rules**	
1	Create and send a CNA Port Verification	G	D	Utilised to notify the Losing Carrier of a Telephone Number being Ported to another Carrier.		
	Outcomes and Actions			CNA included in daily PNO file for forwarding to Losing Carrier.		
2	Receive CNA Port Notification and send CAN Batch Receipt	L	D	Utilised to notify the Gaining Carrier that the CNA Port Notification has been received.	Losing Carrier must send a CNA Batch Receipt within one Business Day of receipt of the CNA Port Notification.	
	Outcomes and Actions			The CNA Batch Receipt must be provided to the Gaining Carrier at the Batch level.		
3	Receive CNA Batch Receipt	G	D			
	Outcomes and Actions					
4	Validate CNA Port Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020); (b) the Telephone Number is a duplicate in the batch (response code of 040);	

					(c) a Telephone Number or Telephone Numbers could not be found for a batch (response code of 001); (d) Telephone Numbers in the Batch are already Ported to the Gaining Carrier (response code of 009); (e) Telephone Number in the batch are already Ported to another Carrier (response code of 010); (f) for a batch a Telephone Number or Telephone Numbers is owned and utilised by the Losing Carrier i.e. test service (response code of 011); (g) Telephone Numbers in the batch are not active or reserved (response code of 003); (h) the product associated to the Telephone Number requires Porting using the Cat. D process (response code of 063); (i) Telephone Numbers in the batch are in the process of being Ported (response code of 008); (j) Telephone Numbers in the batch are Disconnected (response code of 004); (k) the CA date is more than 90 calendar days from receipt of the CNA Port Notification (response code of 067); (l) the Batch Reference Number is already associated to another active Batch for the Gaining Carrier (response code of 077); (m) Telephone Numbers in the batch are not

					inclusive of all Telephone Numbers associated to the Cat C product e.g. Losing Carrier product must have all Telephone Numbers identified in the CNA Port Notification refer to appendix C for examples (response code of 060); (n) the Telephone Numbers for a product are not contiguous in the batch (response code of 065); (o) the Telephone Numbers are not for a single site or location (response code of 041); (p) all mandatory fields are not populated (response code of 018); (q) the batch number is not present (response code of 061); (r) the batch is unable to be ported due to excluded product (response code of 073); (s) the Telephone Number is valid but there is another Telephone Number that is rejected due to another primary error in the batch (response code of 064)
	Outcomes and Actions				
5	Send CNA Port Notification / Confirmation Rejection	L	H	Utilised to notify the confirmation or rejection of a CNA Port Notification made by the Gaining Carrier. The rejection advice will show valid and invalid Telephone Numbers and an invalid Telephone Number will have an associated Response code	Losing Carrier must send an CNA Port Notification Confirmation/Rejection within five Business Days of receipt of the CNA Port Notification

	Outcomes and Actions			**Confirmation** Confirmation Advice is at the Batch level. Confirmation of the CNA Port Notification will commence the expiry count down and the CNA will become active. The expiry date for a confirmed CNA Port Notification will be set 120 days from receipt of the notification (inclusive) **Rejection** Rejection Advice is at the Telephone Number level. Rejection of the CNA Port Notification will not make the CNA active.	
6	Receive CNA Port Notification Confirmation / Rejection	G	D		
	Outcomes and Actions			**Confirmation** Confirmation of the CNA Port Notification will make the Port active. The expiry date for a confirmed CNA Port Notification will be set 120 days from receipt of the notification (inclusive). The Cutover should be completed	

				within 120 calendar days of the CNA. **Rejection** Internal operational process.	
7	Negotiate Cutover	L & G			The Gaining Carrier and Losing Carrier will negotiate and agree on a Cutover Date and Commencement Time for the Port.
	Outcomes and Actions				
8	Create and send a CCA Cutover Notification	G	D	Utilised to notify the Losing Carrier of the agreed Cutover Date and Commencement Time for the Batch.	Gaining Carrier must send the CCA Cutover Notification at least 3 Business Days prior to the Cutover Date for the Port.
	Outcomes and Actions			CCA included in daily PNO file for forwarding to Losing Carrier and is at batch level.	
9	Receive CCA Cutover Notification and send CCA Cutover Batch Receipt	L	D	Utilised to notify the Gaining Carrier that the CCA Cutover Notification has been received.	Losing Carrier must send a CCA Cutover Batch Receipt within one Business Day of receipt of the CCA Cutover Notification.
	Outcomes and Actions			The CCA Cutover Batch Receipt must be provided to the Gaining Carrier at the batch level.	
10	Receive CCA Cutover Batch Receipt	G	D		
	Outcomes and Actions				
11	Validate CCA Cutover Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code

					of 020); (b) a confirmed and active CNA Port Notification does not exist for the batch reference number for the same Gaining Carrier (response code of 035); (c) CCA Cutover Date and Commencement Time are not within standard hours of operations, or as otherwise agreed (response code of 034); (d) the CCA Cutover Date is not within the lifetime of the Port (120 calendar days from the CNA receipt date) (response code of 054); (e) the Cutover Date and Commencement Time are not as agreed (response code of 034); (f) all mandatory fields are not populated (response code of 018); (g) CCA Notification not received within agreed notification period (response code of 032).
	Outcomes and Actions				
12	Send CCA Cutover Notification Confirmation/ Rejection	L	D	Utilised to notify the confirmation or rejection of a CCA Cutover Notification made by the Gaining Carrier. The invalid batch will be associated with a Response code.	Losing Carrier must send an CCA Cutover Notification Confirmation/Rejection within one Business Days of receipt of the CCA Cutover Notification
	Outcomes and Actions			**Confirmation** Confirmation Advice is at the Batch level.	

				Rejection Rejection Advice is at the Batch level. Rejection of the CCA Cutover Notification will leave the CNA active	
13	Receive CCA Cutover Confirmation/ Rejection	G	D		
	Outcomes and Actions			**Confirmation** Only CCA transaction types should be sent after CCA Confirmation is received. **Rejection** Leaves CNA status unchanged. Internal operational process.	
14	Implement Cutover	G	N/A	Internally managed process	
	Outcomes and Actions				
15	Implement Cutover	L	N/A	Internally managed process	
	Outcomes and Actions			Cutover completed and all traffic for the Ported Telephone Numbers are directed to the Gaining Carrier's network.	
16	Agree Completion of Port	G & L	N/A	Agreement reached between Losing Carrier and Gaining Carrier on Port completion.	

	Outcomes and Actions			Where the Cutover of the Port has already commenced and it is determined that the Port cannot proceed, the Emergency Return process should be used. At the expiry of the Emergency Return period following the agreement of a successful Port completion the Ported Local Number Register is updated.	
17	Update Ported Local Number Register	L/D	N/A	The PLNR is only updated following the end of the Emergency Return Period. If an Emergency Return or Emergency Retarget is called, the PLNR is not updated.	The first update of the PLNR will add a new entry for each Telephone Number in the batch consisting of the Telephone Number, Gaining Carrier's numeric code and the indicator "A". The next update of the PLNR will remove the indicator "A" from the entry for each Telephone Number.
	Outcomes and Actions			Ported Local Number register updated	
18	Send CNA Withdrawal Notification	G	D	Utilised to notify the Losing Carrier of a withdrawal of the original CNA Port Notification made by the Gaining Carrier.	
	Outcomes and Actions				
19	Receive and Validate CNA Withdrawal Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active CNA Port Notification does not exist or a confirmed CCA exists for the Telephone Number for the same Gaining

					Carrier (response code of 056) (c) a CCA Cutover Notification exists for the batch reference number for the same gaining Carrier (response code of 055) (d) not all mandatory fields are populated (response code of 018); (e) not received at least one Business Day prior to CNA expiry (response code of 032)
	Outcomes and Actions				
20	Send CNA Withdrawal Confirmation/ Rejection	L	D	Utilised to notify confirmation or rejection of a CNA Withdrawal Notification made by the Gaining Carrier.	Losing Carrier sends CNA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification
	Outcomes and Actions			Losing Carrier sends CNA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification. Confirmations will cancel the CNA.	
21	Receive Withdrawal Confirmation/ Rejection				
	Outcomes and Actions				
22	Send CCA Retarget Notification	G	D	Utilised to notify the Losing Carrier of a change in the Cutover Date and Commencement Time	Gaining Carrier must send the CCA Retarget Notification at least 3 Business Days prior to the Cutover Date for the Port.
	Outcomes and Actions				
23	Receive and Receipt CCA Retarget Notification	L	D		A batch receipt will be sent to the Gaining Carrier within one Business Day to confirm that the CCA has been received.

	Outcomes and Actions				
24	Validate CCA Retarget Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020); (b) a confirmed and active CCA Port Notification does not exist for the batch reference number for the same gaining Carrier (response code of 057); (c) CCA Retarget date and time are not within standard hours of operations, or as otherwise agreed (response code of 034); (d) CCA Retarget for a batch number exceeds two Retargets(response code of 037); (e) the Cutover Date is not within the lifetime of the Port(response code of 054); (f) the Cutover Date and Commencement Time are not as agreed (response code of 034); (g) all mandatory fields are not populated (response code of 018); (h) CCA Retarget not received within agreed notification period (response code of 032).
	Outcomes and Actions				
25	Send CCA Retarget Confirmation/ Rejection	L	D	Utilised to notify the confirmation or rejection of a CCA Retarget Notification made by the Gaining Carrier. The invalid batch will be associated with a Response code.	Losing Carrier sends CCA Retarget Rejection/ Confirmation within one Business Day of receipt of the CCA Retarget Notification.
	Outcomes and Actions				

26	Receive CCA Retarget Confirmation/ Rejection	G	D		
	Outcomes and Actions				
27	Send CCA Withdrawal Notification	G	D	Utilised to notify the Losing Carrier of a withdrawal of the CCA Port Notification made by the Gaining Carrier.	
	Outcomes and Actions				
28	Receive and Validate CCA Withdrawal Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020); (b) a confirmed and active CCA Cutover Notification does not exist for the Telephone Number for the same Gaining Carrier (response code of 056); (c) not all mandatory fields are populated (response code of 018); (d) not received at least one Business Day prior to CNA expiry (response code of 032).
	Outcomes and Actions				
29	Send CCA Withdrawal Confirmation/ Rejection	L	D	Utilised to notify confirmation or rejection of a CCA Withdrawal Notification made by the Gaining Carrier.	Losing Carrier sends CCA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification
	Outcomes and Actions			Losing Carrier sends CCA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification Confirmations will cancel the CNA.	

30	Receive Withdrawal Confirmation/ Rejection	G	D		
	Outcomes and Actions				
31	Send CNA Expiry Notification	L	D	Utilised to notify the Gaining Carrier that the valid period for the CNA Port Notification has expired and hence deemed to be cancelled	Any CNA that exceeds its CNA expiry date will have an CNA Expiry Notification sent to the Gaining Carrier one Business Day after the expiry date. Losing Carrier cancels the CNA
	Outcomes and Actions			Any CNA that exceeds its CNA expiry date will have an CNA Expiry Notification sent to the Gaining Carrier one Business Day after the expiry date. The CNA is no longer valid.	
32	Receive CNA Expiry Notification	G	D		
	Outcomes and Actions			Internal operational process	

5.2 Category C – Donor as Gaining Carrier

TWO PARTY Category C – Donor as Gaining Carrier			**Legend for Carrier:**	G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier	**Legend for File:**	D is for Daily PNO H is for Hot Batch
REF	**Event**	**Carrier**	**File**	**Description**	**Rules**	
1	Create and send a CNA Port Notification	G	D	Utilised to notify the Losing Carrier of a Telephone Number being Ported to another Carrier.		
	Outcomes and Actions			CNA included in daily PNO file for forwarding to Losing Carrier		
2	Update Ported Local Number Register	G/D	N/A		The update of the PLNR will add the indicator "D" to the entry for each Telephone Number in the batch. The next update of the PLNR will replace the indicator "D" with a new indicator of "E" in the entry for each Telephone Number.	
	Outcomes and Actions			Ported Local Number Register updated		
3	Receive CNA Port Notification and send CNA Batch Receipt	L	D	Utilised to notify the Gaining Carrier that the CNA Port Notification has been received.	Losing Carrier must send a CNA Batch Receipt within one Business Day of receipt of the CNA Port Notification.	
	Outcomes and Actions			The CNA Batch Receipt must be provided to the Gaining Carrier at Batch level.		
4	Receive CNA Batch Receipt	G	D			
	Outcomes and Actions					

5	Validate CNA Port Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020); (b) the Telephone Number is a duplicate in the batch (response code of 040); (c) a Telephone Number or Telephone Numbers could not be found for a batch (response code of 001); (d) all Telephone Numbers in the Batch are already Ported to the Gaining Carrier(response code of 009); (e) all Telephone Number in the batch are already Ported to another Carrier (response code of 010); (f) for a batch a Telephone Number or Telephone Numbers is owned and utilised by the Losing Carrier ie. Test service (response code of 011); (g) Telephone Number is not active or reserved (response code of 003); (h) Telephone Number is not associated to the appropriate exchange technology that supports Portability (response code of 015) (i) the product associated to the Telephone Number requires Porting using the Cat. D process (response code of 063); (j) Telephone Numbers in the batch are in the process of being Ported (response code of 008); (k) Telephone Numbers in the batch are

					Disconnected (response code of 004); (l) the CA date is more than 90 calendar days from receipt of the CNA Port Notification (response code of 067); (m) the Batch Reference Number is already associated to another active Batch for the Gaining Carrier (response code of 077); (n) Telephone Numbers in the batch are not inclusive of all services associated to the Cat C product e.g. Losing Carrier product must have all telephone Numbers identified in the CNA Port Notification (response code of 060); (o) the Telephone Numbers for a product are not contiguous in the Batch (response code of 065); (p) the Telephone Numbers are not for a single site or location (response code of 041); (q) the batch number is not present (response code of 061); (r) the batch is unable to be Ported due to excluded product (response code of 073); (s) the Telephone Number is valid but there is another Telephone Number that is rejected due to another primary error in the batch (response code of 064); (t) all mandatory fields are not populated e.g. Customer contact details (response code of 018).

	Outcomes and Actions				
6	Send CNA Port Notification Confirmation/ Rejection	L	D	Utilised to notify the confirmation or rejection of a CNA Port Notification made by the Gaining Carrier. The rejection advice will show valid and invalid Telephone Numbers and an invalid Telephone Number will have an associated Response code	Losing Carrier must send an CNA Port Notification Confirmation/Rejection within five Business Days of receipt of the CNA Port Notification
	Outcomes and Actions			**Confirmation** Confirmation is at the batch level. Confirmation of the CNA Port Notification will commence the expiry count down and the CNA will become active. The expiry date for a confirmed CNA Port Notification will be set 120 days from receipt of the notification (inclusive). **Rejection** Rejection is at the Telephone Number level. Rejection of the CNA Port Notification will not make the NA active.	
7	Receive CNA Confirmation/ Rejection	G	D		
	Outcomes and Actions			**Confirmation** Confirmation of the CNA Port Notification will make the Port active. The expiry date for a confirmed CNA Port Notification will be set	

				120 days from receipt of the notification (inclusive). The Cutover should be completed within 120 calendar days of the CNA. **Rejection** Internal operational process	
8	Negotiate Cutover	L & G			The Gaining Carrier and Losing Carrier will negotiate and agree on a Cutover Date and Commencement Time for the Port.
	Outcomes and Actions				
9	Create and send a CCA Cutover Notification	G	D	Utilised to notify the Losing Carrier of the agreed Cutover Date and Commencement Time for the Batch.	Gaining Carrier must send the CCA Cutover Notification at least 2 Business Days prior to the Cutover Date for the Port.
	Outcomes and Actions			CCA included in daily PNO file for forwarding to Losing Carrier	
10	Receive CCA Cutover Notification and send CCA Cutover Batch Receipt	L	D	Utilised to notify the Gaining Carrier that the CCA Cutover Notification has been received.	Losing Carrier must send a CCA Cutover Batch Receipt within one Business Day of receipt of the CCA Cutover Notification.
	Outcomes and Actions			The CCA Receipt must be provided to the Gaining Carrier at the Batch level.	
11	Receive CCA Cutover Batch Receipt	G	D		
	Outcomes and Actions				
12	Validate CCA Cutover Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020)

					(b) a confirmed and active CNA Port Notification does not exist for the batch reference number for the same Gaining Carrier (response code of 035); (c) CCA Cutover Date and Commencement Time are not within standard hours of operations, or as otherwise agreed (response code of 034) (d) the CCA Cutover Date is not within the lifetime of the Port (120 calendar days from the CNA receipt date) (response code of 054); (e) all mandatory fields are not populated (response code of 018).
	Outcomes and Actions				
13	Send CCA Cutover Confirmation / Rejection	L	D	Utilised to notify the confirmation or rejection of a CCA Cutover Notification made by the Gaining Carrier. The invalid batch will be associated with a Response code.	Losing Carrier must send an CCA Cutover Confirmation/Rejection within one Business Days of receipt of the CCA Cutover Notification
	Outcomes and Actions			**Confirmation** Confirmation Advice is at the batch level. **Rejection** Rejection Advice is at the batch level. Rejection of the CCA Cutover Notification will leave the CNA active	

14	Receive CCA Cutover Confirmation / Rejection	G	D		
	Outcomes and Actions			**Confirmation** Only CCA transaction types should be sent after CCA Confirmation is received. **Rejection** Leaves CNA status unchanged. Internal operational process	
15	Implement Cutover	G	N/A	Internally managed.	
	Outcomes and Actions				
16	Implement Cutover	L	N/A	Internally managed.	
	Outcomes and Actions			Cutover completed and all traffic for the Ported Telephone Numbers are directed to the Gaining Carrier's network.	
17	Agree Completion of Port	G & L	N/A	Agreement reached with Losing Carrier's on Port completion.	
	Outcomes and Actions			Where the Cutover of the Port has already commenced and it is determined that the Port cannot proceed, the Emergency Return process should be used. At the expiry of the Emergency Return period following the agreement of a successful Port completion the Ported Local	

				Number Register is updated.	
18	Update Ported Local Number Register	G/D	N/A	The PLNR is only updated following the end of the Emergency Return Period. If an Emergency Return or Emergency Retarget is called, the PLNR is not updated.	The update of the PLNR will replace the existing indicator either "D" or "E" in the entry for each Telephone Number in the batch with a new indicator of "C". The next update of the PLNR will remove the entry for each Telephone Number from the PLNR.
	Outcomes and Actions			Ported Local Number Register updated.	
19	Send CNA Withdrawal Notification	G	D	Utilised to notify the Losing Carrier of a withdrawal of the original CNA Port Notification made by the Gaining Carrier.	
	Outcomes and Actions				
20	Receive and Validate CNA Withdrawal Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020); (b) a confirmed and active CNA Port Notification does not exist or a confirmed CCA exists for the Telephone Number for the same Gaining Carrier (response code of 056); (c) a CCA Cutover Notification exists for the batch reference number for the same gaining Carrier (response code of 055); (d) not all mandatory fields are populated (response code of 018); (e) not received at least one Business Day prior to CNA expiry (response code of 032).
	Outcomes and Actions				

21	Send CNA Withdrawal Confirmation / Rejection	L	D	Utilised to notify confirmation or rejection of a CNA Withdrawal Notification made by the Gaining Carrier.	Losing Carrier sends CNA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification
	Outcomes and Actions			Losing Carrier sends CNA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification Confirmations will cancel the CNA	
22	Receive Withdrawal Confirmation / Rejection	G	D		
	Outcomes and Actions			**Confirmation** Update the PLNR **Rejection** Internal operational process.	
23	Update Ported Local Number Register	G/D	N/A		The update of the PLNR will replace the existing indicator (either "D" or "E") with a new indicator of "F" in the entry for each Telephone Number in the batch. The next update of the PLNR will remove the indicator "F" from the entry for each Telephone Number.
	Outcomes and Actions			Ported Local Number Register updated	
24	Send CCA Retarget Notification	G	D	Utilised to notify the Losing Carrier of a change in the Cutover Date and Commencement Time	Gaining Carrier must send the CCA Retarget Notification at least 2 Business Days prior to the Cutover Date for the Port.
	Outcomes and Actions				
25	Receive and Receipt CCA Retarget Notification	L	D		A batch receipt will be sent to the gaining Carrier within one Business Day to confirm that the CCA has been received

	Outcomes and Actions				
26	Validate CCA Retarget Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020); (b) a confirmed and active CCA Port Notification does not exist for the batch reference number for the same Gaining Carrier (response code of 057); (c) CCA Retarget date and time are not within standard hours of operations, or as otherwise agreed (response code of 034); (d) CCA Retarget for a batch number exceeds two Retargets (response code of 037); (e) the Cutover Date is not within the lifetime of the Port (response code of 054); (f) the Cutover Date and Commencement Time are not as agreed (response code of 034); (g) all mandatory fields are not populated (response code of 018); (h) CCA Retarget not received within agreed notification period (response code of 032).
	Outcomes and Actions				
27	Send CCA Retarget Confirmation / Rejection	L	D	Utilised to notify the confirmation or rejection of a CCA Retarget Notification made by the Gaining Carrier. The invalid batch will be associated with a Response code.	Losing Carrier sends CCA Retarget Rejection/ Confirmation within one Business Day of receipt of the CCA Retarget Notification
	Outcomes and Actions				
28	Receive CCA Retarget Confirmation /	G	D		

	Rejection				
	Outcomes and Actions				
29	Send CCA Withdrawal Notification	G	D	Utilised to notify the Losing Carrier of a withdrawal of the CCA Port Notification made by the Gaining Carrier.	
	Outcomes and Actions				
30	Receive and Validate CCA Withdrawal Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020); (b) a confirmed and active CCA Cutover Notification does not exist for the Telephone Number for the same Gaining Carrier (response code of 056); (c) not all mandatory fields are populated (response code of 018); (d) not received at least one Business Day prior to CNA expiry (response code of 032)
	Outcomes and Actions				
31	Send CCA Withdrawal Confirmation / Rejection	L	D	Utilised to notify confirmation or rejection of a CCA Withdrawal Notification made by the Gaining Carrier.	Losing Carrier sends CNA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification
	Outcomes and Actions			Losing Carrier sends CCA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification Confirmations will cancel the CNA	
32	Receive Withdrawal Confirmation / Rejection	G	D		

	Outcomes and Actions			**Confirmation** Update the PLNR **Rejection** Internal operational process	
33	Update Ported Local Number Register	G/D	N/A		The update of the PLNR will replace the existing indicator (either "D" or "E") in the entry for each Telephone Number in the batch with a new indicator of "F". The next update of the PLNR will remove the indicator "F" from the entry for each
	Outcomes and Actions			Ported Local Number Register updated	
34	Send CNA Expiry Notification	L	D	Utilised to notify the Gaining Carrier that the valid period for the CNA Port Notification has expired and hence deemed to be cancelled	Any CNA that exceeds its CNA expiry date will have an CNA Expiry Notification sent to the Gaining Carrier one Business Day after the expiry date Losing Carrier cancels the CNA
	Outcomes and Actions			Any CNA that exceeds its CNA expiry date will have an CNA Expiry Notification sent to the Gaining Carrier one Business Day after the expiry date. The CNA is no longer valid.	
35	Receive CNA Expiry Notification	G	D		
	Outcomes and Actions			Internal operational process	
36	Update Ported Local Number Register	G/D	N/A		The update of the PLNR will replace the existing indicator (either "D" or "E") with a new indicator of "F" in the entry for each Telephone Number in the batch. The next update of the PLNR will remove the indicator

					"F" from the entry for each Telephone Number.
	Outcomes and Actions			Ported Local Number Register updated.	

5.3 Category C – Third Party

THIRD PARTY Category C			**Legend for Carrier:**	G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier	**Legend for File:**	D is for Daily PNO H is for Hot Batch
REF	**Event**	**Carrier**	**File**	**Description**	**Rules**	
1	Create and send a CNA Port Notification	G	D	Utilised to notify the Losing Carrier of a Telephone Number being Ported to another Carrier.		
	Outcomes and Actions			CNA included in daily PNO file for forwarding to Losing Carrier.		
2	Receive CAN Port Notification and send CNA Batch Receipt	L	D	Utilised to notify the Gaining Carrier that the CNA Port Notification has been received.	Losing Carrier must send a CNA Batch Receipt within one Business Day of receipt of the CNA Port Notification.	
	Outcomes and Actions			The CNA Batch Receipt must be provided to the Gaining Carrier at the Batch level.		
3	Receive CNA Batch Receipt Advice	G	D			
	Outcomes and Actions					
4	Validate CAN Port Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020); (b) the Telephone Number is a duplicate in the batch (response code of 040;) (c) a Telephone Number or Numbers could not be found for a batch (response code of 001); (d) Telephone Numbers in the Batch are already	

					Ported to the Gaining Carrier (response code of 009) (e) Telephone Number in the batch is already Ported to another Carrier (response code of 010); (f) for a batch, a Telephone Number or Numbers is owned and utilised by the Losing Carrier i.e. test service (response code of 011); (g) Telephone Number is not active or reserved (response code of 003); (h) Telephone Number is not associated to the appropriate exchange technology that supports Portability (response code of 015); (i) the product associated to the Telephone Number requires Porting using the Cat. D process (response code of 063); (j) Telephone Numbers in the Batch are in the process of being Ported (response code of 008); (k) Telephone Number is Disconnected (response code of 004); (l) the CA date is more than 90 calendar days from receipt of the CNA Port Notification (response code of 067); (m) the Batch Reference Number is already associated to another active Batch for the Gaining Carrier (response code of 077); (n) (n) Telephone Numbers in the batch are not inclusive of all services associated to the Cat C product e.g. Losing Carrier product must have all Telephone Numbers identified in the CNA Port Notification (response code of 060); (o) the Telephone Numbers for a product are not contiguous in the Batch (response code of 065); (p) the Telephone Numbers are not for a single site

					or location (response code of 041); (q) the batch number is not present (response code of 061); (r) the batch is unable to be Ported due to excluded product (response code of 073); (s) the Telephone Number is valid but there is another Telephone Number that is rejected due to another primary error in the batch (response code of 064); (t) all mandatory fields are not populated e.g. Customer contact details (response code of 018)
	Outcomes and Actions				
5	Send CNA Port Notification Confirmation/ Rejection	L	D	Utilised to notify the confirmation or rejection of a CNA Port Notification made by the Gaining Carrier. The rejection advice will show valid and invalid Telephone Numbers and an invalid Telephone Number will have an associated Response code	Losing Carrier must send an CNA Port Notification Confirmation/Rejection within five Business Days of receipt of the CNA Port Notification
	Outcomes and Actions			**Confirmation** Confirmation is at the batch level. Confirmation of the CNA Port Notification will commence the expiry count down and the CNA will become active. The expiry date for a confirmed CNA Port Notification will be set 120 days from receipt of the notification (inclusive) **Rejection** Rejection is at the Telephone	

				Number level. Rejection of the CNA Port Notification will not make the CNA active.	
6	Receive CNA Port Notification Confirmation / Rejection	G	D		
	Outcomes and Actions			**Confirmation** Confirmation of the CNA Port Notification will make the Port active. The expiry date for a confirmed CNA Port Notification will be set 120 days from receipt of the notification (inclusive). The Cutover should be completed within 120 calendar days of the CNA. **Rejection** Internal operational process	
7	Create and Send a TCNA Port Notification to Donor Carrier	G	D	Utilised to notify the Donor Carrier of a Telephone Number being Ported to another Carrier.	
	Outcomes and Actions			TCNA included in daily PNO file for forwarding to Donor Carrier.	
8	Receive TCNA Port Notification and send	L	D	Utilised to notify the Gaining Carrier that the TCNA Port Notification has been received.	Losing Carrier must send a TCNA Batch Receipt within one Business Day of receipt of the TCNA Port Notification.
	Outcomes and Actions			The TCNA Receipt Advice must be provided to the Gaining Carrier at	

				the Batch level.	
9	Receive TCNA Batch Receipt	G	D		
	Outcomes and Actions				
10	Validate TCNA Port Notification	D	D		Donor Carrier shall validate and reject if: (a) incorrect record format (response code of 020); (b) the Telephone Number is a duplicate in the batch (response code of 040); (c) all Telephone Numbers in the batch are not owned by the Donor (response code of 069); (d) all Telephone Numbers in the batch are not in a completed state (response code of 052); (e) all Telephone Numbers in the batch are in the process of being Ported to another Carrier (response code of 051); (f) all Telephone Numbers in the batch are in the process of being Ported to the Gaining Carrier (response code of 008); (g) all Telephony Numbers in the batch are already Ported to the Gaining Carrier (response code of 009); (h) the Batch Reference Number is already associated to another active Batch for the Gaining Carrier (response code of 077); (i) all mandatory fields are not populated (response code of 018)
	Outcomes and Actions				

11	Send TCNA Port Notification Confirmation/ Rejection	D	D	Utilised to notify the confirmation or rejection of a Port Notification made by the Gaining Carrier.	Donor Carrier must send TCNA Port Notification Confirmation/Rejection within two Business Day of receipt of the TCNA Port Notification
	Outcomes and Actions			**Confirmation** The expiry date for a confirmed TCNA Port Notification will be set to 120 days from receipt of the notification (inclusive) Confirmations will make the TCNA active. Update the Ported Local Number Register **Rejection** Rejections will not make the TCNA active	
12	Update Ported Local Number Register	D	N/A		The update of the PLNR will add the indicator "D" to the entry for each Telephone Number in the batch. The next update of the PLNR will replace the indicator "D" with a new indicator of "E" for the entry for each Telephone Number.
	Outcomes and Actions			Ported Local Number Register updated	
13	Receive TCNA Port Confirmation/ Rejection	G	D		
	Outcomes and Actions				
14	Negotiate Cutover	G & L G & D			The Gaining Carrier will negotiate with the Losing Carrier and Donor Carrier and agree on a Cutover Date and Commencement Time for the Port.

	Outcomes and Actions				
15	Create and send a CCA Cutover Notification	G	D	Utilised to notify the Losing Carrier of the agreed Cutover Date and Commencement Time for the Batch.	Gaining Carrier must send the CCA Cutover Notification at least 3 Business Days prior to the Cutover Date for the Port.
	Outcomes and Actions			CCA included in daily PNO file for forwarding to Losing Carrier	
16	Receive CCA Cutover Notification and send CCA Cutover Batch Receipt	L	D	Utilised to notify the Gaining Carrier that the CCA Cutover Notification has been received.	Losing Carrier must send a CCA Receipt within one Business Day of receipt of the CCA Cutover Notification.
	Outcomes and Actions			The CCA Receipt Advice must be provided to the Gaining Carrier at the Batch level.	
17	Receive CCA Cutover Batch Receipt	G	D		
	Outcomes and Actions				
18	Validate CCA Cutover Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020); (b) a confirmed and active CNA Port Notification does not exist for the batch reference number for the same Gaining Carrier (response code of 035); (c) CCA Cutover Date and Commencement Time are not within standard hours of operations, or as otherwise agreed (response code of 034);

					(d) the CCA Cutover Date is not within the lifetime of the Port (120 calendar days from the CNA receipt date) (response code of 054); (e) all mandatory fields are not populated (response code of 018).
	Outcomes and Actions				
19	Send CCA Cutover Confirmation/ Rejection	L	D	Utilised to notify the confirmation or rejection of a CCA Cutover Notification made by the Gaining Carrier. The invalid batch will be associated with a Response code.	Losing Carrier must send an CCA Cutover Confirmation/Rejection within one Business Days of receipt of the CCA Cutover Notification
	Outcomes and Actions			**Confirmation** Confirmation is at the batch level. **Rejection** Rejection is at the batch level. Rejection of the CCA Cutover Notification will leave the CNA active.	
20	Receive CCA Cutover Confirmation/ Rejection	G	D		
	Outcomes and Actions			**Confirmation** Only CCA transaction types should be sent after CCA Confirmation is received. **Rejection** Leaves CNA status unchanged. Internal operational process	

21	Send TCCA Cutover Notification to Donor Carrier	G	D	Utilised to notify the Donor Carrier of the intended Cutover Date and Commencement Time.	A TCCA Cutover Notification cannot be sent prior to the receipt of a TCNA Confirmation from the Donor Carrier.
	Outcomes and Actions				
22	Receive TCCA Cutover Notification and send TCCA Cutover Batch Receipt	D	D	Utilised to notify the Gaining Carrier that the TCCA Port Notification has been received.	Losing Carrier must send a TCCA Cutover Batch Receipt within one Business Day of receipt of the TCCA Cutover Notification.
	Outcomes and Actions			The TCCA Cutover Batch Receipt must be provided to the Gaining Carrier at the batch level.	
23	Receive TCCA Cutover Batch Receipt	G	D		
	Outcomes and Actions				
24	Validate TCCA Cutover Notification	D	D		The Donor Carrier shall validate and reject if: (a) incorrect record format (response code of 020); (b) a confirmed and active TCNA Port Notification does not exist for the batch reference number for the same Gaining Carrier (response code of 035); (c) the TCCA Cutover Date and Commencement Time are not within standard hours of operations or as otherwise agreed (response code of 034); (d) the Cutover Date is greater than 120 calendar days from receipt of the TCNA Port Notification (response code of 054); (e) the Cutover Date is less than five Business

					Days after the TCNA receipt date (response code of 032); (f) the Cutover Date is less than two Business Days from receipt of the TCCA Cutover Notification (response code of 032); (g) all mandatory fields are not populated (response code of 018).
	Outcomes and Actions				
25	Send TCCA Cutover Confirmation/ Rejection	D	D	Utilised to notify the Confirmation / Rejection of a TCCA Cutover Notification made by the Gaining Carrier. The invalid batch will be associated with a Response code.	
	Outcomes and Actions				
26	Receive TCCA Cutover Confirmation/ Rejection	G	D		
	Outcomes and Actions			**Confirmation** **Rejection**	
27	Implement Cutover	G	N/A	Cutover is internally managed.	
	Outcomes and Actions				
28	Implement Cutover	D	N/A	Cutover is internally managed.	
	Outcomes and Actions			Cutover completed and all traffic for the Ported Telephone Numbers are directed to the Gaining Carrier's network.	
31	Implement Cutover	L	N/A	Cutover is internally managed.	

	Outcomes and Actions			Cutover completed and all traffic for the Ported Telephone Numbers are directed to the Gaining Carrier's network.	
32	Agree Completion of Port	G & L G & D	N/A	Agreement reached by the Gaining Carrier with the Losing Carrier and the Donor Carrier on Port completion.	
	Outcomes and Actions			Where the Cutover of the Port has already commenced and it is determined that the Port cannot proceed, the Emergency Return process should be used. At the expiry of the Emergency Return period following the agreement of a successful Port completion the Ported Local Number Register is updated.	
33	Update Ported Local Number Register	D	N/A	The PLNR is only updated following the end of the Transfer Reversal Period. If a Transfer Reversal is called, the PLNR is not updated.	The update of the PLNR will replace the existing Carrier code with the new Carrier's code and change the indicator to "B" in the entry for each Telephone Number. The next update of the PLNR will remove the indicator "B" from the entry for each Telephone Number.
	Outcomes and Actions			Ported Local Number Register updated	
34	Send CCA Retarget Notification	G	D	Utilised to notify the Losing Carrier of a change in the Cutover Date and Commencement Time.	Gaining Carrier must send the CCA Retarget Notification at least 3 Business Days prior to the Cutover Date for the Port.
	Outcomes and Actions				

35	Receive and Receipt CCA Retarget Notification	L	D		A Batch receipt will be sent to the Gaining Carrier within one Business Day to confirm that the CCA has been received.
	Outcomes and Actions				
36	Validate CCA Retarget Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020;) (b) a confirmed and active CCA Port Notification does not exist for the batch reference number for the same gaining Carrier (response code of 057); (c) CCA Retarget date and time are not within standard hours of operations, or as otherwise agreed (response code of 034); (d) CCA Retarget for a Batch Number exceeds two Retargets (response code of 037); (e) the Cutover Date is not within the lifetime of the Port (response code of 054). (f) the Cutover Date and Commencement Time are not as agreed (response code of 034); (g) all mandatory fields are not populated (response code of 018); (h) CCA Retarget not received within agreed notification period (response code of 032).
	Outcomes and Actions				
37	Send CCA Retarget Confirmation/ Rejection	L	D	Utilised to notify the confirmation or rejection of a CCA Retarget Notification made by the Gaining Carrier. The invalid batch will be associated with a Response code.	Losing Carrier sends CCA Retarget Rejection/ Confirmation within one Business Day of receipt of the CCA Retarget Notification
	Outcomes and Actions				

38	Receive CCA Retarget Confirmation/ Rejection	G	D		
	Outcomes and Actions				
39	Send TCCA Retarget Notification	G	D	Utilised to notify the Losing Carrier of a change in the Cutover Date and Commencement Time.	Gaining Carrier must send the CCA Cutover Retarget at least 3 Business Days prior to the Cutover Date for the Port.
	Outcomes and Actions				
40	Receive and Receipt TCCA Retarget Notification	D	D		A Batch receipt will be sent to the gaining Carrier within one Business Day to confirm that the TCCA has been received
	Outcomes and Actions				
41	Validate TCCA Retarget Notification	D	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020;) (b) a confirmed and active CCA Port Notification does not exist for the batch reference number for the same gaining Carrier (response code of 057); (c) CCA Retarget date and time are not within standard hours of operations, or as otherwise agreed (response code of 034); (d) CCA Retarget for a Batch Number exceeds two Retargets (response code of 037); (e) the Cutover Date is not within the lifetime of the Port (response code of 054). (f) the Cutover Date and Commencement Time are not as agreed (response code of 034); (g) all mandatory fields are not populated (response code of 018); (h) CCA Retarget not received within agreed notification period (response code of 032).

	Outcomes and Actions				
42	Send TCCA Retarget Confirmation/ Rejection	D	D	Utilised to notify the confirmation or rejection of a TCCA Retarget Notification made by the Gaining Carrier. The invalid batch will be associated with a Response code.	Losing Carrier sends TCCA Retarget Rejection/ Confirmation within one Business Day of receipt of the TCCA Retarget Notification.
	Outcomes and Actions				
43	Receive TCCA Retarget Confirmation/ Rejection	G	D		
	Outcomes and Actions				
44	Send CNA Withdrawal Notification to Losing Carrier	G	D	Utilised to notify the Losing Carrier of a withdrawal of the original CNA Port Notification made by the Gaining Carrier.	
	Outcomes and Actions				
45	Receive and Validate CNA Withdrawal Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020); (b) no confirmed and active CNA Port Notification exists or a confirmed CCA exists for the Telephone Number for the same Gaining Carrier (response code of 056); (c) not all mandatory fields are populated (response code of 018); (d) not received at least one Business Day prior to CNA expiry (response code of 032)

	Outcomes and Actions				
46	Send CNA Withdrawal Confirmation/ Rejection	L	D	Utilised to notify confirmation or rejection of a CNA Withdrawal Notification made by the Gaining Carrier.	Losing Carrier sends CNA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification
	Outcomes and Actions			**Confirmation** Losing Carrier sends CNA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification. Confirmations will cancel the CNA.	
47	Receive CNA Withdrawal Confirmation/ Rejection	G	D		
	Outcomes and Actions			**Confirmation** **Rejection**	
48	Send TCNA Withdrawal Notification to Donor Carrier	G	D	Utilised to notify the Donor Carrier of a withdrawal of the original TCNA Port Notification made by the Gaining Carrier.	
	Outcomes and Actions				
49	Receive and Validate TCNA Withdrawal Notification	D	D		Donor Carrier shall validate and reject if: (a) incorrect record format (response code of 020); (b) a confirmed and active TCNA Port Notification does not exist for the Batch Reference Number for the same Gaining Carrier (response code of 056); (c) no confirmed TCCA Cutover Notification

					exists for the Batch Reference Number for the same Gaining Carrier (response code of 055;) (d) not all mandatory fields are populated (response code of 018;) (e) not received within one Business Day of TCNA expiry (response code of 032)
	Outcomes and Actions				
50	Send TCNA Withdrawal Confirmation/ Rejection	D	D	Utilised to notify confirmation or rejection of a TCNA Withdrawal Notification made by the Gaining Carrier.	Donor Carrier sends TCNA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the TCNA Withdrawal Notification
	Outcomes and Actions			Donor Carrier sends TCNA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the TCNA Withdrawal Notification. **Confirmation** Confirmations will cancel the TCNA. Update Ported Local Number Register	
51	Update Ported Local Number Register	D	N/A		The update of the PLNR will replace the existing indicator either "D" or "E" with a new indicator of "F" for the entry for each Telephone Number. The next update of the PLNR will remove the indicator "F" from the entry for each Telephone Number.
	Outcomes and Actions			Ported Local Number Register updated	
52	Send CCA Withdrawal Notification	G	D	Utilised to notify the Losing Carrier of a withdrawal of the CCA Port Notification made by the Gaining	

				Carrier.	
	Outcomes and Actions				
53	Receive and Validate CCA Withdrawal Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020); (b) a confirmed and active CCA Cutover Notification does not exist for the Telephone Number for the same Gaining Carrier (response code of 056); (c) not all mandatory fields are populated (response code of 018); (d) not received at least one Business Day prior to CNA expiry (response code of 032)
	Outcomes and Actions				
54	Send CCA Withdrawal Confirmation/ Rejection	L	D	Utilised to notify confirmation or rejection of a CCA Withdrawal Notification made by the Gaining Carrier.	Losing Carrier sends CNA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification.
	Outcomes and Actions			Losing Carrier sends CCA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification Confirmations will cancel the CNA.	
55	Receive CCA Withdrawal Confirmation/ Rejection	G	D		
	Outcomes and Actions				

56	Send TCCA Withdrawal Notification	G	D	Utilised to notify the Losing Carrier of a withdrawal of the TCCA Port Notification made by the Gaining Carrier.	
	Outcomes and Actions				
57	Receive and Validate TCCA Withdrawal Notification	D	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020); (b) a confirmed and active TCCA Cutover Notification does not exist for the Telephone Number for the same Gaining Carrier (response code of 056;) (c) not all mandatory fields are populated (response code of 018); (d) not received at least one Business Day prior to TCCA Cutover Date (response code of 032)
	Outcomes and Actions				
58	Send TCCA Withdrawal Confirmation/ Rejection	D	D	Utilised to notify confirmation or rejection of a TCCA Withdrawal Notification made by the Gaining Carrier.	Losing Carrier sends TCCA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the TCCA Withdrawal Notification
	Outcomes and Actions			Losing Carrier sends TCCA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the TCNA Withdrawal Notification Confirmations will cancel the TCNA	
59	Update Ported Local Number Register	D	N/A		The update of the PLNR will replace the existing indicator (either "D" or "E") with a new indicator of "F" in the entry for each Telephone Number in the batch.

					The next update of the PLNR will remove the indicator "F" from the entry for each Telephone Number.
	Outcomes and Actions			Ported Local Number Register updated	
60	Receive Withdrawal Confirmation/ Rejection	G	D		
	Outcomes and Actions				
61	Send CNA Expiry Notification	L	D	Utilised to notify the Gaining Carrier that the valid period for the CNA Port Notification has expired and hence deemed to be cancelled	Any CNA that exceeds its CNA expiry date will have an CNA Expiry Notification sent to the gaining Carrier one Business Day after the expiry date. Losing Carrier cancels the CNA
	Outcomes and Actions			Any CNA that exceeds its CNA expiry date will have an CNA Expiry Notification sent to the gaining Carrier one Business Day after the expiry date. The CNA is no longer valid.	
62	Receive CNA Expiry Notification	G	D		
	Outcomes and Actions			Internal operational process	
63	Send TCNA Expiry Notification	D	D	Utilised to notify the Gaining Carrier that the valid period for the TCNA Port Notification has expired and hence deemed to be cancelled	Any TCNA that exceeds its TCNA expiry date will have an TCNA Expiry Notification sent to the Gaining Carrier one Business Day after the expiry date. Losing Carrier cancels the TCNA.

	Outcomes and Actions			Any TCNA that exceeds its TCNA expiry date will have an TCNA Expiry Notification sent to the Gaining Carrier one Business Day after the expiry date. The TCNA is no longer valid.	
64	Receive TCNA Expiry Notification	G	D		
	Outcomes and Actions			Internal operational process	
65	Update Ported Local Number Register	D	N/A		The update of the PLNR will replace the existing indicator (either "D" or "E") with a new indicator of "F" in the entry for each Telephone Number in the batch. The next update of the PLNR will remove the indicator "F" from the entry for each Telephone Number.
	Outcomes and Actions			Ported Local Number Register updated	

6 CATEGORY C – THIRD PARTY PORTING ACTIVITY

Third Party Porting requires the Gaining Carrier to carefully co-ordinate activities with both the Donor Carrier and the Losing Carrier. The tables below provide guidance in the activity that can occur in various Porting scenarios.

6.1 Port Initiated

Losing Carrier Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining Carrier
CNA Rejected	TCNA Rejected	Issue new CNA and TCNA	No further action required	N/A
CNA Confirmed	TCNA Rejected	Issue new TCNA	Issue CNA Withdrawal or allow CNA to Expire	CNA will expire
CNA Rejected	TCNA Confirmed	Issue new CNA	Issue TCNA Withdrawal or allow TCNA to Expire	TCNA will expire
CNA Confirmed	TCNA Confirmed	Agree Cutover Date and Commencement Time and issue CCA & TCCA	Issue CNA & TCNA Withdrawal or allow Port to Expire	CNA & TCNA will expire

6.2 Port Cutover

Losing Carrier Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining Carrier
CCA Rejected	TCCA Rejected	Issue new CCA and TCCA	No further action required	CNA and TCNA will expire.
CCA Confirmed	TCCA Rejected	Issue new TCCA	Issue CCA Withdrawal before agreed Cutover Date or use Emergency Return after the Port has completed.	The Port will be completed by the Losing Carrier, but the Transfer will not be completed.

CCA Rejected	TCCA Confirmed	Issue new CCA	Issue TCCA Withdrawal before agreed Cutover Date or use Transfer Reversal after the Transfer has completed.	The Transfer will be completed by the Donor Carrier, but the Port will not be completed.
CCA Confirmed	TCCA Confirmed	No further action required. Port will complete on agreed Date.	Issue CCA & TCCA Withdrawal before agreed Cutover Date or use Emergency Return and Transfer Reversal after the Port and Transfer have completed.	Both the Port and Transfer will be completed.

6.3 CCA/TCCA Retarget

Losing Carrier Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining Carrier
CCA Retarget Rejected	TCCA Retarget Rejected	Issue new CCA Retarget and new TCCA Retarget	Issue CCA Withdrawal and TCCA Withdrawal before previously agreed Cutover Date.	Port and Transfer will be completed on the previously agreed Cutover date and Commencement Time.
CCA Retarget Confirmed	TCCA Retarget Rejected	Issue new TCCA Retarget	Issue CCA Withdrawal and TCCA Withdrawal before agreed Cutover Dates.	Port and Transfer will be completed on different days and at the different times.
CCA Retarget Rejected	TCCA Retarget Confirmed	Issue new CCA Retarget	Issue CCA Withdrawal and TCCA Withdrawal before agreed Cutover Dates.	Port and Transfer will be completed on different days and at the different times.
CCA Retarget Confirmed	TCCA Retarget Confirmed	No further action required	Issue CCA Withdrawal and TCCA Withdrawal before new agreed Cutover Date.	Port and Transfer will be completed on the same day and at the same time.

6.4 CNA/TCNA Withdrawal

Losing Carrier Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining Carrier
CNA Withdrawal Rejected	TCNA Withdrawal Rejected	No further Withdrawal action required.	Issue new CNA Withdrawal and a new TCNA Withdrawal or allow CNA and TCNA to expire.	CNA and TCNA will expire.
CNA Withdrawal Confirmed	TCNA Withdrawal Rejected	Issue new CNA.	Issue new TCNA Withdrawal or allow TCNA to expire.	TCNA will expire.
CNA Withdrawal Rejected	TCNA Withdrawal Confirmed	Issue new TCNA.	Issue new CNA Withdrawal or allow CNA to expire.	CNA will expire.
CNA Withdrawal Confirmed	TCNA Withdrawal Confirmed	Issue new CNA and TCNA.	No further action required.	Port will not proceed.

6.5 CCA/TCCA Withdrawal

Losing Carrier Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining Carrier
CCA Withdrawal Rejected	TCCA Withdrawal Rejected	No further action required unless Cutover Date and Commencement Time are to change.	Issue new CCA Withdrawal and new TCCA Withdrawal before previously agreed Cutover Date or use Emergency Return and Transfer Reversal after the Port and Transfer have completed.	Port and Transfer will be completed on the previously agreed Cutover Date and Commencement Time.
CCA Withdrawal Confirmed	TCCA Withdrawal Rejected	Issue new CNA.	Issue new TCCA Withdrawal before previously agreed Cutover Date or use Transfer Reversal after the Transfer has completed.	Transfer will be completed but Port will not occur.
CCA Withdrawal Rejected	TCCA Withdrawal Confirmed	Issue new TCNA.	Issue new CCA Withdrawal before previously agreed	Port will be completed but Transfer will not occur.

			Cutover Date or use Emergency Return after the Port has completed.	
CCA Withdrawal Confirmed	TCCA Withdrawal Confirmed	Issue new CNA and TCNA.	No further action required	Port will not proceed.

6.6 Port Expiry

Losing Carrier Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining Carrier
CNA Expired	TCNA Expired	Issue new CNA and TCNA	No further action required	N/A
CNA Active	TCNA Expired	Issue new TCNA	Issue CNA Withdrawal or allow CNA to Expire	CNA will expire
CNA Expired	TCNA Active	Issue new CNA	Issue TCNA Withdrawal or allow TCNA to Expire	TCNA will expire
CNA Active	TCNA Active	Agree Cutover Date and Commencement Time and issue CCA & TCCA before expiry.	Issue CNA & TCNA Withdrawal or allow Port to Expire	CNA & TCNA will expire

7 CATEGORY C – PORTING TIMEFRAMES

	Confirmation/ Rejection	Receipt Advice	Limit (for confirmations)	Completion	Expiry	Comments
Customer Authorisation	N/A	N/A	N/A	N/A	90 Calendar Days	
CNA (C)	Five Business Days	One Business Day	One		120 Calendar Days	
CNA Withdrawal (C)	One Business Day	N/A	One	N/A	N/A	Must be sent one Business day prior to the cutover date.
CCA (C)	One Business Day	One Business Day	One	N/A	N/A	Must be sent no less than 3 Business days prior to the Expiry date.
CCA Retarget (C)	One Business Day	One Business Day	Two	N/A	N/A	
CCA Withdrawal (C)	One Business Day	N/A	One	N/A	N/A	Must be provided at least one Clear Business Day prior to Agreed Cutover Date.
TCNA (C)	Two Business Days	One Business Day	One		120 Calendar Days	
TCNA Withdrawal (C)	One Business Day	N/A	One	N/A	N/A	Must be sent one Business day prior to the Expiry date.
TCCA (C)	Two Business Days	One Business Day	One	N/A	N/A	
TCCA Retarget (C)	One Business Day	One Business Day	Two		N/A	Must be received by the Donor Carrier no later than two Business Day prior to Agreed Cutover Date.
TCCA Withdrawal (C)	One Business Day	N/A	One	N/A	N/A	Must be provided to the Donor Carrier one Business Day prior to Agreed Cutover Date.

8 CATEGORY C – RECORD DESCRIPTION

8.1 CNA Port Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	040	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Telephone Number	NUM(10)	18	27		Y	Full National Number e.g. 0396342223
Service Account Number	CHAR(25)	28	52		Y	Value other than spaces
Group Batch Reference Number	NUM(4)	53	56		N	Default value is "0000"
Category Type	CHAR(1)	57	57	C	Y	
CA Date	DATE(8)	58	65		Y	Format CCYYMMDD
Gaining CSP Generic Contact Details	CHAR(20)	66	85		Y	Value is other than spaces
Gaining CSP Generic Contact Details	CHAR(30)	86	115		Y	Value is other than spaces
Gaining CSP Generic Contact Details	NUM(10)	116	125		Y	Value is other than zeroes
Gaining CSP Generic Contact Details	NUM(10)	126	135		Y	Value is other than zeroes
Gaining CSP Generic Contact Details	NUM(10)	136	145		N	
Customer's Contact First Name	CHAR(20)	146	165		Y	Value is other than spaces
Customer's Contact Last Name	CHAR(30)	166	195		Y	Value is other than spaces

Customer's Contact Phone No	NUM(10)	196	205		Y	Value is other than zeroes
Customer's Contact Fax No	NUM(10)	206	215		N	
Customer's Contact Mobile No	NUM(10)	216	225		N	
Filler	CHAR(25)	226	250			

8.2 CNA Batch Receipt

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	040	Y	
Record Identifier	CHAR(3)	6	8	ACK	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Filler	CHAR(233)	18	250			

8.3 CNA Port Notification Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	040	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20	000	Y	
Losing Carrier Generic Contact Details	CHAR(20)	21	40		Y	Value is other than spaces
Losing Carrier Generic Contact Details	CHAR(30)	41	70		Y	Value is other than spaces
Losing Carrier Generic Contact Details	NUM(10)	71	80		Y	Value is other than zeroes

Losing Carrier Generic Contact Details	NUM(10)	81	90		Y	Value is other than zeroes
Losing Carrier Generic Contact Details	NUM(10)	91	100		N	
Filler	CHAR(150)	101	250			

8.4 CNA Port Notification Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(3)	1	2	01	Y	
Record Type	NUM(2)	3	5	040	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Response Code	NUM(3)	18	20		Y	Must be a valid Code
Telephone Number	NUM(10)	21	30		Y	Full National Number e.g. 0396342223
Filler	CHAR(220)	31	250			

8.5 CNA Withdrawal Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	042	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Filler	CHAR(233)	18	250			

8.6 CNA Withdrawal Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	042	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch	NUM(9)	9	17		Y	Value is other than zeroes.

Reference Number						
Response Code	NUM(3)	18	20	000	Y	
Filler	CHAR(230)	21	250			

8.7 CNA Withdrawal Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	042	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Response Code	NUM(3)	18	20		Y	Must be a valid Code.
Filler	CHAR(230)	21	250			

8.8 CCA Cutover Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	043	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Cutover Date	DATE(8)	18	25		Y	Format CCYYMMDD
Commencement Time	NUM(4)	26	29		Y	Format HHMM in the range "0000" to "2359".
Time Zone	NUM(4)	30	33		Y	Format HHMM.
Filler	CHAR(217)	34	250			

8.9 CCA Cutover Batch Receipt

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	043	Y	
Record	CHAR(3)	6	8	ACK	Y	

Identifier						
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Filler	CHAR(233)	18	250			

8.10 CCA Cutover Notification Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	043	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Response Code	NUM(3)	18	20	000	Y	
Filler	CHAR(230)	21	250			

8.11 CCA Cutover Notification Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	043	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Response Code	NUM(3)	18	20		Y	Must be a valid Code
Filler	CHAR(230)	21	250			

8.12 CCA Retarget Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	044	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Cutover Date	DATE(8)	18	25		Y	Format CCYYMMDD
Commencement Time	NUM(4)	26	29		Y	Format HHMM in the range "0000" to "2359".
Time Zone	NUM(4)	30	33		Y	Format HHMM.
Filler	CHAR(217)	34	250			

8.13 CCA Retarget Receipt

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	044	Y	
Record Identifier	CHAR(3)	6	8	ACK	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Filler	CHAR(233)	18	250			

8.14 CCA Retarget Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	044	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Response Code	NUM(3)	18	20	000	Y	
Filler	CHAR(230)	21	250			

8.15 CCA Retarget Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	044	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Response Code	NUM(3)	18	20		Y	Must be a valid Code from Section 1.
Filler	CHAR(230)	21	250			

8.16 CCA Withdrawal Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	045	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Filler	CHAR(233)	18	250			

8.17 CCA Withdrawal Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	045	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Response Code	NUM(3)	18	20	000	Y	
Filler	CHAR(230)	21	250			

8.18 CCA Withdrawal Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	045	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Response Code	NUM(3)	18	20		Y	Must be a valid Code
Filler	CHAR(230)	21	250			

8.19 CNA Expiry Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	046	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Filler	CHAR(233)	18	250			

8.20 TCNA Port Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	050	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Telephone Number	NUM(10)	18	27		Y	Full National Number e.g. 0396342223
Gaining CSP Generic Contact Details	CHAR(20)	28	47		Y	Value is other than spaces.

Gaining CSP Generic Contact Details	CHAR(30)	48	77		Y	Value is other than spaces.
Gaining CSP Generic Contact Details	NUM(10)	78	87		Y	Value is other than zeroes.
Gaining CSP Generic Contact Details	NUM(10)	88	97		Y	Value is other than zeroes.
Gaining CSP Generic Contact Details	NUM(10)	98	107		N	
Filler	CHAR(143)	108	250			

8.21 TCNA Port Notification Batch Receipt

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	050	Y	
Record Identifier	CHAR(3)	6	8	ACK	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Filler	CHAR(233)	18	250			

8.22 TCNA Port Notification Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	050	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Response Code	NUM(3)	18	20	000	Y	
Donor Carrier Generic Contact Details	CHAR(20)	21	40		Y	Value is other than spaces.
Donor Carrier Generic	CHAR(30)	41	70		Y	Value is other than

Contact Details						spaces.
Donor Carrier Generic Contact Details	NUM(10)	71	80		Y	Value is other than zeroes.
Donor Carrier Generic Contact Details	NUM(10)	81	90		Y	Value is other than zeroes.
Donor Carrier Generic Contact Details	CHARNUM (10)	91	100		N	
Filler	CHAR(150)	101	250			

8.23 TCNA Port Notification Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	050	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Response Code	NUM(3)	18	20		Y	Must be a valid Code
Telephone Number	NUM(10)	21	30		Y	Full National Number e.g. 0396342223
Filler	CHAR(220)	31	250			

8.24 TCNA Withdrawal Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	051	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Filler	CHAR(233)	18	250			

8.25 TCNA Withdrawal Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	051	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Response Code	NUM(3)	18	20	000	Y	
Filler	CHAR(230)	21	250			

8.26 TCNA Withdrawal Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	051	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Response Code	NUM(3)	18	20		Y	Must be a valid Code
Filler	CHAR(230)	21	250			

8.27 TCCA Cutover Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	052	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Cutover Date	DATE(8)	18	25		Y	Format CCYYMMDD
Commencement Time	NUM(4)	26	29		Y	Format HHMM in the range "0000" to "2359".
Time Zone	NUM(4)	30	33		Y	Format HHMM in the range "0800" to "1100".
Filler	CHAR(217)	34	250			

8.28 TCCA Cutover Batch Receipt

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	052	Y	
Record Identifier	CHAR(3)	6	8	ACK	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Filler	CHAR(233)	18	250			

8.29 TCCA Cutover Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	052	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Response Code	NUM(3)	18	20	000	Y	
Filler	CHAR(230)	21	250			

8.30 TCCA Cutover Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	052	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Response Code	NUM(3)	18	20		Y	Must be a valid Code from Section 1.
Filler	CHAR(230)	21	250			

8.31 TCCA Retarget Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	053	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Cutover Date	DATE(8)	18	25		Y	Format CCYYMMDD.
Commencement Time	NUM(4)	26	29		Y	Format HHMM in the range "0000" to "2359".
Time Zone	NUM(4)	30	33		Y	Format HHMM in the range "0800" to "1100".
Filler	CHAR(217)	34	250			

8.32 TCCA Retarget Receipt

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	053	Y	
Record Identifier	CHAR(3)	6	8	ACK	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Filler	CHAR(233)	18	250			

8.33 TCCA Retarget Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	053	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20	000	Y	
Filler	CHAR(230)	21	250			

8.34 TCCA Retarget Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	053	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Response Code	NUM(3)	18	20		Y	Must be a valid Code
Filler	CHAR(230)	21	250			

8.35 TCCA Withdrawal Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	054	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Filler	CHAR(233)	18	250			

8.36 TCCA Withdrawal Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	054	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Response Code	NUM(3)	18	20	000	Y	
Filler	CHAR(230)	21	250			

8.37 TCCA Withdrawal Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	054	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Response Code	NUM(3)	18	20		Y	Must be a valid Code
Filler	CHAR(230)	21	250			

8.38 TCNA Expiry Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	056	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes.
Filler	CHAR(233)	18	250			

9 CATEGORY C – RESPONSE CODES

Response Code	Description	LNP Further Explanation	CNA	CNA Withdrawal	CCA	CCA Retarget	CCA Withdrawal	TCNA	TCNA Withdrawal	TCCA	TCCA Retarget	TCCA Withdrawal
000	Confirmation											
001	Service Number Not Found	Telephone Number is Issued	√									
002	Not used	(No longer valid as of 2023 revision)										
003	Inactive Service	Service has been Temporarily Disconnected Customer request	√									
004	Disconnected Service	Service is Disconnected	√									
005	Complex Service – e.g. ISDN, Line Hunt etc.											
006	ULLS Call Diversion does not exist on requested Telephone Number											
007	ULLS Number/Telephone Number mismatch											
008	Outstanding porting request	Subsequent request rejected / requesting C/CSP already has a Port Request confirmed	√					√				
009	Porting Already Completed	Porting request received from the current Recipient Carrier	√					√				

010	Telephone Number Ported to Another ASD	Already Ported	√									
011	ASD Owned Telephone Number	ASD Test Line, etc	√									
012	Customer requested Pending Order	Customer requested Pending Order										
013	Not used											
014	Telephone Number Pending Disconnection	Service is Pending Disconnection										
015	Not used	(No longer valid as of 2023 revision)										
016	Not Used											
017		No longer required										
018	All mandatory fields are not populated	Mandatory data not provided	√	√	√	√	√	√	√	√	√	√
019	Not Used											
020	Transaction Level Rejections	Incorrectly formatted record	√	√	√	√	√	√	√	√	√	√
021	Not Used											
022	Not Used											
023	Not Used											
024	Not Used											
025	Not Used											

026	Not Used											
027	Not Used											
028	Losing Carrier not the Donor Carrier	Only applicable for Cat-D										
029	ULL request not completed											
030	ULLS call diversion greater than 30 days	ULLS call diversion greater than 30 days, has expired										
031	Not Used											
032	Insufficient notification time frame	Notification or Cutover		√		√	√		√	√	√	√
033	Not Used											
034	Cutover outside Standard Hours of Operation	Agreed hrs for ECA Cutover Notification is received outside Standard Hours of Operation. Agreed hrs for CCA or CCA Retarget does not match the agreed date or time in GMT.			√	√				√	√	
035	No Porting Request is currently outstanding	Porting Notification is not confirmed or has expired			√					√		
036	Invalid Cutover Timeslot											
037	Retarget Limit exceeded	Total of two Retargets only				√					√	
038	Giveback Invalid	e.g. Not currently Ported										
039	Not Used											

040	Duplicate Telephone Number in Batch	There is a Telephone Number duplicated in a single Batch	√					√				
041	Multiple Sites	There are more than one site involved for the Telephone Numbers in a Batch	√									
042	Not Used											
043	Not Used											
044	Not used											
045	Not used											
046	Not Used											
047	Not Used											
048	Not Used											
049	Not Used											
050	Not Used											
051	Telephone Number currently being Ported to another Carrier							√				
052	Service is currently connected to the ASD's network							√				
053	Cutover Date is within the Lead Time											
054	Cutover Date is outside Expiry Date				√	√				√	√	

055	Invalid Status - CNA Retarget or Withdrawal requested after CCA was Confirmed			√					√			
056	Invalid Withdrawal Request			√			√		√			√
057	Invalid Retarget Request					√					√	
058	Not Used											
059	Not Used											
060	Incomplete Number Block or missing Telephone Numbers in Batch	Incomplete range / batch of service numbers in complex porting request	√									
061	Batch Reference Number Missing	Complex porting request received without batch number	√									
062	Giveback Date Invalid	Future dated										
063	Incorrect Category	Category listed in notification advice is incorrect	√									
064	Secondary Reject	Porting request is valid for Telephone Number but is associated with a primary reject in the same complex batch	√									
065	Telephone Numbers are not contiguous for a product	Telephone Numbers in the batch are not listed in a contiguous order	√									
066	Not Used											
067	Invalid CA date	CA date is more than 90 days old	√									

068	Not Used											
069	Donor reject	Incorrect Donor nominated						√				
070	Not Used											
071	Not Used											
072	Not Used											
073	Excluded product	Complex Service cannot be ported	√									
074	Not Used											
075	Not Used											
076	Not Used											
077	Batch Number NOT unique	Batch Number is being used for another active Port for the same Gaining Carrier	√					√				

10 REFERENCES

Publication	Title
Industry Codes	
C540	Local Number Portability
C513	Customer and Network Fault Management
C515	Pre-selection - Single Basket/Multi Service Deliverer
C566	Number Management – Use of Numbers by Customers
C569	Unconditioned Local Loop Service - Ordering, Provisioning and Customer Transfer
C628	Telecommunications Consumer Protections
Industry Guidelines	
G520:2005	Local Number Portability - Network Plan
G602.1	Local Number Portability IT Specifications & Operations Manual Part 1 - General, Giveback and Ported Local Number Processing
G603	Local Number Portability IT Test Strategy
G613.1	Local Number Portability IT Test Plan Part 1
G613.4	Local Number Portability Test Plan Part 4 - Category C
Legislation	
Telecommunications Act 1997 (Cth)	
Privacy Act 1988 (Cth)	
Telecommunications (Consumer Protection and Services Standards) Act 1999 (Cth)	
Telecommunications Numbering Plan 2015 (Cth)	
Competition and Consumer Act 2010 (Cth)	

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Communications Alliance was formed in 1997 to provide a unified voice for the Australian communications industry and to lead it into the next generation of converging networks, technologies and services.

In pursuing its goals, Communications Alliance offers a forum for the industry to make coherent and constructive contributions to policy development and debate.

Communications Alliance seeks to facilitate open, effective and ethical competition between service providers while ensuring efficient, safe operation of networks, the provision of innovative services and the enhancement of consumer outcomes.

It is committed to the achievement of the policy objective of the *Telecommunications Act 1997* - the greatest practicable use of industry self-regulation without imposing undue financial and administrative burdens on industry.

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