



COMMUNICATIONS ALLIANCE WORKS PROGRAM 2024

Updated 28 March 2024

| PROJECTS | | | |
|---|---|-------------------------|----------|
| Project | Phase | Publication Target Date | Resource |
| WC69 Priority Assistance Code revision | On hold | TBA | CP |
| WC90 Emergency Maintenance Processes | On hold | TBA | CP |
| WC91 IPND | Drafting | Apr 2024 | CP |
| WC93 G.fast | Drafting Code revision. Guideline published | Oct 2024 | JD |
| WC98 Online Safety Requirements | Submitting on Standards Development | | CP |
| WC105 Defence Cabling Standard Revision | Drafting | Aug 2024 | MJ |
| WC106 Broadcast Cabling and Digital Equipment | Establishing | Dec 2024 | MJ |
| WC107 PMTS and Satellite Services CE | Drafting | Jun 2024 | MJ |
| WC108 USIMless Emergency Calls | Drafting | Apr 2024 | JD |
| WC111 Mobile Number and Inbound Number Portability | Drafting | Apr 2024 | CP |
| WC112 Mobile Phone Base Station Deployment | Drafting | TBA | CP |
| WC116 Building Access Operations and Installation | Establishing | Dec 2024 | CP |
| WC118 SIP Transport for Non-Mobile Originated Emergency Calls | Establishing | Oct 2024 | JD |



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| ADVISORY GROUPS | | | |
|---|---|---|-----------------|
| Group | Activities | Timeframes / comments | Resource |
| Operations Council | Overview over CA activities, strategic direction | Monthly | JD |
| Customer Equipment and Cable Reference Panel – CECRP | Technology Watch Program Current Working Groups: <ul style="list-style-type: none"> • WG40 Future of Standards Project • WG53 Regulating customer eqpt and cable • WG54 Health & Safety provisions • WG57 S004 review • Cabling Convergence Working Group | Technology issues reviewed at each meeting. | MJ |
| Network Reference Panel – NRP | Interconnection Emergency Calling | Ongoing | JD |
| Operations Reference Panel – ORP | NBN Access Transfer – code revision submitted to ACMA ECS Determination Priority Assistance Fixed Line Administration Group Mobile Number Portability – code review underway Local Number Portability – code revision submitted to ACMA | Ongoing | CP |
| Communications Security Reference Panel – CSRP | Telecommunications Fraud / Scams Cyber-security/Encryption (TOLA)/TSSR/CI SoNS Online Safety (new Act, AVM, illegal gambling) Data Retention Copyright Consumer Data Right Artificial Intelligence | Ongoing | CP |



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| Industry Consumer Advisory Group – ICAG | TCP Code | The TCP Code Review (due June 2024. Key update drafts submitted to ACMA Dec 2023 (whole package), May 2024 (revised payment drafting). Awaiting ACMA response on the revised payment proposal. Substantial package due in May 2024. | PW |
| | ICAG WG – Domestic and Family Violence (DFV) Guideline | Launched 4 May 2023. Some follow-up educational work is planned but on hold (resource priority; TCP Code takes precedence). | PW |
| | Promotion of CA activities and instruments (consumer focused and overall) | Some activities will be considered as part of the TCP Code Review. | PW |
| | Review of IGN017 Industry Guidance Note (IGN017) Authorised Representatives and Advocates | Review is underway and is being considered in the context of the TCP Code. | PW |
| | TIO working group | Working group is meeting as required. It last met July 2023. | PW |
| | Financial Counselling | Work on a longer-term scheme through engagement with DSS is currently a watching brief as CA has advised the Government that it cannot sign an MOU to participate in the scheme voluntary scheme as proposed. | PW |
| | Complaints-in-context | Ongoing, quarterly – requirement of TCP code. The need to review methodology has been flagged in TCP Code review discussions, but would not happen until a new Code is registered. | PW |
| CECRP Panel Advisory Group – CECRP/PAG | Develops Expressions of Intent on AS/CA Standards | | MJ |



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| MNP Administration Group – MAG | Ongoing monitoring of MNP volumes, management of new entrant testing. | As required | CP |
| Credit Law Reform Group | Consideration of bringing telecoms providers into the Repayment History Information regime, (long term project). | As required. Short submission on the Credit Privacy review submitted to ARCA in July 2023. Further input provided to ARCA in late 2023. | PW |
| Satellite Services Working Group | Policy development and advocacy, promotion of the role/importance of satellite services, liaison with NBN Co, input into Codes, Guidelines and Standards, resolve technical or commercial issues of common interest, monitoring of international standards work. Input into ACMA on spectrum band plan activities and proposed review of taxation arrangements for satellite services in Australia. Participation on the ACMA ARSG4 Study Group. | Bi-monthly | MJ |
| Fixed Line Administration Group - FLAG | Oversee and ensure the efficient operation of LNP. Identify and resolve any issues associated with LNP. Develop and implement measure to mitigate consumer detriment arising from network outages. | As required | CP |
| Service Provider Action Group | Provide a channel to consult with and gather the viewpoints and advice of smaller CSP/ISP members of Communications Alliance. | As required | |
| Communications Resilience Admin Industry Group | Assist the telecommunications sector to understand the telecommunications environment and the specific systems, networks and assets within the sector that are essential to the continuity of the sectors' services, to identify the risk, vulnerabilities, and resilience challenges that affect the telecommunications sector, and to facilitate | As required. | CP |



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| | greater collaboration in the repair and recovery effort following a disaster/emergency. | | |



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DOCUMENT REVIEWS DUE 2024

| Document reference | Document title | Published | Registered by ACMA | Review commence | RP | Comments |
|--------------------|--|---|---|-----------------------------|------|---|
| C519:2004 | End to End Network Performance | 2004 Reconfirmed 2009 Reconfirmed 2014 | | 2017 | NRP | ORP discussing with ACMA |
| C559:2012 | Unconditioned Local Loop Service (ULLS) – Network Deployment | 2001 2002 2003 2005 2006 February 2012 Reconfirmed 2018 | 16 May 2012 | 2023 | NRP | Dependent on ACCC inquiries into declared services that use a metallic local loop e.g. the ACCC proposed to let the ULLS declaration lapse on 30 June 2024. |
| C617:2017 | Connect Outstanding | Mar 2017 | 16 March 2017 19 Jan 2024 – Variation No.1 2023 | 2 nd QTR 2024 | ORP | Full review to occur in 2024. |
| G505:1998 | Development of Telecommunications Industry Consumer Codes | Jan 1998 | No | | ICAG | |
| G510:1998 | Development of Telecommunications Industry Operations Codes | Mar 1998 | No | | ORP | |
| G511:1998 | 1800/13/1300 Number Portability – Network Plan | — | Apr 1998 Reconfirmed 2004 Reconfirmed | Feb 2024 | NRP | |



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| | | | 2009 Reconfirmed 2014 Reconfirmed 2019 | | | |
| G522:2016 | Calling Number Display | Oct 2016 | Reconfirmed 2019 | Apr 2024 | ORP | |
| G538:1999 | Interconnection Model | — | Aug 1999 Reconfirmed 2004 Reconfirmed 2009 Reconfirmed 2014 Reconfirmed 2019 | Feb 2024 | NRP | |
| G561:2009 | Mobile Number Portability Network Plan for Voice, Data and Fax Services | Sep 2000 Dec 2000 Mar 2002 | Dec 2009 Reconfirmed 2014 Reconfirmed 2019 | Dec 2024 | NRP | |
| G565:2018 | Mobile Number Portability Network Plan for SMS | 2009 Oct 2018 | No | Oct 2023 | NRP | Linked to ORP review of the MNP Code |
| G577:2009 | Mobile Number Portability Testing Strategy for Voice, Data and Fax Services | 2001 | Dec 2009 Reconfirmed 2014 Reconfirmed 2019 | Dec 2024 | NRP | |
| G596:2013 | Communication Support for Emergency Response | 2002 | No | Sep 2013 | NRP | |



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| | | Aug 2013 Reconfirmed Sep 2018 | | | | |
| G608:2004 | EIE Infrastructure Common Network Specification | 2002 Apr 2004 Reconfirmed 2009, 2014, 2015 | Not submitted to ACMA | 2020 | ORP | |
| G611:2002 | Privacy Protection in ACIF Publications | Dec 2002 | No | As required | CA internal / ICAG | Substantial changes to the Privacy Act, that are expected to affect CA's operations, are due this year. Revisions will need to be made in light of those changes. |
| G612:2012 | Customer Requested Barring | Oct 2003 Dec 2012 Reconfirmed Jun 2018 | No | Jun 2023 | ORP | |
| G618:2004 | Approval of Non-Deployment Class Systems under ACIF Industry Code C559 | — | Apr 2004 Reconfirmed 2009 Reconfirmed 2019 | May 2024 | NRP | |
| G636:2007 | Guideline for Carriage Service Providers ensuring the accuracy of geographic numbering records | Dec 2007 | No | Review due Dec 2009 | ORP | To be considered by CA Numbering WG |



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| G639:2012 | Mobile Premium Services Mandatory Information | April 2012 | No | 2019 | ORP | |
| G649:2014 | Cabling existing telecommunications services in the customer's premises for the nbn™ Part 1: Cabler instructions Part 2: Installation cabling diagrams (Rewiring Guide) | Dec 2017 | No | Dec 2022 | CECRP | |
| G659:2018 | NBN FTTB/N, FTTC and Parallel Migration Processes | May 2018 | No | May 2020 | ORP | |