

**COMMUNICATIONS
ALLIANCE LTD**



INDUSTRY GUIDELINE
ACIF G602.5:2007
LOCAL NUMBER PORTABILITY
IT SPECIFICATIONS AND
OPERATIONS MANUAL
PART 5 – CATEGORY D PROCESSING

**ACIF G602.5:2007 Local Number Portability
IT Specifications and Operations Manual Part 5 –
Category D Processing Industry Guideline**

First published as ACIF G602.5:2003

Second edition as ACIF G602.5:2005

Third edition as ACIF G602.5:2006

Fourth edition as ACIF G602.5:2007

Communications Alliance Ltd was formed in 2006 to provide a unified voice for the Australian communications industry and to lead it into the next generation of converging networks, technologies and services. ACIF is a division of Communications Alliance.

Disclaimers

1. Notwithstanding anything contained in this Industry Guideline:
 - (a) Communications Alliance disclaims responsibility (including where Communications Alliance or any of its officers, employees, agents or contractors has been negligent) for any direct or indirect loss, damage, claim, or liability any person may incur as a result of any:
 - (i) reliance on or compliance with this Industry Guideline;
 - (ii) inaccuracy or inappropriateness of this Industry Guideline; or
 - (iii) inconsistency of this Industry Guideline with any law; and
 - (b) Communications Alliance disclaims responsibility (including where Communications Alliance or any of its officers, employees, agents or contractors has been negligent) for ensuring compliance by any person with this Industry Guideline.
2. The above disclaimers will not apply to the extent they are inconsistent with any relevant legislation.

Copyright

© Communications Alliance Limited 2007

This document is copyright and must not be used except as permitted below or under the *Copyright Act 1968*. You may reproduce and publish this document in whole or in part for your or your organisation's own personal or internal compliance, educational or non-commercial purposes. You must not alter or amend this document in any way. You must not reproduce or publish this document for commercial gain without the prior written consent of Communications Alliance. Organisations wishing to reproduce or publish this document for commercial gain (i.e. for distribution to subscribers to an information service) may apply to subscribe to the *Communications Alliance Publications Subscription Service* by contacting the Communications Alliance Business Manager at info@commsalliance.com.au. If you publish any part of this document for any purpose, you must also publish this copyright notice as part of that publication.

PARTICIPANTS

The Working Committee responsible for the revisions made to this Guideline consisted of the following organisations and their representatives:

Organisation	Membership	Representative
ACMA	Non-voting	Gerry O'Reilly
ACMA	Non-voting	Helen Papazoglou
ACCC	Non-voting	Grant Young
Agile	Voting	Pia Bentick
iinet	Voting	Chris Watt
Optus	Voting	Mike North
PowerTel	Voting	Geoff Brann
Primus Telecoms	Voting	Nigel Lee
Telstra	Voting	Jim Coburn
Telstra	Non-Voting	Craig McAinsh
TransAct	Voting	Leanne Layton

This Working Committee was chaired by Mike North. James Duck of Communications Alliance provided project management support.

TABLE OF CONTENTS

1	CATEGORY D PROCESS	3
2	CAT. D - CONTEXT DIAGRAM	4
2.1	Cat. D – Access Provider as Donor C/CSP and as Losing C/CSP	4
2.2	Cat. A – Third Party – Access Provider is Losing C/CSP but not Donor C/CSP	5
3	CAT. D – EVENT TREE DIAGRAMS	6
3.1	Cat. D – Donor as Losing C/CSP	6
3.2	Cat. A – Third Party	6
4	CAT. D – LIFETIME OF PORT	7
4.1	Cat. D - Donor as Losing C/CSP	7
4.2	Cat. A – Third Party	7
5	CAT. D – PROCESS FLOW DIAGRAMS	8
5.1	Cat. D – Access Provider as Donor C/CSP and as Losing C/CSP	8
5.2	Cat. D/A - Third Party – Access Provider as Losing C/CSP but not as Donor C/CSP	13
6	CAT. D – PROCESS EVENTS AND VALIDATIONS	14
6.1	Cat. D – Access Provider as Donor C/CSP and as Losing C/CSP	14
6.2	Cat. D/A – Third Party – Access Provider as Losing C/CSP but not as Donor C/CSP	21
7	Cat. D/A - THIRD PARTY PORT ACTIVITY	35
7.1	Cat. D SNA/Cat. A TSNA Initiated	35
7.2	Port Cutover	35
7.3	Cat. D SNA/Cat. A TSNA Retarget	36
7.4	Cat. D SNA/Cat. A TSNA Withdrawal	36
7.5	Port Expiry	37
8	CAT. D – PORTING TIME FRAMES	38
9	CAT. D – SNA AND ECA RECORD DESCRIPTION	39
9.1	Cat. D SNA	39
9.2	Cat. D SNA Confirmation	39
9.3	Cat. D SNA Rejection	40
9.4	Cat. D SNA Withdrawal Notification	40
9.5	Cat. D SNA Withdrawal Confirmation	40
9.6	Cat. D SNA Withdrawal Rejection	41

9.7	Cat. D ECA Cutover Notification	41
9.8	Cat. D ECA Cutover Confirmation	41
9.9	Cat. D ECA Cutover Rejection	42
9.10	Cat. D SNA Completion Notification	42
9.11	Cat. D SNA Expiry Notification	42
<hr/>		
10	CAT. A – TSNA AND TECA RECORD DESCRIPTION	43
<hr/>		
10.1	TSNA Port Notification	43
10.2	TSNA Port Confirmation	43
10.3	TSNA Port Rejection	43
10.4	TSNA Withdrawal Notification	44
10.5	TSNA Withdrawal Confirmation	44
10.6	TSNA Withdrawal Rejection	44
10.7	TECA Cutover Notification	45
10.8	TECA Cutover Confirmation	45
10.9	TECA Cutover Rejection	45
10.10	TSNA Completion Notification	45
10.11	TSNA Expiry Notification	46
<hr/>		
11	CAT. D – RESPONSE CODES	47
<hr/>		

1 CATEGORY D PROCESS

The ULLS provisioning process will be implemented if the Access Seeker identifies a requirement for the Telephone Number to be Ported as part of the ULLS process, that is, where:

- the Customer wishes to retain the Telephone Number when changing the Access Provider; and
- when connecting the Customer's premise equipment (CPE) to the network, the Customer's existing copper pair will be used.

The Access Seeker will identify that the Telephone Number to be Ported is allocated to the Access Provider. The ULLS request will therefore require inclusion of a ULLS Call Diversion request. The ULLS Call Diversion will be placed by the Access Provider on the Telephone Number at the time of the ULLS cutover implementation

A Cat. D Port process must be initiated within 30 calendar days while the ULLS Call Diversion is in place.

The Gaining C/CSP will forward an initial advice containing the mandatory data to initiate the Port with:

- a Cat. D SNA to the Access Provider where the Access Provider is also the Donor C/CSP; or
- a Cat. D SNA to the Access Provider and a Cat. A TSNA to the Donor C/CSP where the Access Provider is not the Donor C/CSP.

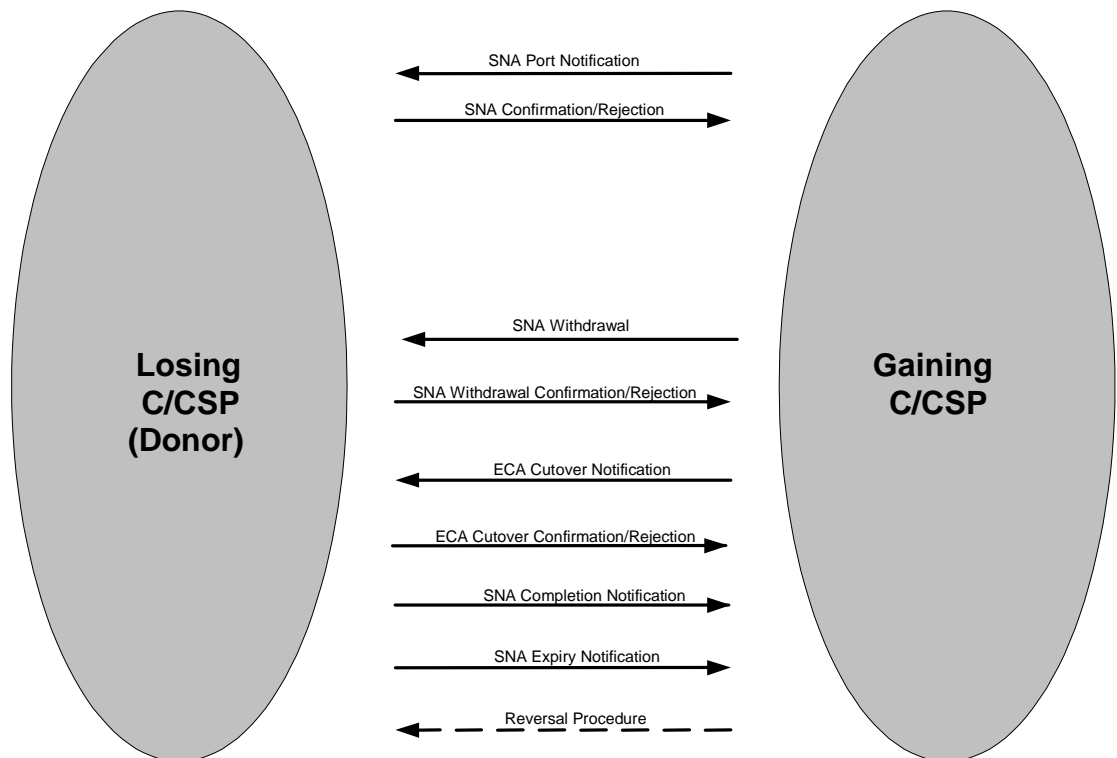
The Gaining C/CSP will then forward a cutover advice containing the mandatory data to initiate the cutover with:

- an Cat. D ECA to the Access Provider where the Access Provider is also the Donor C/CSP; or
- an Cat. D ECA to the Access Provider and a Cat. A TECA to the Donor C/CSP where the Access Provider is not the Donor C/CSP.

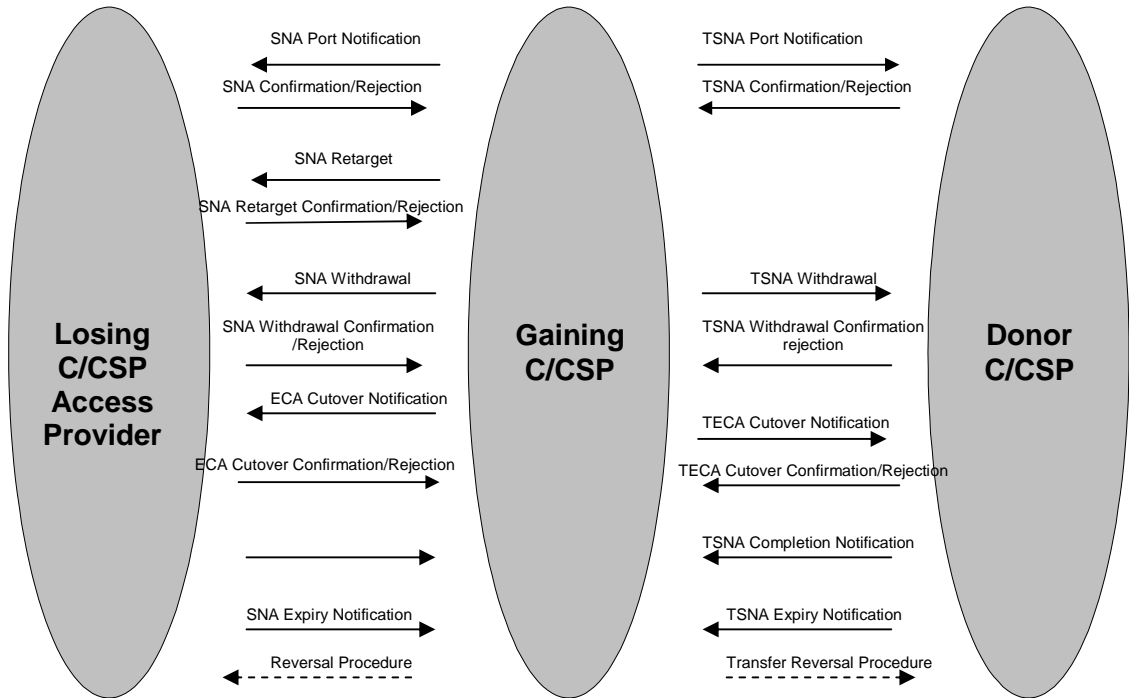
2 CAT. D - CONTEXT DIAGRAM

The following diagram identifies the agreed transactions that are to be supported for the Cat. D Process. A solid line " ←———— " indicates that the transaction is automated while a broken line " ← - - - - - " indicates that the transaction is manually handled via agreed operational procedures.

2.1 Cat. D – Access Provider as Donor C/CSP and as Losing C/CSP

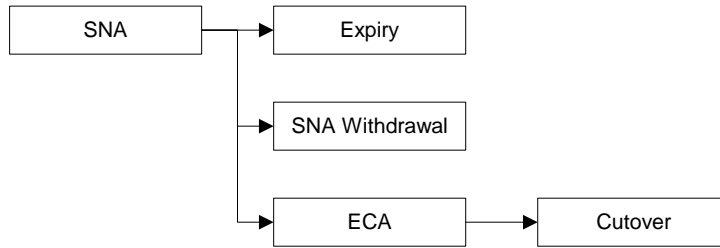


2.2 Cat. A – Third Party – Access Provider is Losing C/CSP but not Donor C/CSP

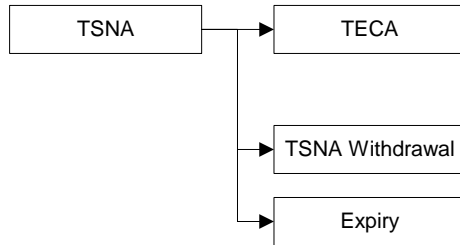


3 CAT. D – EVENT TREE DIAGRAMS

3.1 Cat. D – Donor as Losing C/CSP

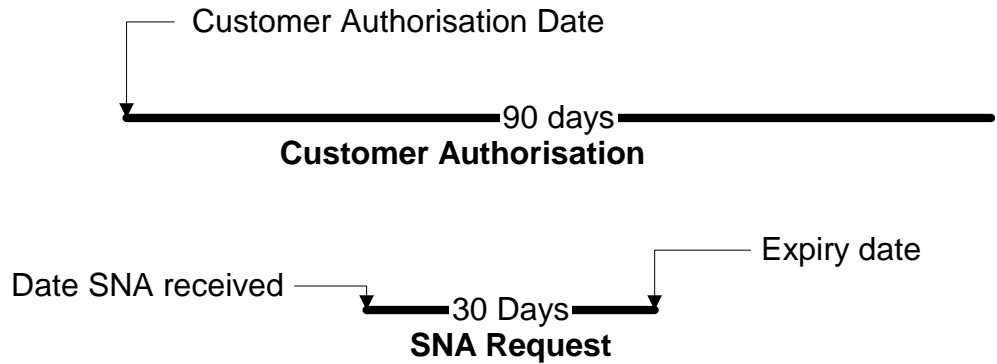


3.2 Cat. A – Third Party



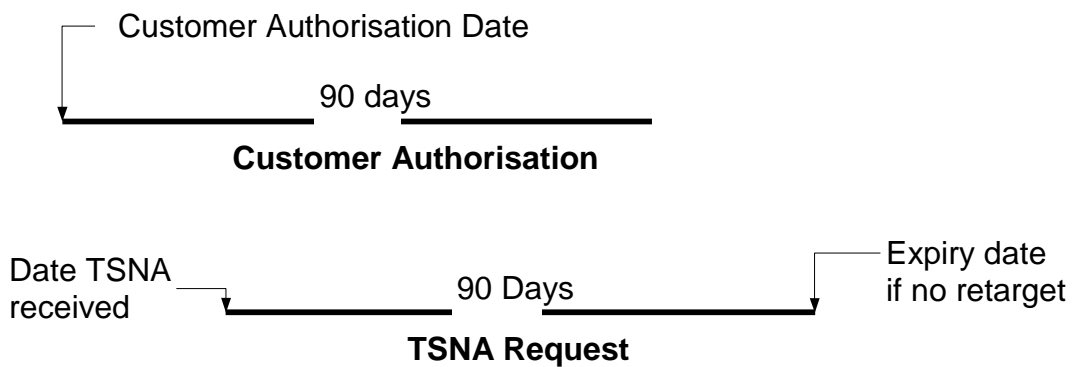
4 CAT. D – LIFETIME OF PORT

4.1 Cat. D - Donor as Losing C/CSP



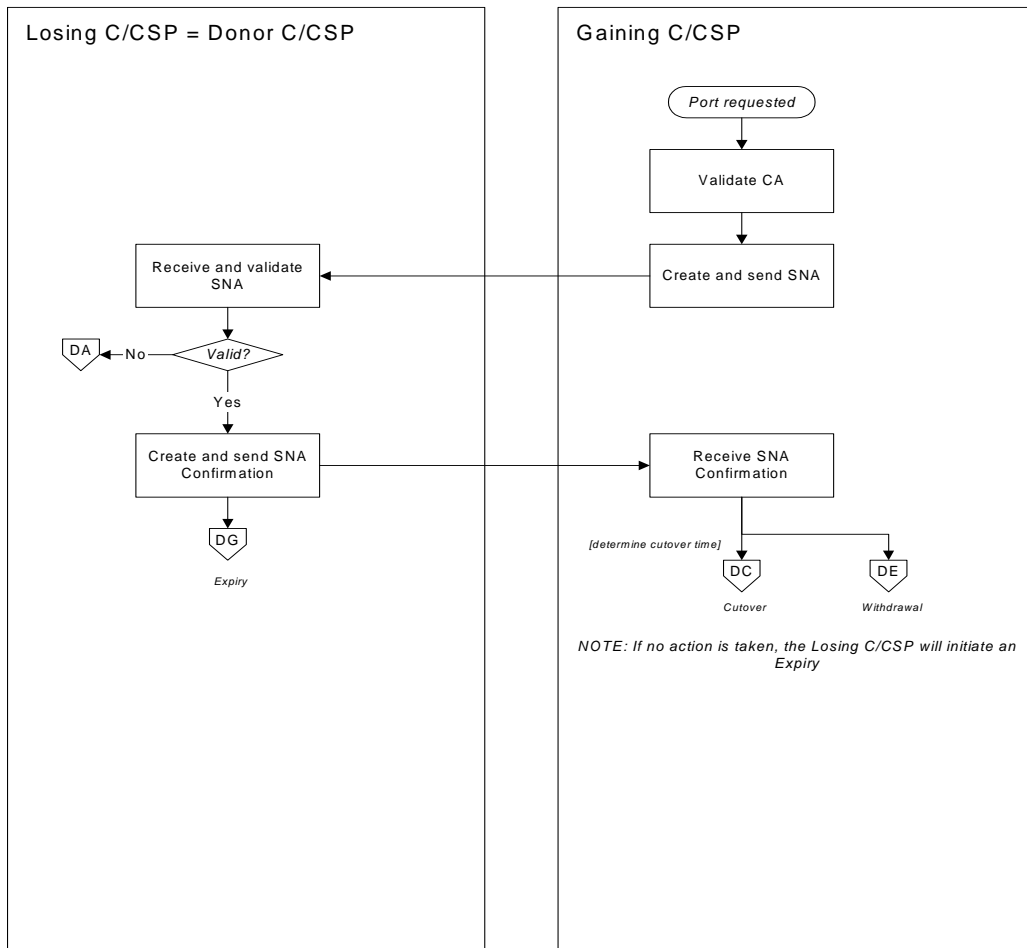
NOTE: There is no Retarget for Category D.

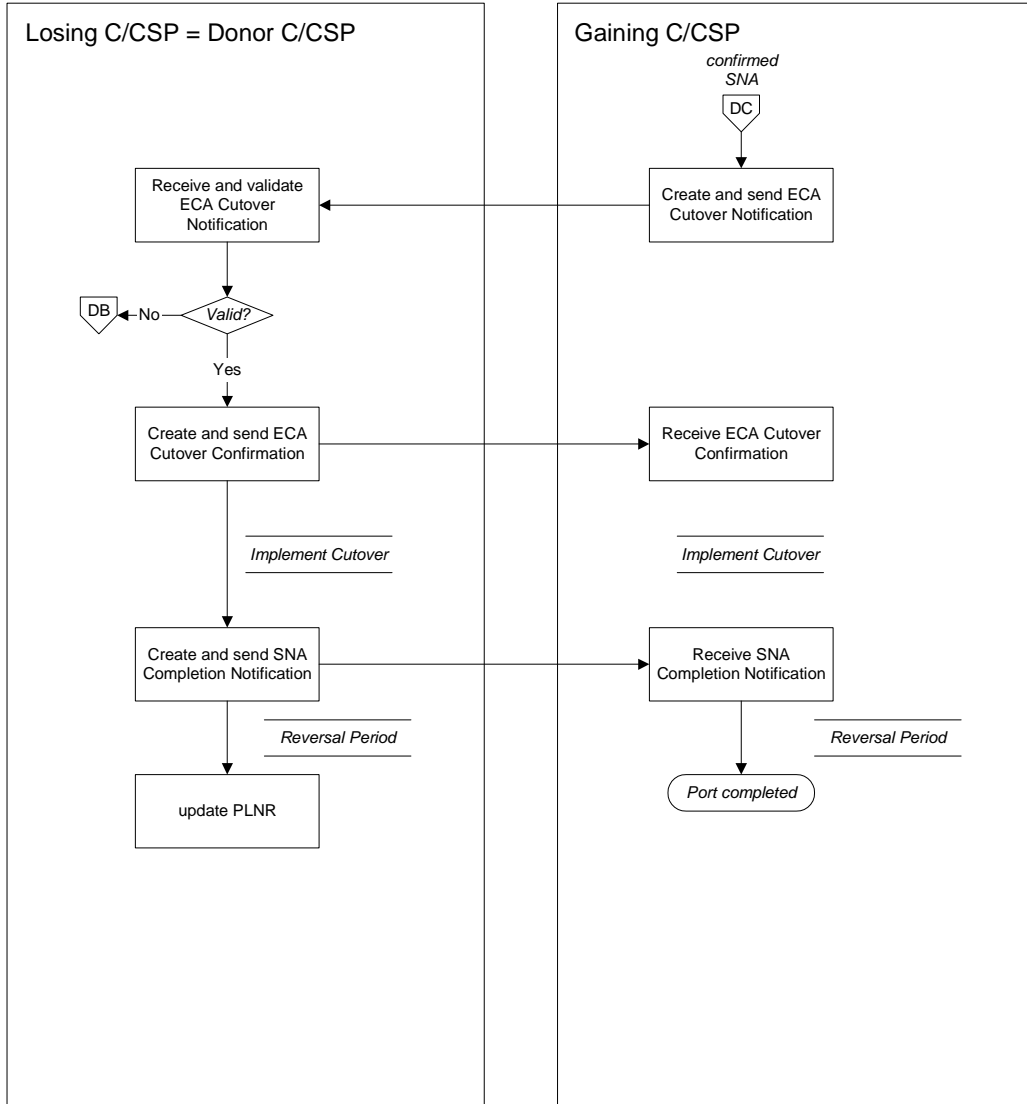
4.2 Cat. A – Third Party

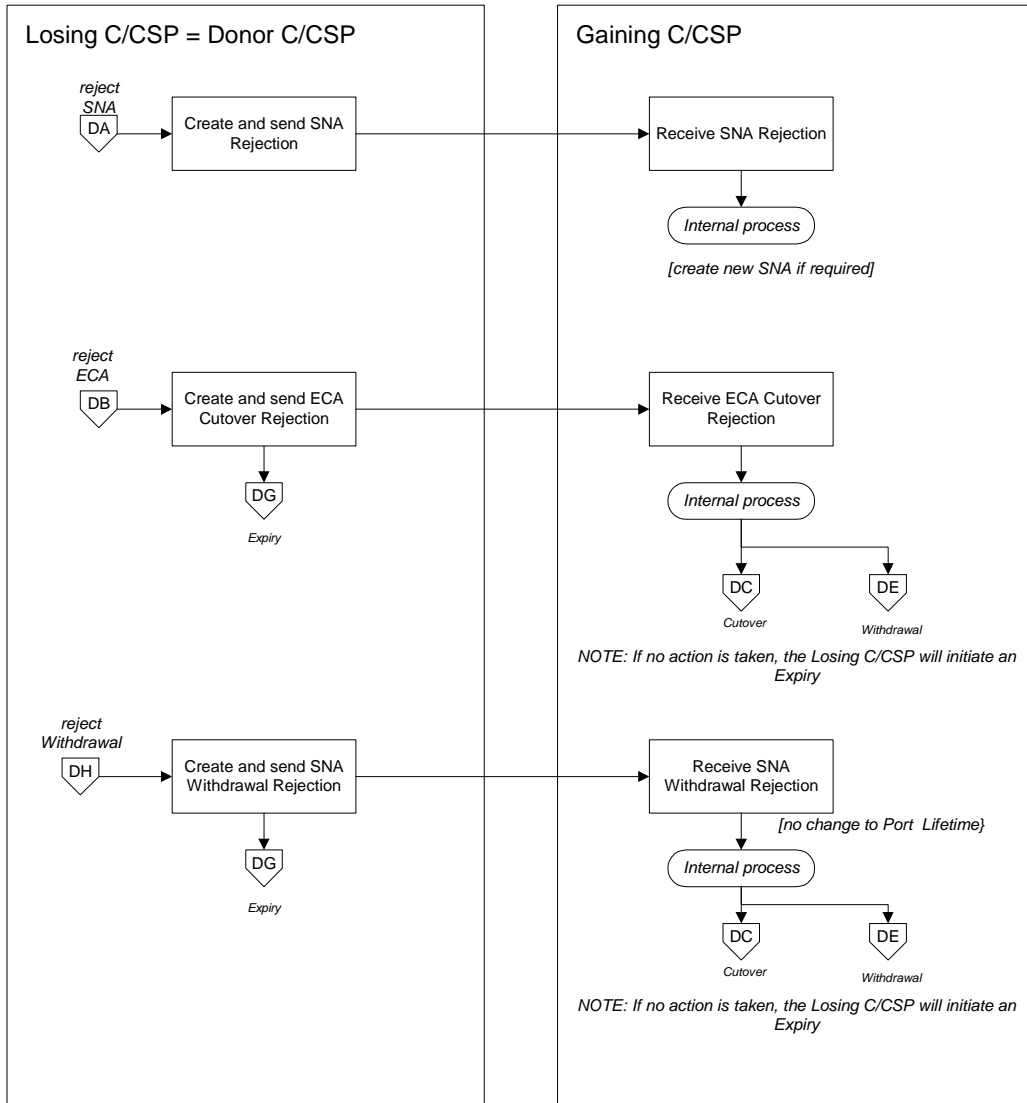


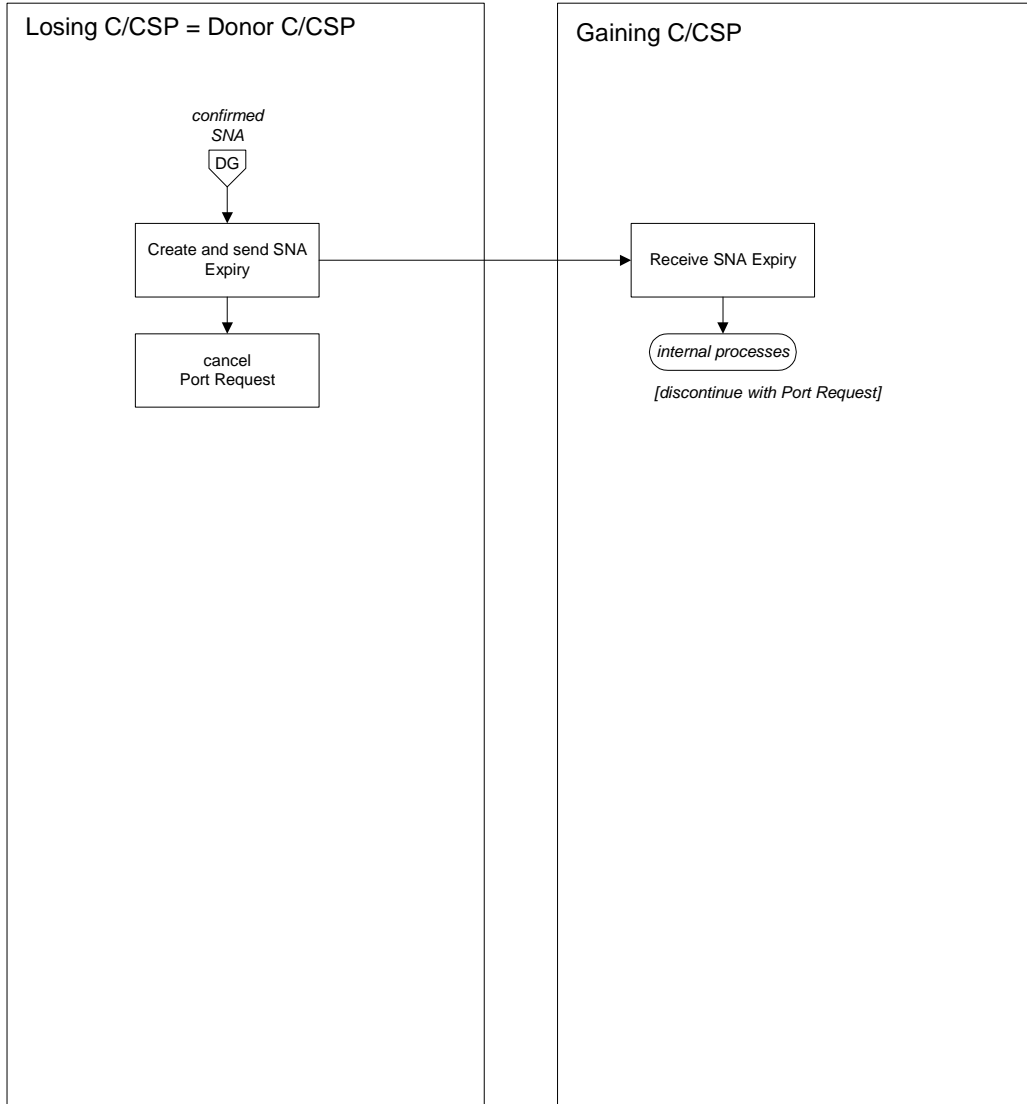
5 CAT. D – PROCESS FLOW DIAGRAMS

5.1 Cat. D – Access Provider as Donor C/CSP and as Losing C/CSP









5.2 Cat. D/A - Third Party – Access Provider as Losing C/CSP but not as Donor C/CSP

6 CAT. D – PROCESS EVENTS AND VALIDATIONS

6.1 Cat. D – Access Provider as Donor C/CSP and as Losing C/CSP

REF	Event	C/CSP	File	Description	Rules
1	Create and send an Cat. D SNA	G	D	Utilised to notify the Losing C/CSP of a Telephone Number being ported to another C/CSP.	
	Outcomes and Actions			Cat. D SNA included in daily PNO file for forwarding to Losing C/CSP	
2	Receive and Validate Cat. D SNA	L	D		Losing C/CSP shall validate and reject if: <ul style="list-style-type: none"> (a) incorrect record format (response code of 020) (b) the Telephone Number is not found (response code of 001) (c) the Telephone Number is already Ported to the Gaining C/CSP (response code of 009) (d) the Telephone Number is already Ported to another C/CSP (response code of 010) (e) the Telephone Number is owned and utilised by the Losing C/CSP ie. test service (response code of 011) (f) the Telephone Number is not active or not reserved (response code of 003) (g) the Telephone Number is not associated to the appropriate exchange technology that supports the porting of numbers (response code of 015) (h) the Telephone Number and account number provided is not a valid association (response code of 017) (i) the product associated to the Telephone Number is not a Cat D product ie.

REF	Event	C/CSP	File	Description	Rules
					<p>portable within two Business Days of receipt of the Cat. D SNA Port Notification (response code of 005)</p> <p>(j) the Telephone Number is in the process of being ported (response code of 008)</p> <p>(k) the Telephone Number is pending disconnection (response code of 004)</p> <p>(l) the CA date is more than 90 calendar days from receipt of the Cat. D SNA Port Notification (response code of 067)</p> <p>(m) the category type is not defined and no valid association to the record type ie. 080 is for Cat D (response code of 063)</p> <p>(n) all mandatory fields are not populated (response code of 018)</p> <p>(o) ULL service number and Telephone Number to be Ported are not associated (response code of 007)</p> <p>(p) ULLS call diversion greater than 30 days (response code of 030)</p>
	Outcomes and Actions				
3	Send Cat. D SNA Confirmation/ Rejection	L	D	Utilised to notify the confirmation or rejection of a Cat. D SNA made by the Gaining C/CSP.	Losing C/CSP must send an Cat. D SNA Confirmation/Rejection within one Business Day of receipt of the Cat. D SNA
	Outcomes and Actions			<p>Confirmation of the Cat. D SNA will make the Port active.</p> <p>The expiry date for a confirmed Cat. D SNA will be set 30 days from receipt of the notification (inclusive)</p> <p>Rejection of the Cat. D SNA will not make the Port active</p>	

REF	Event	C/CSP	File	Description	Rules
4	Receive Cat. D SNA Confirmation/ Rejection	G	D		
	Outcomes and Actions			<p>Confirmation</p> <p>Confirmation of the Cat. D SNA will make the Port active.</p> <p>The expiry date for a confirmed Cat. D SNA will be set 30 days from receipt of the notification (inclusive)</p> <p>The Cutover must not be requested within two Business Days of the Cat. D SNA.</p> <p>The Cutover should be requested within 30 calendar days of the Cat. D SNA.</p> <p>Rejection</p> <p>Internal operational process</p>	
5	Send Cat. D ECA Cutover Notification	G	H	Utilised to notify the Losing C/CSP that the Cutover can commence on receipt of the Cat. D ECA Cutover Notification	An Cat. D ECA Cutover Notification cannot be sent prior to the receipt of an Cat. D SNA Confirmation from the Losing C/CSP.
	Outcomes and Actions				

REF	Event	C/CSP	File	Description	Rules
6	Receive and Validate Cat. D ECA Cutover Notification	L	H		<p>The Losing C/CSP will be required to validate and reject if :</p> <ul style="list-style-type: none"> (a) incorrect record format (response code of 020) (b) a confirmed and active Cat. D SNA does not exist for the Telephone Number for the same Gaining C/CSP (response code of 035) (c) the account number and Telephone Number is not a valid association (response code of 017) (d) the Cat. D ECA Cutover Notification is not received by the Losing C/CSP within standard hours and days of operations or as otherwise agreed (response code of 034) (e) the Cat. D ECA Cutover Notification is not received a minimum two Business Days from receipt of the Cat. D SNA (response code of 032) (f) not all mandatory fields are populated (response code of 018) (g) the ULL request has not been completed (response code of 029) (h) ULLS Call Diversion does not exist on the requested Telephone Number (response code of 006) (i) ULLS call diversion greater than 30 days (response code of 030)
	Outcomes and Actions			<p>Confirmation</p> <p>Implement Cutover.</p> <p>Activation Targets apply.</p> <p>Rejection</p> <p>No change to Port status</p>	

REF	Event	C/CSP	File	Description	Rules
7	Send Cat. D ECA Cutover Confirmation/ Rejection	L	H	Utilised to notify confirmation or rejection of an Cat. D ECA Cutover Notification made by the Gaining C/CSP.	Losing C/CSP must send an Cat. D ECA Cutover Confirmation/Rejection within 15 minutes of receipt of the Cat. D ECA Cutover Notification
	Outcomes and Actions			Confirmation/Rejections will be sent in standard operational hours or as otherwise agreed if the Cat. D ECA Cutover Notification was received within agreed Business Days and hours of operation. Confirmations that have completed Cutover will cause an Cat. D SNA Completion Notification to be sent to the Gaining C/CSP within 15 minutes of Cutover.	
8	Receive Cat. D ECA Cutover Confirmation/ Rejection	G	H		
	Outcomes and Actions			Confirmation Implement Cutover. Rejection Internal operational process	
9	Send Cat. D SNA Completion Notification	L	H	Utilised to notify the Gaining C/CSP of the completion of the Port.	
	Outcomes and Actions			Update Ported Local Number Register	
10	Update Ported Local Number Register	L/D	N/A	The PLNR is only updated following the end of the Reversal Period. If a Reversal is called, the PLNR is not updated.	The first update of the PLNR for the Telephone Number will add a new entry consisting of the Telephone Number, Gaining C/CSP's numeric code and the indicator "A". The next update of the PLNR will remove the indicator "A" from the entry for the Telephone Number.
	Outcomes and Actions			Ported Local Number Register updated	

REF	Event	C/CSP	File	Description	Rules
11	Receive Cat. D SNA Completion Notification	G	H		
	Outcomes and Actions				
12	Send Cat. D SNA Withdrawal Notification	G	D	Utilised to notify the Losing C/CSP of a withdrawal of the original Cat. D SNA made by the Gaining C/CSP.	
	Outcomes and Actions				
13	Receive and Validate Cat. D SNA Withdrawal Notification	L	D		Losing C/CSP shall validate and reject if: <ul style="list-style-type: none"> (a) incorrect record format (response code of 020) (b) a confirmed and active Cat. D SNA does not exist for the Telephone Number for the same Gaining C/CSP (response code of 056) (c) not all mandatory fields are populated (response code of 018) (d) not received at least one Business Day prior to the Cat. D SNA expiry (response code of 032)
	Outcomes and Actions				
14	Send Cat. D SNA Withdrawal Confirmation/Rejection	L	D	Utilised to notify confirmation or rejection of a Cat. D SNA Withdrawal Notification made by the Gaining C/CSP.	Losing C/CSP sends Cat. D SNA Withdrawal Confirmation/Rejection within one Business Day of receipt of the Cat. D SNA Withdrawal Notification
	Outcomes and Actions			Losing C/CSP sends Cat. D SNA Withdrawal Confirmation/Rejection within one Business Day of receipt of the Cat. D SNA Withdrawal Notification Confirmations will cancel the Cat. D SNA	

REF	Event	C/CSP	File	Description	Rules
15	Receive Cat. D SNA Withdrawal Confirmation/ Rejection	G	D		
	Outcomes and Actions			Rejection Internal operational process	
16	Send Cat. D SNA Expiry Notification	L	D	Utilised to notify the Gaining C/CSP that the valid period for the Cat. D SNA has expired and hence deemed to be cancelled	Any Cat. D SNA that exceeds its Cat. D SNA expiry date will have an Cat. D SNA Expiry Notification sent to the Gaining C/CSP one Business Day after the expiry date Losing C/CSP cancels the Cat. D SNA
	Outcomes and Actions			Any Cat. D SNA that exceeds its Cat. D SNA expiry date will have an Cat. D SNA Expiry Notification sent to the Gaining C/CSP one Business Day after the expiry date The Cat. D SNA is no longer valid.	
17	Receive Cat. D SNA Expiry Notification	G	D		
	Outcomes and Actions			Internal operational process	

6.2 Cat. D/A – Third Party – Access Provider as Losing C/CSP but not as Donor C/CSP

Cat. D/A – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
1	Create and Send an Cat. D SNA to Losing C/CSP	G	D	Utilised to notify the Losing C/CSP of a Telephone Number being Ported to another C/CSP.	
	Outcomes and Actions			Cat. D SNA included in daily PNO file for forwarding to Losing C/CSP	

Cat. D/A – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
2	Receive and Validate Cat. D SNA	L	D		Losing C/CSP shall validate and reject if: <ul style="list-style-type: none"> (a) incorrect record format (response code of 020) (b) Telephone Number not found (response code of 001) (c) Telephone Number already Ported to the Gaining C/CSP (response code of 009) (d) the Telephone Number is not Ported to Losing C/CSP (response code of 010) (e) Telephone Number is owned and utilised by the Losing C/CSP i.e. test service (response code of 011) (f) the Telephone Number is not active or reserved (response code of 003) (g) Telephone Number is not associated to the appropriate exchange technology that supports the Porting of Telephone Numbers (response code of 015) (h) the Telephone Number and account number provided is not a valid association (response code of 017) (i) the product associated to the Telephone Number is not a Cat A product ie. Portable within two Business Days of receipt of the Cat. D SNA Port Notification (response code of 005) (j) the Telephone Number is in the process of being Ported (response code of 008)the Telephone Number is pending disconnection (response code of 004)

Cat. D/A – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
2 cont					(k) the CA date is more than 90 calendar days from receipt of the Cat. D Port Notification (response code of 067) (l) category type not defined and no valid association to the record type ie. 002 is for a Cat A process (response code of 063) (m) not all mandatory fields are populated (response code of 018) (n) network based diversion (eg. network service only) (response code of 002)
	Outcomes and Actions				
3	Send Cat. D SNA Confirmation/ Rejection	L	D	Utilised to notify the confirmation or rejection of a Cat. D SNA made by the Gaining C/CSP.	Losing C/CSP must send an Cat. D SNA Confirmation/Rejection within one Business Day of receipt of the Cat. D SNA
	Outcomes and Actions			Confirmation of the Cat. D SNA will make the Port active. The expiry date for a confirmed Cat. D SNA will be set 30 days from receipt of the notification (inclusive) Rejection of the Cat. D SNA will not make the Cat. D SNA active	
4	Receive Cat. D SNA Confirmation/ Rejection	G	D		
	Outcomes and Actions			Confirmation Confirmation of the Cat. D SNA will make the Port active. The expiry date for a confirmed Cat. D SNA will be set 30 days from receipt of the notification (inclusive) The Cutover must not be requested within two Business Days of the Cat. D SNA. The Cutover should be requested within 30 calendar days of the	

Cat. D/A – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
				Cat. D SNA unless Retargeted. Rejection Internal operational process	
5	Create and Send a Cat. A TSNA Port Notification to Donor C/CSP	G	D	Utilised to notify the Donor C/CSP of a Telephone Number being moved to another C/CSP.	
	Outcomes and Actions			Cat. A TSNA included in daily PNO file for forwarding to Donor C/CSP	
6	Receive and Validate Cat. A TSNA	D	D		Donor C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) the Telephone Number is not allocated to the Donor (response code of 069) (c) the Telephone Number is not in a completed Ported state (response code of 052) (d) the Telephone Number is in the process of being Ported to another C/CSP (response code of 051) (e) the Telephone Number is in the process of being Ported to the Gaining C/CSP (response code of 008) (f) the Telephone Number is already Ported to the Gaining C/CSP (response code of 009) (g) not all mandatory fields are populated (response code of 018)
	Outcomes and Actions				
7	Send Cat. A TSNA Confirmation/Rejection	D	D	Utilised to notify the confirmation or rejection of a Cat. A TSNA made by the Gaining C/CSP.	Donor C/CSP must send Cat. A TSNA Confirmation/Rejection within one Business Day of receipt of the Cat. A TSNA Port Notification

Cat. D/A – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
	Outcomes and Actions			<p>The expiry date for a confirmed Cat. A TSNA will be set to 90 days from receipt of the notification (inclusive)</p> <p>Confirmations will make the Cat. A TSNA active.</p> <p>Update the Ported Local Number Register</p> <p>Rejections will not make the Cat. A TSNA active</p>	
8	Update Ported Local Number Register	D	N/A		<p>The update of the PLNR for the Telephone Number will add the indicator "D" to the entry for the Telephone Number.</p> <p>The next update of the PLNR will replace the indicator "D" with a new indicator of "E" for the entry for the Telephone Number.</p>
	Outcomes and Actions			Ported Local Number Register updated	
9	Receive Cat. A TSNA Confirmation/ Rejection	G	D		
	Outcomes and Actions			<p>Confirmation</p> <p>Confirmation of the Cat. A TSNA will make the Port active.</p> <p>The expiry date for a confirmed Cat. A TSNA will be set to 90 days from receipt of the notification (inclusive)</p> <p>The Cutover must not be requested within two Business Days of the Cat. A TSNA.</p> <p>The Cutover should be requested within 90 calendar days of the Cat. A TSNA.</p> <p>Rejection</p> <p>Internal operational process</p>	
10	Send Cat. A TECA Cutover	G	H	Utilised to notify the Donor C/CSP that the cutover	A Cat. A TECA Cutover Notification must not be sent prior to the receipt

Cat. D/A – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
	Notification to Donor C/CSP			can commence on receipt of the Cat. A TECA Cutover Notification	of an Cat. A TSNA Confirmation from the Donor C/CSP.
	Outcomes and Actions				
11	Receive and Validate Cat. A TECA Cutover Notification	D	H		The Donor C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active Cat. A TSNA does not exists for the Telephone Number for the same Gaining C/CSP (response code of 035)
11 cont					(c) not received by the Donor C/CSP within standard hours and days of operations or as otherwise agreed (response code of 034) (d) not a minimum of two Business Days from receipt of the Cat. A TSNA(response code of 032) (e) not all mandatory fields are populated (response code of 018)
	Outcomes and Actions				
12	Send Cat. A TECA Cutover Confirmation/ Rejection	D	H	Utilised to notify confirmation or rejection of a Cat. A TECA Cutover Notification made by the Gaining C/CSP.	Donor C/CSP sends Cat. A TECA Cutover Confirmation/Rejection within 15 minutes of receipt of the Cat. A TECA Cutover Notification
	Outcomes and Actions			Cat. A TECA Cutover Confirmation/Rejections will be sent in standard hours of operations or as otherwise agreed if the Cat. A TECA Cutover Notification was received within agreed Business Days and hours of operation	
13	Receive Cat. A TECA Cutover Confirmation/ Rejection	L	H		
	Outcomes and Actions			Confirmation Implement Transfer	

Cat. D/A – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
				Rejection Internal operational process	
14	Completion of the Transfer	D	N/A		
	Outcomes and Actions			Completed Transfer will cause a Cat. A TSNA Completion Notification to be sent to the Gaining C/CSP within 15 minutes of Transfer.	
15	Send Cat. A TSNA Completion Notification	D	H	Utilised to notify the Gaining C/CSP of a completion of the transfer.	
	Outcomes and Actions				
16	Update Ported Local Number Register	D	N/A	The PLNR is updated following the end of the Transfer Reversal Period.	If a Transfer Reversal is not called, the update of the PLNR will replace the existing C/CSP code with the new C/CSP code and change the indicator to "B" for the entry for the Telephone Number. The next update of the PLNR will remove the indicator "B" from the entry for the Telephone Number from the PLNR.
	Outcomes and Actions			Ported Local Number Register updated	
17	Update Ported Local Number Register	D	N/A	If a Transfer Reversal is called, the PLNR is updated to indicate that the Port is no longer pending.	If a Transfer Reversal is called the update of the PLNR will replace the existing indicator of either "D" or "E" with a new indicator of "F". The next update of the PLNR will remove the indicator of "F" from the entry.
	Outcomes and Actions			Ported Local Number Register updated	
18	Receive Cat. A TSNA Completion Notification	G	H		
	Outcomes and Actions				
18	Send Cat. D ECA Cutover Notification to Losing C/CSP	G	H	Utilised to notify the Losing C/CSP that the cutover can commence on receipt of the Cat. D ECA	

Cat. D/A – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
				Cutover Notification	
	Outcomes and Actions				
19	Receive and Validate Cat. D ECA Cutover Notification	L	H		The Losing C/CSP will be required to validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active Cat. D SNA does not exist for the Telephone Number for the same Gaining C/CSP (response code of 035) (c) the account number and Telephone Number is not a valid association (response code of 017) (d) the Cat. D ECA Cutover Notification is not received by the Losing C/CSP within standard hours and days of operations or as
19 cont					otherwise agreed (response code of 034) (e) the Cat. D ECA Cutover Notification is not a minimum of two Business Days from receipt of the Cat. D SNA (response code of 032) (f) not all mandatory fields are populated (response code of 018)
	Outcomes and Actions			Confirmation Implement Cutover. Activation targets apply. Rejection No change to Port status.	
20	Send Cat. D ECA Cutover Confirmation/Rejection	L	H	Utilised to notify confirmation or rejection of an Cat. D ECA Cutover Notification made by the Gaining C/CSP.	Losing C/CSP must send an Cat. D ECA Cutover Confirmation/Rejection within 15 minutes of receipt of the Cat. D ECA Cutover Notification
	Outcomes and Actions			Cat. D ECA Cutover Confirmation/Rejections will be sent in standard operational hours or as otherwise agreed if the Cat. D ECA Cutover Notification was received within agreed Business Days and hours of	

Cat. D/A – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
				operation	
21	Receive Cat. D ECA Cutover Confirmation/ Rejection	G	H		
	Outcomes and Actions			Confirmation Implement Cutover Rejection Internal operational process	
22	Completion of the Cutover	L	N/A		
	Outcomes and Actions			Completed Cutover will cause an Cat. D SNA Completion Notification to be sent to the Gaining C/CSP within 15 minutes of Cutover.	
23	Send Cat. D SNA Completion Notification	L	H	Utilised to notify the Gaining C/CSP of the completion of the Port.	
	Outcomes and Actions				
24	Receive Cat. D SNA Completion Notification	G	H		
	Outcomes and Actions				
25	Send Cat. D SNA Retarget Notification	G	D	Utilised to extend the valid period of the Cat. D SNA by another thirty days from receipt of the Cat. D SNA Retarget Notification	
	Outcomes and Actions				
26	Receive and Validate Cat. D SNA	L	D		Losing C/CSP shall validate and reject if:

Cat. D/A – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
	Retarget Notification				(a) incorrect record format (response code of 020) (b) a confirmed and active Cat. D SNA does not exists for the Telephone Number for the same Gaining C/CSP (response code of 057) (c) SNA Retarget Notification does exceed two confirmed Retargets in total (response code of 037) (d) not all mandatory fields are populated (response code of 0182) (e) not received at least one Business Day prior to expiry of the Cat. D SNA (response code of 032)
	Outcomes and Actions				
27	Send Cat. D SNA Retarget Confirmation/ Rejection	L	D	Utilised to notify the confirmation or rejection of a Cat. D SNA Retarget Notification made by the Gaining C/CSP.	Losing C/CSP sends Cat. D SNA Retarget Confirmation/Rejection within one Business Day of receipt of the Cat. D SNA Retarget Notification
	Outcomes and Actions			Losing C/CSP sends Cat. D SNA Retarget Confirmation/Rejection within one Business Day of receipt of the Cat. D SNA Retarget Notification Confirmations will cause the expiry date to be moved 30 calendar days forward from the receipt of the Cat. D SNA Retarget Notification.	
28	Receive Cat. D SNA Retarget Confirmation/ Rejection	G	D		
	Outcomes and Actions			Rejection Internal operational process	
29	Send Cat. A TSNA Withdrawal Notification	G	D	Utilised to notify the Donor C/CSP of a withdrawal of the original Cat. A TSNA made by the Gaining C/CSP.	

Cat. D/A – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
	Outcomes and Actions				
30	Receive and Validate Cat. A TSNA Withdrawal Notification	D	D		Donor C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active Cat. A TSNA does not exist for the Telephone Number for the same Gaining C/CSP (response code of 056) (c) not all mandatory fields are populated (response code of 018) (d) not received at least one Business Day prior to Cat. A TSNA expiry (response code of 032)
	Outcomes and Actions				
31	Send Cat. A TSNA Withdrawal Confirmation/ Rejection	D	D	Utilised to notify confirmation or rejection of a Cat. A TSNA Withdrawal Notification made by the Gaining C/CSP.	Donor C/CSP sends Cat. A TSNA Withdrawal Confirmation/Rejection within one Business Day of receipt of the Cat. A TSNA Withdrawal Notification
	Outcomes and Actions			Donor C/CSP sends Cat. A TSNA Withdrawal Confirmation/Rejection within one Business Day of receipt of the Cat. A TSNA Withdrawal Notification Confirmations will cancel the Cat. A TSNA Update Ported Local Number Register	
32	Update Ported Local Number Register	D	N/A		The update of the PLNR will replace the existing indicator either "D" or "E" with a new indicator of "F" for the entry for the Telephone Number. The next update of the PLNR will remove the indicator "F" from the entry for the Telephone Number.
	Outcomes and Actions			Ported Local Number Register updated	
33	Send Cat. D SNA Withdrawal	G	D	Utilised to notify the Losing C/CSP of a withdrawal of the original	

Cat. D/A – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
	Notification			Cat. D SNA made by the Gaining C/CSP.	
	Outcomes and Actions				
34	Receive and Validate Cat. D SNA Withdrawal Notification	L	D		Losing C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active Cat. D SNA Port Notification does not exist for the Telephone Number for the same Gaining C/CSP (response code of 056) (c) not all mandatory fields are populated (response code of 018) (d) not received at least one Business Day prior to Cat. D SNA expiry (response code of 032)
	Outcomes and Actions				
35	Send Cat. D SNA Withdrawal Confirmation/Rejection	L	D	Utilised to notify confirmation or rejection of a Cat. D SNA Withdrawal Notification made by the Gaining C/CSP.	Losing C/CSP sends Cat. D SNA Withdrawal Confirmation/Rejection within one Business Day of receipt of the Cat. D SNA Withdrawal Notification
	Outcomes and Actions			Losing C/CSP sends Cat. D SNA Withdrawal Confirmation/Rejection within one Business Day of receipt of the Cat. D SNA Withdrawal Notification Confirmations will cancel the Cat. D SNA	
36	Receive Cat. D SNA Withdrawal Confirmation/Rejection	G	D		
	Outcomes and Actions			Rejection Internal operational process	

Cat. D/A – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
37	Send Cat. D SNA Expiry Notification	L	D	Utilised to notify the Gaining C/CSP that the valid period for the Cat. D SNA has expired and hence deemed to be cancelled	Any Cat. D SNA that exceeds its Cat. D SNA expiry date will have an Cat. D SNA Expiry Notification sent to the Gaining C/CSP one Business Day after the expiry date Losing C/CSP cancels the Cat. D SNA
	Outcomes and Actions			Any Cat. D SNA that exceeds its Cat. D SNA expiry date will have an Cat. D SNA Expiry Notification sent to the Gaining C/CSP one Business Day after the expiry date The Cat. D SNA is no longer valid.	
38	Receive Cat. D SNA Expiry Notification	G	D		
	Outcomes and Actions			Internal operational process	
39	Send Cat. A TSNA Expiry Notification	D	D	Utilised to notify the Gaining C/CSP that the valid period for the Cat. A TSNA has expired and hence deemed to be cancelled	Any Cat. A TSNA that exceeds its Cat. A TSNA expiry date will have a Cat. A TSNA Expiry Notification sent to the Gaining C/CSP one Business Day after the expiry date Donor C/CSP cancels the Cat. A TSNA
	Outcomes and Actions			Any Cat. A TSNA that exceeds its Cat. A TSNA expiry date will have a Cat. A TSNA Expiry Notification sent to the Gaining C/CSP one Business Day after the expiry date The Cat. A TSNA is no longer valid.	
40	Update Ported Local Number Register	D	N/A		The update of the PLNR will replace the existing indicator either "D" or "E" with a new indicator of "F" for the entry for the Telephone Number. The next update of the PLNR will remove the indicator "F" from the entry for the Telephone Number.
	Outcomes and Actions			Ported Local Number Register updated	

Cat. D/A – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
41	Receive Cat. A TSNA Expiry Notification	G	D		
	Outcomes and Actions			Internal operational process	

7 Cat. D/A - THIRD PARTY PORT ACTIVITY

Third Party Porting requires the Gaining C/CSP to carefully co-ordinate activities with both the Donor C/CSP and the Losing C/CSP. The tables below provide guidance in the activity that can occur in various Porting scenarios.

7.1 Cat. D SNA/Cat. A TSNA Initiated

Losing C/CSP Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining C/CSP
Cat. D SNA Rejected	Cat. A TSNA Rejected	Issue new Cat. D SNA and Cat. A TSNA	No action required	N/A
Cat. D SNA Confirmed	Cat. A TSNA Rejected	Issue new Cat. A TSNA	Issue Cat. D SNA Withdrawal or allow Cat. D SNA to Expire	Cat. D SNA will expire
Cat. D SNA Rejected	Cat. A TSNA Confirmed	Issue new Cat. D SNA	Issue Cat. A TSNA Withdrawal or allow Cat. A TSNA to Expire	Cat. A TSNA will expire
Cat. D SNA Confirmed	Cat. A TSNA Confirmed	Issue Cat. D ECA & Cat. A TECA	Issue Cat. D SNA Withdrawal & Cat. A TSNA Withdrawal or allow Port to Expire	Cat. D SNA & Cat. A TSNA will expire

7.2 Port Cutover

Losing C/CSP Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining C/CSP
Cat. D ECA Rejected	Cat. A TECA Rejected	Issue new Cat. D ECA & new Cat. A TECA	Issue Cat. D SNA & Cat. A TSNA Withdrawal or allow Port to Expire	Cat. D SNA & Cat. A TSNA will expire
Cat. D ECA Confirmed	Cat. A TECA Rejected	Issue new Cat. A TECA	Undertake Reversal with Losing C/CSP. Also issue a Withdrawal of Cat. A TSNA or allow Cat. A TSNA to Expire	Port from Losing C/CSP completed and no transfer from Donor C/CSP

Losing C/CSP Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining C/CSP
Cat. D ECA Rejected	Cat. A TECA Confirmed	Issue new Cat. D ECA	Undertake Transfer Reversal with the Donor. Issue a Withdrawal of Cat. D SNA or allow Cat. D SNA to Expire	Transfer from Losing C/CSP completed and no Port from Losing C/CSP
Cat. D ECA Confirmed	Cat. A TECA Confirmed	No further action required	Undertake Transfer Reversal with Donor and Reversal with the Losing C/CSP	Port completed

7.3 Cat. D SNA/Cat. A TSNA Retarget

Losing C/CSP Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining C/CSP
Cat. D SNA Retarget Rejected	N/A	Issue new Cat. D SNA Retarget, if required.	Issue Cat. D SNA Withdrawal and Cat. A TSNA Withdrawal or allow Cat. D SNA and Cat. A TSNA to expire.	Cat. D SNA & Cat. A TSNA will expire
Cat. D SNA Retarget Confirmed	N/A	Issue Cat. D ECA & Cat. A TECA	Issue Cat. D SNA Withdrawal and Cat. A TSNA Withdrawal or allow Cat. D SNA and Cat. A TSNA to expire.	Cat. D SNA & Cat. A TSNA will expire

7.4 Cat. D SNA/Cat. A TSNA Withdrawal

Losing C/CSP Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining C/CSP
Cat. D SNA Withdrawal Rejected	Cat. A TSNA Withdrawal Rejected	No further action required	Issue new Cat. D SNA Withdrawal & Cat. A TSNA Withdrawal or allow Port to Expire	Cat. D SNA & Cat. A TSNA will expire
Cat. D SNA Withdrawal Confirmed	Cat. A TSNA Withdrawal Rejected	Issue new Cat. D SNA	Issue new Cat. A TSNA Withdrawal or allow Port to Expire	Cat. A TSNA will expire

Losing C/CSP Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining C/CSP
Cat. D SNA Withdrawal Rejected	Cat. A TSNA Withdrawal Confirmed	Issue new Cat. A TSNA	Issue new Cat. D SNA Withdrawal or allow Port to Expire	Cat. D SNA will expire
Cat. D SNA Withdrawal Confirmed	Cat. A TSNA Withdrawal Confirmed	Issue new Cat. D SNA and Cat. A TSNA	No further action required	N/A

7.5 Port Expiry

Losing C/CSP Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining C/CSP
Cat. D SNA Expired	Cat. A TSNA Expired	Issue new Cat. D SNA and Cat. A TSNA	No further action required	N/A
Cat. D SNA Active	Cat. A TSNA Expired	Issue new Cat. A TSNA	Issue Cat. D SNA Withdrawal or allow Cat. D SNA to Expire	Cat. D SNA will expire
Cat. D SNA Expired	Cat. A TSNA Active	Issue new Cat. D SNA	Issue Cat. A TSNA Withdrawal or allow Cat. A TSNA to Expire	Cat. A TSNA will expire
Cat. D SNA Active	Cat. A TSNA Active	Issue Cat. D ECA & Cat. A TECA	Issue Cat. D SNA Withdrawal & Cat. A TSNA Withdrawal or allow Port to Expire	Cat. D SNA & Cat. A TSNA will expire

8 CAT. D – PORTING TIME FRAMES

	Confirmation/ Reject	Receipt Advice	Limit (for confirmations)	Completion	Expiry	Comments
Customer Authorisation	N/A	N/A	N/A	N/A	90 Calendar Days	
Cat. D SNA	One Business Day	N/A	One		30 Calendar Days	Cat. D SNA must be forwarded at least two Business Days prior to the Cutover (Cat. D ECA)
Cat. D SNA Withdrawal	One Business Day	N/A	One	N/A	N/A	Must be provided up to one Clear Business Day prior to the Expiry Date and before the Cat. D ECA
Cat. D ECA	15 Minutes	N/A	One	15 Minutes	N/A	Cat. D ECA must be received at least two Business Days after the Cat. D SNA is received
Cat. A TSNA	One Business Day	N/A	One		90 Calendar Days	Cat. A TSNA must be forwarded at least two Business Days prior to the Cutover (Cat. A TECA)
Cat. A TSNA Withdrawal	One Business Day	N/A	One	N/A	N/A	Must be provided up to one Business Day prior to the Expiry Date and before the Cat. A TECA
Cat. A TECA	15 Minutes	N/A	One	15 Minutes	N/A	Cat. A TECA must be received at least two Business Days after the Cat. A TSNA is received
Giveback	N/A	N/A	One	N/A	N/A	Giveback advice to be provided within two Business Days of the cancellation of the service associated with that Telephone Number.

9 CAT. D – SNA AND ECA RECORD DESCRIPTION

9.1 Cat. D SNA

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	080	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Category Type	CHAR(1)	9	9	D	Y	
Telephone Number	NUM(10)	10	19		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	20	28		N	Default value is spaces
Account Number	CHAR(25)	29	53		Y	Value other than spaces The Account Number which the Losing C/CSP uses for the aggregation of services for a customer for the purpose of billing the customer.
CA Date	DATE(8)	54	61		Y	Format CCYYMMDD
ULL Service Number	NUM(10)	62	71		Y	e.g. 1600000001
Filler	CHAR(179)	72	250			

9.2 Cat. D SNA Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	080	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is zeroes
Response Code	NUM(3)	28	30	000	Y	
Filler	CHAR(220)	31	250			

9.3 Cat. D SNA Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	080	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is zeroes
Response Code	NUM(3)	28	30		Y	Must be a valid Code from Section 10
Filler	CHAR(220)	31	250			

9.4 Cat. D SNA Withdrawal Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	082	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Filler	CHAR(223)	28	250			

9.5 Cat. D SNA Withdrawal Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	082	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30	000	Y	
Filler	CHAR(220)	31	250			

9.6 Cat. D SNA Withdrawal Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	082	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30		Y	Must be a valid Code from Section 10
Filler	CHAR(220)	31	250			

9.7 Cat. D ECA Cutover Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	083	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Account Number	CHAR(25)	9	33		Y	Value other than spaces
Telephone Number	NUM(10)	34	43		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	44	52		N	Default value is spaces
Filler	CHAR(8)	53	60			

9.8 Cat. D ECA Cutover Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	083	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30	000	Y	
Filler	CHAR(30)	31	60			

9.9 Cat. D ECA Cutover Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	083	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30		Y	Must be a valid Code from Section 10
Filler	CHAR(30)	31	60			

9.10 Cat. D SNA Completion Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	084	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Filler	CHAR(33)	28	60			

9.11 Cat. D SNA Expiry Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	085	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Filler	CHAR(223)	28	250			

10 CAT. A – TSNA AND TECA RECORD DESCRIPTION

10.1 TSNA Port Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	010	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Filler	CHAR(223)	28	250			

10.2 TSNA Port Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	010	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30	000	Y	
Exceed SLA Indicator	CHAR(1)	31	31		N	The value is "Y" if the Cutover may not be completed within the Activation Targets. Default value is a space.
Filler	CHAR(219)	32	250			

10.3 TSNA Port Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	010	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30		Y	Must be a valid Code from Section Error! Reference source not found.

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Exceed SLA Indicator	CHAR(1)	31	31		N	Must be a space
Filler	CHAR(219)	32	250			

10.4 TSNA Withdrawal Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	011	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Filler	CHAR(223)	28	250			

10.5 TSNA Withdrawal Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	011	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30	000	Y	
Filler	CHAR(220)	31	250			

10.6 TSNA Withdrawal Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	011	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30		Y	Must be a valid Code from Section Error! Reference source not found.
Filler	CHAR(220)	31	250			

10.7 TECA Cutover Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	012	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Filler	CHAR(33)	28	60			

10.8 TECA Cutover Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	012	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30	000	Y	
Filler	CHAR(30)	31	60			

10.9 TECA Cutover Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	012	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Response Code	NUM(3)	28	30		Y	Must be a valid Code from Section Error! Reference source not found.
Filler	CHAR(30)	31	60			

10.10 TSNA Completion Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	013	Y	

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Identifier	CHAR(3)	6	8	REQ	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Filler	CHAR(33)	28	60			

10.11 TSNA Expiry Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	014	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Telephone Number	NUM(10)	9	18		Y	Full National Number e.g. 0396342223
Reference	CHAR(9)	19	27		N	Default value is spaces
Filler	CHAR(223)	28	250			

11 CAT. D – RESPONSE CODES

Reject Reason	LNP Reject Description	LNP Further Explanation	SNA	SNA Withdraw	ECA
001	Service Number Not Found	Invalid Service / not present on ASD systems	√		
002	Service Number is on Diversion	Service is on Network Based Call Diversion ie. no access line	√		
003	Inactive Service	Service has been Temporarily Disconnected Customer request	√		
004	Disconnected Service	Service is Disconnected or Pending Disconnection	√		
005	Complex Service – eg ISDN, Line Hunt etc		√		
006	ULLS Call Diversion does not exist on requested Telephone Number				√
007	ULLS Number/Telephone Number mismatch		√		
008	Outstanding porting request	Subsequent request rejected	√		
009	Porting Already Completed	Porting request received from the current Recipient C/CSP	√		
010	Telephone Number Ported to Another ASD	Already Ported	√		
011	ASD Owned Telephone Number	ASD Test Line, etc	√		
012	Not Used				
013	Not Used				
014	Not Used				
015	Incompatible Exchange Technology	Exchange Equipment or Software Version	√		

Reject Reason	LNP Reject Description	LNP Further Explanation	SNA	SNA Withdraw	ECA
016	Not Used				
017	Telephone Number / Account Mismatch	Notification or Cutover	√		√
018	All mandatory fields are not populated	Mandatory data not provided	√	√	√
019	Not Used				
020	Transaction Level Rejections	Incorrectly formatted record	√	√	√
021	Not Used				
022	Not Used				
023	Not Used				
024	Not Used				
025	Not Used				
026	Not Used				
027	Not Used				
028	Losing C/CSP not the Donor C/CSP	Only applicable for Cat-D	√		
029	ULL request not completed				√
030	ULLS call diversion greater than 30 days	ULLS call diversion greater than 30 days, has expired	√		√
031	Not Used				
032	Insufficient notification time frame	Notification or Cutover		√	√
033	Not Used				

Reject Reason	LNP Reject Description	LNP Further Explanation	SNA	SNA Withdraw	ECA
034	Cutover outside agreed hours	Agreed hrs 0700 - 1659			√
035	No Porting Request is currently outstanding	Porting Notification is not confirmed or has expired			√
036	Invalid Cutover Timeslot				
037	Retarget Limit exceeded	Maximum two Retargets only			
038	Giveback Invalid	EG: Not currently Ported			
039	Not Used				
040	Duplicate Telephone Number in Batch	There is a Telephone Number duplicated in a single Batch			
041	Multiple Sites	There are more than one site involved for the Telephone Numbers in a Batch			
042	Not Used				
043	Not Used				
044	Not Used				
045	Not Used				
046	Not Used				
047	Not Used				
048	Not Used				
049	Not Used				
050	Not Used				

Reject Reason	LNP Reject Description	LNP Further Explanation	SNA	SNA Withdraw	ECA
051	Telephone Number currently being Ported to another C/CSP				
052	Service is currently connected to the ASD's network				
053	Cutover Date is within the Lead Time				
054	Cutover Date is outside Expiry Date				
055	Invalid Status - CNA Retarget or Withdrawal requested after CCA was Confirmed				
056	Invalid Withdrawal Request			√	
057	Invalid Retarget Request				
058	Not Used				
059	Not Used				
060	Incomplete Number Block or missing Telephone Numbers in Batch	Incomplete range / batch of service numbers in complex porting request			
061	Batch Reference Number Missing	Complex porting request received without batch number			
062	Giveback Date Invalid	Future dated			
063	Incorrect Category	Category listed in notification advice is incorrect	√		
064	Secondary Reject	Porting request is valid for Telephone Number but is associated with a primary reject in the same complex batch			
065	Telephone Numbers are not contiguous for a product				

Reject Reason	LNP Reject Description	LNP Further Explanation	SNA	SNA Withdraw	ECA
066	Not Used				
067	Invalid CA date	CA date is too old	√		
068	Not Used				
069	Donor reject	Incorrect Donor nominated			
070	Not Used				
071	Not Used				
072	Not Used				
073	Excluded product	Complex Service cannot be ported			
074	Not Used				
075	Not Used				
076	Not Used				
077	Batch Number NOT unique	Batch Number is being used for another active Port for the same Gaining C/CSP			

The policy objective of the greatest practicable use of industry self-regulation without imposing undue financial and administrative burdens on industry is central to the regulatory scheme of the *Telecommunications Act 1997*.

Communications Alliance was established to implement the policy of industry self-regulation. It is a company limited by guarantee and is a not-for-profit membership-based organisation. Its membership comprises carriers/carriage service providers, business and residential consumer groups, industry associations and individual companies.

Communications Alliance's mission is to develop collaborative industry outcomes that foster the effective and safe operation of competitive networks, the provision of innovative services and the protection of consumer interests. In the development of Industry Codes and Technical Standards as part of its mission, Communications Alliance's processes are based upon its principles of openness, transparency, consensus, representation and consultation. Procedures have been designed to ensure that all sectors of Australian society are reasonably able to influence the development of Standards and Codes. Representative participation in the work of developing a Code or Standard is encouraged from relevant and interested parties. All draft Codes and Standards are also released for public comment prior to publication to ensure outputs reflect the needs and concerns of all stakeholders.



**Published by:
COMMUNICATIONS
ALLIANCE LTD**

**Level 9
32 Walker Street
North Sydney
NSW 2060 Australia**

**Correspondence
PO Box 444
Milsons Point
NSW 1565**

**T 61 2 9959 9111
F 61 2 9954 6136
TTY 61 2 9923 1911
E info@commsalliance.com.au
www.commsalliance.com.au
ABN 56 078 026 507**

Care should be taken to ensure the material used is from the current version of the Standard or Industry Code and that it is updated whenever the Standard or Code is amended or revised. The number and date of the Standard or Code should therefore be clearly identified. If in doubt please contact Communications Alliance