MNP STANDARD HOURS OF OPERATION

MNP Standard Hours of Operation are 8am to 8pm Monday to Friday and 10am to 6pm on Saturdays, Easter Monday, King's Birthday and Boxing Day.

Porting does not occur on a Sunday. Carriers are not required to provide MNP when the King's Birthday holiday or Boxing Day falls on a Sunday.

Any holiday not included below is subject to Standard Hours of Operation requirements.

NATIONAL PUBLIC HOLIDAYS - MNP Non-Porting Days

| Holiday | 2023 | 2024 | 2025 | 2026 |
|----------------|---------------|---------------|---------------|------------------------------|
| New Year's Day | Sunday 1st | Monday | Wednesday | Thursday |
| | January | 1st January | 1st January | 1 st January |
| Australia Day | Thursday | Friday | Monday | Monday |
| | 26th January | 26th January | 27th January | 26 th January |
| Good Friday | Friday | Friday | Friday | Friday 3 rd April |
| | 7th April | 29th March | 18th April | |
| Anzac Day | Tuesday | Thursday | Friday | Saturday |
| | 25th April | 25th April | 25th April | 25 th April |
| Christmas Day | Monday | Wednesday | Thursday | Friday |
| | 25th December | 25th December | 25th December | 25 th December |

OTHER PUBLIC HOLIDAYS - Reduced Porting Hours apply (10am to 6pm)

| (10am to 6pm) Holiday | 2023 | 2024 | 2025 | 2026 |
|------------------------|--------------------------|---------------------------|-------------------------|---------------------------------------|
| New Year's Day Holiday | Monday 2nd January | See above | See above | See above |
| Australia Day Holiday | See above | See above | See above | See above |
| Easter Monday | Monday 10th April | Monday 1st April | Monday 21st April | Monday 6 th April |
| Anzac Day Holiday | See above | See above | See above | See above |
| King's Birthday | Monday 12th June | Monday 10th June | Monday 9th June | Monday 8 th June |
| Christmas Day Holiday | See above | See above | See above | See above |
| Boxing Day | Tuesday 26th December | Thursday 26th December | Friday 26th December | Saturday 26 th December |