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## Submission

**11 May 2023**

Craig Purdon  
Project Manager  
Communications Alliance  
Level 12/75 Miller Street  
North Sydney NSW 2060

### **Re: C657:2015 Inbound Number Portability**

Dear Mr Purdon,

The Australian Communications Consumer Action Network (**ACCAN**) thanks Communications Alliance for the opportunity to provide feedback on *C657:2015 Inbound Number Portability (the Code)*.<sup>1</sup>

ACCAN is the peak body that represents consumers on communications issues including telecommunications, broadband, and emerging new services. ACCAN provides a strong unified voice to industry and government as consumers work towards communications services that are trusted, inclusive and available for all.

ACCAN considers the current Code to be meeting its intended objectives: providing guidance for industry and providing consumer protection.

Please do not hesitate to get in touch if you wish to discuss our feedback further.

Sincerely,

Samuel Kininmonth

Policy Adviser

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***The Australian Communications Consumer Action Network (ACCAN) is Australia's peak communication consumer organisation. The operation of ACCAN is made possible by funding provided by the Commonwealth of Australia under section 593 of the Telecommunications Act 1997. This funding is recovered from charges on telecommunications carriers.***

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<sup>1</sup> Communications Alliance, 2023. *C657:2015 Inbound Number Portability*. Available at: <https://www.commsalliance.com.au/Documents/all/codes/c657>.