

WC123 : Network Management for Emergency Calls

Terms of Reference

The **WC123 : Network Management for Emergency Calls**

Working Committee has been established to perform an area of work identified by the Network Reference Panel (NRP). This Committee in carrying out the specific terms below is to observe the following guidelines, as appropriate:



Specifically the Working Committee is to review Recommendation 16, and the Government response to it, in the *Australian Government Response to the Bean Review Final Report*¹ and develop industry guidance on:

- Establishing “*the ability to remotely access and activate network management tools ... in the event of a core network outage*”;
- Having “*sufficient network redundancy to deploy*” these network management tools “*in the event of a core network outage*”;

and that:

- Maintains alignment with any relevant international specifications; and
- Maintains consistency with the format of the current Communications Alliance template.

Primary deliverables

- New or revised industry guidance that addresses network management tools in relation to emergency calls.

¹ <https://www.infrastructure.gov.au/department/media/publications/australian-government-response-bean-review-final-report-review-optus-outage-8-november-2023-april>