

**COMMUNICATIONS  
ALLIANCE LTD**



DRAFT INDUSTRY GUIDELINE

DR G602.2:2016

LOCAL NUMBER PORTABILITY

IT SPECIFICATIONS AND OPERATIONS MANUAL  
PART 2 - CATEGORY A PROCESSING

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Portability IT Specifications and Operations Manual Part 2 -  
Category A Processing**

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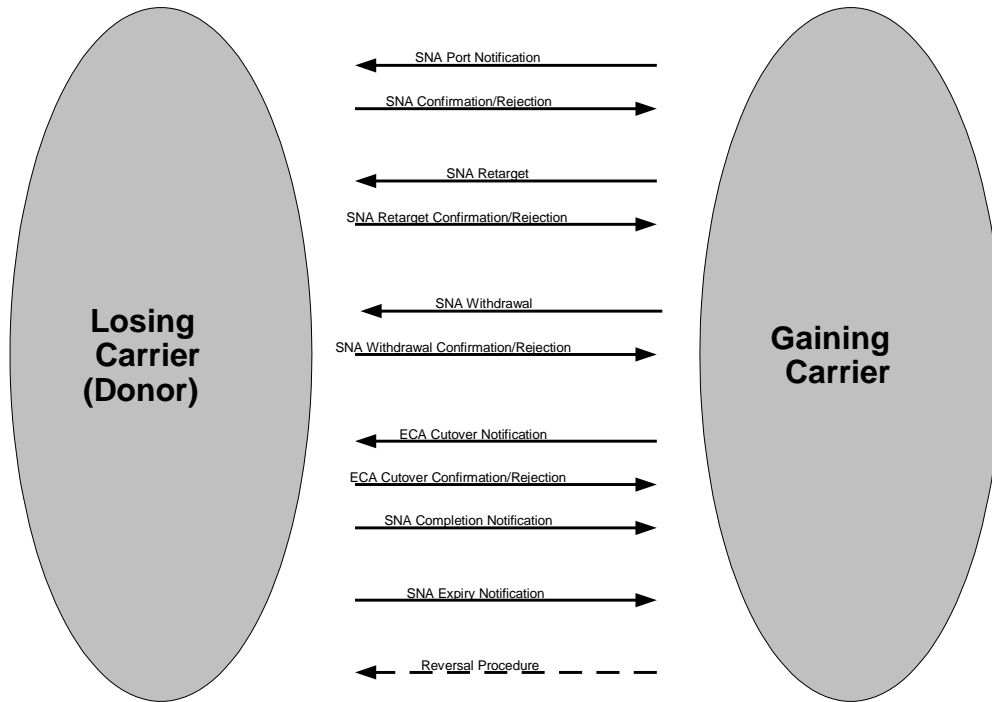
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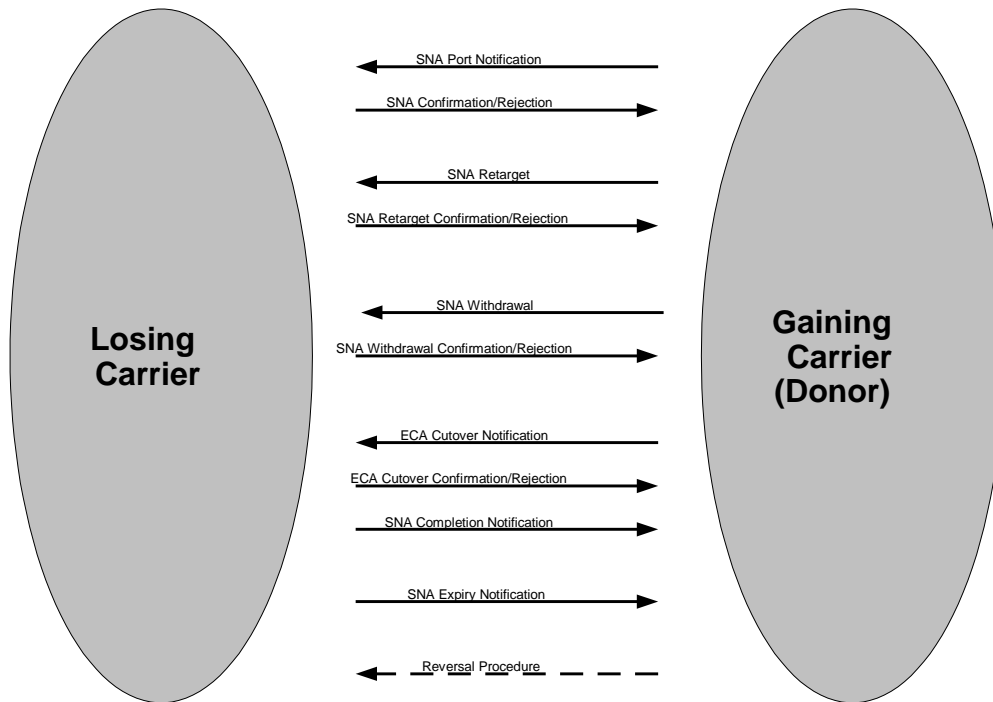
# 1 CATEGORY A - CONTEXT DIAGRAMS

The following diagrams identify the agreed transactions that are to be supported for the Cat. A Process. A solid line " ←———— " indicates that the transaction is automated while a broken line " ←- - - - - " indicates that the transaction is manually handled via agreed operational procedures.

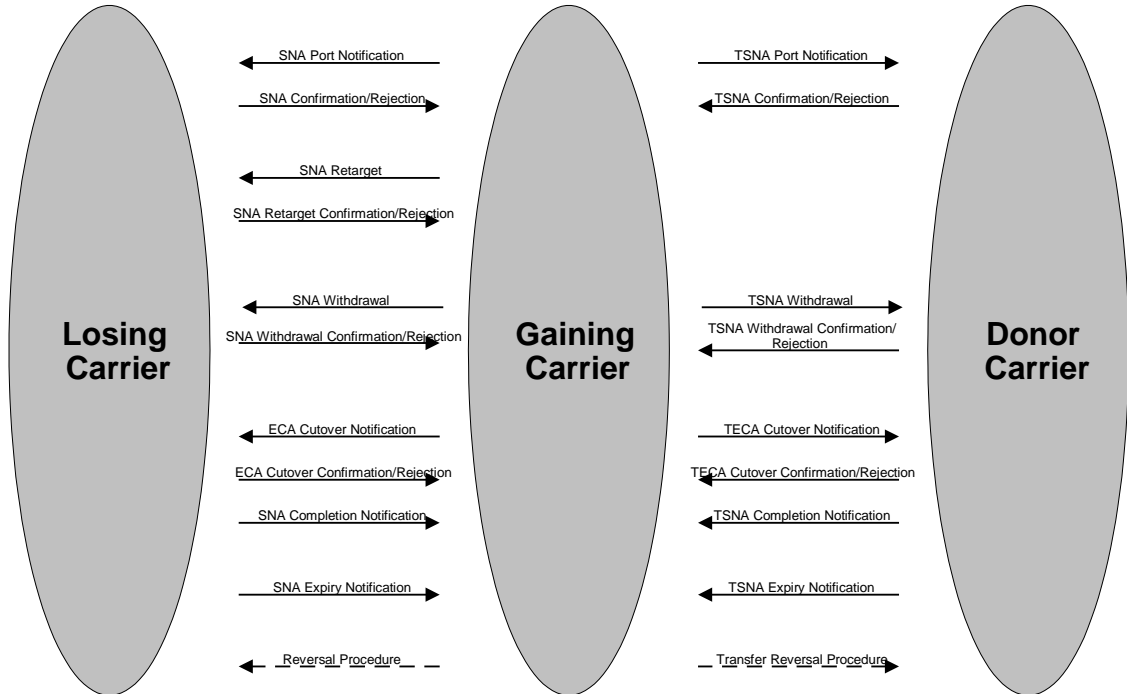
## 1.1 Category A - Donor as Losing Carrier



### 1.2 Category A - Donor as Gaining Carrier

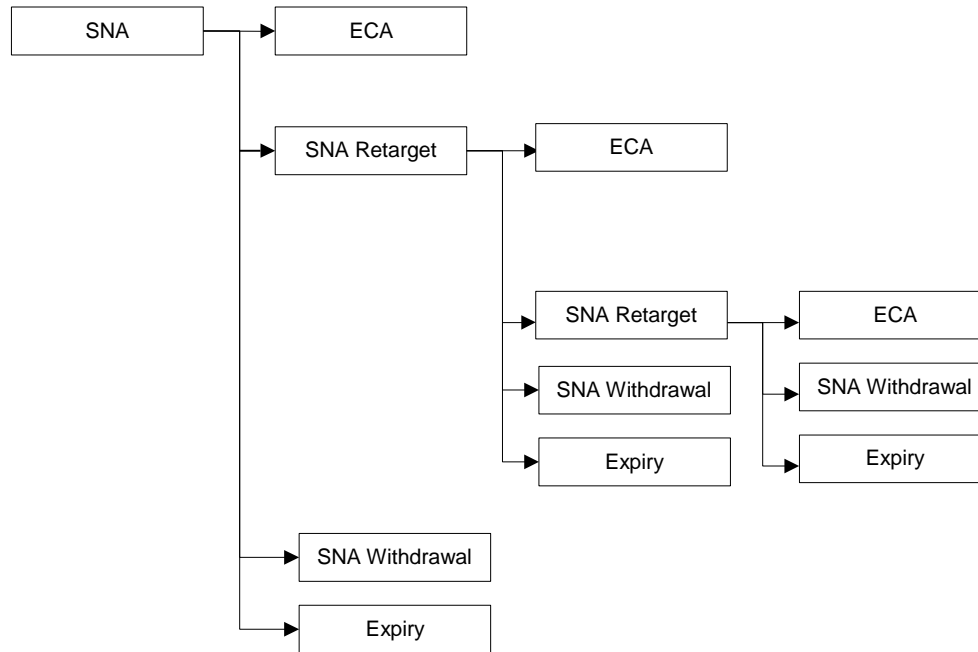


### 1.3 Category A - Third Party

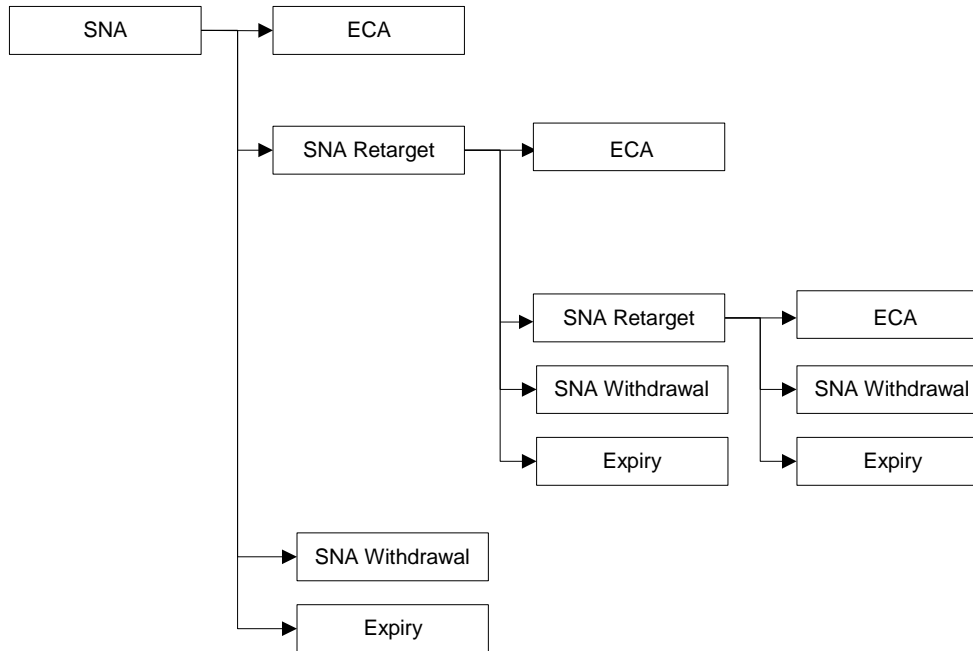


## 2 CATEGORY A- EVENT TREE DIAGRAMS

### 2.1 Category A - Donor as Losing Carrier

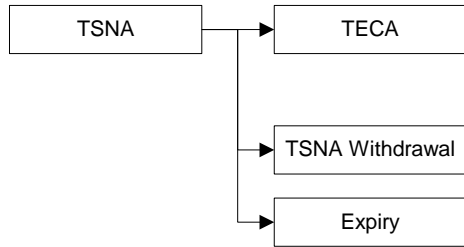


## 2.2 Category A - Donor as Gaining Carrier



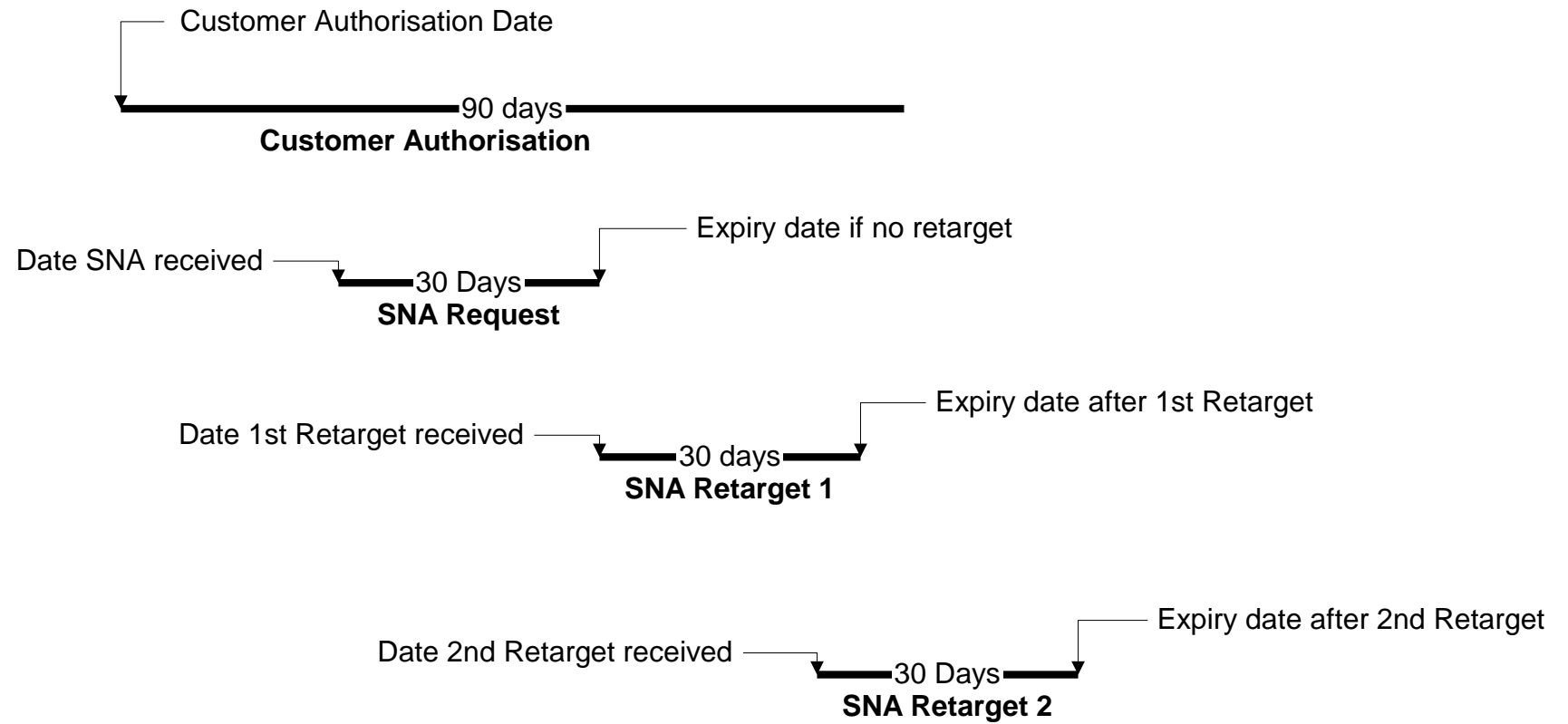


### 2.3 Category A - Third Party

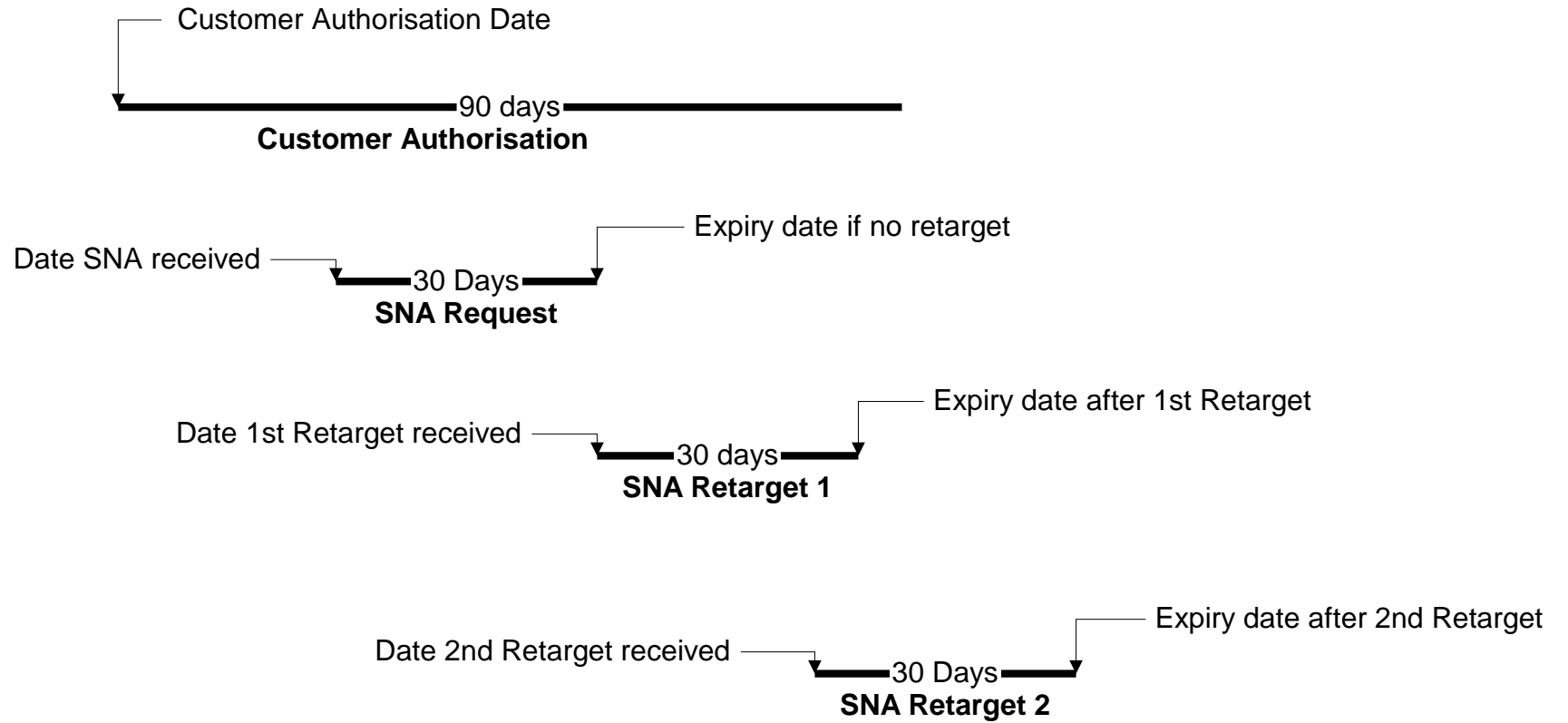


### 3 CATEGORY A - LIFETIME OF PORT

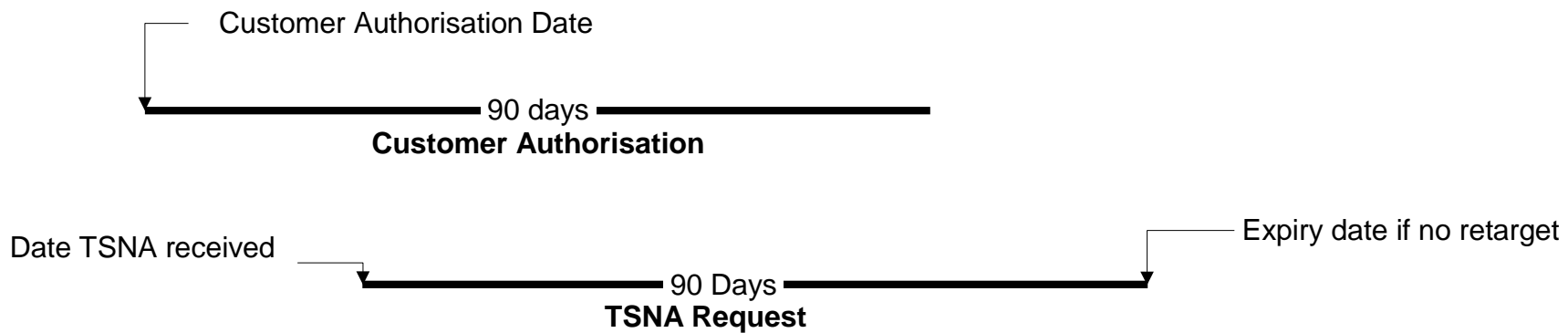
#### 3.1 Category A - Donor as Losing Carrier



### 3.2 Category A - Donor as Gaining Carrier

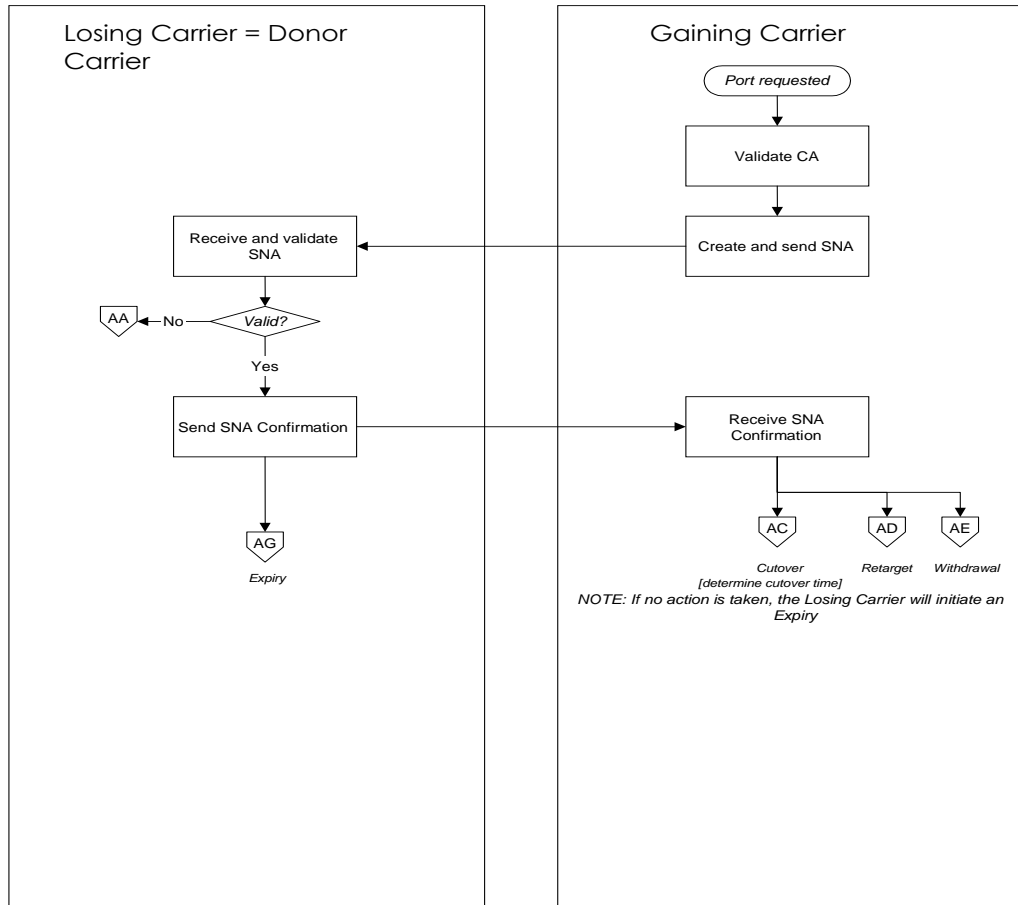


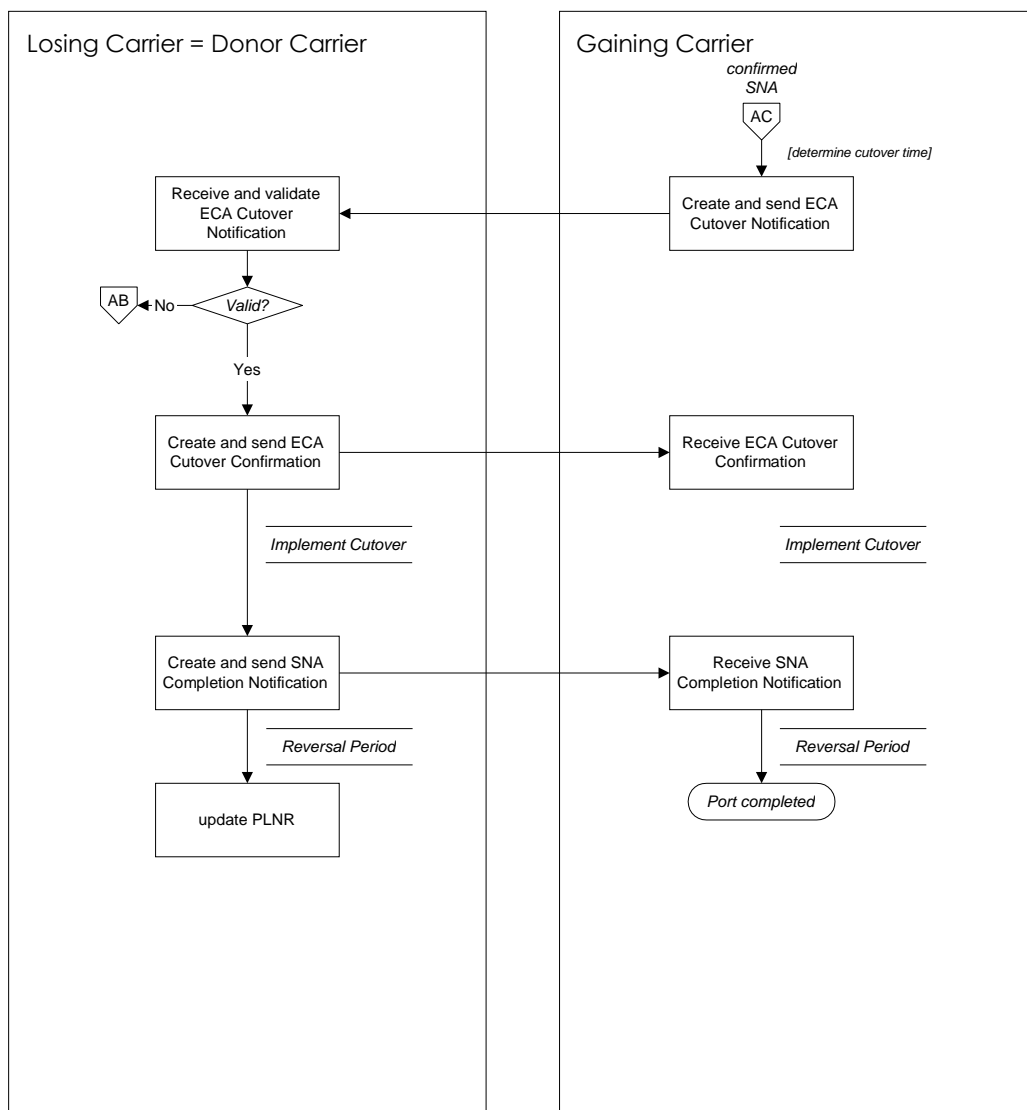
### 3.3 Category - Third Party

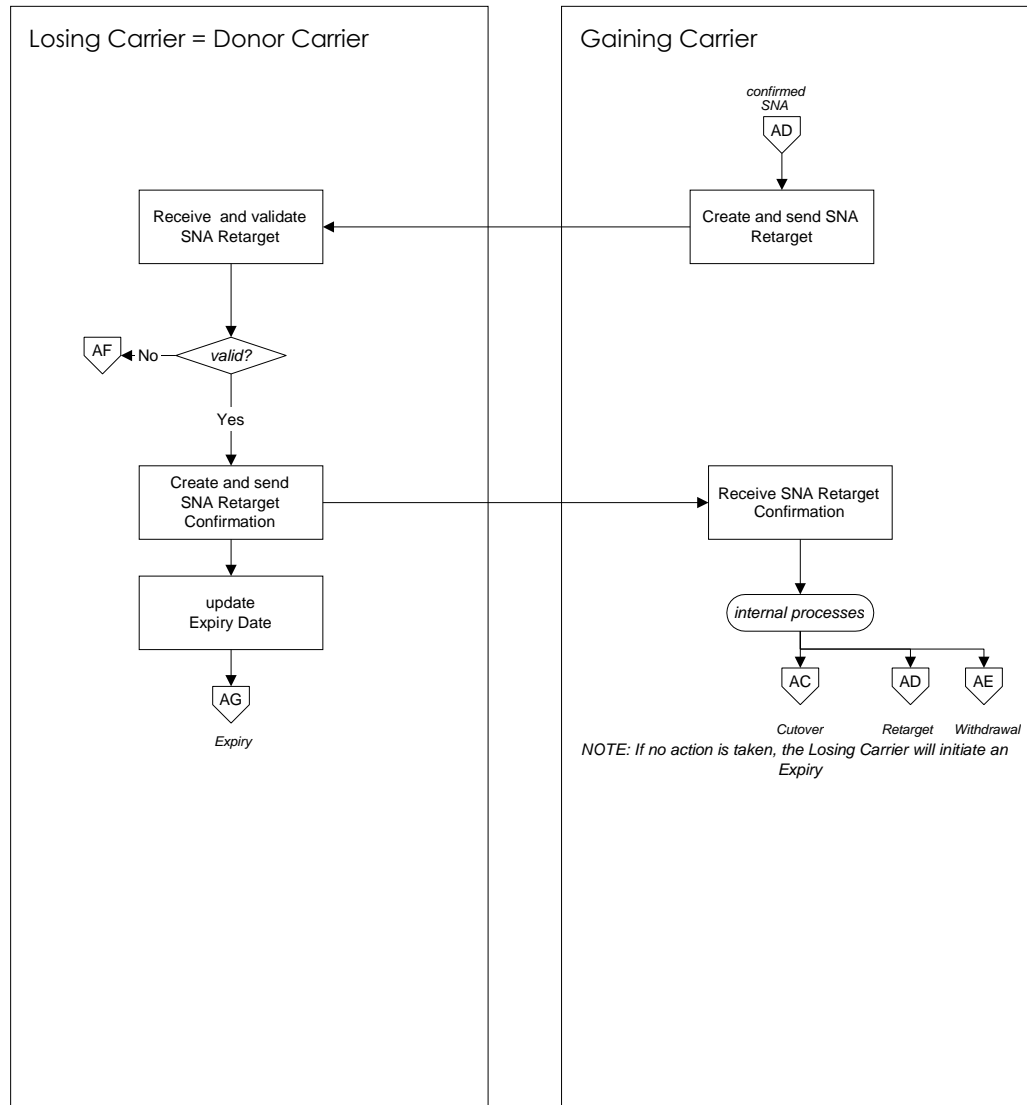


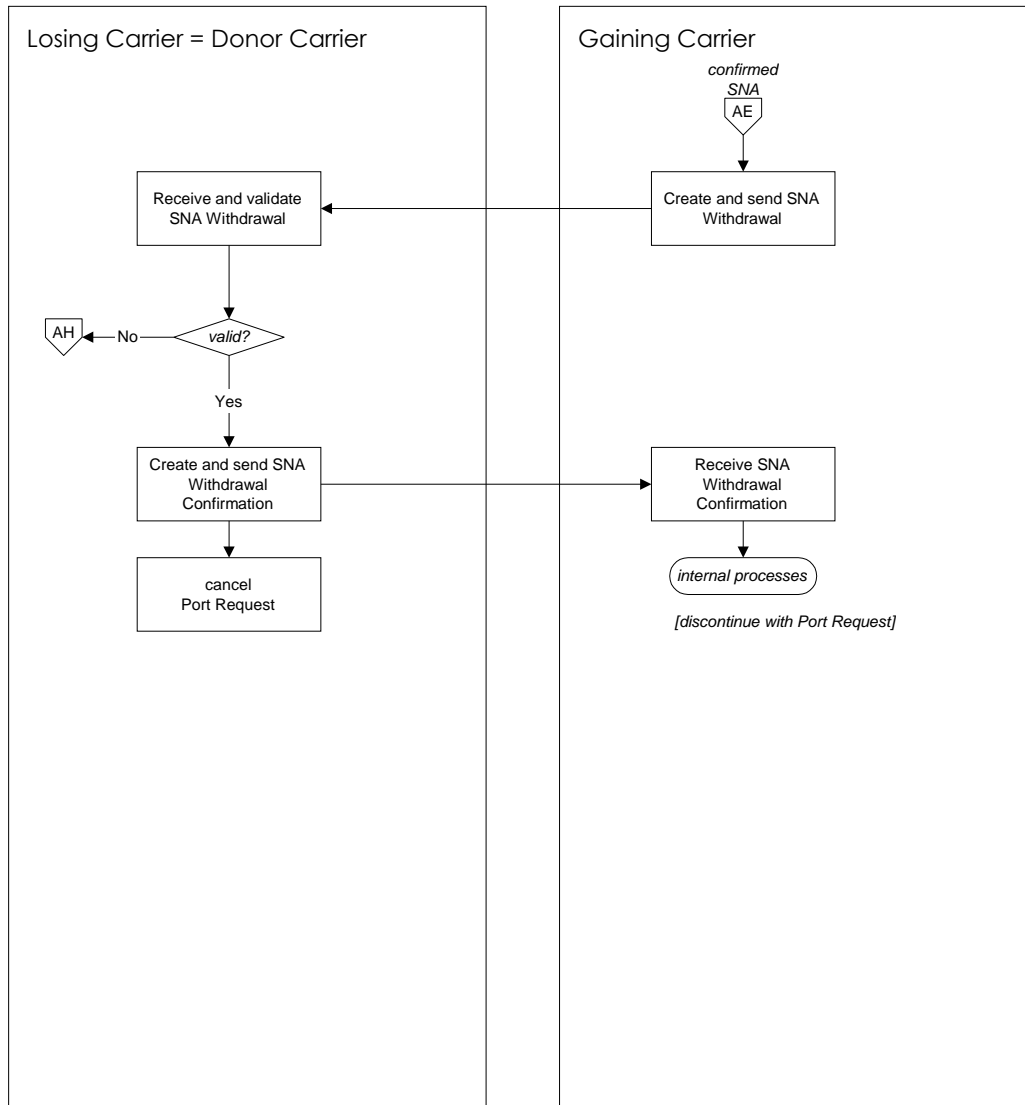
## 4 CATEGORY A - PROCESS FLOW DIAGRAMS

### 4.1 Category A - Donor as Losing Carrier

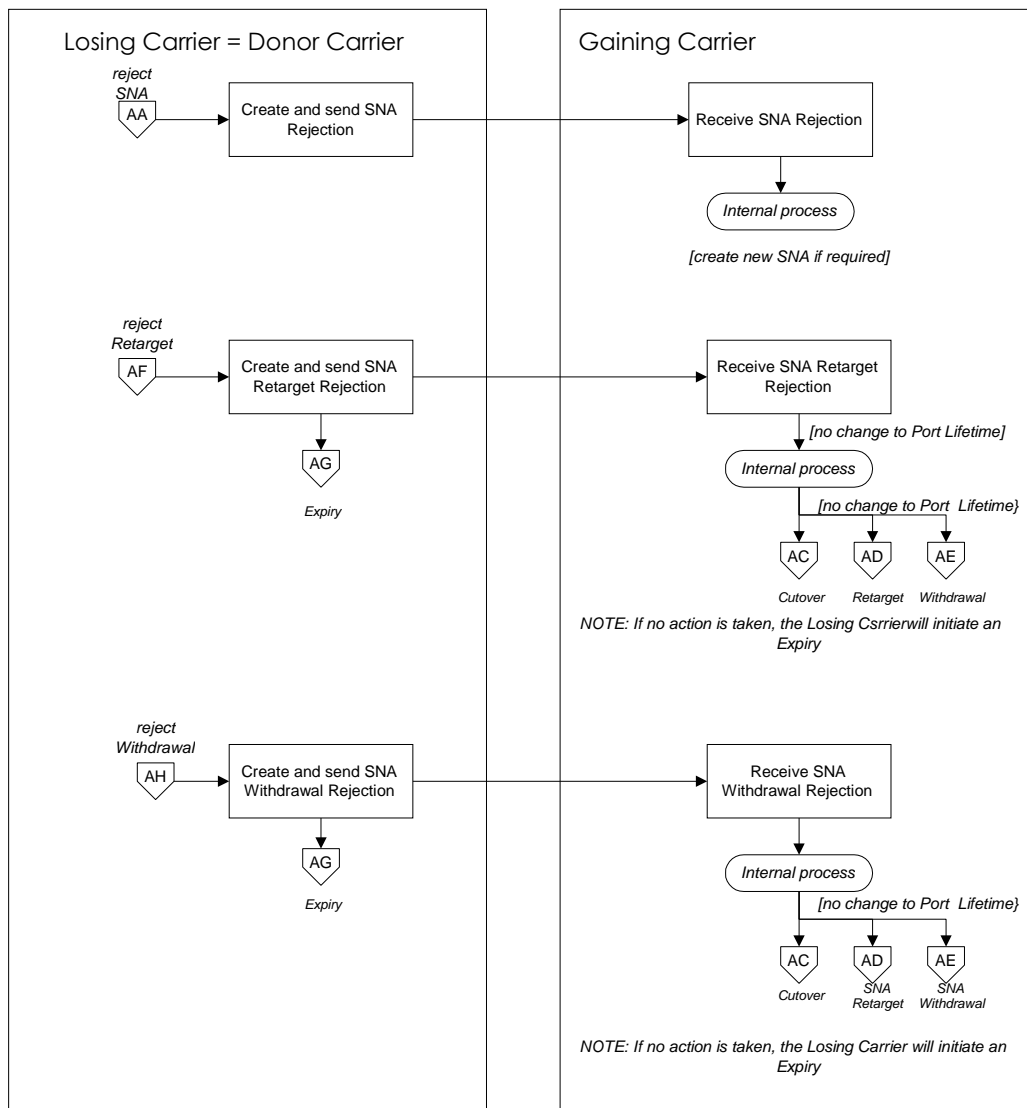


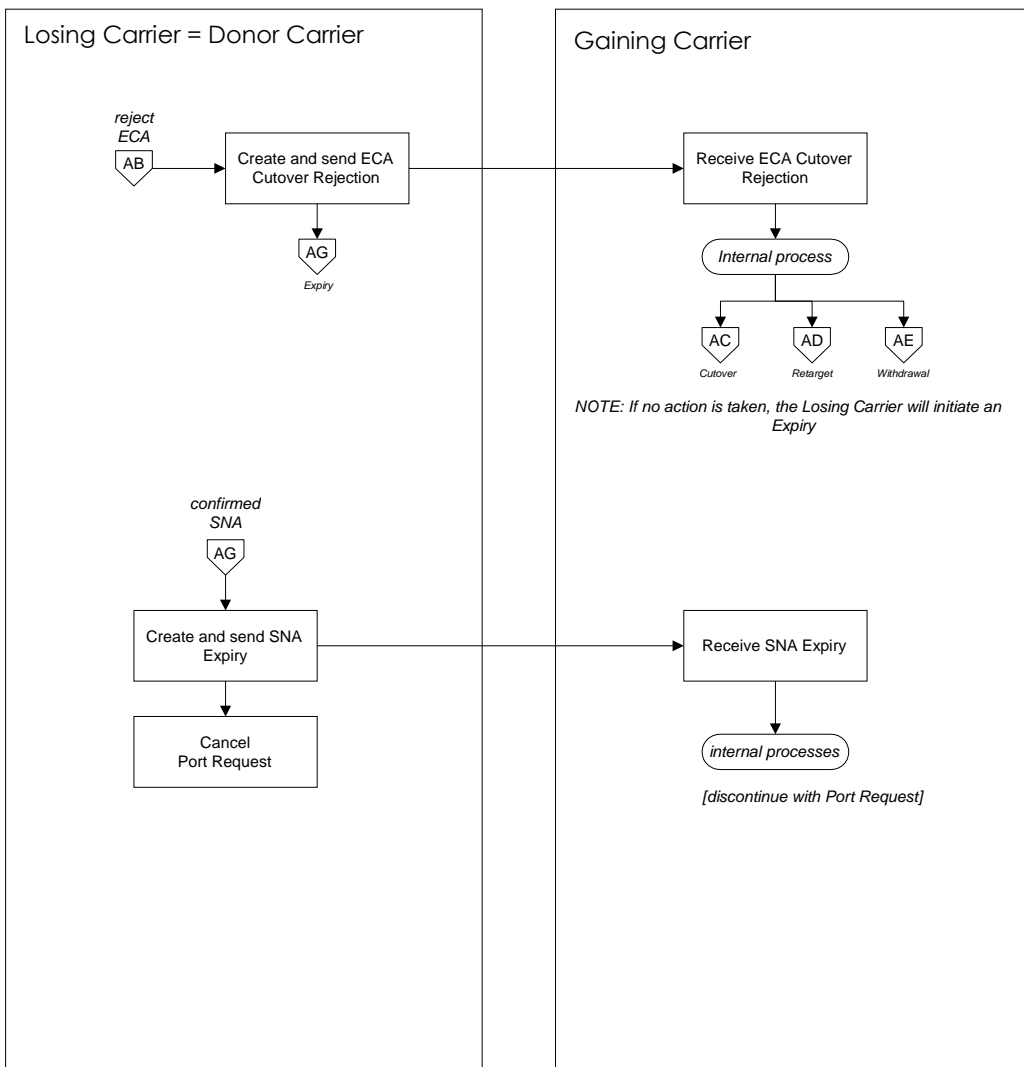




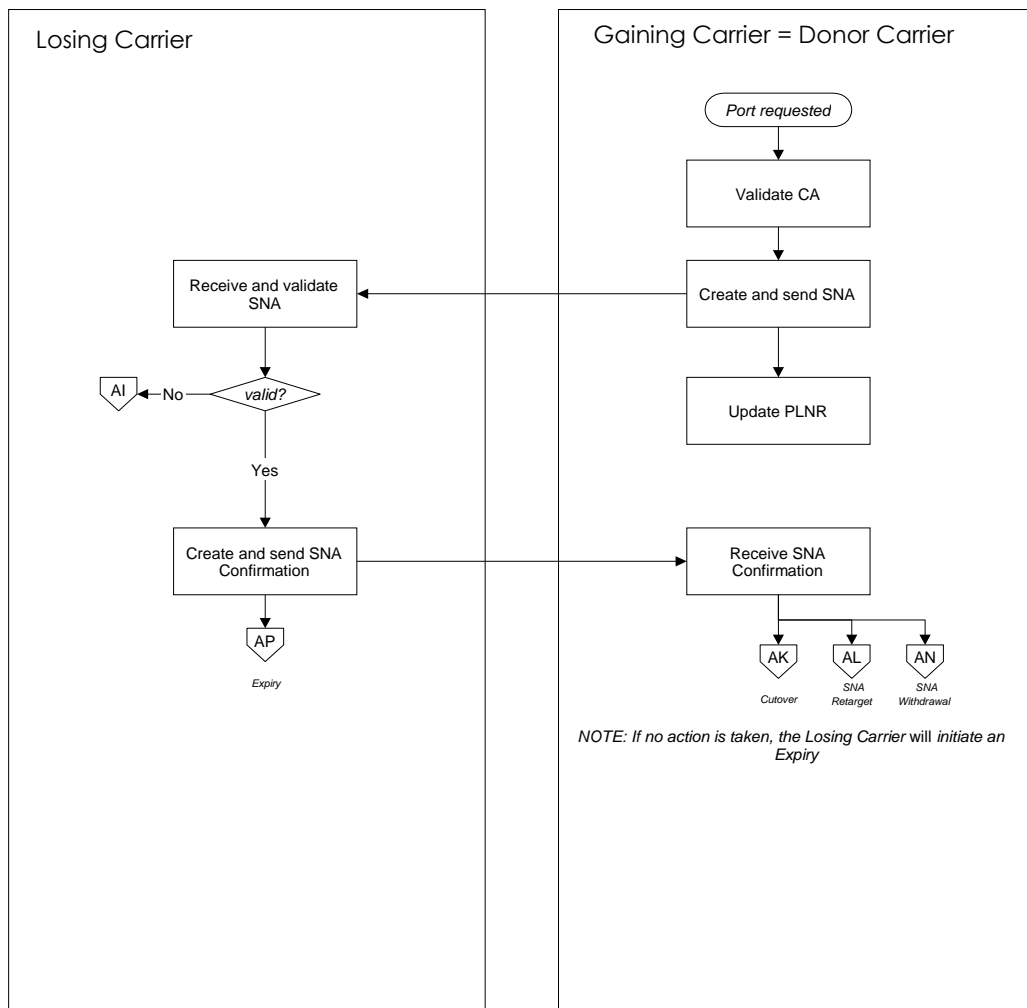


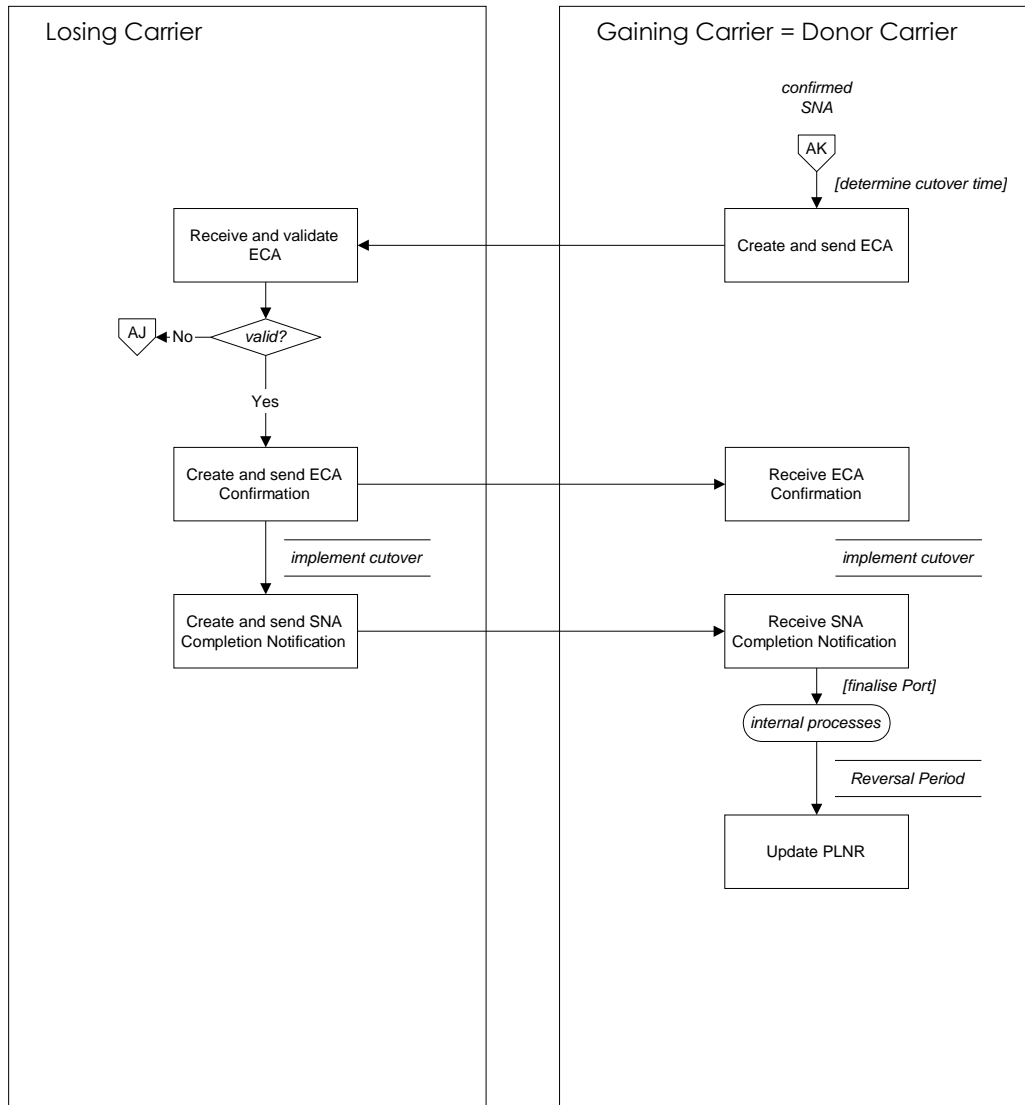


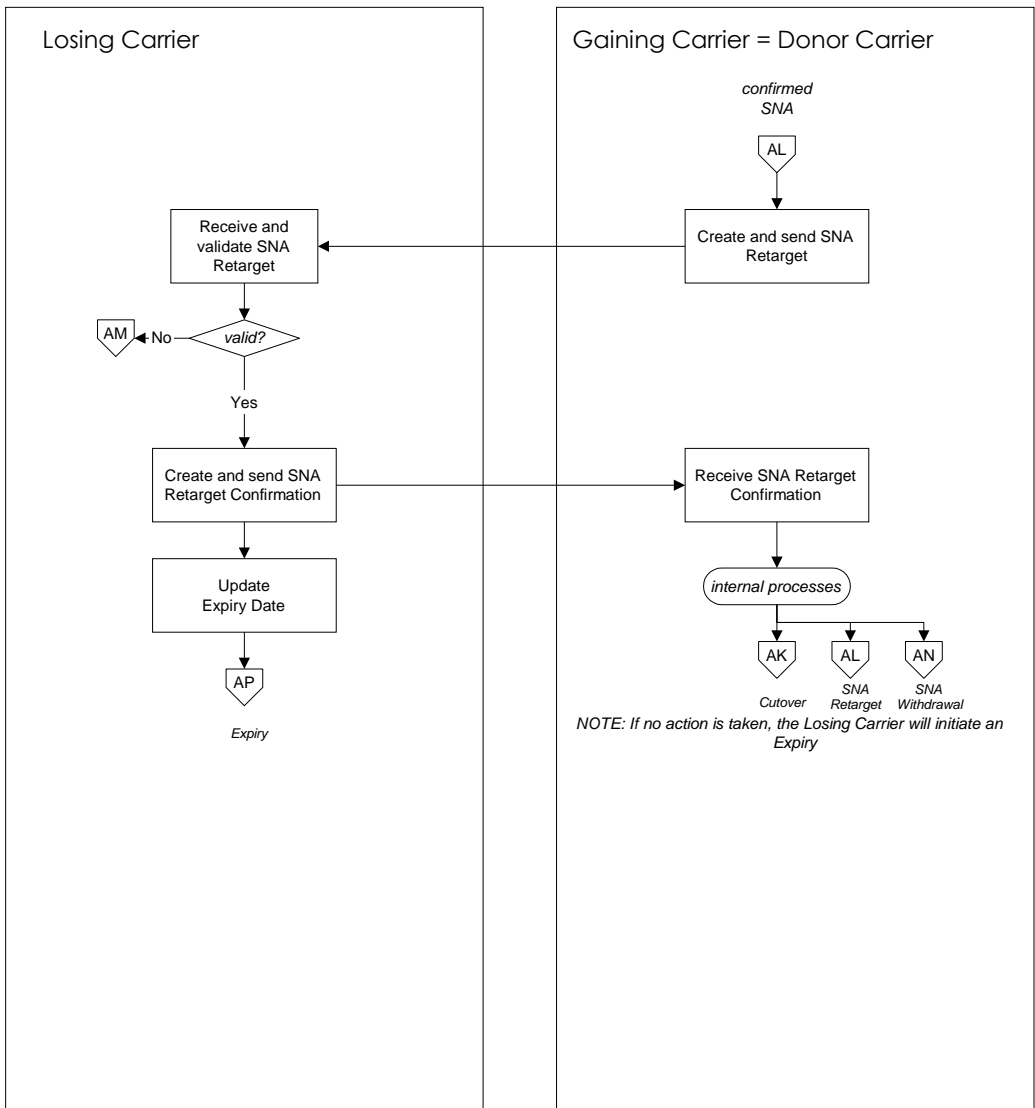


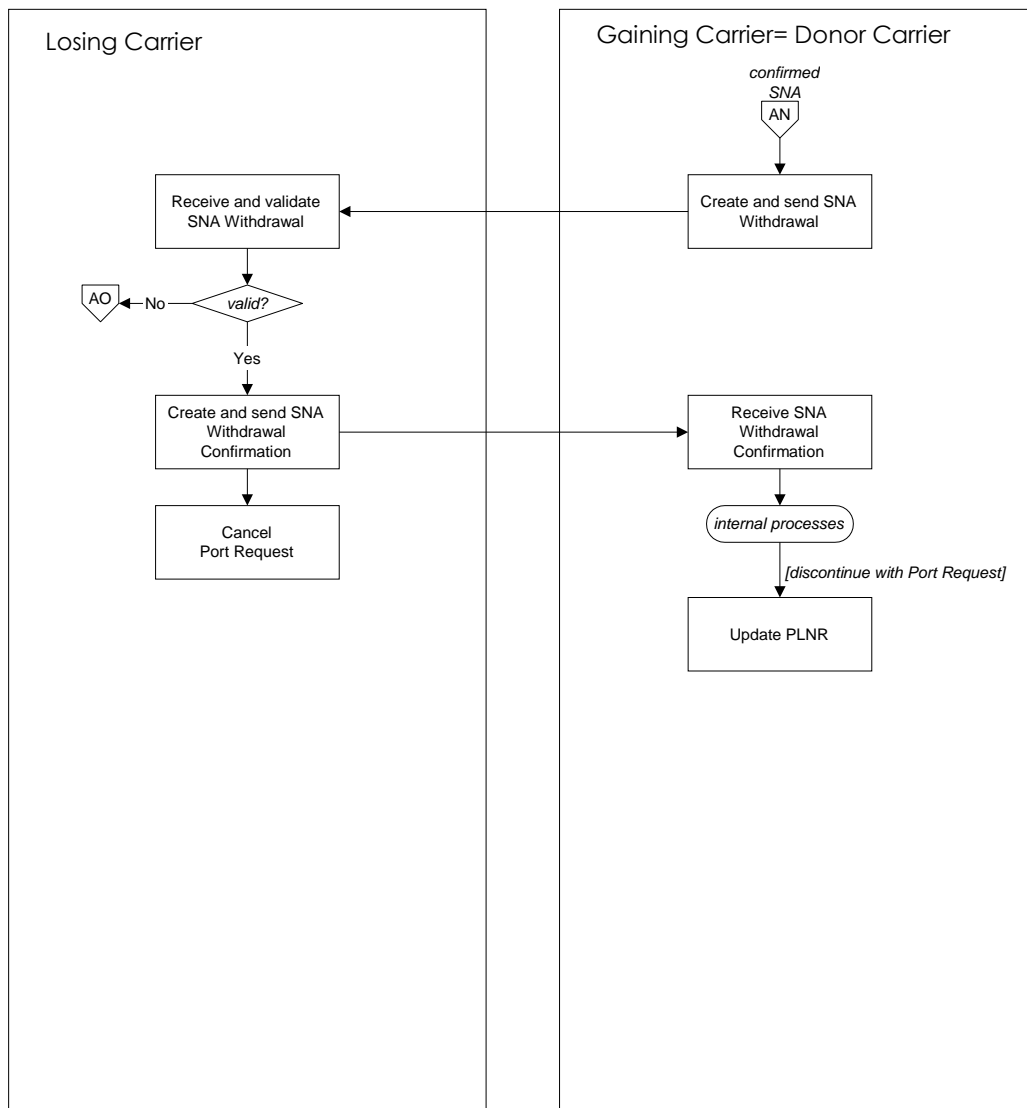


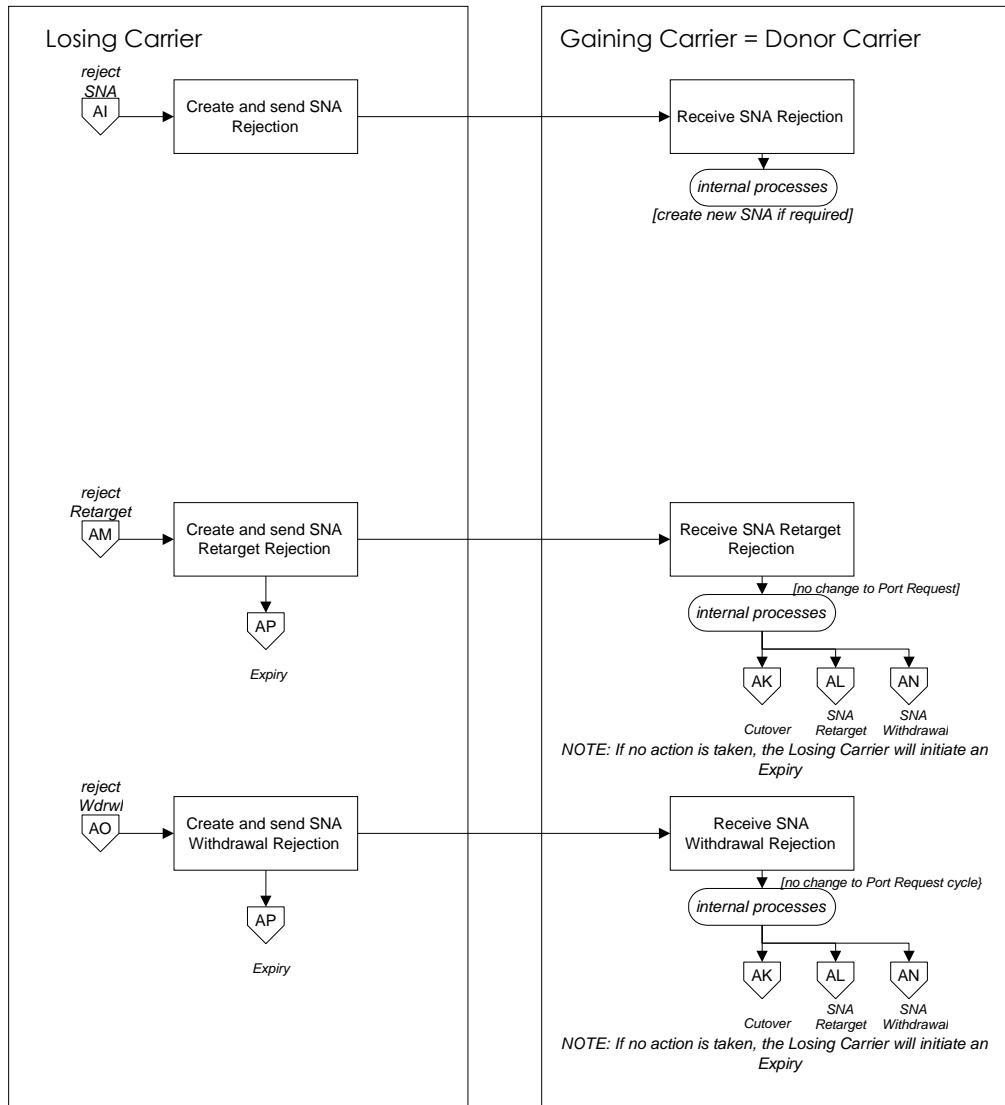
### 4.2 Cat. A - Donor as Gaining Carrier

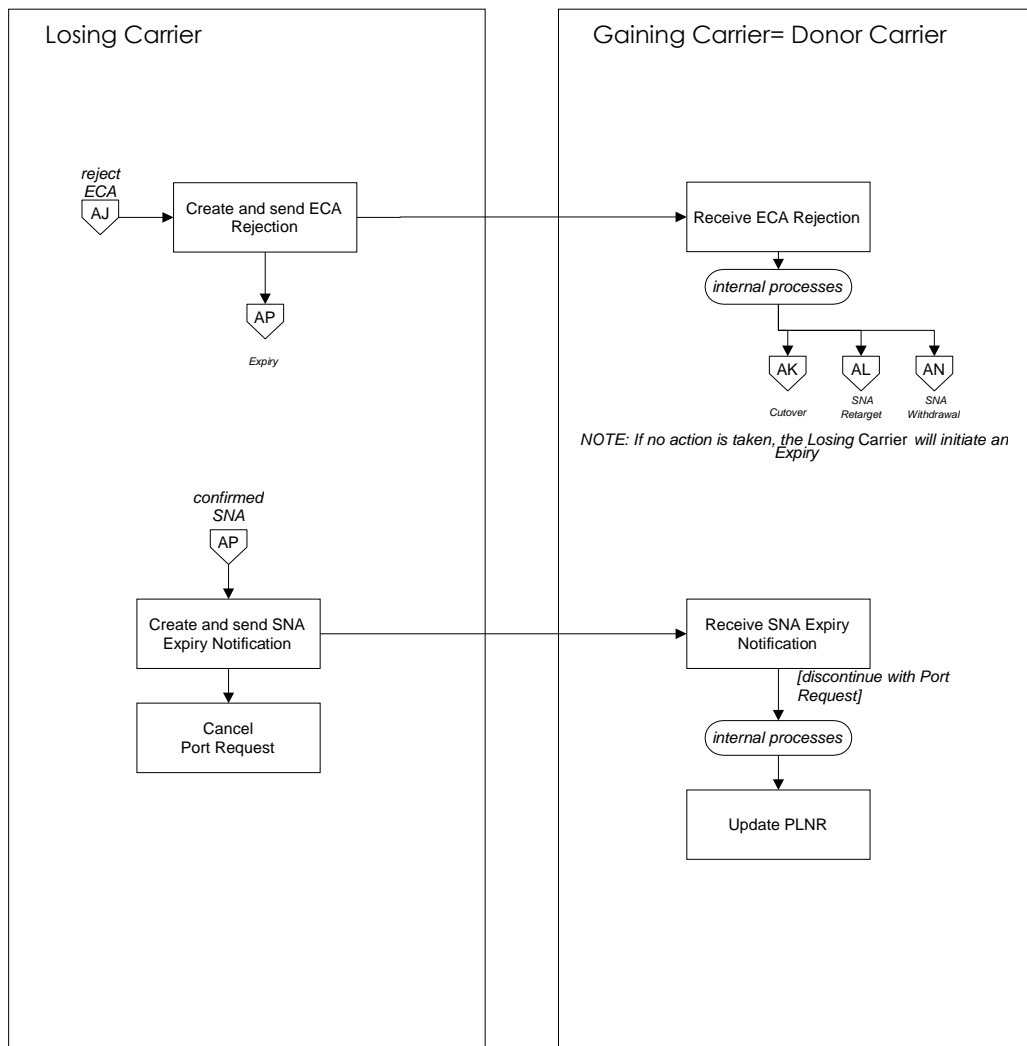






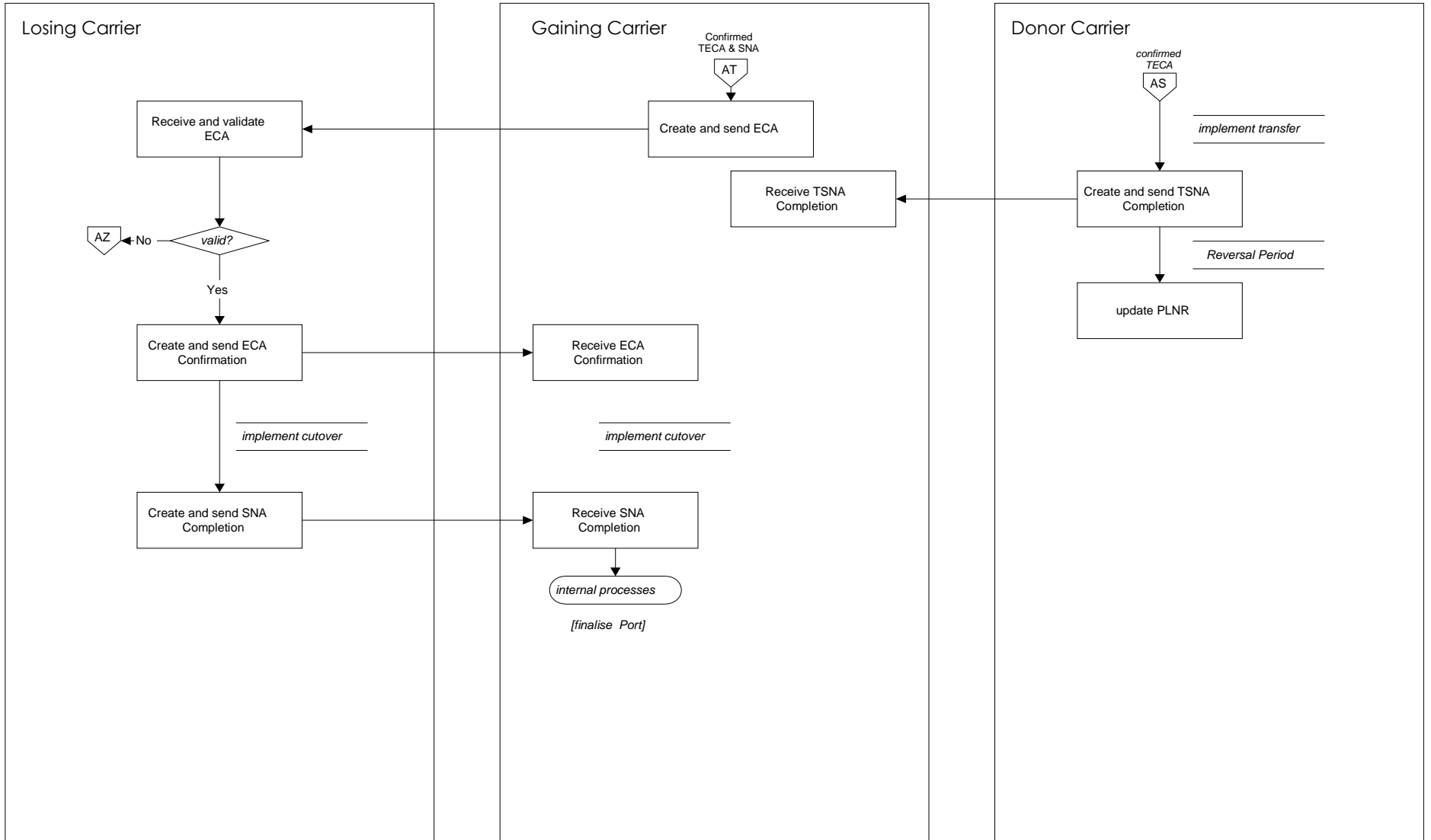


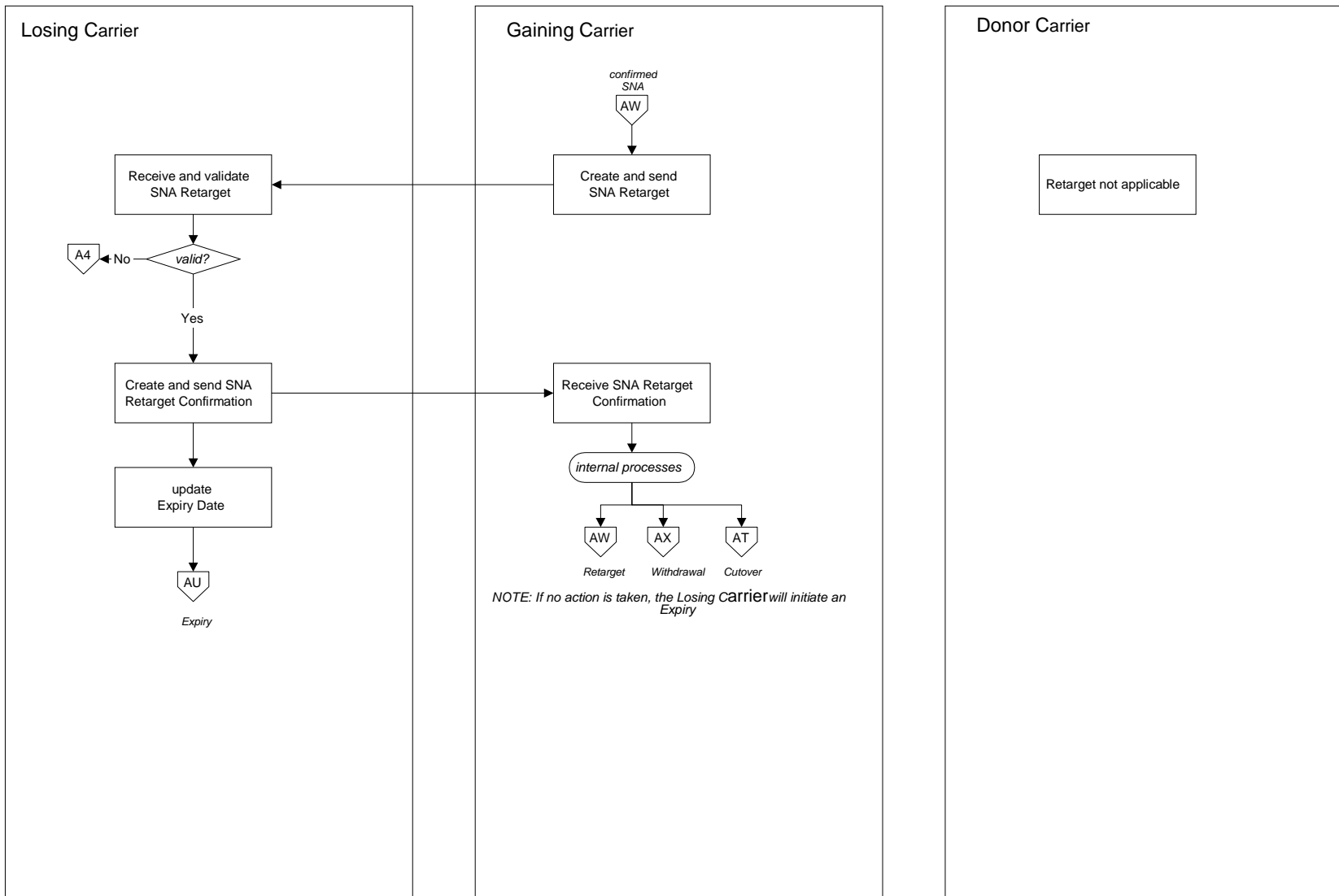


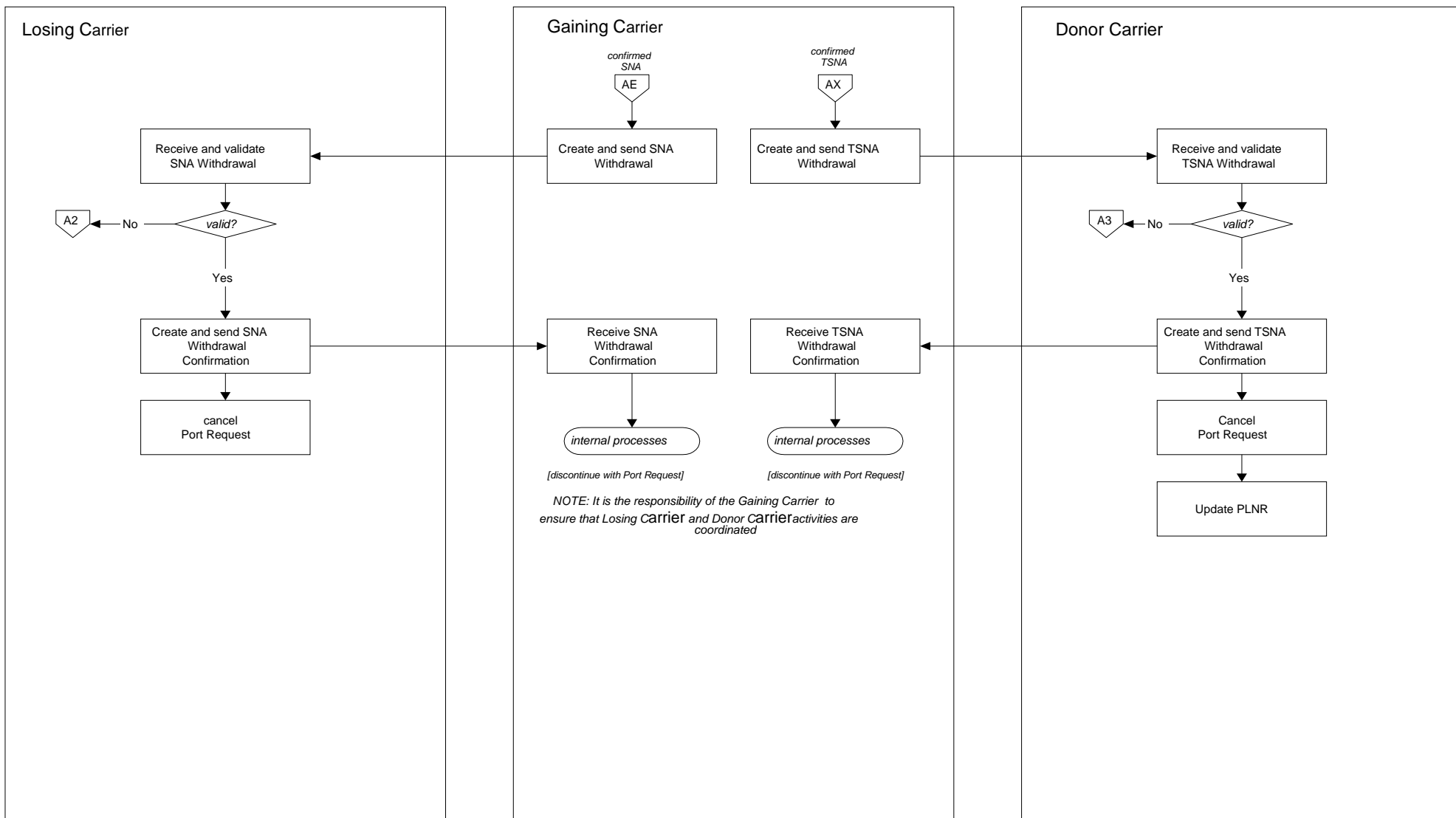


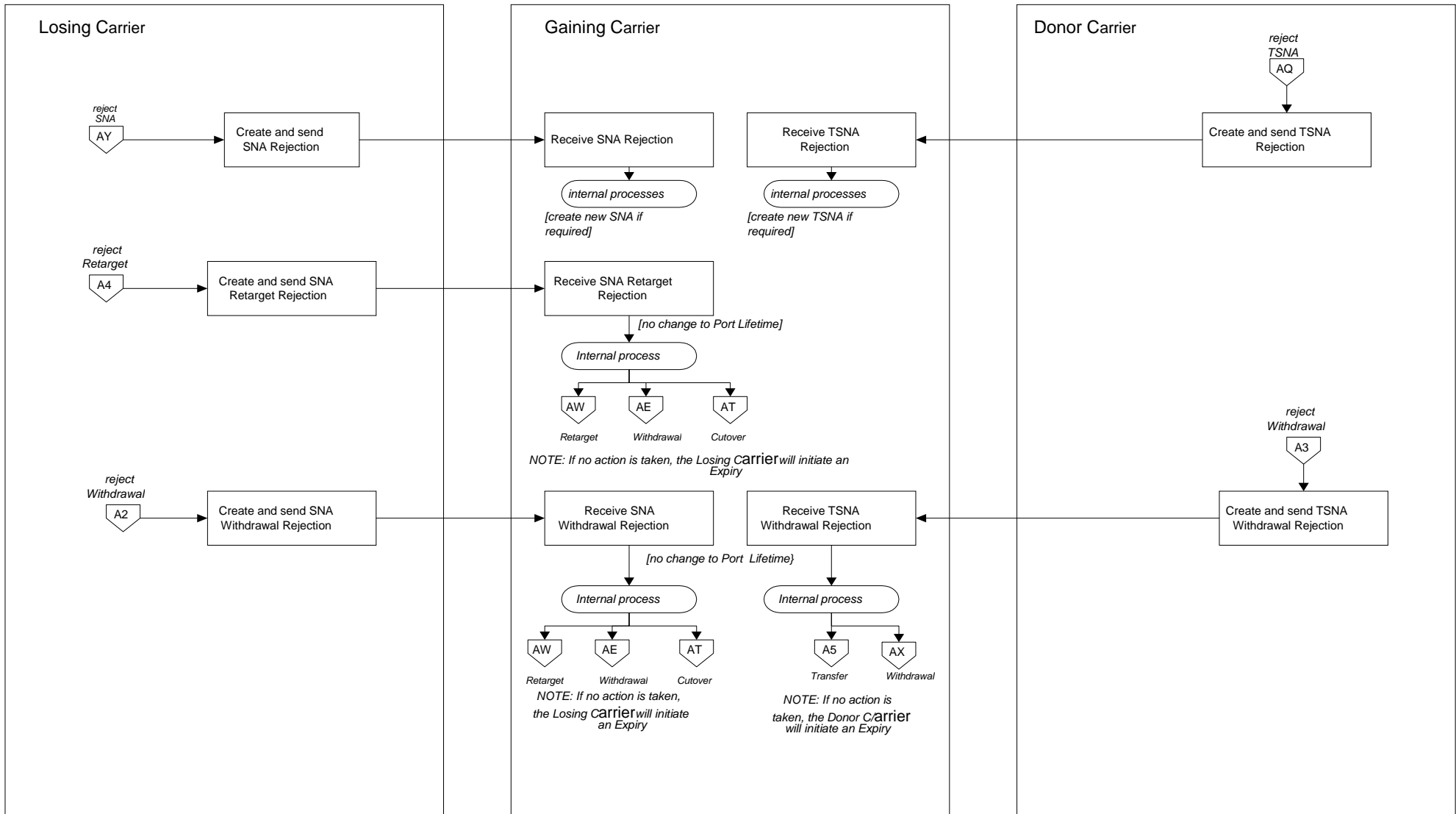


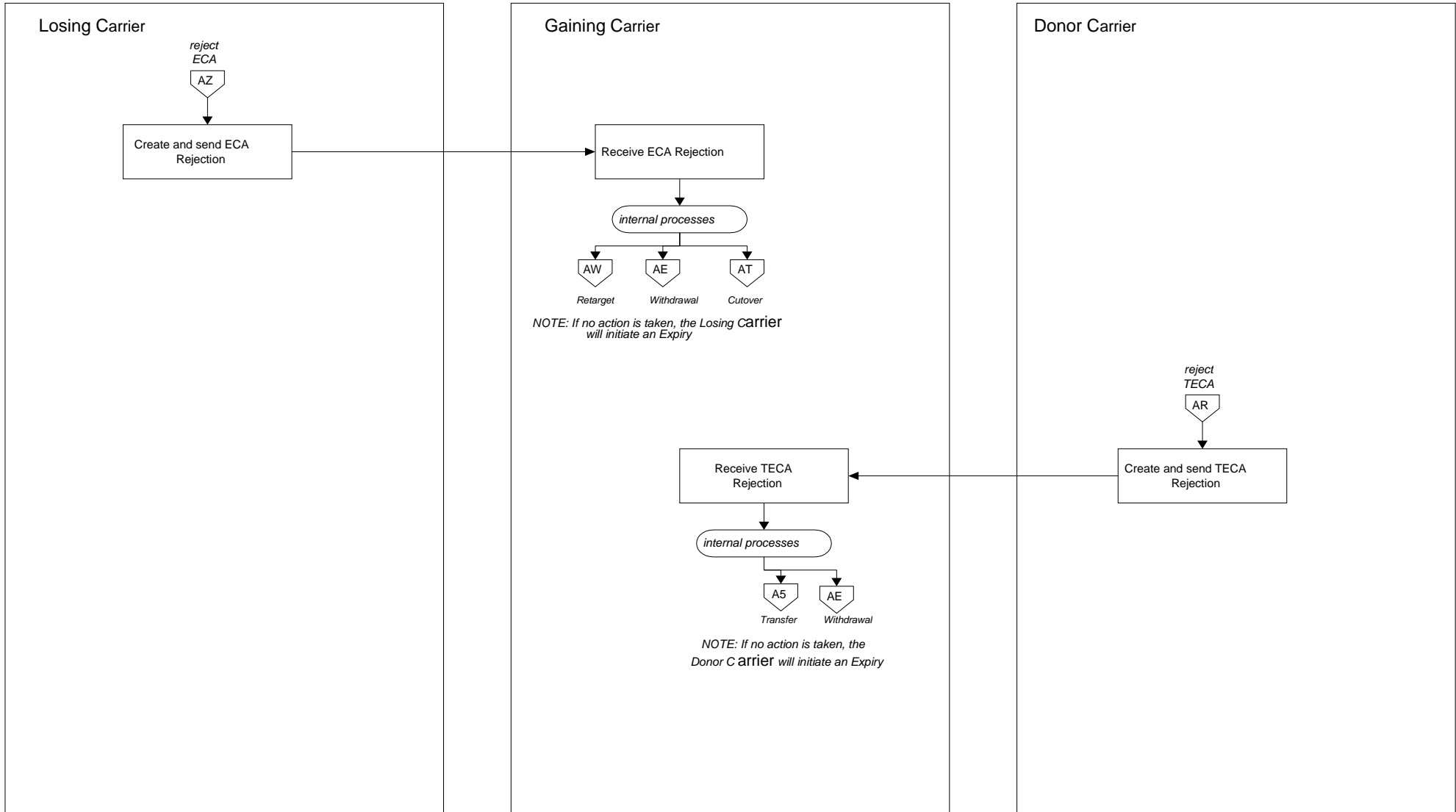


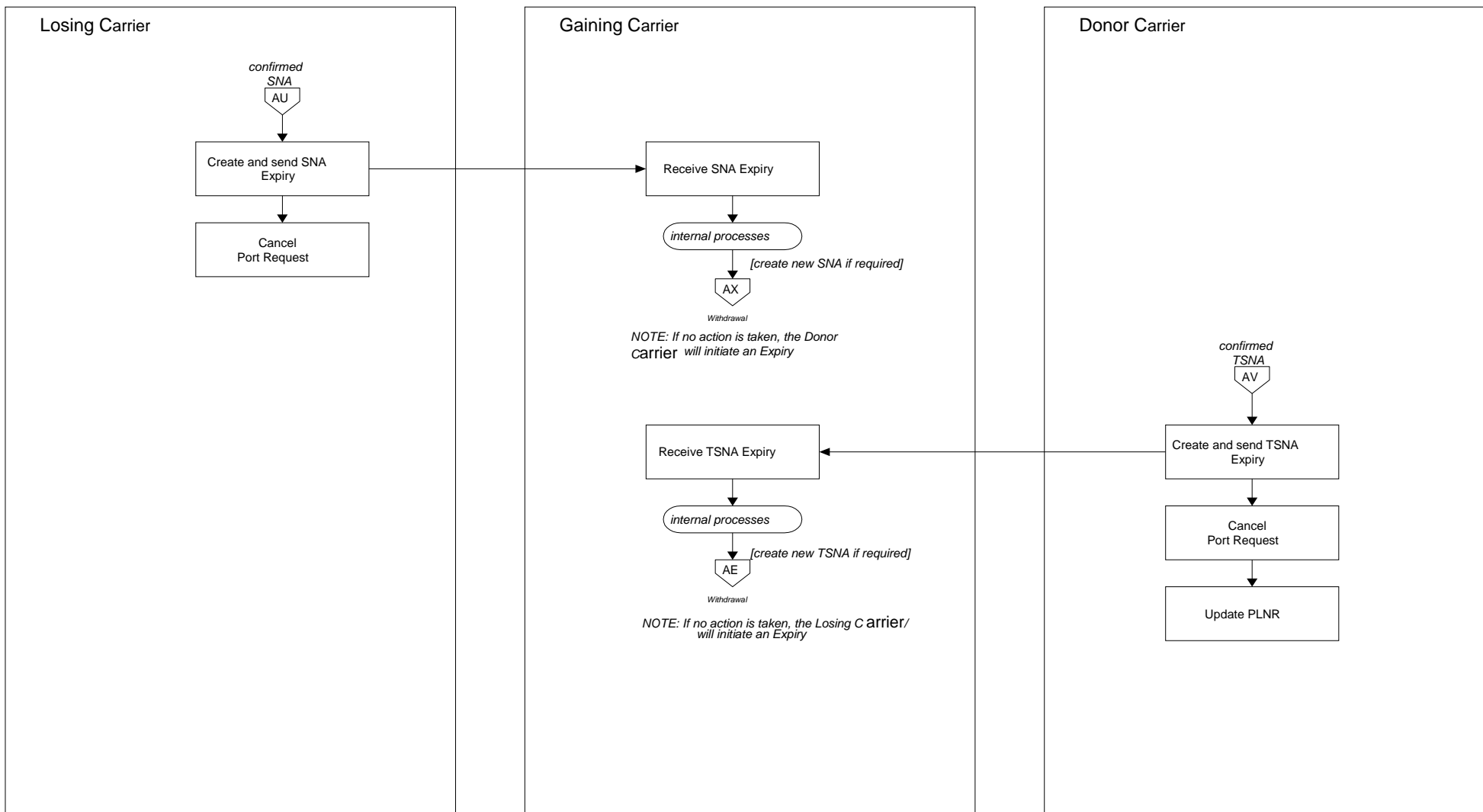
















<b>Cat. A – Donor as Losing Carrier</b> Legend for Carrier: G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	Carrier	File	Description	Rules
2	Receive and Validate SNA	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020) (b) the Telephone Number is not found (response code of 001) (c) the Telephone Number is already Ported to the Gaining Carrier (response code of 009) (d) the Telephone Number is already Ported to another Carrier (response code of 010) (e) the Telephone Number is owned and utilised by the Losing Carrier ie. test service (response code of 011) (f) the Telephone Number is not active or not reserved (response code of 003) (g) the Telephone Number is not associated to the appropriate exchange technology that supports the Porting of Telephone Numbers (response code of 015)









<b>Cat. A – Donor as Losing Carrier</b>					
Legend for Carrier:		G is for Gaining Carrier		Legend for File: D is for Daily PNO	
		L is for Losing Carrier		H is for Hot Batch	
		D is for Donor Carrier			
REF	Event	Carrier	File	Description	Rules
					indicator "A" from the entry for the Telephone Number.
	<b>Outcomes and Actions</b>			Ported Local Number Register updated	
12	Receive SNA Completion Notification	G	H		
	<b>Outcomes and Actions</b>				
13	Send SNA Retarget Notification	G	D	Utilised to extend the valid period of the SNA by another thirty days from receipt of the SNA Retarget Notification	
	<b>Outcomes and Actions</b>				
14	Receive and Validate SNA Retarget Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active SNA does not exist for the Telephone Number for the same Gaining Carrier (response code of 057) (c) the SNA Retarget Notification does exceed two confirmed Retargets in total (response code of 037) (d) not all mandatory fields are populated (response code of 018) (e) not received at least one Business Day prior to the expiry of the SNA (response code of 032)
	<b>Outcomes and Actions</b>				
15	Send SNA Retarget	L	D	Utilised to notify the confirmation or	Losing Carrier sends SNA Retarget

<b>Cat. A – Donor as Losing Carrier</b>					
Legend for Carrier:		G is for Gaining Carrier		Legend for File: D is for Daily PNO	
		L is for Losing Carrier		H is for Hot Batch	
		D is for Donor Carrier			
REF	Event	Carrier	File	Description	Rules
	Confirmation/Rejection			rejection of a SNA Retarget Notification made by the Gaining Carrier.	Confirmation/Rejection within one Business Day of receipt of the SNA Retarget Notification
	<b>Outcomes and Actions</b>			Losing Carrier sends SNA Retarget Confirmation/Rejection within one Business Day of receipt of the SNA Retarget Notification. Confirmations will cause the expiry date to be moved 30 calendar days forward from the receipt of the SNA Retarget Notification.	
16	Receive SNA Retarget Confirmation/Rejection	G	D		
	<b>Outcomes and Actions</b>			<b>Rejection</b> Internal operational process	
17	Send SNA Withdrawal Notification	G	D	Utilised to notify the Losing Carrier of a withdrawal of the original SNA made by the Gaining Carrier.	
	<b>Outcomes and Actions</b>				
18	Receive and Validate SNA Withdrawal Notification	L	D		Losing Carrier shall validate and reject if: (a) in correct record format (response code of 020) (b) a confirmed and active SNA does not exist for the Telephone Number for the same Gaining Carrier (response code of 056) (c) not all mandatory fields

<b>Cat. A – Donor as Losing Carrier</b>					
Legend for Carrier:		G is for Gaining Carrier		Legend for File: D is for Daily PNO	
		L is for Losing Carrier		H is for Hot Batch	
		D is for Donor Carrier			
REF	Event	Carrier	File	Description	Rules
					are populated (response code of 018) (d) not received at least one Business Day prior to SNA expiry (response code of 032)
	<b>Outcomes and Actions</b>				
19	Send SNA Withdrawal Confirmation/Rejection	L	D	Utilised to notify confirmation or rejection of a SNA Withdrawal Notification made by the Gaining Carrier.	Losing Carrier sends SNA Withdrawal Confirmation/Rejection within one Business Day of receipt of the SNA Withdrawal Notification
	<b>Outcomes and Actions</b>			Losing Carrier sends SNA Withdrawal Confirmation/Rejection within one Business Day of receipt of the SNA Withdrawal Notification Confirmations will cancel the SNA	
20	Receive SNA Withdrawal Confirmation/Rejection	G	D		
	<b>Outcomes and Actions</b>			<b>Rejection</b> Internal operational process	
21	Send SNA Expiry Notification	L	D	Utilised to notify the Gaining Carrier that the valid period for the SNA has expired and hence deemed to be cancelled	Any SNA that exceeds its SNA expiry date will have an SNA Expiry Notification sent to the Gaining Carrier one Business Day after the expiry date. Losing Carrier cancels the SNA
	<b>Outcomes and Actions</b>			Any SNA that exceeds its SNA expiry date will have an SNA Expiry Notification sent to the Gaining Carrier one Business Day after the	



<b>Cat. A – Donor as Losing Carrier</b>					
Legend for Carrier:		G is for Gaining Carrier		Legend for File: D is for Daily PNO	
		L is for Losing Carrier		H is for Hot Batch	
		D is for Donor Carrier			
REF	Event	Carrier	File	Description	Rules
				expiry date The SNA is no longer valid.	
22	Receive SNA Expiry Notification	G	D		
	<b>Outcomes and Actions</b>			Internal operational process	





<b>Cat. A - Donor as Gaining Carrier</b> Legend for Carrier:      G is for Gaining Carrier                      Legend for File: D is for Daily PNO L is for Losing Carrier    H is for Hot Batch D is for Donor Carrier					
REF	Event	Carrier Role	File	Description	Rules
3 cont					supports the Porting of Telephone Numbers (response code of 015) (h) the product associated to the Telephone Number is not a Cat A product i.e. Portable within two Business Days of receipt of the SNA (response code of 005) (i) the Telephone Number is in the process of being Ported (response code of 008) (j) the Telephone Number is pending disconnection (response code of 004) (k) the CA date is more than 90 calendar days from receipt of the SNA (response code of 067) (l) category type not defined and no valid association to record type ie. 002 is for Cat A (response code of 063) (m) not all mandatory fields are populated (response code of 018) (n) network based diversion (eg. network service only) (response code of 002)
	<b>Outcomes and Actions</b>				
4	Send SNA Confirmation/Rejection	L	D	Utilised to notify the confirmation or rejection of a SNA made by the Gaining Carrier.	Losing Carrier must send SNA Confirmation/Rejection within one Business Day of receipt of the SNA
	<b>Outcomes and Actions</b>			<b>Confirmation</b> Confirmation of the SNA will make the	



<b>Cat. A - Donor as Gaining Carrier</b>					
Legend for Carrier:		G is for Gaining Carrier		Legend for File: D is for Daily PNO	
		L is for Losing Carrier		H is for Hot Batch	
		D is for Donor Carrier			
REF	Event	Carrier Role	File	Description	Rules
7	Update Ported Local Number Register	G/D	N/A		The update of the PLNR will replace the existing indicator either "D" or "E" with a new indicator of "F" for the entry for the Telephone Number. The next update of the PLNR will remove the indicator "F" from the entry for the Telephone Number.
	<b>Outcomes and Actions</b>			Ported Local Number Register updated	
8	Send ECA Cutover Notification	G	H	Utilised to notify the Losing Carrier that the Cutover can commence on receipt of the ECA Cutover Notification	An ECA Cutover Notification must not be sent prior to the receipt of an SNA Confirmation from the Losing Carrier.
	<b>Outcomes and Actions</b>				
9	Receive and Validate ECA Cutover Notification	L	H		The Losing Carrier will be required to validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active SNA does not exist for the Telephone Number for the same Gaining Carrier (response code of 035) (c) not received by the Losing Carrier within standard hours and days of operations or as otherwise agreed (response code of 034)
					(d) not a minimum two Business Days from receipt of the SNA (response code of 032)



<b>Cat. A - Donor as Gaining Carrier</b>					
Legend for Carrier:		G is for Gaining Carrier		Legend for File: D is for Daily PNO	
		L is for Losing Carrier		H is for Hot Batch	
		D is for Donor Carrier			
REF	Event	Carrier Role	File	Description	Rules
				Carrier within 15 minutes of Cutover	
13	Send SNA Completion Notification	L	H	Utilised to notify the Gaining Carrier of the completion of the Port.	Completions will be batched and sent to the Gaining Carrier at least every 15 minutes.
	<b>Outcomes and Actions</b>				
14	Receive SNA Completion Notification	G	H		
	<b>Outcomes and Actions</b>				
15	Update Ported Local Number Register	G/D	N/A	The PLNR is only updated following the end of the Reversal Period.	The update of the PLNR will replace the existing indicator either "D" or "E" with a new indicator of "C". The next update of the PLNR will remove the entry from the PLNR.
	<b>Outcomes and Actions</b>			Ported Local Number Register updated	
16	Update Ported Local Number Register	G/D	N/A	If a Reversal is called, the PLNR is updated to indicate that the Port is no longer pending.	The update of the PLNR will replace the existing indicator either "D" or "E" with a new indicator of "F". The next update of the PLNR will remove the indicator of "F" from the entry.
	<b>Outcomes and Actions</b>			Ported Local Number Register updated	
17	Send SNA Retarget Notification	G	D	Utilised to extend the valid period of the SNA Port Notification by another thirty days from receipt of	



<b>Cat. A - Donor as Gaining Carrier</b>					
Legend for Carrier:		G is for Gaining Carrier		Legend for File: D is for Daily PNO	
		L is for Losing Carrier		H is for Hot Batch	
		D is for Donor Carrier			
REF	Event	Carrier Role	File	Description	Rules
				the SNA Retarget Notification	
	<b>Outcomes and Actions</b>				
18	Receive and Validate SNA Retarget Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active SNA Port Notification does not exist for the Telephone Number for the same Gaining Carrier (response code of 057) (c) SNA Port Notification exceeds two confirmed Retargets in total (response code of 037) (d) not all mandatory fields are populated (response code of 018) (e) not received at least one Business Day prior to expiry of SNA (response code of 032)
	<b>Outcomes and Actions</b>				
19	Send SNA Retarget Confirmation/Rejection	L	D	Utilised to notify the confirmation or rejection of a SNA Retarget Notification made by the Gaining Carrier.	Losing Carrier sends SNA Retarget Confirmation/Rejection within one Business Day of receipt of the SNA Retarget Notification
	<b>Outcomes and Actions</b>			Losing Carrier sends SNA Retarget Confirmation/Rejection within one Business Day of receipt of the SNA Retarget Notification Confirmations will cause the expiry	

<b>Cat. A - Donor as Gaining Carrier</b>					
Legend for Carrier:		G is for Gaining Carrier		Legend for File: D is for Daily PNO	
		L is for Losing Carrier		H is for Hot Batch	
		D is for Donor Carrier			
REF	Event	Carrier Role	File	Description	Rules
				date to be moved 30 calendar days forward from the receipt of the SNA Retarget Notification.	
20	Receive SNA Retarget Confirmation/Rejection	G	D		
	<b>Outcomes and Actions</b>			<b>Rejection</b> Internal operational process	
21	Send SNA Withdrawal Notification	G	D	Utilised to notify the Losing Carrier of a withdrawal of the original SNA made by the Gaining Carrier.	
	<b>Outcomes and Actions</b>				
22	Update Ported Local Number Register	G/D	N/A		The update of the PLNR will replace the existing indicator either "D" or "E" with a new indicator of "F" for the entry for the Telephone Number. The next update of the PLNR will remove the indicator "F" from the entry for the Telephone Number.
	<b>Outcomes and Actions</b>			Ported Local Number Register updated	

<b>Cat. A - Donor as Gaining Carrier</b>					
Legend for Carrier:		G is for Gaining Carrier		Legend for File: D is for Daily PNO	
		L is for Losing Carrier		H is for Hot Batch	
		D is for Donor Carrier			
REF	Event	Carrier Role	File	Description	Rules
23	Receive and Validate SNA Withdrawal Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active SNA does not exist for the Telephone Number for the same Gaining Carrier (response code of 056)
					(c) not all mandatory fields are populated (response code of 018) (d) not received at least one Business Day prior to SNA expiry (response code of 032)
	<b>Outcomes and Actions</b>				
24	Send SNA Withdrawal Confirmation/Rejection	L	D	Utilised to notify confirmation or rejection of a SNA Withdrawal Notification made by the Gaining Carrier.	Losing Carrier sends SNA Withdrawal Confirmation/Rejection within one Business Day of receipt of the SNA Withdrawal Notification
	<b>Outcomes and Actions</b>			Losing Carrier sends SNA Withdrawal Confirmation/Rejection within one Business Day of receipt of the SNA Withdrawal Notification Confirmations will cancel the SNA	
25	Receive SNA Withdrawal Confirmation/Rejection	G	D		
	<b>Outcomes and</b>			<b>Rejection</b>	
				Internal operational	

<b>Cat. A - Donor as Gaining Carrier</b>					
Legend for Carrier:		G is for Gaining Carrier		Legend for File: D is for Daily PNO	
		L is for Losing Carrier		H is for Hot Batch	
		D is for Donor Carrier			
REF	Event	Carrier Role	File	Description	Rules
	<b>Actions</b>			process	
26	Send SNA Expiry Notification	L	D	Utilised to notify the Gaining Carrier that the valid period for the SNA has expired and hence deemed to be cancelled	Any SNA that exceeds its SNA expiry date will have an SNA Expiry Notification sent to the Gaining Carrier one Business Day after the expiry date Losing Carrier cancels the SNA
	<b>Outcomes and Actions</b>			Any SNA that exceeds its SNA expiry date will have an SNA Expiry Notification sent to the gaining Carrier one Business Day after the expiry date The SNA is no longer valid.	
27	Receive SNA Expiry Notification	G	D		
	<b>Outcomes and Actions</b>			Internal operational process Update Ported Local Number Register	
28	Update Ported Local Number Register	G/D	N/A		The update of the PLNR will replace the existing indicator either "D" or "E" with a new indicator of "F" for the entry for the Telephone Number. The next update of the PLNR will remove the indicator "F" from the entry for the Telephone Number.
	<b>Outcomes and Actions</b>			Ported Local Number Register updated	

### 5.3 Category A - Third Party

<b>Cat. A - Third Party</b> Legend for Carrier:    G is for Gaining Carrier                      Legend for File: D is for Daily PNO L is for Losing Carrier    H is for Hot Batch D is for Donor Carrier					
REF	Event	Carrier Role	File	Description	Rules
1	Create and Send an SNA to Losing Carrier	G	D	Utilised to notify the Losing Carrier of a Telephone Number being Ported to another Carrier.	
	<b>Outcomes and Actions</b>			SNA included in daily PNO file for forwarding to Losing Carrier	

<b>Cat. A - Third Party</b> Legend for Carrier: G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier					
			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	Carrier Role	File	Description	Rules
2	Receive and Validate SNA	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020) (b) Telephone Number not found (response code of 001) (c) Telephone Number already Ported to the Gaining Carrier (response code of 009) (d) the Telephone Number is not Ported to Losing Carrier (response code of 010) (e) Telephone Number is owned and utilised by the Losing Carrier i.e. test service (response code of 011) (f) the Telephone Number is not active or reserved (response code of 003) (g) Telephone Number is not associated to the appropriate exchange technology that supports the Porting of Telephone Numbers (response code of 015) (h) the product associated to the Telephone Number is not a Cat A product ie. Portable within two Business Days of receipt of the SNA Port Notification

<b>Cat. A - Third Party</b> Legend for Carrier: G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier					
Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	Carrier Role	File	Description	Rules
2 cont					(response code of 005) (i) the Telephone Number is in the process of being Ported (response code of 008)the Telephone Number is pending disconnection (response code of 004) (j) the CA date is more than 90 calendar days from receipt of the SNA Port Notification (response code of 067) (k) category type not defined and no valid association to the record type ie. 002 is for a Cat A process (response code of 063) (l) not all mandatory fields are populated (response code of 018) (m) network based diversion (eg. network service only) (response code of 002)
	<b>Outcomes and Actions</b>				
3	Send SNA Confirmation/Rejection	L	D	Utilised to notify the confirmation or rejection of a SNA made by the Gaining Carrier.	Losing Carrier must send an SNA Confirmation/Rejection within one Business Day of receipt of the SNA
	<b>Outcomes and Actions</b>			Confirmation of the SNA will make the Port active. The expiry date for a confirmed SNA will be set 30 days from receipt of the notification (inclusive) Rejection of the SNA will not make the SNA active	
4	Receive	G	D		

<b>Cat. A - Third Party</b> Legend for Carrier: G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	Carrier Role	File	Description	Rules
	SNA Confirmation/Rejection				
	<b>Outcomes and Actions</b>			Confirmation Confirmation of the SNA will make the Port active. The expiry date for a confirmed SNA will be set 30 days from receipt of the notification (inclusive) The Cutover must not be requested within two Business Days of the SNA. The Cutover should be requested within 30 calendar days of the SNA unless Retargeted. Rejection Internal operational process	
5	Create and Send a TSNA Port Notification to Donor Carrier	G	D	Utilised to notify the Donor Carrier of a Telephone Number being moved to another Carrier.	
	<b>Outcomes and Actions</b>			TSNA included in daily PNO file for forwarding to Donor Carrier	
6	Receive and Validate TSNA	D	D		Donor Carrier shall validate and reject if: (a) incorrect record format (response code of 020) (b) the Telephone Number is not allocated to the Donor (response code of 069) (c) the Telephone Number is not in a completed



<b>Cat. A - Third Party</b> Legend for Carrier: G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	Carrier Role	File	Description	Rules
					Ported state (response code of 052) (d) the Telephone Number is in the process of being Ported to another Carrier (response code of 051) (e) the Telephone Number is in the process of being Ported to the Gaining Carrier (response code of 008) (f) the Telephone Number is already Ported to the Gaining Carrier (response code of 009) (g) not all mandatory fields are populated (response code of 018)
	<b>Outcomes and Actions</b>				
7	Send TSNA Confirmation/Rejection	D	D	Utilised to notify the confirmation or rejection of a TSNA made by the Gaining Carrier.	Donor Carrier must send TSNA Confirmation/Rejection within one Business Day of receipt of the TSNA Port Notification
	<b>Outcomes and Actions</b>			The expiry date for a confirmed TSNA will be set to 90 days from receipt of the notification (inclusive) Confirmations will make the TSNA active. Update the Ported Local Number Register Rejections will not make the TSNA active	
8	Update Ported Local Number	D	N/A		The update of the PLNR for the Telephone Number will add the indicator "D" to the entry for the Telephone

<b>Cat. A - Third Party</b> Legend for Carrier: G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier					
Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	Carrier Role	File	Description	Rules
	Register				Number. The next update of the PLNR will replace the indicator "D" with a new indicator of "E" for the entry for the Telephone Number.
	<b>Outcomes and Actions</b>			Ported Local Number Register updated	
9	Receive TSNA Confirmation/Rejection	G	D		
	<b>Outcomes and Actions</b>			<b>Confirmation</b> Confirmation of the TSNA will make the Port active. The expiry date for a confirmed TSNA will be set to 90 days from receipt of the notification (inclusive) The Cutover must not be requested within two Business Days of the TSNA. The Cutover should be requested within 90 calendar days of the TSNA. <b>Rejection</b> Internal operational process	
10	Send TECA Cutover Notification to Donor Carrier	G	H	Utilised to notify the Donor Carrier that the cutover can commence on receipt of the TECA Cutover Notification	A TECA Cutover Notification must not be sent prior to the receipt of an TSNA Confirmation from the Donor Carrier.
	<b>Outcomes and Actions</b>				
11	Receive and Validate	D	H		The Donor Carrier shall validate and reject if: (a) incorrect record format

<b>Cat. A - Third Party</b> Legend for Carrier: G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	Carrier Role	File	Description	Rules
	TECA Cutover Notification				(response code of 020) (b) a confirmed and active TSNA does not exist for the Telephone Number for the same Gaining Carrier (response code of 035)
					(c) not received by the Donor Carrier within standard hours and days of operations or as otherwise agreed (response code of 034) (d) not a minimum of two Business Days from receipt of the TSNA (response code of 032) (e) not all mandatory fields are populated (response code of 018)
	<b>Outcomes and Actions</b>				
12	Send TECA Cutover Confirmation/Rejection	D	H	Utilised to notify confirmation or rejection of a TECA Cutover Notification made by the Gaining Carrier.	Donor Carrier sends TECA Cutover Confirmation/Rejection within 15 minutes of receipt of the TECA Cutover Notification
	<b>Outcomes and Actions</b>			TECA Cutover Confirmation/Rejections will be sent in standard hours of operations or as otherwise agreed if the TECA Cutover Notification was received within agreed Business Days and hours of operation	
13	Receive TECA Cutover	L	H		

<b>Cat. A - Third Party</b> Legend for Carrier: G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	Carrier Role	File	Description	Rules
	Confirmation/Rejection				
	<b>Outcomes and Actions</b>			<b>Confirmation</b> Implement Transfer <b>Rejection</b> Internal operational process	
14	Completion of the Transfer	D	N/A		
	<b>Outcomes and Actions</b>			Completed Transfer will cause a TSNA Completion Notification to be sent to the Gaining Carrier within 15 minutes of Transfer.	
15	Send TSNA Completion Notification	D	H	Utilised to notify the Gaining Carrier of a completion of the transfer.	
	<b>Outcomes and Actions</b>				
16	Update Ported Local Number Register	D	N/A	The PLNR is updated following the end of the Transfer Reversal Period.	If a Transfer Reversal is not called, the update of the PLNR will replace the existing Carrier code with the new Carrier code and change the indicator to "B" for the entry for the Telephone Number. The next update of the PLNR will remove the indicator "B" from the entry for the Telephone Number from the PLNR.
	<b>Outcomes and Actions</b>			Ported Local Number Register updated	
17	Update Ported Local Number Register	D	N/A	If a Transfer Reversal is called, the PLNR is updated to indicate that the Port is no longer pending.	If a Transfer Reversal is called the update of the PLNR will replace the existing indicator of either "D" or "E" with a new

<b>Cat. A - Third Party</b>					
Legend for Carrier:		G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier		Legend for File: D is for Daily PNO H is for Hot Batch	
REF	Event	Carrier Role	File	Description	Rules
					indicator of "F". The next update of the PLNR will remove the indicator of "F" from the entry.
	<b>Outcomes and Actions</b>			Ported Local Number Register updated	
18	Receive TSNA Completion Notification	G	H		
	<b>Outcomes and Actions</b>				
18	Send ECA Cutover Notification to Losing Carrier	G	H	Utilised to notify the Losing Carrier that the cutover can commence on receipt of the ECA Cutover Notification	
	<b>Outcomes and Actions</b>				
19	Receive and Validate ECA Cutover Notification	L	H		The Losing Carrier will be required to validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active SNA does not exist for the Telephone Number for the same Gaining Carrier (response code of 035) (c) the ECA Cutover Notification is not received by the Losing Carrier within standard hours and days of operations or as

<b>Cat. A - Third Party</b> Legend for Carrier: G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	Carrier Role	File	Description	Rules
19 cont					otherwise agreed (response code of 034) (d) the ECA Cutover Notification is not a minimum of two Business Days from receipt of the SNA (response code of 032) (e) not all mandatory fields are populated (response code of 018)
	<b>Outcomes and Actions</b>			<b>Confirmation</b> Implement Cutover. Activation targets apply. <b>Rejection</b> No change to Port status.	
20	Send ECA Cutover Confirmation/Rejection	L	H	Utilised to notify confirmation or rejection of an ECA Cutover Notification made by the Gaining Carrier.	Losing Carrier must send an ECA Cutover Confirmation/Rejection within 15 minutes of receipt of the ECA Cutover Notification
	<b>Outcomes and Actions</b>			ECA Cutover Confirmation/Rejections will be sent in standard operational hours or as otherwise agreed if the ECA Cutover Notification was received within agreed Business Days and hours of operation	
21	Receive ECA Cutover Confirmation/Rejection	G	H		
	<b>Outcomes and Actions</b>			<b>Confirmation</b> Implement Cutover <b>Rejection</b>	

<b>Cat. A - Third Party</b>					
Legend for Carrier:		G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier		Legend for File: D is for Daily PNO H is for Hot Batch	
REF	Event	Carrier Role	File	Description	Rules
				Internal operational process	
22	Completion of the Cutover	L	N/A		
	<b>Outcomes and Actions</b>			Completed Cutover will cause an SNA Completion Notification to be sent to the Gaining Carrier within 15 minutes of Cutover.	
23	Send SNA Completion Notification	L	H	Utilised to notify the Gaining Carrier of the completion of the Port.	
	<b>Outcomes and Actions</b>				
24	Receive SNA Completion Notification	G	H		
	<b>Outcomes and Actions</b>				
25	Send SNA Retarget Notification	G	D	Utilised to extend the valid period of the SNA by another thirty days from receipt of the SNA Retarget Notification	
	<b>Outcomes and Actions</b>				
26	Receive and Validate SNA Retarget Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active SNA does not exist for the Telephone Number for the same Gaining Carrier (response code of 057) (c) SNA Retarget

<b>Cat. A - Third Party</b> Legend for Carrier: G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier					
Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	Carrier Role	File	Description	Rules
					Notification does exceed two confirmed Retargets in total (response code of 037) (d) not all mandatory fields are populated (response code of 0182) (e) not received at least one Business Day prior to expiry of the SNA (response code of 032)
	<b>Outcomes and Actions</b>				
27	Send SNA Retarget Confirmation/Rejection	L	D	Utilised to notify the confirmation or rejection of a SNA Retarget Notification made by the Gaining Carrier.	Losing Carrier sends SNA Retarget Confirmation/Rejection within one Business Day of receipt of the SNA Retarget Notification
	<b>Outcomes and Actions</b>			Losing Carrier sends SNA Retarget Confirmation/Rejection within one Business Day of receipt of the SNA Retarget Notification Confirmations will cause the expiry date to be moved 30 calendar days forward from the receipt of the SNA Retarget Notification.	
28	Receive SNA Retarget Confirmation/Rejection	G	D		
	<b>Outcomes and Actions</b>			<b>Rejection</b> Internal operational process	



<b>Cat. A - Third Party</b>					
Legend for Carrier:		G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier		Legend for File: D is for Daily PNO H is for Hot Batch	
REF	Event	Carrier Role	File	Description	Rules
29	Send TSNA Withdrawal Notification	G	D	Utilised to notify the Donor Carrier of a withdrawal of the original TSNA made by the Gaining Carrier.	
	<b>Outcomes and Actions</b>				
30	Receive and Validate TSNA Withdrawal Notification	D	D		Donor Carrier shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active TSNA does not exist for the Telephone Number for the same Gaining Carrier (response code of 056) (c) not all mandatory fields are populated (response code of 018) (d) not received at least one Business Day prior to TSNA expiry (response code of 032)
	<b>Outcomes and Actions</b>				
31	Send TSNA Withdrawal Confirmation/Rejection	D	D	Utilised to notify confirmation or rejection of a TSNA Withdrawal Notification made by the Gaining Carrier.	Donor Carrier sends TSNA Withdrawal Confirmation/Rejection within one Business Day of receipt of the TSNA Withdrawal Notification
	<b>Outcomes and Actions</b>			Donor Carrier sends TSNA Withdrawal Confirmation/Rejection within one Business Day of receipt of the TSNA Withdrawal Notification Confirmations will cancel the TSNA Update Ported Local Number Register	

<b>Cat. A - Third Party</b>					
Legend for Carrier:		G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier		Legend for File: D is for Daily PNO H is for Hot Batch	
REF	Event	Carrier Role	File	Description	Rules
32	Update Ported Local Number Register	D	N/A		The update of the PLNR will replace the existing indicator either "D" or "E" with a new indicator of "F" for the entry for the Telephone Number. The next update of the PLNR will remove the indicator "F" from the entry for the Telephone Number.
	<b>Outcomes and Actions</b>			Ported Local Number Register updated	
33	Send SNA Withdrawal Notification	G	D	Utilised to notify the Losing Carrier of a withdrawal of the original SNA made by the Gaining Carrier.	
	<b>Outcomes and Actions</b>				
34	Receive and Validate SNA Withdrawal Notification	L	D		Losing Carrier shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active SNA Port Notification does not exist for the Telephone Number for the same Gaining Carrier (response code of 056) (c) not all mandatory fields are populated (response code of 018) (d) not received at least one Business Day prior to SNA expiry (response code of 032)
	<b>Outcomes and Actions</b>				
35	Send SNA Withdrawal Confirmation/Rejection	L	D	Utilised to notify confirmation or rejection of a SNA Withdrawal	Losing Carrier sends SNA Withdrawal Confirmation/Rejection within one Business Day of

Cat. A - Third Party					
Legend for Carrier:		G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier		Legend for File: D is for Daily PNO H is for Hot Batch	
REF	Event	Carrier Role	File	Description	Rules
				Notification made by the Gaining Carrier.	receipt of the SNA Withdrawal Notification
	<b>Outcomes and Actions</b>			Losing Carrier sends SNA Withdrawal Confirmation/Rejection within one Business Day of receipt of the SNA Withdrawal Notification Confirmations will cancel the SNA	
36	Receive SNA Withdrawal Confirmation/Rejection	G	D		
	<b>Outcomes and Actions</b>			Rejection Internal operational process	
37	Send SNA Expiry Notification	L	D	Utilised to notify the Gaining Carrier that the valid period for the SNA has expired and hence deemed to be cancelled	Any SNA that exceeds its SNA expiry date will have an SNA Expiry Notification sent to the Gaining Carrier one Business Day after the expiry date Losing Carrier cancels the SNA
	<b>Outcomes and Actions</b>			Any SNA that exceeds its SNA expiry date will have an SNA Expiry Notification sent to the Gaining Carrier one Business Day after the expiry date The SNA is no longer valid.	
38	Receive SNA Expiry Notification	G	D		
	<b>Outcomes and Actions</b>			Internal operational process	

<b>Cat. A - Third Party</b>					
Legend for Carrier:		G is for Gaining Carrier L is for Losing Carrier D is for Donor Carrier		Legend for File: D is for Daily PNO H is for Hot Batch	
REF	Event	Carrier Role	File	Description	Rules
39	Send TSNA Expiry Notification	D	D	Utilised to notify the Gaining Carrier that the valid period for the TSNA has expired and hence deemed to be cancelled	Any TSNA that exceeds its TSNA expiry date will have a TSNA Expiry Notification sent to the Gaining Carrier one Business Day after the expiry date Donor Carrier cancels the TSNA
	<b>Outcomes and Actions</b>			Any TSNA that exceeds its TSNA expiry date will have a TSNA Expiry Notification sent to the Gaining Carrier one Business Day after the expiry date The TSNA is no longer valid.	
40	Update Ported Local Number Register	D	N/A		The update of the PLNR will replace the existing indicator either "D" or "E" with a new indicator of "F" for the entry for the Telephone Number. The next update of the PLNR will remove the indicator "F" from the entry for the Telephone Number.
	<b>Outcomes and Actions</b>			Ported Local Number Register updated	
41	Receive TSNA Expiry Notification	G	D		
	<b>Outcomes and Actions</b>			Internal operational process	

## 6 CATEGORY A - THIRD PARTY PORTING ACTIVITY

Third Party Porting requires the Gaining Carrier to carefully co-ordinate activities with both the Donor Carrier and the Losing Carrier. The tables below provide guidance in the activity that can occur in various Porting scenarios.

### 6.1 SNA/TSNA Initiated

<b>Losing Carrier Response</b>	<b>Donor Response</b>	<b>Port Still Proceeding</b>	<b>Port Not Proceeding</b>	<b>No Action by Gaining Carrier</b>
SNA Rejected	TSNA Rejected	Issue new SNA and TSNA	No action required	N/A
SNA Confirmed	TSNA Rejected	Issue new TSNA	Issue SNA Withdrawal or allow SNA to Expire	SNA will expire
SNA Rejected	TSNA Confirmed	Issue new SNA	Issue TSNA Withdrawal or allow TSNA to Expire	TSNA will expire
SNA Confirmed	TSNA Confirmed	Issue ECA & TECA	Issue SNA Withdrawal & TSNA Withdrawal or allow Port to Expire	SNA & TSNA will expire

### 6.2 Port Cutover

<b>Losing Carrier Response</b>	<b>Donor Response</b>	<b>Port Still Proceeding</b>	<b>Port Not Proceeding</b>	<b>No Action by Gaining Carrier</b>
ECA Rejected	TECA Rejected	Issue new ECA & new TECA	Issue SNA & TSNA Withdrawal or allow Port to Expire	SNA & TSNA will expire
ECA Confirmed	TECA Rejected	Issue new TECA	Undertake Reversal with Losing Carrier. Also issue a Withdrawal of TSNA or allow TSNA to Expire	Port from Losing Carrier completed and no transfer from Donor Carrier

<b>Losing Carrier Response</b>	<b>Donor Response</b>	<b>Port Still Proceeding</b>	<b>Port Not Proceeding</b>	<b>No Action by Gaining Carrier</b>
ECA Rejected	TECA Confirmed	Issue new ECA	Undertake Transfer Reversal with the Donor. Issue a Withdrawal of SNA or allow SNA to Expire	Transfer from Losing Carrier completed and no Port from Losing Carrier
ECA Confirmed	TECA Confirmed	No further action required	Undertake Transfer Reversal with Donor and Reversal with the Losing Carrier	Port completed

### 6.3 SNA/TSNA Retarget

<b>Losing Carrier Response</b>	<b>Donor Response</b>	<b>Port Still Proceeding</b>	<b>Port Not Proceeding</b>	<b>No Action by Gaining Carrier</b>
SNA Retarget Rejected	N/A	Issue new SNA Retarget, if required.	Issue SNA Withdrawal and TSNA Withdrawal or allow SNA and TSNA to expire.	SNA & TSNA will expire
SNA Retarget Confirmed	N/A	Issue ECA & TECA	Issue SNA Withdrawal and TSNA Withdrawal or allow SNA and TSNA to expire.	SNA & TSNA will expire

#### 6.4 SNA/TSNA Withdrawal

<b>Losing Carrier Response</b>	<b>Donor Response</b>	<b>Port Still Proceeding</b>	<b>Port Not Proceeding</b>	<b>No Action by Gaining Carrier</b>
SNA Withdrawal Rejected	TSNA Withdrawal Rejected	No further action required	Issue new SNA Withdrawal & TSNA Withdrawal or allow Port to Expire	SNA & TSNA will expire
SNA Withdrawal Confirmed	TSNA Withdrawal Rejected	Issue new SNA	Issue new TSNA Withdrawal or allow Port to Expire	TSNA will expire
SNA Withdrawal Rejected	TSNA Withdrawal Confirmed	Issue new TSNA	Issue new SNA Withdrawal or allow Port to Expire	SNA will expire
SNA Withdrawal Confirmed	TSNA Withdrawal Confirmed	Issue new SNA and TSNA	No further action required	N/A

## 6.5 Port Expiry

<b>Losing Carrier Response</b>	<b>Donor Response</b>	<b>Port Still Proceeding</b>	<b>Port Not Proceeding</b>	<b>No Action by Gaining Carrier</b>
SNA Expired	TSNA Expired	Issue new SNA and TSNA	No further action required	N/A
SNA Active	TSNA Expired	Issue new TSNA	Issue SNA Withdrawal or allow SNA to Expire	SNA will expire
SNA Expired	TSNA Active	Issue new SNA	Issue TSNA Withdrawal or allow TSNA to Expire	TSNA will expire
SNA Active	TSNA Active	Issue ECA & TECA	Issue SNA Withdrawal & TSNA Withdrawal or allow Port to Expire	SNA & TSNA will expire



## 7 CATEGORY A - PORTING TIME FRAMES

	Confirmation/ Reject	Receipt Advice	Limit (for confirmations)	Completion	Expiry	Comments
Customer Authorisation	N/A	N/A	N/A	N/A	90 Calendar Days	
SNA (A)	One Business Day	N/A	One		30 Calendar Days	SNA must be forwarded at least two Business Days prior to the Cutover (ECA)
SNA Retarget (A)	One Business Day	N/A	Two	N/A	SNA Expiry + 30 Calendar Days	Must be provided up to one Clear Business Day prior to the Expiry Date
SNA Withdrawal (A)	One Business Day	N/A	One	N/A	N/A	Must be provided up to one Clear Business Day prior to the Expiry Date and before the ECA
ECA (A)	15 Minutes	N/A	One	15 Minutes	N/A	ECA must be received at least two Business Days after the SNA is received
TSNA (A)	One Business Day	N/A	One		90 Calendar Days	TSNA must be forwarded at least two Business Days prior to the Cutover (TECA)
TSNA Withdrawal (A)	One Business Day	N/A	One	N/A	N/A	Must be provided up to one Business Day prior to the Expiry Date and before the TECA
TECA (A)	15 Minutes	N/A	One	15 Minutes	N/A	TECA must be received at least two Business Days after the TSNA is received

	<b>Confirmation/ Reject</b>	<b>Receipt Advice</b>	<b>Limit (for confirmations)</b>	<b>Completion</b>	<b>Expiry</b>	<b>Comments</b>
Giveback	N/A	N/A	One	N/A	N/A	Giveback advice to be provided within two Business Days of the cancellation of the service associated with that Telephone Number.

## 8 CATEGORY A - RECORD DESCRIPTION

### 8.1 SNA

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	002	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Category Type	CHAR(1)	9	9	A	Y	
Telephone Number	NUM(10)	10	19		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	20	28		N	Default value is spaces
Service Account Number	CHAR(25)	29	53		Y	Value other than spaces The Account Number which the Losing Carrier uses for the aggregation of services for a customer for the purpose of billing the customer.
CA Date	DATE(8)	54	61		Y	Format CCYYMMDD
Filler	CHAR(189)	62	250			

### 8.2 SNA Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	002	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30	000	Y	

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Filler	CHAR(220)	31	250			

### 8.3 SNA Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	002	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30		Y	Must be a valid Code from Section 1
Filler	CHAR(220)	31	250			

### 8.4 SNA Retarget Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	003	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Telephone	CHAR(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Filler	CHAR(223)	28	250			

### 8.5 SNA Retarget Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	003	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Telephone Number	NUM(10)	9	17		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30	000	Y	
Filler	CHAR(220)	31	250			

## 8.6 SNA Retarget Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	003	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30		Y	Must be a valid Code from Section 1
Filler	CHAR(220)	31	250			

## 8.7 SNA Withdrawal Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	004	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Filler	CHAR(223)	28	250			

### 8.8 SNA Withdrawal Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	004	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30	000	Y	
Filler	CHAR(220)	31	250			

### 8.9 SNA Withdrawal Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	004	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30		Y	Must be a valid Code from Section 1
Filler	CHAR(220)	31	250			

### 8.10 ECA Cutover Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	005	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Service Account	CHAR(25)	9	33		Y	Value other than spaces

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Number						
Telephone Number	NUM(10)	34	43		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	44	52		N	Default value is spaces
Filler	CHAR(8)	53	60			

### 8.11 ECA Cutover Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	005	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30	000	Y	
Filler	CHAR(30)	31	60			

### 8.12 ECA Cutover Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	005	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30		Y	Must be a valid Code from Section 1
Filler	CHAR(30)	31	60			

### 8.13 SNA Completion Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	006	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Telephone Number	NUM(10)				Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Filler	CHAR(33)	28	60			

### 8.14 SNA Expiry Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	007	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Filler	CHAR(223)	28	250			

### 8.15 TSNA Port Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	010	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Filler	CHAR(223)	28	250			



### 8.16 TSNA Port Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	010	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30	000	Y	
Exceed SLA Indicator	CHAR(1)	31	31		N	The value is "Y" if the Cutover may not be completed within the Activation Targets. Default value is a space.
Filler	CHAR(219)	32	250			

### 8.17 TSNA Port Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	010	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30		Y	Must be a valid Code from Section 1
Exceed SLA Indicator	CHAR(1)	31	31		N	Must be a space
Filler	CHAR(219)	32	250			

### 8.18 TSNA Withdrawal Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	011	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Filler	CHAR(223)	28	250			

### 8.19 TSNA Withdrawal Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	011	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30	000	Y	
Filler	CHAR(220)	31	250			

### 8.20 TSNA Withdrawal Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	011	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Response Code	NUM(3)	28	30		Y	Must be a valid Code from Section 1
Filler	CHAR(220)	31	250			

### 8.21 TECA Cutover Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	012	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Filler	CHAR(33)	28	60			

### 8.22 TECA Cutover Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	012	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30	000	Y	
Filler	CHAR(30)	31	60			

### 8.23 TECA Cutover Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	012	Y	

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30		Y	Must be a valid Code from Section 1
Filler	CHAR(30)	31	60			

### 8.24 TSNA Completion Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	013	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Filler	CHAR(33)	28	60			

### 8.25 TSNA Expiry Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	014	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Filler	CHAR(223)	28	250			

## 9 CATEGORY A - RESPONSE CODES

Reject Reason	LNP Reject Description	LNP Further Explanation	SNA	SNA Retarget	SNA Withdrawal	ECA	TSNA	TSNA Withdrawal	TECA
001	Service Number Not Found	Invalid Service / not present on ASD systems	√						
002	Service Number is on Diversion	Service is on Network Based Call Diversion ie. no access line	√						
003	Inactive Service	Service has been Temporarily Disconnected Customer request	√						
004	Disconnected Service	Service is Disconnected or Pending Disconnection	√						
005	Complex Service – eg ISDN, Line Hunt etc.		√				√		
006	ULLS Call Diversion does not exist on requested Telephone Number								
007	ULLS Number/Telephone Number mismatch								
008	Outstanding porting request	Subsequent request rejected	√				√		
009	Porting Already Completed	Porting request received from the current Recipient Carrier	√				√		



Reject Reason	LNP Reject Description	LNP Further Explanation	SNA	SNA Retarget	SNA Withdrawal	ECA	TSNA	TSNA Withdrawal	TECA
023	Not Used								
024	Not Used								
025	Not Used								
026	Not Used								
027	Not Used								
028	Losing Carrier not the Donor Carrier	Only applicable for Cat-D							
029	ULL request not completed								
030	ULLS call diversion greater than 30 days	ULLS call diversion greater than 30 days, has expired							
031	Not Used								
032	Insufficient notification time frame	Notification or Cutover		√	√	√		√	√
033	Not Used								
034	Cutover outside Standard Hours of Operation					√			√







Reject Reason	LNP Reject Description	LNP Further Explanation	SNA	SNA Retarget	SNA Withdrawal	ECA	TSNA	TSNA Withdrawal	TECA
060	Incomplete Number Block or missing Telephone Numbers in Batch	Incomplete range / batch of service numbers in complex porting request							
061	Batch Reference Number Missing	Complex porting request received without batch number							
062	Giveback Date Invalid	Future dated							
063	Incorrect Category	Category listed in notification advice is incorrect	√						
064	Secondary Reject	Porting request is valid for Telephone Number but is associated with a primary reject in the same complex batch							
065	Telephone Numbers are not contiguous for a product								
066	Not Used								
067	Invalid CA date	CA date is too old	√						
068	Not Used								
069	Donor reject	Incorrect Donor nominated					√		

Reject Reason	LNP Reject Description	LNP Further Explanation	SNA	SNA Retarget	SNA Withdrawal	ECA	TSNA	TSNA Withdrawal	TECA
070	Not Used								
071	Not Used								
072	Not Used								
073	Excluded product	Complex Service cannot be ported	√						
074	Not Used								
075	Not Used								
076	Not Used								
077	Batch Number NOT unique	Batch Number is being used for another active Port for the same Gaining Carrier							

## 10 REFERENCES

<b>Publication</b>	<b>Title</b>
<b>Industry Codes</b>	
C540:2013	Local Number Portability Incorporating Variation No.2/2016
C513:2015	Customer and Network Fault Management
C515:2015	Pre-selection - Single Basket/Multi Service Deliverer
ACIF C566:2005	Rights of Use of Numbers
C569:2015	Unconditioned Local Loop Service - Ordering, Provisioning and Customer Transfer
C628:2015	Telecommunications Consumer Protections
<b>Industry Guidelines</b>	
ACIF G520:2005	Local Number Portability - Network Plan
G602.1:2016	Local Number Portability IT Specifications & Operations Manual Part 1 - General, Giveback and Ported Local Number Processing
G603:2013	Local Number Portability Test Strategy
G613.1:2016	Local Number Portability Test Plan Part 1
G613.2:2016	Local Number Portability Test Plan Part 2 - Category A
<b>Legislation</b>	
<i>Privacy Act 1988 (Cth)</i>	
<i>Telecommunications Act 1997 (Cth)</i>	
<i>Telecommunications (Consumer Protection and Services Standards) Act 1999 (Cth)</i>	
<i>Telecommunications Numbering Plan 2015 (Cth)</i>	
<i>Competition and Consumer Act 2010 (Cth)</i>	

## **PARTICIPANTS**

The Working Committee responsible for the revisions made to this Guideline consisted of the following organisations and their representatives:

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This Working Committee was chaired by Alexander R. Osborne. Craig Purdon of Communications Alliance provided project management support.

Communications Alliance was formed in 2006 to provide a unified voice for the Australian communications industry and to lead it into the next generation of converging networks, technologies and services.

In pursuing its goals, Communications Alliance offers a forum for the industry to make coherent and constructive contributions to policy development and debate.

Communications Alliance seeks to facilitate open, effective and ethical competition between service providers while ensuring efficient, safe operation of networks, the provision of innovative services and the enhancement of consumer outcomes.

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