



# COMMUNICATIONS ALLIANCE WORKS PROGRAM 2024

Updated 5 February 2024

PROJECTS			
Project	Phase	Publication Target Date	Resource
WC69 Priority Assistance Code revision	On hold	TBA	CP
WC90 Emergency Maintenance Processes	On hold	TBA	CP
WC91 IPND	Drafting	Apr 2024	CP
WC93 G.fast	Drafting Code revision. Guideline published	Oct 2024	JD
WC98 Online Safety Requirements	Submitting on Standards Development		CP
WC105 Defence Cabling Standard Revision	Drafting	Jun 2024	MJ
WC106 Broadcast Cabling and Digital Equipment	Establishing	Aug 2024	MJ
WC107 PMTS and Satellite Services CE	Drafting	Jun 2024	MJ
WC108 USIMless Emergency Calls	Drafting	Apr 2024	JD
WC111 Mobile Number and Inbound Number Portability	Drafting	Apr 2024	CP
WC112 Mobile Phone Base Station Deployment	Drafting	TBA	CP
WC113 SIP Transport for Emergency Calls	Drafting	Apr 2024	JD
WC116 Building Access Operations and Installation	Establishing	Dec 2024	CP



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<b>ADVISORY GROUPS</b>			
<b>Group</b>	<b>Activities</b>	<b>Timeframes / comments</b>	<b>Resource</b>
<b>Operations Council</b>	Overview over CA activities, strategic direction	Monthly	JD
<b>Customer Equipment and Cable Reference Panel – CECRP</b>	Technology Watch Program Current Working Groups: <ul style="list-style-type: none"> <li>• WG40 Future of Standards Project</li> <li>• WG53 Regulating customer eqpt and cable</li> <li>• WG54 Health &amp; Safety provisions</li> <li>• WG56 S008 and S009 issues log review</li> <li>• Cabling Convergence Working Group</li> </ul>	Technology issues reviewed at each meeting.	MJ
<b>Network Reference Panel – NRP</b>	Interconnection Emergency Calling	Ongoing	JD
<b>Operations Reference Panel – ORP</b>	NBN Access Transfer – code revision submitted to ACMA ECS Determination Priority Assistance Fixed Line Administration Group Mobile Number Portability – code review underway Local Number Portability – code revision submitted to ACMA	Ongoing	CP
<b>Communications Security Reference Panel – CSRP</b>	Telecommunications Fraud / Scams Cyber-security/Encryption (TOLA)/TSSR/CI SoNS Online Safety (new Act, AVM, illegal gambling) Data Retention Copyright Consumer Data Right Artificial Intelligence	Ongoing	CP



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<b>Industry Consumer Advisory Group – ICAG</b>	TCP Code	The TCP Code Review (due June 2024. Key update drafts submitted to ACMA Dec 2023. Awaiting ACMA decision on next steps – progress development/ replace Code with direct regulation?)	PW
	ICAG WG – Domestic and Family Violence (DFV) Guideline	Launched 4 May 2023. Some follow-up educational work is planned but on hold (resource priority; TCP Code takes precedence).	PW
	Promotion of CA activities and instruments (consumer focused and overall)	Some activities will be considered as part of the TCP Code Review.	PW
	Review of IGN017 Industry Guidance Note (IGN017) Authorised Representatives and Advocates	Review is underway.	PW
	TIO working group	Working group is meeting as required. It last met July 2023.	PW
	Financial Counselling	Work on a longer-term scheme through engagement with DSS is currently a watching brief as CA has advised the Government that it cannot sign an MOU to participate in the scheme voluntary scheme as proposed.	PW
	Complaints-in-context	Ongoing, quarterly – requirement of TCP code. The need to review methodology has been flagged in TCP Code review discussions	PW
<b>CECRP Panel Advisory Group – CECRP/PAG</b>	Develops Expressions of Intent on AS/CA Standards		MJ
<b>MNP Administration Group – MAG</b>	Ongoing monitoring of MNP volumes, management of new entrant testing.	As required	CP



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<b>Credit Law Reform Group</b>	Consideration of bringing telecoms providers into the Repayment History Information regime, (long term project).	As required. Short submission on the Credit Privacy review submitted to ARCA in July 2023.	PW
<b>Satellite Services Working Group</b>	Policy development and advocacy, promotion of the role/importance of satellite services, liaison with NBN Co, input into Codes, Guidelines and Standards, resolve technical or commercial issues of common interest, monitoring of international standards work.  Input into ACMA on spectrum band plan activities and proposed review of taxation arrangements for satellite services in Australia.  Participation on the ACMA ARSG4 Study Group.	Bi-monthly	MJ
<b>Fixed Line Administration Group - FLAG</b>	Oversee and ensure the efficient operation of LNP Identify and resolve any issues associated with LNP. Develop and implement measure to mitigate consumer detriment arising from network outages.	As required	CP
<b>Service Provider Action Group</b>	Provide a channel to consult with and gather the viewpoints and advice of smaller CSP/ISP members of Communications Alliance.	As required	
<b>Communications Resilience Admin Industry Group</b>	Assist the telecommunications sector to understand the telecommunications environment and the specific systems, networks and assets within the sector that are essential to the continuity of the sectors' services, to identify the risk, vulnerabilities, and resilience challenges that affect the telecommunications sector, and to facilitate greater collaboration in the repair and recovery effort following a disaster/emergency.	As required.	CP



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## DOCUMENT REVIEWS DUE 2024

Document reference	Document title	Published	Registered by ACMA	Review commence	RP	Comments
C519:2004	End to End Network Performance	2004 Reconfirmed 2009 Reconfirmed 2014		2017	NRP	ORP discussing with ACMA
C559:2012	Unconditioned Local Loop Service (ULLS) – Network Deployment	2001 2002 2003 2005 2006 February 2012 Reconfirmed 2018	16 May 2012	2023	NRP	Dependent on ACCC inquiries into declared services that use a metallic local loop e.g. ULLS.
C617:2017	Connect Outstanding	Mar 2017	16 March 2017 19 Jan 2024 – Variation No.1 2023	2 <sup>nd</sup> QTR 2024	ORP	Full review to occur in 2024.
G505:1998	Development of Telecommunications Industry Consumer Codes	Jan 1998	No		ICAG	
G510:1998	Development of Telecommunications Industry Operations Codes	Mar 1998	No		ORP	
G511:1998	1800/13/1300 Number Portability – Network Plan	—	Apr 1998 Reconfirmed 2004 Reconfirmed	Feb 2024	NRP	



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			2009 Reconfirmed 2014 Reconfirmed 2019			
G522:2016	Calling Number Display	Oct 2016	Reconfirmed 2019	Apr 2024	ORP	
G538:1999	Interconnection Model	—	Aug 1999 Reconfirmed 2004 Reconfirmed 2009 Reconfirmed 2014 Reconfirmed 2019	Feb 2024	NRP	
G561:2009	Mobile Number Portability Network Plan for Voice, Data and Fax Services	Sep 2000 Dec 2000 Mar 2002	Dec 2009 Reconfirmed 2014 Reconfirmed 2019	Dec 2024	NRP	
G565:2018	Mobile Number Portability Network Plan for SMS	2009 Oct 2018	No	Oct 2023	NRP	Linked to ORP review of the MNP Code
G577:2009	Mobile Number Portability Testing Strategy for Voice, Data and Fax Services	2001	Dec 2009 Reconfirmed 2014 Reconfirmed 2019	Dec 2024	NRP	
G596:2013	Communication Support for Emergency Response	2002	No	Sep 2013	NRP	



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		Aug 2013 Reconfirmed Sep 2018				
G608:2004	EIE Infrastructure Common Network Specification	2002 Apr 2004 Reconfirmed 2009, 2014, 2015	Not submitted to ACMA	2020	ORP	
G611:2002	Privacy Protection in ACIF Publications	Dec 2002	No	As required	ICAG	
G612:2012	Customer Requested Barring	Oct 2003 Dec 2012 Reconfirmed Jun 2018	No	Jun 2023	ORP	
G618:2004	Approval of Non-Deployment Class Systems under ACIF Industry Code C559	—	Apr 2004 Reconfirmed 2009 Reconfirmed 2019	May 2024	NRP	
G636:2007	Guideline for Carriage Service Providers ensuring the accuracy of geographic numbering records	Dec 2007	No	Review due Dec 2009	ORP	To be considered by CA Numbering WG
G639:2012	Mobile Premium Services Mandatory Information	April 2012	No	2019	ORP	
G649:2014	Cabling existing telecommunications services in the customer's premises for the nbn™ Part 1: Cabler instructions Part 2: Installation cabling diagrams (Rewiring Guide)	Dec 2017	No	Dec 2022	CECRP	



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G659:2018	NBN FTTB/N, FTTC and Parallel Migration Processes	May 2018	No	May 2020	ORP	