# COMMUNICATIONS ALLIANCE LTD



# INDUSTRY GUIDELINE MOBILE NUMBER PORTABILITY-IT SPECIFICATION PART 1: TRANSACTION ANALYSIS G573.1:2024

#### G573.1:2024 Mobile Number Portability - IT Specification Part 1: Transaction Analysis

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# 1 GENERAL

# 1.1 Purpose

The purpose of this document is to identify the functional and technical baseline requirements for the support of the **Mobile Number Portability** Industry Code (C570:2024) that pertains to Mobile Number Portability.

# 1.2 Scope

The scope of this document is to define the MNP Interface requirements between Mobile Carriers, Network Providers, and Mobile Carriers and their CSPs, as defined in the **Mobile Number Portability** Code (C570:2024).

The MNP Ported Number Registers Guideline is a separate document, and must be read and implemented in conjunction with this Specification.

### 2009 Revision

In 2009, the Mobile Number Portability Code was revised. At that time all associated Mobile Number Portability documents were republished as Communications Alliance documents to reflect the change of organisational name from ACIF. Where relevant any references to other documents have also been updated.

#### 2024 Revision

In 2024 the Mobile Number Portability Code was revised. Where relevant definitions and references have been updated to ensure consistency.

References to the CA validity period have been updated to reflect the change to CA validity period from 30 calendar days to 60 calendar days.

# 1.3 Acronyms And Definitions

### **MNP** Code Definitions

Please note that Section references within these definitions apply to Mobile Number Portability Industry Code (C570:2024), and not this Specification.

# 1.4 Acronyms

For the purposes of the Code

## ACMA

Australian Communications and Media Authority

### BGBN

Broadcast Give Back Notification

### BGBC

Broadcast Give Back Completion

### BPCN

Broadcast Port Cutover Notification

BTTN

Broadcast Technology Transfer Notification

### CA

Customer Authorisation

### C/CSP

Carrier/Carriage Service Provider

## DMC

Donor Mobile Carrier

## GBN

Give Back Notification

### **GBN Confirmation Advice**

Give Back Notification Confirmation Advice

### **GBN Rejection Advice**

Give Back Notification Rejection Advice

### GCSP

Gaining CSP

# GMC

Gaining Mobile Carrier

### GMT

Greenwich Mean Time

### GSM

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#### LCSP

Losing CSP

## LMC

Losing Mobile Carrier

### MC

Mobile Carrier

#### MNP

Mobile Number Portability

#### MSN

Mobile Service Number

#### NP

Network Provider

#### NPs

Network Providers

#### OASD

Originating Access Service Deliverer

#### PCN

Port Cutover Notification

#### **PCN Confirmation**

Port Cutover Notification Confirmation

#### **PCN Rejection**

Port Cutover Notification Rejection

#### PEN

Port Expiry Notification

#### PMTS

Public Mobile Telecommunications Service

### PN

Port Notification

### **PN Confirmation**

Port Notification Confirmation

#### **PN Rejection**

Port Notification Rejection

## PSS

Portability Service Suppliers

#### PWN

Port Withdrawal Notification

#### **PWN Confirmation**

Port Withdrawal Notification Confirmation
PWN Rejection
Port Withdrawal Notification Rejection
RCSP
Recipient CSP
RMC
Recipient Mobile Carrier
UMTS
Universal Mobile Telecommunications Service

### 1.5 Definitions

For the purposes of the Code, the following definitions apply:

#### Act

means the Telecommunications Act 1997.

#### **Broadcast Give Back Completion**

(refer to Section 2.3).

#### **Broadcast Give Back Notification**

(refer to Section 2.3).

#### **Broadcast Port Cutover Completion Advice**

(refer to Section 2.3).

#### **Broadcast Port Cutover Notification**

(refer to Section 2.3).

#### Broadcast Technology Transfer Completion Advice

(refer to Section 2.3).

#### Broadcast Technology Transfer Notification

(refer to Section 2.3).

#### Broadcast Technology Transfer Notification Request ID

(refer to Section 2.4).

#### **Business Day**

means any day from Monday to Saturday (inclusive) other than a National Public Holiday.

#### Cancelled

is when the contract for the use of an MSN which has been Issued to a Customer has been terminated.

#### Carrier

has the same meaning as in the Act.

#### **Carriage Service Provider**

has the same meaning as in the Act.

#### **Confirmation Advice**

means a response (which is in the form of an electronic transaction) from the receiver of an electronic transaction confirming that the initial transaction has been validated.

#### CSP ID

means an identification code allocated to a CSP.

NOTE: CSP IDs are maintained on the Communications Alliance website on the Eligible Party Identification Code List.

#### Customer

means a person to whom an MSN is Issued.

#### **Customer Authorisation**

means an authorisation which is executed by or on behalf of a Customer for the purposes of authorising a Port.

NOTE: minimum requirements for a Customer Authorisation are set out in the Customer Authorisation Industry Guideline (G651).

#### Disconnected

means that the service to which the MSN is associated has been Cancelled.

#### Donor CSP

means the CSP to which an MSN has been allocated or transferred under the Numbering Plan.

#### **Donor Mobile Carrier**

means the Mobile Carrier to which a block of MSNs allocated or transferred to a Donor CSP is assigned for call routing purposes.

#### **Gaining CSP**

means the CSP to which an MSN has been or is to be Ported.

#### **Gaining Mobile Carrier**

means the Mobile Carrier whose Network will be used by the GCSP for the termination of calls to the MSN which has been or is to be Ported.

#### **Give Back**

means the return of a Ported MSN from a Recipient CSP to the Donor CSP in accordance with Section 5.

#### **Give Back Notification**

(refer to Section 2.3).

#### Give Back Notification Confirmation Advice (DMC→RMC)

(refer to Section 2.3).

#### Give Back Notification Confirmation Advice (RMC → RCSP)

(refer to Section 2.3).

#### Give Back Notification (RCSP-RMC)

(refer to Section 2.3).

#### Give Back Notification Rejection Advice (DMC→RMC)

(refer to Section 2.3).

#### Give Back Notification Rejection Advice (RMC→RCSP)

(refer to Section 2.3).

#### Give Back Request ID

(refer to Section 2.3).

#### Issued

means an MSN is considered to be Issued at the time that a CSP or their delegate and the Customer agree to the provision of a specific MSN for the Customer's use in association with a PMTS.

#### Losing CSP

means the CSP from which an MSN has been or is to be Ported.

#### Losing Mobile Carrier

means the Mobile Carrier whose Network is currently used by the LCSP for the termination of calls to an MSN which has been or is to be Ported.

#### **MNP** Operations Manual

means the G579 Mobile Number Portability Operations Manual.

#### Mobile Carriage Service Provider

means a party who provides a Public Mobile Telecommunications Service to a Customer. Mobile CSPs have a contractual, including billing, relationship with the Customer and, directly or indirectly, with a Mobile Carrier.

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#### Mobile Carrier

means a Carrier that operates a Mobile Network.

#### Mobile Network

means the facilities operated by a Carrier for the purposes of providing a Public Mobile Telecommunications Service.

#### Mobile Number Portability

means the Porting of MSN(s), from a LCSP to a GCSP, or from one MC Network to another MC Network.

#### Mobile Service Number

means a number that has been allocated under the Numbering Plan to a CSP for the provision of a Public Mobile Telecommunications Service.

#### National Public Holiday

means New Year's Day, Australia Day, Good Friday, Easter Day (i.e. Easter Sunday), ANZAC Day and Christmas Day unless otherwise agreed by all MCs.

#### NOTES

1. Not all National Public Holidays in Australia are non-Porting days. MNP will not operate on those specific days that are listed above. There are some National Public Holidays, for example, Boxing Day and King's Birthday where Porting must be available during the Standard Hours of Operation.

2. National Public Holidays for MNP are maintained on the Communications Alliance website on the MNP National Public Holidays List.

#### Network

means a Carrier's or CSP's system, or series of systems, that carries or is capable of carrying communications by means of guided or unguided electromagnetic energy.

#### **Network Provider**

means an OASD, a TrSD or a PSD.

#### Numbering Plan

means the Telecommunications Numbering Plan 2015.

#### **Originating Access Service Deliverer**

means a CSP that provides outgoing services to Customers that connect to other telecommunications services.

#### Port

means the movement of MSNs between CSPs, or MC Networks, using MNP processes. The words Porting and Ported have corresponding meanings.

#### Port Cutover Notification

(refer to Section 2.3).

#### Port Cutover Notification Confirmation

(refer to Section 2.3).

#### Port Cutover Notification Rejection

(refer to Section 2.3).

#### Port Expiry Notification

(refer to Section 2.3).

#### **Port Notification**

(refer to Section 2.3).

#### Port Notification Confirmation

(refer to Section 2.3).

#### Port Notification Rejection

(refer to Section 2.3).

#### Port Recovery

means the process used to rectify an unauthorised Port where the MSN has been Ported more than once within the previous 180 calendar day period and more than the last Port was unauthorised.

#### Port Request ID

(refer to Section 2.3).

#### Port Withdrawal Notification

(refer to Section 2.3).

### Port Withdrawal Notification Confirmation

(refer to Section 2.3).

#### Port Withdrawal Notification Rejection

(refer to Section 2.3).

#### Portability Service Supplier

means a Carrier or CSP or their agent or a contractor who provides supporting services to Carriers and/or CSPs in the provision and operation of MNP. For example, Port administration services, Ported number reference databases, and network services for call routing.

#### Ported Mobile Service Number Register

means a file that contains a list of MSNs where the data conditions described in the Allocated Mobile Service Number Register have changed as a result of Porting activity. That is, MSNs will be in the Ported Mobile Service Number Register if they no longer default to the Donor MCs Network.

#### **Previous CSP**

means the CSP from which an MSN has been Ported and which now initiates a Reversal on the authorisation from the Customer. The Previous CSP would have been the LCSP in the original Port transaction and will become the GCSP in the Reversal transaction.

#### **Public Mobile Telecommunications Service**

has the meaning given by the Act.

#### Quarantine

means the status of an MSN that was Issued to a Customer and was Disconnected, and is not to be Issued again except under circumstances provided for by Section 5.

#### **Receipt Advice**

(refer to Section 2.3).

#### **Recipient CSP**

means the CSP holding an MSN which has been Ported.

#### **Recipient MC**

means the MC whose Network is currently used by the Recipient CSP for the termination of calls to an MSN which has been Ported.

#### **Reject Advice**

means a response (which is in the form of an electronic transaction) from the receiver of an electronic transaction confirming that the initial transaction has not passed the required validations.

#### Reversal

means a Port back to the Previous CSP to rectify an unauthorised Port.

#### **Reversal Authorisation**

means an authorisation by the Customer or their agent to reverse a Port. The minimum requirements are specified in Clauses 4.18.8 or 4.18.9.

#### Standard Hours of Operation

means the timeframe for Porting availability and means a Business Day 8 a.m. to 8 p.m. (Standard Time) from Monday to Friday, and 10 a.m. to 6 p.m. (Standard Time) on Saturday, Easter Monday, King's Birthday and Boxing Day unless otherwise agreed between CSPs, MCs, and NPs on a bilateral basis.

#### **Extended Hours of Operation**

means the recommended timeframe for Porting availability and means a Business Day 8 am to 11pm (Standard Time) Monday to Saturday, Sunday, Easter Monday, King's Birthday and Boxing Day unless otherwise agreed between CSPs, MCs, and NPs in a Bilateral Agreement.

NOTE: Operational processes are applicable during the Standard Hours of Operation. They are not mandatory for Extended Hours of Operation.

#### Standard Telephone Service

has the meaning given by Section 6 of the Telecommunications (Consumer Protection and Service Standards) Act 1999.

#### **Standard Time**

means:

- (a) Australian Eastern Standard Time (GMT plus 10 hours); or
- (b) Eastern Daylight Saving Time (GMT plus 11 hours) if any eastern seaboard State has introduced Daylight Saving Time, at that time.

#### Subscriber Identity Module

means the identity card used to carry information about the customer and the associated service(s).

#### Target Technology Identifier

means a three digit code identifying the type of network to which the MSN is being Ported (e.g. 001 = GSM).

#### Transfer

means the move of an MSN from one CSP to another but using the same MC. This move may involve a change of Network.

#### **Transit Service Deliverer**

means a CSP that connects or interconnects with other CSPs.

# 1.6 Port Transaction Definitions

#### Broadcast Give Back Completion

means an electronic advice sent from all parties who receive a Broadcast Give Back Notification to the DMC to advise that they have implemented a return of the MSN to the DMC in their network and operating systems.

#### Broadcast Give Back Notification

means an electronic advice sent from the DMC to the NPs or PSSs, to advise them to implement a return of the MSN to the DMC in their network and operating systems.

#### **Broadcast Port Cutover Completion Advice**

means an electronic advice sent from the recipient to the GMC to confirm that the recipient has received and processed a BPCN in accordance with Section 4 to initiate a Port.

#### **Broadcast Port Cutover Notification**

means an electronic notification sent from the GMC to other NPs or PSSs to advise them to implement a Port.

#### Broadcast Technology Transfer Completion Advice

means an electronic advice sent from the recipient to the MC to confirm that the recipient has received and processed a BTTN in accordance with Section 4 to initiate a technology transfer.

#### Broadcast Technology Transfer Notification

means an electronic notification sent from a MC to other MCs, NPs and PSSs to advise them that there has been a change in technology for an MSN and to update their Networks and/or databases to implement the technology transfer.

#### Broadcast Technology Transfer Notification Request ID

means unique identifier generated by an MC, which is used in all BTTN transactions associated with a particular technology transfer of an MSN.

#### **Give Back Notification**

means an electronic advice sent from the RCSP to the Donor CSP via the RMC and DMC to notify that the MSN is to be returned to the Donor CSP.

#### Give Back Notification (RCSP $\rightarrow$ RMC)

means an electronic advice sent by the RCSP to the RMC to notify that the MSN is to be returned to the Donor CSP.

#### Give Back Notification Confirmation Advice (RMC $\rightarrow$ RCSP)

means an electronic confirmation sent by the RMC to the RCSP in response to a GBN indicating that the Give Back has been accepted in accordance with the validation criteria described in Section 5.

#### Give Back Notification Confirmation Advice (DMC $\rightarrow$ RMC)

means an electronic confirmation sent by the DMC to the RMC in response to a GBN indicating that the Give Back has been accepted in accordance with the validation criteria described in Section 5.

#### Give Back Notification Rejection Advice (RMC $\rightarrow$ RCSP)

means an electronic rejection sent by the RMC to the RCSP in response to a GBN indicating that the Give Back has been rejected in accordance with the validation criteria described in Section 5.

#### Give Back Notification Rejection Advice (DMC $\rightarrow$ RMC)

means an electronic rejection sent by the DMC to the RMC in response to a GBN indicating that the Give Back has been rejected in accordance with the validation criteria described in Section 5.

#### Give Back Request ID

means a unique identifier generated by the RCSP, which is used in all Give Back transactions associated with a particular Give Back of an MSN to the DMC.

#### Port Cutover Completion Advice (GMC $\rightarrow$ GCSP)

means an electronic advice sent from the GMC to the GCSP to confirm that they have sent a BPCN in accordance with Section 4 to initiate a Port.

#### Port Cutover Completion Advice (LMC→LCSP)

means an electronic advice sent from the LMC to the LCSP to confirm that they have received and processed a BPCN in accordance with Section 4 to initiate a Port.

#### Port Cutover Notification

means an electronic notification that is submitted by the GCSP to initiate a Port. A PCN is sent to the GMC then the LMC for validation in accordance with the validation criteria described in Section **Error! Reference source not found.**. The PCN can also be sent to the LCSP for further validation, as described in Section 4.

#### Port Cutover Notification Confirmation

means an electronic confirmation sent to the GMC by the LMC indicating that the PCN has been accepted in accordance with the validation criteria described in Section 4.

#### Port Cutover Notification Rejection

means an electronic rejection which is generated either from the LMC or LCSP which is sent to the GMC by the LMC indicating that a PCN has been rejected in accordance with the validation criteria described in Section 4.

#### Port Expiry Notification

means an electronic notification sent from the LMC to the GMC and LCSP that an accepted PN has expired in accordance with Section 4. The GMC also sends the PEN to the GCSP on receipt of this advice from the LMC.

#### Port Notification Confirmation

means an electronic confirmation sent to the GCSP by the LCSP via the LMC and GMC in response to a PN indicating that the PN has been accepted in accordance with the validation criteria described in Section 4.

#### Port Notification

means an electronic notification that is submitted by the GCSP to initiate the validation of a Port request. A PN is sent to the GMC then the LMC and then to the LCSP for validation in accordance the validation criteria outlined in Section 4.

#### Port Notification Rejection

means an electronic rejection sent to the GCSP by the party who rejected the PN in accordance with the validation criteria outlined in Section 4.

### Port Request ID

means a unique identifier generated by the GCSP which is used in all subsequent Porting transactions associated with a particular Port of an MSN.

#### Port Withdrawal Notification

means an electronic notification initiated by the GCSP to cancel a confirmed and active PN prior to a PCN or PEN. A PWN is sent via the GMC and the LMC to the LCSP and is validated in accordance with the validation criteria described in Section 4.

#### Port Withdrawal Notification Confirmation

means an electronic confirmation sent to the GCSP from the LCSP via the GMC and LMC indicating that the PWN has been validated in accordance the validation criteria outlined in Section 4.

#### Port Withdrawal Notification Rejection

means an electronic rejection sent to the GCSP from the LCSP via the GMC and LMC indicating that a PWN has been rejected in accordance the validation criteria outlined in Section 4.

### **Receipt Advice**

means an electronic advice sent by a party who has received a Port transaction to the party from whom they received the transaction to confirm delivery of the transaction.

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# 2 BUSINESS CONCEPTS TO BE SUPPORTED

The following table outlines the core MNP concepts that are required by industry. These concepts describe the types of high level actions that will be required for MNP.

| Business Concepts  | Business Concept Description   |
|--|--|
| Number Movement<br>between two different<br>Mobile Carrier<br>Networks | A customer wishes to take their MSN from their current CSP<br>(ie Losing) to another CSP (ie Gaining) where the MSN<br>movement is between two different networks. |

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# **3 BUSINESS CONCEPTS VERSUS BUSINESS SCENARIO**

The following table identifies the core Business Scenarios (types of actions) to be supported for MNP.

| Business Concepts                               | Business<br>Scenario   | Business Scenario Description  |
|---|------------------------|--|
| MSN Movement<br>between two<br>different Mobile | Port                   | A Customer wishes to take their MSN from their current CSP (Losing CSP) to another CSP (Gaining CSP).  |
| Carrier Networks<br>and Target<br>Technology    | Reversal               | A Customer advises that a Port is unauthorised<br>and wishes to take their MSN back to the<br>previous CSP.  |
|   | Give Back              | After a Customer cancels their Ported MSN and<br>on completion of the minimum Quarantine<br>period, the CSP (Recipient CSP) Gives Back the<br>MSN to the Donor CSP |
|   | Technology<br>Transfer | A Customer wishes to take their MSN from their<br>current Network Technology to another with the<br>same Network Provider  |

# **4** BUSINESS SCENARIOS VERSUS BUSINESS EVENTS

| Event | CSP       | Carrier<br>Network | Network<br>Type | Event Description   | Movement<br>Description            |
|-------|-----------|--------------------|-----------------|---|------------------------------------|
| (a)   | Different | Different          | Different       | An MSN moves from one<br>CSP to another on a<br>different Carrier's Network<br>with a different Target<br>Technology. | Port and<br>Technology<br>Transfer |
| (b)   | Different | Different          | Same            | An MSN moves from one<br>CSP to another, on a<br>different Carrier's Network<br>with the same Target<br>Technology.   | Port                               |
| (c)   | Different | Same               | Same            | An MSN moves from one<br>CSP to another, on the<br>same Carrier's Network<br>with the same Target<br>Technology.      | Port<br>(Transfer)                 |
| (d)   | Different | Same               | Different       | An MSN moves from one<br>CSP to another on the<br>same Carrier's Network<br>with a different Target<br>Technology.    | Port and<br>Technology<br>Transfer |
| (e)   | Same      | Different          | Different       | An MSN remains with the<br>same CSP, on a different<br>Carrier's Network with a<br>different Target<br>Technology.    | Port and<br>Technology<br>Transfer |
| (f)   | Same      | Different          | Same            | An MSN remains with the<br>same CSP, on a different<br>Carrier's Network with the<br>same Target Technology.          | Port                               |
| (g)   | Same      | Same               | Different       | An MSN remains with the<br>same CSP, on the same<br>Carrier's Network with a<br>different Target<br>Technology .      | Technology<br>Transfer             |

# 4.1 Port or Technology Transfer of an MSN

# 4.2 Give Back of an MSN

| Event | CSP       | Carrier<br>Network | Network<br>Type | Event Description   | Movement<br>Description |
|-------|-----------|--------------------|-----------------|---|-------------------------|
| (a)   | Different | Different          | Different       | An MSN moves from one<br>CSP to another on a<br>different Carrier's Network<br>with a different Target<br>Technology. | Give Back               |
| (b)   | Different | Different          | Same            | An MSN moves from one<br>CSP to another, on a<br>different Carrier's Network<br>with the same Target<br>Technology.   | Give Back               |
| (c)   | Different | Same               | Same            | An MSN moves from one<br>CSP to another, on the<br>same Carrier's Network<br>with the same Target<br>Technology.      | Give Back               |
| (d)   | Different | Same               | Different       | An MSN moves from one<br>CSP to another on the<br>same Carrier's Network<br>with a different Target<br>Technology.    | Give Back               |
| (e)   | Same      | Different          | Different       | An MSN remains with the<br>same CSP, on a different<br>Carrier's Network with a<br>different Target<br>Technology.    | Give Back               |
| (f)   | Same      | Different          | Same            | An MSN remains with the<br>same CSP, on a different<br>Carrier's Network with the<br>same Target Technology.          | Give Back               |
| (g)   | Same      | Same               | Different       | An MSN remains with the<br>same CSP, on the same<br>Carrier's Network with a<br>different Target<br>Technology.       | Give Back               |

# 5 INDUSTRY DIALOGUE DEFINITIONS

The following table, based on the commonality of data between business events, identifies the types of Intercarrier Models that will be required to be supported for each group of similar business events.

| Movement Type                | Industry Dialogue Models |
|------------------------------|--------------------------|
| Port and Technology Transfer | Port                     |
| Port                         | Port                     |
| Port (Transfer)              | Port                     |
| Technology Transfer          | Technology Transfer      |
| Reversal                     | Port                     |
| Give Back                    | Give Back                |

# 6 GIVENS

- 1. The Request ID must always be associated with an MSN and must be unique for each Port, Give Back or Technology Transfer request.
- 2. In cases where transactions fail a resend facility must be available following escalation.
- 3. A resend is only sent when it is agreed between the two involved parties that the previously sent transaction has not been received.
- 4. In the event of a failure due to systems being misaligned, all parties will need to prepare their system prior to resending the failed transaction.
- 5. Disputed Rejection Advice's and Confirmation Advice's will be handled manually via operational escalation.
- 6. An unrecognisable transaction is a transaction that is corrupt and is not able to be processed. The sending party is responsible for resending the transaction following operational escalation.
- Any reference to "rejected parties" in this Specification will be derived from the XML definitions. (GCSP, GMC, LMC, LCSP, RMC, RCSP, DMC and DCSP only)
- 8. Mobile Carrier to Mobile Carrier and Mobile Carrier to Network Providers interaction will be over a Common Network using XML.
- 9. Carrier to CSP interactions may choose to use the common network and XML or their existing infrastructure arrangements.
- 10. The Logical Context Diagram and the associated description do not differentiate between the sending and transiting of data.
- 11. The Process Flow Diagrams differentiate between the sending and transiting of data.
- 12. Common Validations are always performed prior to process Validations.
- 13. During the Port Cutover process, the Losing Mobile Carrier will have the ability to create a warning code to be sent to the Losing CSP for further validation however in this situation the Port Cutover Notification will not be rejected by the Losing Mobile Carrier, but sent to the LCSP for further validation.
- 14. A Port Notification that is rejected during the validation process by any party will be considered to be inactive and will need to be resubmitted with a new Request ID. However, any rejections on the transit leg will be handled by operational escalation.
- 15. When the Port Notification is successfully validated by the LCSP the Port Notification becomes "Confirmed and Active". As each subsequent involved party receives and successfully validates the Port Notification Confirmation Advice the Port Notification becomes "Confirmed and Active" prior to transiting.

- 16. Initiated transactions are validated and then sent to the next involved party. While Confirmed or Rejected transactions which are received by an involved party are validated using the appropriate common validations and then transited to the next party.
- 17. Losing Parties involved in Porting may themselves undertake those Validations that are performed by the subsequent party in the Port process for that transaction if an agreement exists. Where such an agreement exists, the returning transaction will reflect the involvement of both parties.
- 18. After receiving a transaction each party involved in Porting updates its system to reflect the appropriate status.
- 19. The status handling of the events follow the transaction dependency diagram.
- 20. The Rejecting Party is a logical attribute and is defined in the XML DTD as either the Rejecting CSP or the Rejecting MC.
- 21. The XML DTD in Appendix E should be read in conjunction with the Logical Context Tables in section 9 to determine the mandatory attributes for each message type.
- 22. Corrupt messages will be handled by Operational Escalation.
- 23. Time Stamps are based on GMT.
- 24. A Receipt Advice is an acknowledgment at the application layer.
- 25. Involved Parties section of the DTD identifies the Involved Parties but does not imply sequencing. Involved Parties in Receipts do not confirm the Involved Party role as they are populated prior to validation of the original message.
- 26. The audit trail captures the sequence of Involved Parties.
- 27. When an MSN has undergone a Technology Transfer on a Donor MCs Network, and when cancelled by the Customer the MSN and is returned to its original Network technology, a BTTN must be sent.
- 28. Reject code 052 will not apply if a bilateral agreement between the MC and CSP had been entered into to use the PIPN/MNP transactions for Transfers.
- 29. The sequence of validations in the Validations tables does not imply the actual sequence of those validations.
- 30. Where there is a Bilateral Agreement between CSPs to use the MIN/SIM for validation in lieu of the Account/Reference Number or Date of Birth the MIN/SIM number must be entered into the Account/Reference Number field.

# 7 OPERATIONAL TIME AND SYSTEMS AVAILABILITY

# 7.1 Systems Availability

Participants in MNP have obligations under **Mobile Number Portability** Industry Code (C570) to use their best endeavours to ensure the availability and performance of their systems such that they can meet their requirements under this Industry Code. This includes but is not limited to an obligation on a CSP that their systems for Porting out must be at least as available as their systems for Porting in. Where a participant's systems experience either a planned or unplanned outage, the participant is not required to provide a manual alternative other than those specified, if any, in **Mobile Number Portability Operations Manual** (G579).

# 7.2 Operational Time

7.2.1 During the Standard Hours of Operation, the maximum transaction times as described in Appendix A apply. Transactions received outside Standard Hours of Operation must be completed within the maximum transaction time from the re-commencement of Standard Hours of Operation. Transactions that have been received in less than the maximum transaction time for that transaction before the end of the Standard Hours of Operation must be completed within the stant of the Standard Hours of Operation of the next Business Day.

NOTE: This does not mean that the transaction cannot be completed within the same Business Day.

- 7.2.2 Standard Time means:
  - (a) Australian Eastern Standard Time (GMT plus 10 hours); or
  - (b) Eastern Daylight Saving Time (GMT plus 11 hours) if any eastern seaboard State has introduced Daylight Savings time, at that time.
- 7.2.3 Standard Hours of Operation means on a Business Day 8 a.m. to 8 p.m. (Standard Time), from Monday to Friday, and 10 a.m. to 6 p.m. (Standard Time) on Saturday, Easter Monday, King's Birthday and Boxing Day unless otherwise agreed between CSPs, MCs and NPs on a bilateral basis.
- 7.2.4 For the purposes of measuring validity of a CA/RA the date of authorisation is Day 0. The 60 calendar day period that the CA/RA is valid commences from the next calendar day after the CA/RA authorisation date.



# CA/RA Timeframes

| Day 0   | Day 1 to 60  | Day 61  |
|---|--|---|
| CA/RA authorised                                | Porting window   | Port Expired  |
|   | Note: Porting window<br>expires 15 minutes<br>before end of<br>Standard Hours of<br>Operation Day 60 | Note: Port Expiry Notices can be<br>sent within the timeframe 15<br>minutes before end of Standard<br>Hours of Operation which is at the<br>end of Standard Hours of<br>Operation on Day 60 or at<br>commencement of the next<br>Business Day |
| Example of Actual date:                         |  |   |
| 1 <sup>st</sup> May CA/RA<br>authorised (Day 0) | 2 <sup>nd</sup> May to 30 June<br>Porting window   | 1st July<br>Port Expired (Day 61)   |

8 LOGICAL CONTEXT DIAGRAMS FOR EACH INDUSTRY DIALOGUE MODEL

This section identifies the data flows ie business transactions required for each Industry Dialogue Model ie business event.

# 8.1 Port Context Diagram



# 8.2 Port Notification

| Doc<br>Ref | Data Flow                                       | Data Flow<br>Description   | Core Data Attribute Across<br>Business Events   |
|------------|---|--|---|
| 1.         | GCSP-GMC<br>Port Notification                   | Gaining CSP initiates the<br>Port of an MSN by sending a<br>Port Notification to the<br>Gaining Mobile Carrier.                                    | <ul> <li>Request ID</li> <li>MSN</li> <li>Account/Reference<br/>Number</li> <li>Date of Birth</li> <li>Previous Request ID</li> <li>Gaining CSP ID</li> <li>CA Authorisation Date</li> </ul>  |
| 2.         | GMC-GCSP<br>Port Notification<br>Receipt Advice | Gaining Mobile Carrier<br>sends a Receipt Advice to<br>the Gaining CSP confirming<br>that the Port Notification has<br>been received               | Request ID  |
| 3.         | GMC-LMC Port<br>Notification                    | Gaining Mobile Carrier<br>sends the Port Notification to<br>the Losing Mobile Carrier  | <ul> <li>Request ID</li> <li>MSN</li> <li>Account/Reference<br/>Number</li> <li>Date of Birth</li> <li>Previous Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>CA Authorisation Date</li> </ul>                       |
| 4.         | LMC-GMC Port<br>Notification<br>Receipt Advice  | Losing Mobile Carrier sends<br>a Receipt Advice to the<br>Gaining Mobile Carrier<br>confirming that the Port<br>Notification has been<br>received. | • Request ID  |
| 5.         | LMC-LCSP Port<br>Notification                   | Losing Mobile Carrier sends<br>the Port Notification to the<br>LCSP.   | <ul> <li>Request ID</li> <li>MSN</li> <li>Account/Reference<br/>Number</li> <li>Date of Birth</li> <li>Previous Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> <li>CA Authorisation Date</li> </ul> |
| 6.         | LCSP-LMC Port<br>Notification                   | Losing CSP sends a Receipt<br>Advice to their Losing   | Request ID  |

| Doc<br>Ref | Data Flow   | Data Flow<br>Description  | Core Data Attribute Across<br>Business Events  |
|------------|---|---|--|
|            | Receipt Advice  | Mobile Carrier confirming<br>that the Port Notification has<br>been received  |  |
| 7.         | LCSP-LMC Port<br>Notification<br>Confirmation                     | Losing CSP sends a Port<br>Notification Confirmation to<br>their Losing Mobile Carrier<br>confirming that the MSN is<br>able to be Ported as<br>validated by the Losing CSP.<br>Losing Mobile Carrier sends<br>a Receipt Advice to their<br>Losing CSP confirming that<br>the Port Confirmation | <ul> <li>Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> <li>Losing CSP ID</li> <li>Request ID</li> </ul>         |
| 9.         | LMC-GMC Port<br>Notification<br>Confirmation                      | Losing Mobile Carrier sends<br>a Port Notification<br>Confirmation Advice to the<br>Gaining Mobile Carrier<br>confirming that the MSN can<br>be Ported as validated by<br>both the Losing CSP and the<br>Losing Mobile Carrier.   | <ul> <li>Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> <li>Losing CSP ID</li> </ul>                             |
| 10.        | GMC - LMC<br>Port Notification<br>Confirmation<br>Receipt Advice  | Gaining Mobile Carrier<br>sends a Receipt Advice to<br>the Losing Mobile Carrier<br>confirming that the Port<br>Notification Confirmation<br>Advice has been received.  | Request ID   |
| 11.        | GMC-GCSP<br>Port Notification<br>Confirmation                     | Gaining Mobile Carrier<br>sends a Port Notification<br>Confirmation Advice to the<br>Gaining CSP confirming that<br>the MSN is able to be Ported<br>as validated by both the<br>Losing Mobile Carrier and<br>Losing CSP.  | <ul> <li>Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> <li>Losing CSP ID</li> </ul>                             |
| 12.        | GCSP - GMC<br>Port Notification<br>Confirmation<br>Receipt Advice | Gaining CSP sends a<br>Receipt Advice to the<br>Gaining Mobile Carrier<br>confirming that the Port<br>Notification Confirmation<br>Advice has been received.  | Request ID   |
| 13.        | GMC-GCSP<br>Port Notification<br>Rejection                        | Gaining Mobile Carrier<br>sends a Port Notification<br>Rejection to the Gaining<br>CSP notifying that the MSN is<br>not able to be Ported as<br>validated and rejected by<br>either the Gaining Mobile<br>Carrier, Losing Mobile Carrier<br>or Losing CSP                                       | <ul> <li>Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> <li>Losing CSP ID</li> <li>Rejecting Party ID</li> </ul> |

Reject Code

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| Doc<br>Ref | Data Flow  | Data Flow<br>Description   | Core Data Attribute Across<br>Business Events   |
|------------|--|--|---|
| 14.        | GCSP - GMC<br>Port Notification<br>Rejection<br>Receipt Advice | Gaining CSP sends a<br>Receipt Advice to their<br>Gaining Mobile Carrier<br>confirming that the Port<br>Rejection Advice has been<br>received.                             | • Request ID  |
| 15.        | LMC-GMC Port<br>Notification<br>Rejection                      | Losing Mobile Carrier sends<br>a Port Notification Rejection<br>Advice to the Gaining<br>Mobile Carrier notifying that   | <ul><li>Request ID</li><li>Gaining CSP ID</li><li>Gaining MC ID</li></ul>   |
|            |  | the MSN can not be Ported<br>as validated and rejected<br>by either Losing Mobile<br>Carrier or Losing CSP.  | <ul> <li>Losing MC ID</li> <li>Losing CSP ID</li> <li>Rejecting Party ID</li> <li>Reject Code</li> </ul>  |
| 16.        | GMC -LMC Port<br>Notification<br>Rejection<br>Receipt Advice   | Gaining Mobile Carrier<br>sends a Receipt Advice to<br>their Losing Mobile Carrier<br>confirming that the Port<br>Rejection Advice has been<br>received.                   | • Request ID  |
| 17.        | LCSP-LMC Port<br>Notification<br>Rejection                     | Losing CSP sends a Port<br>Notification Rejection to the<br>Losing Mobile Carrier<br>notifying that the MSN is not<br>able to be Ported as<br>validated by the Losing CSP. | <ul> <li>Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> <li>Losing CSP ID</li> <li>Rejecting Party ID</li> <li>Reject Code</li> </ul> |
| 18.        | LMC-LCSP Port<br>Notification<br>Rejection<br>Receipt Advice   | Losing Mobile Carrier sends<br>a Receipt Advice to their<br>Losing CSP confirming that<br>the Port Rejection Advice<br>has been received.                                  | • Request ID  |

# 8.3 Port Cutover Notification

| Doc<br>Ref | Data Flow  | Data Flow<br>Description  | Core Data Attribute Across<br>Business Events  |
|------------|--|---|--|
| 1.         | GCSP-GMC<br>Port Cutover<br>Notification                                     | Gaining CSP sends Port<br>Cutover Notification to the<br>Gaining Mobile Carrier.  | Request ID     Gaining CSP ID  |
| 2.         | GMC-GCSP<br>Port Cutover<br>Notification<br>Receipt Advice                   | Gaining Mobile Carrier<br>sends a Receipt Advice to<br>the Gaining CSP confirming<br>that the Port Cutover<br>Notification has been<br>received.            | Request ID   |
| 3.         | GMC-LMC Port<br>Cutover<br>Notification                                      | Gaining Mobile Carrier<br>sends Port Cutover<br>Notification to the Losing<br>Mobile Carrier.   | <ul><li>Request ID</li><li>Gaining CSP ID</li><li>Gaining MC ID</li></ul>  |
| 4.         | LMC-GMC Port<br>Cutover<br>Notification<br>Receipt Advice                    | Losing Mobile Carrier sends<br>a Receipt Advice to the<br>Gaining Mobile Carrier<br>confirming that the Port<br>Cutover Notification has<br>been received.  | Request ID   |
| 5.         | LMC-LCSP Port<br>Cutover<br>Notification                                     | Losing Mobile Carrier sends<br>Port Cutover Notification to<br>the Losing CSP.  | <ul> <li>Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> <li>Warning Code</li> </ul>  |
| 6.         | LCSP-LMC Port<br>Cutover<br>Notification<br>Receipt Advice                   | Losing CSP sends a Receipt<br>Advice to the Losing Mobile<br>Carrier confirming that the<br>Port Cutover Notification has<br>been received.                 | Request ID   |
| 7.         | LCSP- LMC Port<br>Cutover<br>Notification<br>Confirmation                    | Losing CSP sends Port<br>Cutover Notification<br>Confirmation Advice to the<br>Losing Mobile Carrier.   | <ul> <li>Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> <li>Losing CSP ID</li> </ul> |
| 8.         | LMC - LCSP Port<br>Cutover<br>Notification<br>Confirmation<br>Receipt Advice | Losing Mobile Carrier sends<br>a Receipt Advice to the<br>Losing CSP confirming that<br>the Port Cutover Notification<br>Confirmation has been<br>received. | Request ID   |
| 9.         | LMC-GMC Port<br>Cutover<br>Notification                                      | Losing Mobile Carrier sends<br>a Port Cutover Notification<br>Confirmation advice to the<br>Gaining Mobile Carrier  | <ul><li>Request ID</li><li>Gaining CSP ID</li></ul>  |

| Doc<br>Ref | Data Flow  | Data Flow<br>Description  | Core Data Attribute Across<br>Business Events   |
|------------|--|---|---|
|            | Confirmation   | notifying that the MSN being<br>Ported is able to be cutover<br>as validated by the Losing<br>Mobile Carrier or the Losing<br>CSP.  | <ul> <li>Gaining MC ID</li> <li>Losing MC ID</li> <li>Losing CSP ID</li> </ul>  |
| 10.        | GMC-LMC Port<br>Cutover<br>Notification<br>Confirmation<br>Receipt Advice  | Gaining Mobile Carrier<br>sends a Receipt Advice to<br>the Losing Mobile Carrier<br>confirming that the Port<br>Cutover Notification<br>Confirmation has been<br>received.  | Request ID  |
| 11.        | GMC-GCSP<br>Port Cutover<br>Notification<br>Confirmation                   | Gaining Mobile Carrier<br>sends Port Cutover<br>Notification Confirmation to<br>the Gaining CSP.  | <ul> <li>Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> <li>Losing CSP ID</li> </ul>  |
| 12.        | GCSP-GMC<br>Port Cutover<br>Notification<br>Confirmation<br>Receipt Advice | Gaining CSP sends a<br>Receipt Advice to the<br>Gaining Mobile Carrier<br>confirming that the Port<br>Cutover Notification<br>Confirmation has been<br>received.  | • Request ID  |
| 13.        | GMC-GCSP<br>Port Cutover<br>Notification<br>Rejection                      | Gaining Mobile Carrier<br>sends a Port Cutover<br>Notification Rejection<br>advice to the Gaining CSP<br>notifying that the MSN being<br>Ported is not able to be<br>cutover as validated and<br>rejected by either the<br>Gaining Mobile Carrier,<br>Losing Mobile Carrier or<br>Losing CSP. | <ul> <li>Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> <li>Losing CSP ID</li> <li>Rejecting Party ID</li> <li>Reject Code</li> </ul> |
| 14.        | GCSP-GMC<br>Port Cutover<br>Notification<br>Rejection<br>Receipt Advice    | Gaining CSP sends a<br>Receipt Advice to the<br>Gaining Mobile Carrier<br>confirming that the Port<br>Cutover Notification<br>Rejection has been<br>received.   | Request ID  |
| 15.        | LMC-GMC Port<br>Cutover<br>Notification<br>Rejection                       | Losing Mobile Carrier sends<br>a Port Cutover Notification<br>Rejection advice to the<br>Gaining Mobile Carrier<br>notifying that the MSN being<br>Ported is not able to be<br>cutover as validated by the<br>Losing Mobile Carrier or<br>Losing CSP  | <ul> <li>Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> <li>Losing CSP ID</li> <li>Rejecting Party ID</li> </ul>                      |

| Doc<br>Ref | Data Flow   | Data Flow<br>Description  | Core Data Attribute Across<br>Business Events   |
|------------|---|---|---|
|            |   |   | Reject Code   |
| 16.        | GMC-LMC Port<br>Cutover<br>Notification<br>Rejection<br>Receipt Advice  | Gaining Mobile Carrier<br>sends a Port Cutover<br>Notification Rejection<br>Receipt Advice to the Losing<br>Mobile Carrier confirming<br>that the Port Cutover<br>Notification Rejection<br>advice has been received. | • Request ID  |
| 17.        | LCSP-LMC Port<br>Cutover<br>Notification<br>Rejection                   | Losing CSP sends a Port<br>Cutover Notification<br>Rejection advice to the<br>Losing Mobile Carrier<br>notifying that the MSN being<br>Ported is not able to be<br>cutover as validated by the<br>Losing CSP.         | <ul> <li>Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> <li>Losing CSP ID</li> <li>Rejecting Party ID</li> <li>Reject Code</li> </ul> |
| 18.        | LMC-LCSP Port<br>Cutover<br>Notification<br>Rejection<br>Receipt Advice | Losing Mobile Carrier sends<br>a Port Cutover Notification<br>Rejection Receipt Advice to<br>the Losing CSP confirming<br>that the Port Cutover<br>Notification Rejection<br>advice has been received.                | • Request ID  |

| Doc<br>Ref | Data Flow   | Data Flow<br>Description  | Core Data Attribute Across<br>Business Events   |
|------------|---|---|---|
| 1.         | GMC-NP<br>Broadcast Port<br>Cutover<br>Notification                   | Gaining Mobile Carrier<br>sends a Broadcast Port<br>Cutover Notification to all<br>Network Providers (including<br>the Losing Mobile Carrier) to<br>advise them to implement<br>the Port.                 | <ul> <li>Request ID</li> <li>MSN</li> <li>Gaining MC ID</li> <li>Target Technology</li> </ul> |
| 2.         | NP-GMC<br>Broadcast Port<br>Cutover<br>Notification<br>Receipt Advice | Network Providers send a<br>Broadcast Port Cutover<br>Notification Receipt Advice<br>to the Gaining Mobile<br>Carrier confirming that the<br>Broadcast Port Cutover<br>Notification has been<br>received. | Request ID  |
| 3.         | NP-GMC<br>Broadcast Port<br>Cutover<br>Completion<br>Advice           | Network Providers must<br>inform the Gaining Mobile<br>Carrier that the Port Cutover<br>has been completed by<br>returning a Broadcast Port<br>Cutover Completion Advice<br>to the Gaining MC.            | <ul><li>Request ID</li><li>Network Provider ID</li></ul>                                      |
| 4.         | GMC- NP<br>Broadcast Port<br>Cutover<br>Completion<br>Receipt Advice  | Gaining Mobile Carrier<br>sends a Receipt Advice to<br>the Network Providers<br>confirming that the<br>Broadcast Completion has<br>been received.   | Request ID  |

# 8.4 Broadcast Port Cutover Notification

| Doc<br>Ref | Data Flow  | Data Flow<br>Description  | Core Data Attribute<br>Across Business Events      |
|------------|--|---|--|
| 1.         | GMC – GCSP<br>Port Cutover<br>Completion<br>Advice       | Gaining Mobile Carrier<br>sends a Port Cutover<br>Completion Advice to the<br>GCSP to confirm that they<br>have sent a Broadcast<br>Notification to the Network<br>Providers. | <ul><li>Request ID</li><li>Gaining MC ID</li></ul> |
| 2.         | GCSP–GMC<br>Port Cutover<br>Completion<br>Receipt Advice | Gaining CSP sends a<br>Receipt Advice to their<br>Gaining Mobile Carrier<br>confirming that the Port<br>Cutover Completion Advice<br>has been received                        | Request ID   |
| 3.         | LMC-LCSP Port<br>Cutover<br>Completion<br>Advice         | Losing Mobile Carrier sends<br>a Port Cutover Completion<br>Advice to the Losing CSP to<br>confirm that the Port has<br>been completed.                                       | <ul><li>Request ID</li><li>Losing MC ID</li></ul>  |
| 4.         | LCSP–LMC Port<br>Cutover<br>Completion<br>Receipt Advice | Losing CSP sends a Receipt<br>Advice to their Losing<br>Mobile Carrier confirming<br>that the Port Cutover<br>Completion Advice has<br>been received.                         | Request ID   |

#### Port Cutover Completion Advice 8.5
# 8.6 Port Withdrawal Notification

| Doc<br>Ref | Data Flow   | Data Flow<br>Description  | Core Data Attribute Across<br>Business Events  |
|------------|---|---|--|
| 1.         | GCSP-GMC<br>Port Withdrawal<br>Notification                                   | Gaining CSP withdraws a<br>Port Notification by sending<br>a Port Withdrawal<br>Notification to the Gaining<br>Mobile Carrier   | <ul><li>Request ID</li><li>Gaining CSP ID</li></ul>  |
| 2.         | GMC-GCSP<br>Port Withdrawal<br>Notification<br>Receipt Advice                 | Gaining Mobile Carrier<br>sends a Receipt Advice to<br>the Gaining CSP confirming<br>that the Port Withdrawal<br>Notification has been<br>received.   | Request ID   |
| 3.         | GMC-LMC Port<br>Withdrawal<br>Notification                                    | Gaining Mobile Carrier<br>sends a Port Withdrawal<br>Notification to the Losing<br>Mobile Carrier.  | <ul><li>Request ID</li><li>Gaining CSP ID</li><li>Gaining MC ID</li></ul>  |
| 4.         | LMC-GMC Port<br>Withdrawal<br>Notification<br>Receipt Advice                  | Losing Mobile Carrier sends<br>a Receipt Advice to the<br>Gaining Mobile Carrier<br>confirming that the Port<br>Withdrawal Notification has<br>been received.   | Request ID   |
| 5.         | LMC-LCSP Port<br>Withdrawal<br>Notification                                   | Losing Mobile Carrier sends<br>a Port Withdrawal<br>Notification to the Losing<br>CSP.  | <ul> <li>Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> </ul>                        |
| 6.         | LCSP-LMC Port<br>Withdrawal<br>Notification<br>Receipt Advice                 | Losing CSP sends a Receipt<br>Advice to the Losing Mobile<br>Carrier confirming that the<br>Port Withdrawal Notification<br>has been received.  | Request ID   |
| 7.         | LCSP-LMC Port<br>Withdrawal<br>Notification<br>Confirmation                   | Losing CSP sends a Port<br>Withdrawal Notification<br>Confirmation Advice to the<br>Losing Mobile Carrier<br>confirming that the request<br>to Port the MSN is able to be<br>withdrawn as validated by<br>the Losing CSP. | <ul> <li>Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> <li>Losing CSP ID</li> </ul> |
| 8.         | LMC-LCSP Port<br>Withdrawal<br>Notification<br>Confirmation<br>Receipt Advice | Losing Mobile Carrier sends<br>a Receipt Advice to the<br>Losing CSP confirming that<br>the Port Withdrawal<br>Notification Confirmation<br>Advice has been received.   | Request ID   |
| 9.         | LMC-GMC Port  | Losing Mobile Carrier sends   | Request ID   |

| Data Flow<br>Description  | Core Data Attribute Across<br>Business Events |
|---|---|
| a Port Withdrawal   | Gaining CSP ID                                |
| the Gaining Mobile Carrier  | Gaining MC ID                                 |
| confirming that the request   | Losing MC ID                                  |
| withdrawn as validated by<br>the Losing CSP and Losing<br>Mobile Carrier. | Losing CSP ID                                 |
| Gaining Mobile Carrier<br>sends a Receipt Advice to                       | Request ID                                    |

|     |   | confirming that the request<br>to Port the MSN is able to be<br>withdrawn as validated by<br>the Losing CSP and Losing<br>Mobile Carrier.  | <ul><li>Losing MC ID</li><li>Losing CSP ID</li></ul>  |
|-----|---|--|---|
| 10. | GMC-LMC Port<br>Withdrawal<br>Notification<br>Confirmation<br>Receipt Advice  | Gaining Mobile Carrier<br>sends a Receipt Advice to<br>the Losing Mobile Carrier<br>confirming that the Port<br>Withdrawal Notification<br>Confirmation Advice has<br>been received.   | • Request ID  |
| 11. | GMC-GCSP<br>Port Withdrawal<br>Notification<br>Confirmation                   | Gaining Mobile Carrier<br>sends a Port Withdrawal<br>Notification Confirmation<br>Advice to the Gaining CSP<br>confirming that the request<br>to Port the MSN is able to be<br>withdrawn as validated by<br>the Losing CSP and Losing<br>Carrier.                            | <ul> <li>Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> <li>Losing CSP ID</li> </ul>  |
| 12. | GCSP-GMC<br>Port Withdrawal<br>Notification<br>Confirmation<br>Receipt Advice | Gaining CSP sends a<br>Receipt Advice to the<br>Gaining Mobile Carrier<br>confirming that the Port<br>Withdrawal Notification<br>Confirmation Advice has<br>been received.   | • Request ID  |
| 13. | GMC-GCSP<br>Port Withdrawal<br>Notification<br>Rejection                      | Gaining Mobile Carrier<br>sends a Port Withdrawal<br>Notification Rejection<br>Advice to the Gaining CSP<br>notifying that the request to<br>withdraw the Port<br>Notification has been<br>rejected by the Gaining<br>Mobile Carrier, Losing<br>Mobile Carrier or Losing CSP | <ul> <li>Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> <li>Losing CSP ID</li> <li>Rejecting Party ID</li> <li>Reject Code</li> </ul> |
| 14. | GCSP-GMC<br>Port Withdrawal<br>Notification<br>Rejection<br>Receipt Advice    | Gaining CSP sends a<br>Receipt Advice to the<br>Gaining Mobile Carrier<br>confirming that the Port<br>Withdrawal Notification<br>Rejection Advice has been<br>received.  | Request ID  |
| 15. | LMC-GMC Port<br>Withdrawal<br>Notification<br>Rejection                       | Losing Mobile Carrier sends<br>a Port Withdrawal<br>Notification Rejection<br>Advice to the Gaining<br>Mobile Carrier notifying that<br>the request to withdraw the  | <ul> <li>Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> </ul>   |

Doc

Ref

**Data Flow** 

Withdrawal

Notification

Confirmation

| Doc<br>Ref | Data Flow  | Data Flow<br>Description   | Core Data Attribute Across<br>Business Events   |
|------------|--|--|---|
|            |  | Port Notification has been<br>rejected by the Losing<br>Mobile Carrier or Losing CSP.  | <ul><li>Losing CSP ID</li><li>Rejecting Party ID</li><li>Reject Code</li></ul>  |
| 16.        | GMC-LMC Port<br>Withdrawal<br>Notification<br>Rejection<br>Receipt Advice  | Gaining Mobile Carrier<br>sends a Receipt Advice to<br>the Losing Mobile Carrier<br>confirming that the Port<br>Withdrawal Notification<br>Rejection Advice has been<br>received.                                    | • Request ID  |
| 17.        | LCSP-LMC Port<br>Withdrawal<br>Notification<br>Rejection                   | Losing CSP sends a Port<br>Withdrawal Notification<br>Rejection Advice to the<br>Losing Mobile Carrier<br>notifying that the request to<br>withdraw the Port<br>Notification has been<br>rejected by the Losing CSP. | <ul> <li>Request ID</li> <li>Gaining CSP ID</li> <li>Gaining MC ID</li> <li>Losing MC ID</li> <li>Losing CSP ID</li> <li>Rejecting Party ID</li> <li>Reject Code</li> </ul> |
| 18.        | LMC-LCSP Port<br>Withdrawal<br>Notification<br>Rejection<br>Receipt Advice | Losing Mobile Carrier sends<br>a Receipt Advice to the<br>Losing CSP confirming that<br>the Port Withdrawal<br>Notification Rejection<br>Advice has been received.   | • Request ID  |

# 8.7 Port Expiry Notification

| Doc<br>Ref | Data Flow   | Data Flow  | Core Data Attribute Across<br>Business Events                           |
|------------|---|--|---|
| 1.         | LMC–GMC Port<br>Expiry<br>Notification                    | Losing Mobile Carrier sends<br>a Port Expiry Notification to<br>the Gaining Mobile Carrier if<br>the Port Notification is active<br>and confirmed and the Port<br>Notification timeframe has<br>expired (see Section 8). | <ul> <li>Request ID</li> <li>Losing MC ID</li> </ul>                    |
| 2.         | GMC–LMC Port<br>Expiry<br>Notification<br>Receipt Advice  | Gaining Mobile Carrier<br>sends a Receipt Advice to<br>the Losing Mobile Carrier<br>confirming that the Port<br>Expiry Notification has been<br>received.  | Request ID  |
| 3.         | GMC-GCSP<br>Port Expiry<br>Notification                   | Gaining Mobile Carrier<br>sends a Port Expiry<br>Notification to the Gaining<br>CSP informing them that the<br>Port Notification has expired   | <ul><li>Request ID</li><li>Losing MC ID</li><li>Gaining MC ID</li></ul> |
| 4.         | GCSP–GMC<br>Port Expiry<br>Notification<br>Receipt Advice | Gaining CSP sends a<br>Receipt Advice to the<br>Gaining Mobile Carrier<br>confirming that the Port<br>Expiry Notification has been<br>received.  | Request ID  |
| 5.         | LMC – LCSP<br>Port Expiry<br>Notification                 | Losing Mobile Carrier sends<br>a Port Expiry Notification to<br>the Losing CSP informing<br>them that the Port<br>Notification has expired   | <ul><li>Request ID</li><li>Losing MC ID</li></ul>                       |
| 6.         | LCSP–LMC Port<br>Expiry<br>Notification<br>Receipt Advice | Losing CSP sends a Receipt<br>Advice to the Losing Mobile<br>Carrier confirming that the<br>Port<br>Expiry Notification has been<br>received.  | • Request ID  |

## 8.8 Give Back Context Diagram



# 8.9 Give Back Notification

| Doc<br>Ref | Data Flow   | Data Flow<br>Description   | Core Data Attribute Across<br>Business Events   |
|------------|---|--|---|
| 1.         | RCSP-RMC<br>Give Back<br>Notification                                       | Recipient CSP initiates the Give<br>Back of an MSN by sending a<br>Give Back Notification to the<br>Recipient Mobile Carrier after<br>the expiry of the Quarantine<br>period.  | <ul> <li>Request ID</li> <li>Recipient CSP ID</li> <li>MSN</li> <li>Cancellation Date</li> <li>Give Back Reason</li> </ul>                          |
| 2.         | RMC-RCSP<br>Give Back<br>Notification<br>Receipt<br>Advice                  | Recipient Mobile Carrier sends<br>a Receipt Advice to the<br>Recipient CSP confirming that<br>the Give Back Notification has<br>been received.   | Request ID  |
| 3.         | RMC-RCSP<br>Give Back<br>Notification<br>Confirmatio<br>n Advice            | Recipient Mobile Carrier sends<br>a Give Back Notification<br>Confirmation Advice to the<br>Recipient CSP notifying that the<br>request to Give Back the MSN<br>has been confirmed after<br>validation by the Recipient<br>Mobile Carrier. | <ul> <li>Request ID</li> <li>Recipient CSP ID</li> <li>Recipient MC ID</li> </ul>   |
| 4.         | RCSP-RMC<br>Give Back<br>Notification<br>Confirmatio<br>n Receipt<br>Advice | Recipient CSP sends a Receipt<br>Advice to the Recipient Mobile<br>Carrier confirming that the Give<br>Back Notification Confirmation<br>Advice has been received.   | Request ID  |
| 5.         | RMC-RCSP<br>Give Back<br>Notification<br>Rejection<br>Advice                | Recipient Mobile Carrier sends<br>a Give Back Notification<br>Rejection Advice to the<br>Recipient CSP notifying that the<br>request to Give Back the MSN<br>has been rejected after<br>validation by the Recipient<br>Mobile Carrier.     | <ul> <li>Request ID</li> <li>Recipient CSP ID</li> <li>Recipient MC ID</li> <li>Rejecting Party</li> <li>Reject Code</li> </ul>                     |
| 6.         | RCSP-RMC<br>Give Back<br>Notification<br>Rejection<br>Receipt<br>Advice     | Recipient CSP sends a Receipt<br>Advice to the Recipient Mobile<br>Carrier confirming that the Give<br>Back Notification Rejection<br>Advice has been received.  | Request ID  |
| 7.         | RMC-DMC<br>Give Back<br>Notification  | Recipient Mobile Carrier sends<br>the Give Back Notification to<br>the Donor Mobile Carrier.   | <ul> <li>Request ID</li> <li>Recipient CSP ID</li> <li>Recipient MC ID</li> <li>MSN</li> <li>Cancellation Date</li> <li>Give Back Reason</li> </ul> |
| 8.         | DMC-RMC<br>Give Back  | Donor Mobile Carrier sends a<br>Receipt Advice to the  | Request ID  |

| Doc<br>Ref | Data Flow  | Data Flow<br>Description  | Core Data Attribute Across<br>Business Events  |
|------------|--|---|--|
|            | Notification<br>Receipt<br>Advice  | Recipient Mobile Carrier<br>confirming that the Give Back<br>Notification has been received.  |  |
| 9.         | DMC-RMC<br>Give Back<br>Notification<br>Confirmatio<br>n Advice            | Donor Mobile Carrier sends a<br>Give Back Notification<br>Confirmation advice to the<br>Recipient Mobile Carrier<br>notifying that the request to<br>Give Back the MSN has been<br>confirmed after validation by<br>the Donor Mobile Carrier. | <ul> <li>Request ID</li> <li>Recipient CSP ID</li> <li>Recipient MC ID</li> <li>Donor MC ID</li> </ul>   |
| 10.        | RMC-DMC<br>Give Back<br>Notification<br>Confirmatio<br>n Receipt<br>Advice | Recipient Mobile Carrier sends<br>a Receipt Advice to the Donor<br>Mobile Carrier confirming that<br>the Give Back Notification<br>Confirmation Advice has been<br>received.  | Request ID   |
| 11.        | DMC-RMC<br>Give Back<br>Notification<br>Rejection<br>Advice                | Donor Mobile Carrier sends a<br>Give Back Notification<br>Rejection Advice to the<br>Recipient Mobile Carrier<br>notifying that the request to<br>Give Back the MSN has been<br>rejected after validation by the<br>Donor Mobile Carrier.     | <ul> <li>Request ID</li> <li>Recipient CSP ID</li> <li>Recipient MC ID</li> <li>Donor MC ID</li> <li>Rejecting Party</li> <li>Reject Code</li> </ul> |
| 12.        | RMC-DMC<br>Give Back<br>Notification<br>Rejection<br>Receipt<br>Advice     | Recipient Mobile Carrier sends<br>a Receipt Advice to the Donor<br>Mobile Carrier confirming that<br>the Give Back Notification<br>Rejection Advice has been<br>received.   | Request ID   |

| Doc<br>Ref | Data Flow   | Data Flow<br>Description   | Core Data Attribute Across<br>Business Events   |
|------------|---|--|---|
| 1.         | DMC-NP<br>Broadcast<br>Give Back<br>Notification      | Donor Mobile Carrier sends a<br>Broadcast Give Back<br>Notification to all Network<br>Providers (including the<br>Recipient Mobile Carrier) to<br>advise them to implement the<br>Give Back. | <ul> <li>Request ID</li> <li>MSN</li> <li>Donor MC ID</li> <li>Target Technology</li> </ul> |
| 2.         | NP-DMC<br>Broadcast<br>Give Back<br>Receipt<br>Advice | All Network Providers send a<br>Broadcast Give Back Receipt<br>Advice to the Donor Mobile<br>Carrier confirming that the<br>Broadcast Give Back<br>Notification has been received.           | Request ID  |

# 8.10 Broadcast Give Back Notification

| Doc<br>Ref | Data Flow   | Data Flow<br>Description   | Core Data Attribute Across<br>Business Events            |
|------------|---|--|--|
| 1.         | NP-DMC<br>Broadcast<br>Give Back<br>Completion                      | All Network Providers send a<br>Broadcast Give Back<br>Completion Advice to the<br>Donor Mobile Carrier to advise<br>that they have implemented<br>the return of the MSN to the<br>Donor Mobile Carrier in their<br>Network. | <ul><li>Request ID</li><li>Network Provider ID</li></ul> |
| 2.         | DMC-NP<br>Broadcast<br>Give Back<br>Completion<br>Receipt<br>Advice | Donor Mobile Carrier sends a<br>Receipt Advice to all Network<br>Providers confirming that the<br>Broadcast Give Back<br>Notification has been received.   | Request ID   |

# 8.11 Broadcast Give Back Completion

# 8.12 Technology Transfer Context Diagram



# 8.13 Technology Transfer Table

| Doc<br>Ref | Data Flow   | Data Flow<br>Description   | Core Data Attribute Across<br>Business Events   |
|------------|---|--|---|
| 1.         | MC-NP<br>Broadcast<br>Technology<br>Transfer<br>Notification                    | A Mobile Carrier sends a<br>Broadcast Technology Transfer<br>Notification to all Network<br>Providers to advise them of the<br>Technology Transfer of that<br>MSN.                               | <ul> <li>Request ID</li> <li>MSN</li> <li>Mobile Carrier ID</li> <li>Target Technology</li> </ul> |
| 2.         | NP-MC<br>Broadcast<br>Technology<br>Transfer<br>Receipt<br>Advice               | All Network Providers send a<br>Broadcast Technology Transfer<br>Receipt Advice to the Mobile<br>Carrier confirming that the<br>Broadcast Technology Transfer<br>Notification has been received. | Request ID  |
| 3.         | NP-MC<br>Broadcast<br>Technology<br>Transfer<br>Completion<br>Advice            | All Network Providers send a<br>Broadcast Technology Transfer<br>Completion Advice to the<br>Mobile Carrier to advise that<br>they have updated their<br>systems.                                | <ul><li>Request ID</li><li>Network Provider ID</li></ul>  |
| 4.         | MC-NP<br>Broadcast<br>Technology<br>Transfer<br>Completion<br>Receipt<br>Advice | Mobile Carrier sends a Receipt<br>Advice to all Network Providers<br>confirming that the Broadcast<br>Technology Transfer Notification<br>has been received.                                     | • Request ID  |

# **9 MNP PORTING TRANSACTION SEQUENCE DEPENDENCIES**

## 9.1 Port Event



## 9.2 Give Back Event



NOTE: A Give Back Notification becomes Inactive on rejection.

## 10.1 Port Process Diagrams and Validations

#### 10.1.1 Port Notification – Diagram



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10.1.2 Port Cutover Notification – Diagram



#### 10.1.3 Broadcast Port Cutover Notification - Diagram







10.1.5 Port Withdrawal Notification – Diagram

#### 10.1.6 Common Validations – Table

| Process Name          | Validations  | Reject<br>code |
|-----------------------|--|----------------|
| Common<br>Validations | (1) Data attributes do not conform to data definitions.                              | (1) 020        |
|                       | (2) Request ID is not unique for a Port, Give<br>Back or Technology Transfer request | (2) 077        |
|                       | (3) Transaction out of sequence  | (3) 059        |
|                       | (4) Incorrect Destination Party  | (4) 079        |

### 10.1.7 Port Notification – Table

|    | Process Name  | Validations  | Reject<br>code |
|----|---|--|----------------|
| 1. | Gaining CSP:<br>Sends Port<br>Notification                  | Trigger Point Event Commencement   |                |
|    | Outcome /<br>action   | Gaining CSP sends a Port Notification to the Gaining Mobile Carrier  |                |
| 2. | Gaining Mobile<br>Carrier:<br>Receives Port<br>Notification | Trigger Point  |                |
|    | Outcome /<br>action   | Gaining Mobile Carrier sends a Port Notification<br>Receipt Advice to the Gaining CSP within 1<br>minute of receipt of the Port Notification   |                |
| 3. | Gaining Mobile  | (1) The number is not an MSN   | (1) 001        |
|    | Validation  | (2) The MSN has not been allocated to a<br>Mobile Carrier  | (2) 013        |
|    |   | (3) The Losing Mobile Carrier is the Gaining<br>Mobile Carrier   | (3) 052        |
|    |   | (4) See Common Validations   |                |
|    | Outcome /<br>action   | 1. Gaining Mobile Carrier validates the Port<br>Notification and if found to be valid will<br>send the Port Notification to the<br>appropriate Losing Mobile Carrier for<br>further Validations within 5 minutes of<br>receipt of the Port Notification. |                |
|    |   | 2. Gaining Mobile Carrier validates the Port<br>Notification and if found to be invalid will<br>send a Port Notification Rejection Advice<br>back to the Gaining CSP within 5 minutes<br>of receipt of the Port Notification. (Refer<br>23)              |                |

|    | Process Name   | Validations  | Reject<br>code |
|----|--|--|----------------|
| 4. | Losing Mobile<br>Carrier:<br>Receives Port<br>Notification | Trigger Point  |                |
|    | Outcome /<br>action  | Losing Mobile Carrier sends a Port Notification<br>Receipt Advice to the Gaining Mobile Carrier<br>within 1 minute of receipt of the Port<br>Notification  |                |
| 5. | Losing Mobile<br>Carrier :<br>Validation                   | (1) The MSN has not been allocated to the<br>Losing Mobile Carrier   | (1) 013        |
|    |  | (2) See Common Validations   |                |
|    | Outcome /<br>action  | <ol> <li>Losing Mobile Carrier validates the Port<br/>Notification and if found to be valid will<br/>send the Port Notification onto the<br/>appropriate Losing CSP for further<br/>Validations within 5 minutes of receipt of<br/>the Port Notification.</li> </ol> |                |
|    |  | 2. Losing Mobile Carrier validates the Port<br>Notification and if found to be invalid will<br>send a Port Notification Rejection back to<br>the Gaining Mobile Carrier within 5 minutes<br>of receipt of the Port Notification (Refer 21)                           |                |
| 6. | Losing CSP:<br>Receives Port<br>Notification               | Trigger Point  |                |
|    | Outcome /<br>action  | Losing CSP sends a Port Notification Receipt<br>Advice to the Losing Mobile Carrier within 1<br>minute of receipt of the Port Notification   |                |
| 7. | Losing CSP:  | (1) The Losing CSP does not hold the MSN.  | (1) 016        |
|    | Vulladiion   | (2) The Losing CSP has not issued the MSN.   | (2) 003        |
|    |  | (3) The MSN is currently in the process of being<br>Ported or Transferred.   | (3) 008        |
|    |  | <ul> <li>(4) The CA Authorisation Date is greater than<br/>30 days prior to the receipt of the Port<br/>Notification.</li> </ul>   | (4) 067        |
|    |  | (5) The CA Authorisation Date is not greater than the current date ( ie. receipt date)   | (5) 067        |
|    |  | When Previous Request ID is not provided = Port  |                |
|    |  | <ul> <li>(6) Account/reference or Date of Birth number<br/>not held</li> </ul>   | (6) 058        |
|    |  | (7) The MSN is not associated with the given<br>Account/Reference number.  | (7) 017        |
|    |  | (8) The MSN is not associated with the given Date of Birth.  | (8) 070        |
|    |  | Or   |                |

|     | Process Name  | Validations   | Reject<br>code |
|-----|---|---|----------------|
|     |   | When Previous Request ID is provided =<br>Reversal  |                |
|     |   | (9) The MSN is not associated with the given<br>Previous Request ID that was completed.   | (9) 071        |
|     |   | (10) Date of receipt of Reversal transaction is greater than six months from the date of the BN for that unauthorised Port  | (10) 080       |
|     |   | (11) See Common Validations   |                |
|     | Outcome /<br>action   | <ol> <li>Losing CSP validates the Port Notification<br/>and if found to be valid will send the Port<br/>Notification Confirmation Advice to the<br/>Losing Mobile Carrier within 15 minutes of<br/>receipt of the Port Notification.</li> </ol> |                |
|     |   | 2. Losing CSP validates the Port Notification<br>and if found to be invalid will send a Port<br>Notification Rejection Advice to the Losing<br>Mobile Carrier within 15 minutes of receipt<br>of the Port Notification                          |                |
| 8.  | Losing Mobile<br>Carrier:<br>Receives Port<br>Notification<br>Confirmation/R<br>ejection  | Trigger Point   |                |
|     | Outcome /<br>action   | Losing Mobile Carrier sends a Port Notification<br>Confirmation/Rejection Receipt Advice to the<br>losing CSP within 1 minute of receipt of the Port<br>Notification Confirmation/Rejection Advice.   |                |
| 9.  | Losing Mobile<br>Carrier :  | (1) The Request ID is not active  | (1) 041        |
|     | Validation  | (2) See Common Validations  |                |
|     | Outcome /<br>action   | <ol> <li>Losing Mobile Carrier transits the Port<br/>Notification Confirmation/Rejection Advice<br/>to the Gaining Mobile Carrier within 1<br/>minute of receipt of the Port Notification<br/>Confirmation/Rejection Advice.</li> </ol>         |                |
|     |   | 2. Confirmation of the Port Notification will commence the expiry count down.   |                |
|     |   | 3. The expiry date for a confirmed Port<br>Notification will be set to 60 calendar days<br>from the day following the date of<br>Customer Authorisation.  |                |
| 10. | Gaining Mobile<br>Carrier:<br>Receives Port<br>Notification<br>Confirmation/R<br>ejection | Trigger Point   |                |

|     | Process Name  | Validations  | Reject<br>code |
|-----|---|--|----------------|
|     | Outcome /<br>action   | Gaining Mobile Carrier sends a Port Notification<br>Confirmation/Rejection Receipt Advice to the<br>Losing Mobile Carrier within 1 minute of receipt<br>of the Port Notification Confirmation/Rejection<br>Advice. |                |
| 11. | Gaining Mobile<br>Carrier:<br><b>Validation</b>                             | (1) See Common Validations   |                |
|     | Outcome /<br>action   | Gaining Mobile Carrier transits a Port<br>Notification Confirmation/Rejection Advice to<br>the Gaining CSP within 1 minute of receipt of<br>the Port Notification Confirmation/Rejection<br>Advice.                |                |
| 12. | Gaining CSP:<br>Receives Port<br>Notification<br>Confirmation/R<br>ejection | Trigger Point  |                |
|     | Outcome /<br>action   | Gaining CSP sends a Port Notification<br>Confirmation/Rejection Receipt Advice to the<br>Gaining Mobile Carrier within 1 minute of<br>receipt of the Port Notification<br>Confirmation/Rejection Advice.           |                |
| 13. | Gaining CSP:<br>Validation  | (1) See Common Validations   |                |
|     | Outcome /<br>action   | 1. If the Port Notification is confirmed and active the Port may proceed.  |                |
|     |   | 2. If the Port is rejected the Gaining CSP may<br>submit a new Port Notification.  |                |

## 10.1.8 Port Cutover Notification - Table

|    | Process Name   | Validations  | Reject<br>code     |
|----|--|--|--------------------|
| 1. | Gaining CSP:<br>Sends Port<br>Cutover<br>Notification                                    | Trigger Point  |                    |
|    | Outcome /<br>action  | Gaining CSP sends a Port Cutover Notification to the Gaining Mobile Carrier  |                    |
| 2. | Gaining Mobile<br>Carrier: <b>Receives</b><br><b>Port Cutover</b><br><b>Notification</b> | Trigger Point  |                    |
|    | Outcome /<br>action  | Gaining Mobile Carrier sends a Port Cutover<br>Notification Receipt Advice to the Gaining<br>CSP within 1 minute of receipt of the Port<br>Notification  |                    |
| 3. | Gaining Mobile<br>Carrier :<br><b>Validation</b>   | <ol> <li>(1) The Request ID is not confirmed and<br/>active</li> <li>(2) See Common Validations</li> </ol>   | (1) 035            |
|    | Outcome /<br>action  | <ol> <li>Gaining Mobile Carrier validates the Port<br/>Cutover Notification and if found to be<br/>valid will send the Port Cutover<br/>Notification to the appropriate Losing<br/>Mobile Carrier for further Validations<br/>within 5 minutes of receipt of the Port<br/>Cutover Notification.</li> <li>Gaining Mobile Carrier validates the Port<br/>Cutover Notification and if found to be<br/>invalid will send a Port Cutover<br/>Notification Rejection to the Gaining CSP<br/>within 5 minutes of receipt of the Port</li> </ol> |                    |
| 4. | Losing Mobile<br>Carrier: <b>Receives</b><br><b>Port Cutover</b><br><b>Notification</b>  | Trigger Point  |                    |
|    | Outcome /<br>action  | Losing Mobile Carrier sends a Port Cutover<br>Notification Receipt Advice to the Gaining<br>Mobile Carrier within 1 minute of receipt of<br>the Port Cutover Notification.   |                    |
| 5. | Losing Mobile<br>Carrier :<br><b>Validation</b>  | <ol> <li>The Request ID is not confirmed and active</li> <li>MSN not currently connected to the Losing Mobile Carrier's network (warning code)</li> <li>See Common Validations</li> </ol>  | (1) 035<br>(2) WC1 |

|    | Process Name   | Validations  | Reject<br>code |
|----|--|--|----------------|
|    | Outcome /<br>action  | <ol> <li>Losing Mobile Carrier validates the Port<br/>Cutover Notification.</li> </ol>   |                |
|    |  | 2. If found to be valid the Losing Mobile<br>Carrier will send a Port Cutover<br>Notification Confirmation Advice to the<br>Gaining Mobile Carrier within 5 minutes of<br>receipt of the Port Cutover Notification<br>(Refer 19)             |                |
|    |  | 3. If found to be invalid for rule (1) the<br>Losing Mobile Carrier will send a Port<br>Cutover Notification Rejection Advice to<br>the Gaining Mobile Carrier within 5<br>minutes of receipt of the Port Cutover<br>Notification (Refer 21) |                |
|    |  | 4. If found to be invalid for rule (2) the<br>Losing Mobile Carrier will send the Port<br>Cutover Notification to the Losing CSP for<br>further validation (Refer 13)  |                |
| 6. | Losing CSP:<br>Receives Port<br>Cutover<br>Notification  | Trigger Point  |                |
|    | Outcome /<br>action  | Losing CSP sends a Port Cutover Notification<br>Receipt Advice to the Losing Mobile Carrier<br>within 1 minute of receipt of the Port Cutover<br>Notification.   |                |
| 7. | Losing CSP :<br>Validation   | <ol> <li>The Request ID is not confirmed and<br/>active</li> </ol>   | (1) 035        |
|    |  | (2) The Losing CSP has not Issued the MSN  | (2) 003        |
|    |  | (3) See Common Validations   |                |
|    | Outcome /<br>action  | <ol> <li>If found to be valid the Losing CSP will<br/>send a Port Cutover Notification<br/>Confirmation Advice back to the Losing<br/>Mobile Carrier within 15 minutes of<br/>receipt of the Port Cutover Notification.</li> </ol>           |                |
|    |  | 2. If found to be invalid for the Losing CSP<br>will send a Port Cutover Notification<br>Rejection Advice to the Losing Mobile<br>Carrier within 15 minutes of receipt of the<br>Port Cutover Notification.                                  |                |
| 8. | Losing Mobile<br>Carrier: Receives<br>Port Cutover<br>Notification<br>Confirmation/Rej<br>ection | Trigger Point  |                |
|    | Outcome /<br>action  | Losing Mobile Carrier sends a Port Cutover<br>Notification Confirmation/Rejection Receipt<br>Advice to the Losing CSP within 1 minute of   |                |

|     | Process Name   | Validations  | Reject<br>code |
|-----|--|--|----------------|
|     |  | receipt of the Port Cutover Notification<br>Confirmation/Rejection Advice.   |                |
| 9.  | Losing Mobile<br>Carrier:<br><b>Validation</b>   | (1) See Common Validations   |                |
|     | Outcome /<br>action  | Losing Mobile Carrier transits the Port Cutover<br>Notification Confirmation/Rejection Advice to<br>the Gaining Mobile Carrier within 1 minute of<br>receipt of the Port Cutover<br>Confirmation/Rejection Advice.           |                |
| 10. | Gaining Mobile<br>Carrier: <b>Receives</b><br><b>Port Cutover</b><br><b>Confirmation</b> | Trigger Point  |                |
|     | Outcome /<br>action  | 1. Gaining Mobile Carrier sends a Port<br>Cutover Notification Confirmation Receipt<br>Advice to the Losing Mobile Carrier within 1<br>minute of receipt of the Port Cutover<br>Notification Confirmation Advice.            |                |
|     |  | 2. Gaining Mobile Carrier provisions the mobile service on their network.  |                |
|     |  | Note: Refer Broadcast Port Cutover<br>Notification)  |                |
| 11. | Gaining Mobile<br>Carrier: <b>Receives</b><br><b>Port Cutover</b><br><b>Rejection</b>    | Trigger Point  |                |
|     | Outcome /<br>action  | Gaining Mobile Carrier sends a Port Cutover<br>Notification Rejection Receipt Advice to the<br>Losing Mobile Carrier within 1 minute of<br>receipt of the Port Cutover Notification<br>Rejection Advice.                     |                |
| 12. | Gaining Mobile<br>Carrier:<br><b>Validations</b>   | (1) See Common Validations   |                |
|     | Outcome /<br>action  | Gaining Mobile Carrier transits a Port Cutover<br>Notification Rejection Advice to the Gaining<br>CSP within 1 minute of receipt of the Port<br>Cutover Notification Rejection Advice  |                |
| 13. | Gaining CSP:<br>Receives Port<br>Cutover<br>Confirmation                                 | Trigger Point  |                |
|     | Outcome /<br>action  | <ol> <li>Gaining CSP sends a Port Cutover<br/>Notification Confirmation Receipt Advice<br/>to the Gaining Mobile Carrier within 1<br/>minute of receipt of the Port Cutover<br/>Notification Confirmation Advice.</li> </ol> |                |
|     |  | <ol> <li>The Gaining CSP may undertake an<br/>Operational Escalation.</li> </ol>   |                |

|     | Process Name  | Validations  | Reject<br>code |
|-----|---|--|----------------|
| 14. | Gaining CSP:<br>Receives Port<br>Cutover<br>Rejection | Trigger Point  |                |
|     | Outcome /<br>action                                   | <ol> <li>Gaining CSP sends a Port Cutover<br/>Notification Rejection Receipt Advice to<br/>the Gaining Mobile Carrier within 1<br/>minute of receipt of the Port Cutover<br/>Notification Rejection Advice.</li> </ol> |                |
|     |   | 2. The Gaining CSP may Withdraw the Port<br>Notification, send another Port Cutover<br>Notification or undertake an Operational<br>Escalation.   |                |

|    | Process Name   | Validations  | Reject<br>code |
|----|--|--|----------------|
| 1. | Gaining Mobile<br>Carrier : Send<br>Broadcast Port<br>Cutover<br>Notification      | Trigger point – Receipt of a Port Cutover<br>Notification Confirmation Advice  |                |
|    | Outcome /<br>action  | <ol> <li>The Gaining Mobile Carrier will provision<br/>service in its Network.</li> </ol>  |                |
|    |  | <ol> <li>The Gaining Mobile Carrier will send a<br/>Broadcast Port Cutover Notification to all<br/>other Network Providers within 2 hours of<br/>the receipt of the Port Cutover<br/>Notification Confirmation Advice, and up<br/>until 20 minutes prior to the end of<br/>Standard Hours of Operation. If within 20<br/>minutes prior to the end of Standard<br/>Hours of Operation, the Gaining Mobile<br/>Carrier will send the Broadcast Port<br/>Cutover Notification at the<br/>commencement of Standard Hours of<br/>Operations the next business day.</li> </ol> |                |
|    |  | 3. Within 1 minute of sending the Brodacast<br>Port Cutover Notification, the Gaining<br>Mobile Carrier will send a Port Cutover<br>Completion Advice to the GCSP.   |                |
| 2. | All Network<br>Providers :<br>Receive<br>Broadcast Port<br>Cutover<br>Notification | Trigger point  |                |
|    | Outcome /<br>action  | All Network Providers send a Broadcast Port<br>Cutover Notification Receipt to the Gaining<br>Mobile Carrier within 1 minute of receipt of<br>the Broadcast Port Cutover Notification.   |                |
| 3. | All Network<br>Providers:<br><b>Validation</b>                                     | (1) Data attributes do not conform to data definitions.  | (1) 020        |
|    | Outcome /<br>action  | <ol> <li>All Network Providers validate the<br/>Broadcast Port Cutover Notification and if<br/>found to be valid all Network Providers<br/>will implement re-routing on their<br/>Networks.</li> <li>All Network Providers validate the<br/>Broadcast Port Cutover Notification and if<br/>found to be invalid, the Network Providers<br/>will undertake an Operational Escalation.</li> </ol>   |                |
| 4. | All Network<br>Providers :   | Trigger point  |                |

## 10.1.9 Broadcast Port Cutover Notification – Table

|    | Process Name   | Validations  | Reject<br>code |
|----|--|--|----------------|
|    | Implement Re-<br>routing   |  |                |
|    | Outcome /<br>action  | All Network Providers will establish Re-routing<br>on their Networks and then send a Broadcast<br>Port Cutover Notification Completion Advice<br>back to the Gaining Mobile Carrier within 15<br>minutes of receipt of the Broadcast Port<br>Cutover Notification. |                |
| 5. | Gaining Mobile<br>Carrier :<br>Receives<br>Broadcast Port<br>Cutover<br>Completion | Trigger point  |                |
|    | Outcome /<br>action  | 1. Gaining Mobile Carrier sends a Broadcast<br>Port Cutover Completion Receipt Advice<br>to the Network Provider within 1 minute of<br>receipt of the Broadcast Port Cutover<br>Completion.  |                |
|    |  | 2. On receiving all Broadcast Port Cutover<br>Completion Advice's from all the Network<br>Providers the Port request will be<br>considered completed and inactive.   |                |
| 6. | Gaining Mobile<br>Carrier:<br><b>Validation</b>                                    | (1) See Common Validations   |                |
|    | Outcome /<br>action  | 1. Gaining Mobile Carrier validates the<br>Broadcast Port Cutover Completion<br>Advice and if found to be valid the Port<br>request will be considered completed<br>and inactive.  |                |
|    |  | 2. Gaining Mobile Carrier validates the<br>Broadcast Port Cutover Completion<br>Advice and if found to be invalid will<br>undertake an Operational Escalation to<br>the Network Provider.  |                |
| 7. | Gaining CSP:<br>Receives Port<br>Cutover<br>Completion<br>Advice                   | Trigger point  |                |
|    | Outcome /<br>action  | Gaining CSP will send a Port Cutover<br>Completion Receipt Advice to the Gaining<br>Mobile Carrier within 1 minute of receipt of<br>the Port Cutover Completion Advice.  |                |
| 8. | Gaining CSP:<br>Validation   | (1) See Common Validations   |                |
|    | Outcome /<br>action  | 1. Gaining CSP validates the Port Cutover<br>Completion Advice and if found to be  |                |

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|     | Process Name   | Validations  | Reject<br>code |
|-----|--|--|----------------|
|     |  | valid the Port request will be considered completed and inactive.  |                |
|     |  | 2. Gaining CSP validates the Port Cutover<br>Completion Advice and if found to be<br>invalid will undertake an Operational<br>Escalation to the Gaining Mobile Carrier.      |                |
| 9.  | Losing Mobile<br>Carrier :<br>Send Port<br>Cutover<br>Completion<br>Advice | Trigger point  |                |
|     | Outcome /<br>action  | Losing Mobile Carrier will send a Port Cutover<br>Completion Advice to the Losing CSP within 1<br>minute of sending the Broadcast Port Cutover<br>Completion Advice.         |                |
| 10. | Losing CSP:<br>Receives Port<br>Cutover<br>Completion<br>Advice            | Trigger Point  |                |
|     | Outcome /<br>action  | Losing CSP sends a Port Cutover Completion<br>Receipt Advice to the Losing Mobile Carrier<br>within 1 minute of receipt of the Port Cutover<br>Completion Advice.            |                |
| 11. | Losing CSP:<br>Validation  | (1) See Common Validations   |                |
|     | Outcome /<br>action  | <ol> <li>Losing CSP validates the Port Cutover<br/>Completion Advice and if found to be<br/>valid the Port request will be considered<br/>completed and inactive.</li> </ol> |                |
|     |  | 2. Losing CSP validates the Port Cutover<br>Completion Advice and if found to be<br>invalid will undertake an Operational<br>Escalation to the Losing Mobile Carrier.        |                |
| 12. | Donor: Updates<br>Register   | Trigger point  |                |
|     | Outcome /<br>action  | Once the Donor Mobile Carrier has<br>established Re-routing the Donor Mobile<br>Carrier will update its Ported Number Register.  |                |

#### 10.1.10 Port Withdrawal Notification – Table

|    | Process Name  | Validations   | Reject<br>code |
|----|---|---|----------------|
| 1. | Gaining CSP:<br>Sends Port<br>Withdrawal<br>Notification                  | Trigger Point - Port no longer required by customer.  |                |
|    | Outcome /<br>action   | Gaining CSP sends a Port Withdrawal<br>Notification to the Gaining Mobile Carrier.  |                |
| 2. | Gaining Mobile<br>Carrier:<br>Receives Port<br>Withdrawal<br>Notification | Trigger Point   |                |
|    | Outcome /<br>action   | Gaining Mobile Carrier sends a Port<br>Withdrawal Notification Receipt Advice to<br>the Gaining CSP within 1 minute of receipt of<br>the Port Withdrawal Notification.  |                |
| 3. | Gaining Mobile<br>Carrier :   | (1) Request ID not confirmed and active   | (1) 035        |
|    | Validation  | (2) See Common Validations  |                |
|    | Outcome /<br>action   | <ol> <li>Gaining Mobile Carrier validates the Port<br/>Withdrawal Notification and if found to<br/>be valid will send the Port Withdrawal<br/>Notification onto the appropriate Losing<br/>Mobile Carrier for further Validations<br/>within 5 minutes of receipt of the Port<br/>Withdrawal Notification.</li> <li>Gaining Mobile Carrier validates the Port<br/>Withdrawal Notification and if found to<br/>be invalid will send a Port Withdrawal<br/>Notification Rejection Advice back to the<br/>Gaining CSP within 5 minutes of receipt of<br/>the Port Withdrawal Notification. (Refer<br/>23)</li> </ol> |                |
| 4. | Losing Mobile<br>Carrier:<br>Receives Port<br>Withdrawal<br>Notification  | Trigger Point   |                |
|    | Outcome /<br>action   | Losing Mobile Carrier sends a Port Withdrawal<br>Notification Receipt Advice to the Gaining<br>Mobile Carrier within 1 minute of receipt of<br>the Port Withdrawal Notification   |                |
| 5. | Losing Mobile<br>Carrier :<br><b>Validation</b>                           | <ol> <li>(1) Request ID not confirmed and active</li> <li>(2) See Common Validations</li> </ol>   | (1) 035        |
|    | Outcome /<br>action   | <ol> <li>Losing Mobile Carrier validates the Port<br/>Withdrawal Notification and if found to<br/>be valid will send the Port Withdrawal<br/>Notification onto the appropriate Losing<br/>CSP for further Validations within 5</li> </ol>   |                |

|    | Process Name  | Validations   | Reject<br>code |
|----|---|---|----------------|
|    |   | minutes of receipt of the Port Withdrawal Notification.   |                |
|    |   | 2. Losing Mobile Carrier validates the Port<br>Withdrawal Notification and if found to<br>be invalid will send a Port Withdrawal<br>Notification Rejection back to the<br>Gaining Mobile Carrier within 5 minutes of<br>receipt of the Port Withdrawal<br>Notification (Refer 21)   |                |
| 6. | Losing CSP:<br>Receives Port<br>Withdrawal<br>Notification  | Trigger Point   |                |
|    | Outcome /<br>action   | Losing CSP sends a Port Withdrawal<br>Notification Receipt Advice to the Losing<br>Mobile Carrier within 1 minute of receipt of<br>the Port Withdrawal Notification   |                |
| 7. | Losing CSP :<br>Validation  | <ol> <li>Request ID not confirmed and active</li> <li>See Common Validations</li> </ol>   | (1) 035        |
|    | Outcome /<br>action   | <ol> <li>Losing CSP validates the Port Withdrawal<br/>Notification and if found to be invalid will<br/>send a Port Withdrawal Notification<br/>Rejection Advice to the Losing Mobile<br/>Carrier within 15 minutes of receipt of the<br/>Port Withdrawal Notification</li> <li>Losing CSP validates the Port Withdrawal<br/>Notification and if valid will make the Port</li> </ol> |                |
|    |   | Notification inactive in their systems and<br>send the Port Withdrawal Notification<br>Confirmation Advice to the Losing Mobile<br>Carrier within 15 minutes of receipt of the<br>Port Withdrawal Notification.   |                |
| 8. | Losing Mobile<br>Carrier: Receives<br>Port Withdrawal<br>Notification<br>Confirmation/Rej<br>ection | Trigger Point   |                |
|    | Outcome /<br>action   | Losing Mobile Carrier sends a Port Withdrawal<br>Notification Confirmation/Rejection Receipt<br>Advice to the Losing CSP within 1 minute of<br>receipt of the Port Withdrawal Notification<br>Confirmation/Rejection Advice.  |                |
| 9. | Losing Mobile<br>Carrier: <b>Validate</b>   | (1) See Common Validations  |                |
|    | Outcome /<br>action   | <ol> <li>Losing Mobile Carrier validates the Port<br/>Withdrawal Notification<br/>Confirmation/Rejection Advice and if<br/>found to be valid will update its systems<br/>and transits the Port Withdrawal</li> </ol>  |                |

|     | Process Name  | Validations   | Reject<br>code |
|-----|---|---|----------------|
|     |   | Notification Confirmation/Rejection<br>Advice to the Gaining Mobile Carrier<br>within 1 minute of receipt of the Port<br>Withdrawal Notification<br>Confirmation/Rejection Advice.  |                |
|     |   | <ol> <li>Losing Mobile Carrier validates the Port<br/>Withdrawal Notification<br/>Confirmation/Rejection Advice and if<br/>found to be invalid will undertake an<br/>Operational Escalation to the LCSP.</li> </ol>   |                |
| 10. | Gaining Mobile<br>Carrier:<br>Receives Port<br>Withdrawal<br>Notification<br>Confirmation/Rej<br>ection | Trigger Point   |                |
|     | Outcome /<br>action   | Gaining Mobile Carrier sends a Port<br>Withdrawal Notification<br>Confirmation/Rejection Receipt Advice to<br>the Losing Mobile Carrier within 1 minute of<br>receipt of the Port Withdrawal Notification<br>Confirmation/Rejection Advice.   |                |
| 11. | Gaining Mobile<br>Carrier:<br><b>Validation</b>   | (1) See Common Validations  |                |
|     | Outcome /<br>action   | 1. Gaining Mobile Carrier validates the Port<br>Withdrawal Notification<br>Confirmation/Rejection Advice and if<br>found to be valid will update its systems<br>and transits the Port Withdrawal<br>Notification Confirmation/Rejection<br>Advice to the Gaining CSP within 1<br>minute of receipt of the Port Withdrawal<br>Notification Confirmation/Rejection<br>Advice. |                |
|     |   | 2. Gaining Mobile Carrier validates the Port<br>Withdrawal Notification<br>Confirmation/Rejection Advice and if<br>found to be invalid will undertake an<br>Operational Escalation to the Losing<br>Mobile Carrier.   |                |
| 12. | Gaining CSP:<br>Receives Port<br>Withdrawal<br>Notification<br>Confirmation/Rej<br>ection               | Trigger Point   |                |
|     | Outcome /<br>action   | Gaining CSP sends a Port Withdrawal<br>Notification Confirmation/Rejection Receipt<br>Advice to the Gaining Mobile Carrier within 1<br>minute of receipt of the Port Withdrawal<br>Notification Confirmation/Rejection Advice.  |                |

|     | Process Name               | Validations   | Reject<br>code |
|-----|----------------------------|---|----------------|
| 13. | Gaining CSP:<br>Validation | (1) See Common Validations  |                |
|     | Outcome /<br>action        | <ol> <li>Gaining CSP validates the Port<br/>Withdrawal Notification<br/>Confirmation/Rejection Advice and if<br/>found to be valid will update its systems</li> </ol> |                |
|     |                            | 2. Gaining CSP validates the Port<br>Withdrawal Notification and if found to<br>be invalid will undertake an Operational<br>Escalation to the Gaining Mobile Carrier. |                |

## 10.1.11 Port Expiry Notification – Table

|    | Process Name  | Validations   | Reject<br>code |
|----|---|---|----------------|
| 1. | Losing Mobile<br>Carrier : <b>Sends</b><br><b>Port Expiry</b><br><b>Notification</b>        | Trigger point   |                |
|    | Outcome /<br>action   | 60 Calendar days from the day following the<br>CA Authorisation Date the Losing Mobile<br>Carrier sends a Port Expiry Notification to the<br>Gaining Mobile Carrier and the Losing CSP<br>within the window 15 minutes before the end<br>of that Business day or at the<br>commencement of Standard Hours of<br>Operation the next Business Day. Where that<br>day is not a Business Day the Port Expiry<br>Notification will be sent at the<br>commencement of the next Business Day.<br>Note: The day of authorisation of a CA or RA<br>is Day 0. |                |
| 2. | Gaining Mobile<br>Carrier :<br><b>Receives Port</b><br><b>Expiry</b><br><b>Notification</b> | Trigger point   |                |
|    | Outcome /<br>action   | Gaining Mobile Carrier sends a Port Expiry<br>Notification Receipt Advice to the Losing<br>Mobile Carrier within 1 minute of receipt of<br>the Port Expiry Notification.  |                |
| 3. | Gaining Mobile<br>Carrier :<br>Validation   | (1) See Common Validations  |                |
|    | Outcome /<br>action   | <ol> <li>Gaining Mobile Carrier validates the Port<br/>Expiry Notification and if found to be<br/>valid the Port request will be made<br/>inactive.</li> <li>Gaining Mobile Carrier validates the Port<br/>Expiry Notification and if found to be<br/>valid will transit the Port Expiry Notification<br/>to the Gaining CSP.</li> </ol>  |                |
|    |   | <ol> <li>Gaining Mobile Carrier validates the Port<br/>Expiry Notification and if found to be<br/>invalid will undertake an Operational<br/>Escalation to the Losing Mobile Carrier</li> </ol>  |                |
| 4. | Gaining CSP:<br>Receives Port<br>Expiry<br>Notification                                     | Trigger point   |                |
|    | Outcome /<br>action   | Gaining CSP sends a Port Expiry Receipt to<br>the Gaining Mobile Carrier within 1 minute of<br>receipt of the Port Expiry Notification.   |                |

|    | Process Name   | Validations  | Reject<br>code |
|----|--|--|----------------|
| 5. | Gaining CSP:   | (1) See Common Validations   |                |
|    | Validation   |  |                |
|    | Outcome /<br>action                                    | <ol> <li>Gaining CSP validates the Port Expiry<br/>Notification and if found to be valid the<br/>Port request will be made inactive.</li> </ol>                          |                |
|    |  | 2. Gaining CSP validates the Port Expiry<br>Notification and if found to be invalid will<br>undertake an Operational Escalation to<br>the Gaining Mobile Carrier.        |                |
| 6. | Losing CSP:<br>Receives Port<br>Expiry<br>Notification | Trigger point  |                |
|    | Outcome /<br>action                                    | <ol> <li>Losing CSP sends an Port Expiry<br/>Notification Receipt to the Losing Mobile<br/>Carrier within 1 minute of receipt of the<br/>Expiry Notification.</li> </ol> |                |
|    |  | <ol> <li>Once an Expiry Notification is received<br/>the Port request is made inactive.</li> </ol>   |                |
| 7. | Losing CSP:<br>Validation                              | (1) See Common Validations   |                |
|    | Outcome /<br>action                                    | <ol> <li>Losing CSP validates the Port Expiry<br/>Notification and if found to be valid the<br/>Port request will be made inactive.</li> </ol>                           |                |
|    |  | 2. Losing CSP validates the Port Expiry<br>Notification and if found to be invalid will<br>undertake an Operational Escalation to<br>the Losing Mobile Carrier.          |                |

10.2 Technology Transfer Process Diagrams and Validations

10.2.1 Broadcast Technology Transfer Notification - Diagram


|    | Process Name  | Validations   | Reject<br>code |
|----|---|---|----------------|
| 1. | Mobile Carrier:<br>Sends Broadcast<br>Technology<br>Transfer<br>Notification                | Trigger Point - Change of Network Type for a<br>given MSN   |                |
|    | Outcome /<br>action   | The Mobile Carrier will update its network<br>then sends a Broadcast Technology Transfer<br>Notification within 5 minutes from the time the<br>MSN Network technology is changed, to all<br>other Network Providers up until 20 minutes<br>prior to the end of Standard Hours of<br>Operation. If the Broadcast Technology<br>Transfer Notification is not sent within 20<br>minutes prior to the end of Standard Hours of<br>Operation, the Mobile Carrier will send the<br>Broadcast Technology Transfer Notification at<br>the commencement of Standard Hours of<br>Operation the next Business Day. |                |
| 2. | All Network<br>Providers:<br>Receive<br>Broadcast<br>Technology<br>Transfer<br>Notification | Trigger point   |                |
|    | Outcome /<br>action   | All Network Providers send a Broadcast<br>Technology Transfer Notification Receipt<br>Advice to the Mobile Carrier within 1 minute<br>of receipt of the Broadcast Technology<br>Transfer Notification.  |                |
| 3. | All Network<br>Providers:<br><b>Validation</b>  | <ol> <li>Data attributes do not conform to data<br/>definitions.</li> </ol>   | (1) 020        |
|    | Outcome /<br>action   | <ol> <li>All Network Providers validate the<br/>Broadcast Technology Transfer<br/>Notification and if found to be valid all<br/>Network Providers will update their<br/>systems.</li> <li>All Network Providers validate the<br/>Broadcast Technology Transfer<br/>Notification and if found to be invalid, the<br/>Network Providers will undertake an<br/>Operational Escalation.</li> </ol>  |                |
| 4. | All Network<br>Providers:<br><b>Update Systems</b>  | Trigger point   |                |
|    | Outcome /<br>action   | All Network Providers will update their systems<br>to record the Technology Transfer for the<br>given MSN and then send a Broadcast<br>Technology Transfer Notification Completion  |                |

#### 10.2.2 Broadcast Technology Transfer Notification – Table

|    | Process Name   | Validations  | Reject<br>code |
|----|--|--|----------------|
|    |  | Advice back to the Mobile Carrier within 15<br>minutes of receipt of the Broadcast<br>Technology Transfer Notification.  |                |
| 5. | Mobile Carrier:<br>Receives<br>Broadcast<br>Technology<br>Transfer<br>Completion | Trigger point  |                |
|    | Outcome /<br>action  | Mobile Carrier sends a Broadcast Technology<br>Transfer Completion Receipt Advice to the<br>Network Providers within 1 minute of receipt<br>of the Broadcast Technology Transfer<br>Completion Advice. |                |
| 6. | Gaining Mobile<br>Carrier:<br><b>Validation</b>                                  | (1) See Common Validations   |                |
|    | Outcome /<br>action  | 1. On receiving all Broadcast Technology<br>Transfer Notification Advice's from all<br>relevant Network Providers and if found<br>to be valid the Technology Transfer<br>request will be completed.    |                |
|    |  | 2. Mobile Carrier validates the Broadcast<br>Technology Transfer Completion Advice<br>and if found to be invalid will undertake<br>an Operational Escalation to the<br>appropriate Network Provider/s. |                |
| 7. | Donor Updates<br>Register  | Trigger point  |                |
|    | Outcome /<br>action  | Once the Donor Mobile Carrier has updated<br>its systems to record the Technology Transfer<br>for the given MSN, The Donor Mobile Carrier<br>will update its Ported Number Register.                   |                |

#### 10.3 Give Back Diagrams and Validations





#### 10.3.2 Give Back – Table

|    | Process Name   | Validations   | Reject<br>code |
|----|--|---|----------------|
| 1. | Recipient CSP:<br>Sends Give Back<br>Notification                      | Trigger point = minimum quarantine period<br>ended  |                |
|    | Outcome /<br>action  | Recipient CSP sends a Give Back Notification<br>to the Recipient Mobile Carrier on the next<br>Business Day following expiry of the relevant<br>Quarantine period.  |                |
| 2. | Recipient Mobile<br>Carrier :<br>Receives Give<br>Back<br>Notification | Trigger point   |                |
|    | Outcome /<br>action  | Recipient Mobile Carrier sends a Give Back<br>Receipt Advice to the Recipient CSP within 1<br>minute of receipt of the Give Back<br>Notification.   |                |
| 3. | Recipient Mobile<br>Carrier:<br>Validation                             | <ol> <li>The Recipient Mobile Carrier does not<br/>have the MSN on its network for the<br/>Recipient CSP</li> </ol>   | (1) 016        |
|    |  | (2) MSN active on Mobile Network  | (2) 038        |
|    |  | (3) Recipient Mobile Carrier is Donor Mobile<br>Carrier   | (3) 014        |
|    |  | (4) See Common Validations  |                |
|    | Outcome /<br>action  | 1. Recipient Mobile Carrier validates the<br>Give Back Notification and if valid sends<br>a Give Back Notification Confirmation<br>Advice to the Recipient CSP within 5<br>minutes of receipt of the Give Back<br>Notification.             |                |
|    |  | 2. Recipient Mobile Carrier validates the<br>Give Back Notification and if invalid<br>sends a Give Back Notification Rejection<br>Advice to the Recipient CSP within 5<br>minutes of receipt of the Give Back<br>Notification.              |                |
|    |  | 3. Recipient Mobile Carrier validates the<br>Give Back Notification and if valid sends<br>the Give Back Notification to the Donor<br>Mobile Carrier for further validation within<br>5 minutes of receipt of the Give Back<br>Notification. |                |
| 4. | Recipient CSP:   | Trigger point   |                |
|    | Receives Give<br>Back<br>Notification<br>Confirmation/Rej<br>ection    |   |                |

|    | Process Name                          | Validations  | Reject<br>code |
|----|---------------------------------------|--|----------------|
|    | Outcome /<br>action                   | Recipient CSP sends a Give Back Notification<br>Confirmation/Rejection Receipt Advice to<br>the Recipient Mobile Carrier within 1 minute<br>of receipt of the Give Back Notification<br>Confirmation/Rejection Advice. |                |
| 5. | Recipient CSP:<br>Validation          | (1) See Common Validations   |                |
|    | Outcome /<br>action                   | The Recipient CSP must update their systems or undertake an Operational Escalation.  |                |
| 6. | Recipient Mobile<br>Carrier:          | Trigger point  |                |
|    | Sends Give Back<br>Notification       |  |                |
|    | Outcome /<br>action                   | Recipient Mobile Carrier sends a Give Back<br>Notification to the Donor Mobile Carrier within<br>1 minute of receipt of the Give Back<br>Notification.   |                |
| 7. | Donor Mobile<br>Carrier :             | Trigger point  |                |
|    | Receives Give<br>Back<br>Notification |  |                |
|    | Outcome /<br>action                   | Donor Mobile Carrier sends a Give Back<br>Notification Receipt Advice to the Recipient<br>Mobile Carrier within 1 minute of receipt of<br>the Give Back Notification.  |                |
| 8. | Donor Mobile<br>Carrier :             | <ol> <li>The MSN is not within the allocated<br/>number range</li> </ol>   | (1) 013        |
|    |                                       | (2) MSN not Ported   | (2) 078        |
|    |                                       | (3) See Common Validations   |                |

|     | Process Name  | Validations   | Reject<br>code |
|-----|---|---|----------------|
|     | Outcome /<br>action   | <ol> <li>Donor Mobile Carrier validates the Give<br/>Back Notification and if valid sends a<br/>Give Back Notification Confirmation<br/>Advice to the Recipient Mobile Carrier<br/>within 5 minutes of receipt of the Give<br/>Back Notification.</li> </ol>  |                |
|     |   | <ol> <li>Donor Mobile Carrier validates the Give<br/>Back Notification and if valid updates its<br/>network then sends a Broadcast Give<br/>Back Notification to all other Network<br/>Providers within 5 minutes of receipt of<br/>the Give Back Notification up until 20<br/>minutes prior to the end of Standard<br/>Hours of Operation. If the Broadcast Give<br/>Back Notification is not sent within 20<br/>minutes prior to the end of Standard<br/>Hours of Operation, the Mobile Carrier will<br/>send the Broadcast Give Back<br/>Notification at the commencement of<br/>Standard Hours of Operation the next<br/>business day.</li> <li>Donor Mobile Carrier validates the Give<br/>Back Notification and if invalid sends a<br/>Give Back Notification Rejection Advice</li> </ol> |                |
|     |   | to the Recipient Mobile Carrier within 5<br>minutes of receipt of the Give Back<br>Notification.  |                |
| 9.  | Recipient Mobile<br>Carrier:<br>Receives Give<br>Back<br>Notification<br>Confirmation/Rej<br>ection | Trigger point   |                |
|     | Outcome /<br>action   | Recipient Mobile Carrier sends a Give Back<br>Notification Confirmation/Rejection Receipt<br>Advice to the Donor Mobile Carrier within 1<br>minute of receipt of the Give Back<br>Notification Confirmation/Rejection Advice.   |                |
| 10. | Recipient Mobile<br>Carrier:<br><b>Validation</b>   | (1) See Common Validations  |                |
|     | Outcome /<br>action   | 1. The Recipient Mobile Carrier validates the<br>Give Back Notification<br>Confirmation/Rejection Advice and if<br>valid will update their systems.   |                |
|     |   | 2. The Recipient Mobile Carrier validates the<br>Give Back Notification<br>Confirmation/Rejection Advice and if<br>invalid may undertake an Operational<br>Escalation.  |                |

|     | Process Name   | Validations  | Reject<br>code |
|-----|--|--|----------------|
| 11. | Donor Mobile<br>Carrier :<br>Send Broadcast<br>Give Back<br>Notification       | Trigger point – Receipt of a Give Back<br>Notification.  |                |
|     | Outcome /<br>action  | Donor Mobile Carrier sends Broadcast Give<br>Back Notification to all Network Providers<br>within 5 minutes of receipt of the Give Back<br>Notification and up until 20 minutes prior to<br>the end of Standard Hours of Operation. If<br>within 20 minutes prior to the end of Standard<br>Hours of Operation, the Donor Mobile Carrier<br>will send the Broadcast Give Back<br>Notification at the commencement of<br>Standard Hours of Operations the next<br>business day and updates systems. |                |
| 12. | All Network<br>Providers:<br>Receive<br>Broadcast Give<br>Back<br>Notification | Trigger point  |                |
|     | Outcome /<br>action  | All Network Providers send a Broadcast Give<br>Back Notification Receipt Advice to the<br>Donor Mobile Carrier within 1 minute of<br>receipt of the Broadcast Give Back<br>Notification.   |                |
| 13. | All Network<br>Providers:<br><b>Validation</b>                                 | <ol> <li>Data attributes do not conform to data<br/>definitions.</li> </ol>  | (1) 020        |
|     | Outcome /<br>action  | <ol> <li>All Network Providers validate the<br/>Broadcast Give Back Notification and if<br/>found to be valid the Network Providers<br/>implement re-routing on their Networks.</li> <li>All Network Providers validate the</li> </ol>   |                |
|     |  | Broadcast Give Back Notification and it<br>found to be invalid, the Network Providers<br>will undertake an Operational Escalation.   |                |
| 14. | All Network<br>Providers:<br>Implement Re-<br>routing                          | Trigger point  |                |
|     | Outcome /<br>action  | All Network Providers will establish Re-routing<br>on their Networks and then send a Broadcast<br>Give Back Notification Completion Advice<br>back to the Donor Mobile Carrier within 15<br>minutes of receipt of the Broadcast Give<br>Back Notification.   |                |

|     | Process Name   | Validations  | Reject<br>code |
|-----|--|--|----------------|
| 15. | Donor Mobile<br>Carrier:<br>Receives<br>Broadcast Give<br>Back<br>Completion<br>Advice | Trigger point  |                |
|     | Outcome /<br>action  | The Donor Mobile Carrier sends all Broadcast<br>Give Back Completion Receipt Advice to the<br>Network Providers within 1 minute of receipt<br>of the Broadcast Give Back Completion<br>Advice.   |                |
| 16. | Donor Mobile<br>Carrier<br><b>Validation</b>   | (1) See Common Validations   |                |
|     | Outcome /<br>action  | <ol> <li>Donor Mobile Carrier validates the<br/>Broadcast Give Back Completion Advice<br/>and if found to be valid will update its<br/>register.</li> <li>Donor Mobile Carrier validates the<br/>Broadcast Give Back Completion Advice<br/>and if found to be invalid will undertake<br/>an Operational Escalation to the Network<br/>Provider.</li> </ol> |                |
| 17. | Donor Updates<br>Register  | Trigger point  |                |
|     | Outcome /<br>action  | Following the Broadcast Give Back<br>Notification the Donor Mobile Carrier updates<br>their Ported Number Register.  |                |

#### 11 MESSAGE DATA DICTIONARY

- 1. All numeric fields are right justified and leading zero filled.
- 2. All character fields are left justified and leading and trailing blanks suppressed.

| Attribute Name             | Length<br>/Format | Description  |
|----------------------------|-------------------|--|
| AccountReferenceNu<br>mber | CHAR(25)          | A Customer Account/Reference Number held<br>with the Losing CSP relating to the MSN being<br>Ported. Either Account/Reference number or<br>Customer Date of Birth must be supplied in a Port<br>Notification transaction.  |
| ATParty                    | NUM(4)            | Message Audit trail field identifying the party<br>issuing the message at that point in time. An ID<br>identifying the party issuing the message. This is<br>an industry standard 4 digit ID attached to each<br>party- e.g. 0001-Optus; 0002-TELSTRA. A list of all<br>Australian MC or MCSPs and their respective IDs is<br>maintained by Communications Alliance and is<br>available on its web site-<br>http://www.commsalliance.com.au. |
| ATMessageType              | CHAR(10)          | Message Audit trail field describing the type of<br>the message issued. Message type as defined in<br>table 13.1   |
| ATTimeStamp                | NUM(17)           | Message Audit trail field noting the time the message was sent to one thousandth of a second.  |
|                            |                   | Format: CCYYMMDDHHMMSSNNN  |
| CAAuthorisation Date       | NUM(8)            | The date the Customer authorised the Gaining<br>CSP to Port their MSN. Mandatory on all<br>messages  |
|                            |                   | Date format is CCYYMMDD.   |
|                            |                   | Example: 20000121 for 21st January 2000.   |
| CancellationDate           | NUM(8)            | The date the customer cancelled the service.<br>Required only on Give Back messages.   |
|                            |                   | Date format is CCYYMMDD.   |
|                            |                   | Example: 20000121 for 21st January 2000.   |
| CustomerDOB                | NUM(8)            | Customer Date of Birth Either<br>Account/Reference number or Customer Date of<br>Birth must be supplied in a Port Notification<br>transaction.   |
|                            |                   | Date format is CCYYMMDD.   |
|                            |                   | Example: 20000121 for 21st January 2000.   |
| DestinationParty           | NUM(4)            | An ID identifying the party to which the message<br>is directed. This is an industry standard 4 digit ID<br>attached to each party- e.g. 0001-Optus; 0002-<br>TELSTRA. A list of all Australian MC or MCSPs and<br>their respective IDs is maintained by<br>Communications Alliance and is available on its  |

| Attribute Name     | Length<br>/Format | Description   |
|--------------------|-------------------|---|
|                    |                   | web site <u>http://www.commsalliance.com.au</u> .   |
| DonorMC            | NUM(4)            | An ID identifying the Mobile Carrier (MC)<br>donating (giving back) the MSN. This is an<br>industry standard 4 digit ID attached to each<br>MCSP- e.g. 0001-CWO; 0002-TELSTRA. A list of all<br>Australian MCs and their respective IDs is<br>maintained by Communications Alliance and is<br>available on its web site-<br>http://www.commsalliance.com.au.              |
| GainingCSP         | NUM(4)            | An ID identifying the mobile carriage service<br>provider (MCSP) gaining the MSN. This is an<br>industry standard 4 digit ID attached to each<br>MCSP- e.g.0001-Optus; 0002-TELSTRA. A list of all<br>Australian MCSPs and their respective IDs is<br>maintained by Communications Alliance and is<br>available on its web site-<br>http://www.commsalliance.com.au.      |
| GainingMC          | NUM(4)            | An ID identifying the Mobile Carrier (MC) gaining<br>the MSN. This is an industry standard 4 digit ID<br>attached to each MCSP e.g. 0001-Optus; 0002-<br>TELSTRA. A list of all Australian MCs and their<br>respective IDs is maintained by Communications<br>Alliance and is available on its web site-<br>http://www.commsalliance.com.au.                              |
| GiveBackReasonCode | NUM(3)            | A code identifying the reason for Give Back.<br>Required only if the MessageType is "GBN" (Give<br>Back Notification)   |
|                    |                   | Options are Standard (001) or Nuisance (002)  |
| LosingCSP          | NUM (4)           | An ID identifying the mobile carriage service<br>provider (MCSP) losing the MSN. This is an industry<br>standard 4 digit ID attached to each MCSP- e.g.<br>0001-Optus; 0002-TELSTRA. A list of all Australian<br>MCSPs and their respective IDs is maintained by<br>Communications Alliance and is available on its<br>web site- <u>http://www.commsalliance.com.au</u> . |
| LosingMC           | NUM (4)           | An ID identifying the Mobile Carrier (MC) losing<br>the MSN. This is an industry standard 4 digit ID<br>attached to each MCSP- e.g. 0001-CWO; 0002-<br>TELSTRA. A list of all Australian MCs and their<br>respective IDs is maintained by Communications<br>Alliance and is available on its web site-<br>http://www.commsalliance.com.au.                                |
| MessageType        | CHAR(10)          | The porting message type abbreviation. See port message abbreviation table. Mandatory on all messages.  |
| MSN                | NUM(10)           | Mobile service (telephone) number (MSN)<br>involved in a porting transaction. Mandatory on<br>all messages. Example: 0412123456   |
| NetworkProvider    | NUM(4)            | An ID identifying the Network Provider that participated in the Port by altering it routing tables.   |

| Attribute Name    | Length<br>/Format | Description   |
|-------------------|-------------------|---|
| PreviousRequestID | NUM(21)           | An existing unique system generated numeric<br>identifier, which is used in a Port Reversal<br>transaction to identify the invalid Port for a given<br>MSN. Where the Previous Request ID is provided<br>the Account/Reference Number and Date of<br>Birth fields must be blank. Required only if Status<br>is "REVERSAL" and MessageType is "PN".                                      |
|                   |                   | Format: CSPIDCCYYMMDDnnnnnnnn   |
|                   |                   | Example: 000120001113000000001  |
| RecipientMC       | NUM(4)            | An ID identifying the current Mobile Carrier (MC)<br>holding the MSN. This is an industry standard 4<br>digit ID attached to each MCSP- e.g. 0001-CWO;<br>0002-TELSTRA. A list of all Australian MCs and their<br>respective IDs is maintained by Communications<br>Alliance and is available on its web site-<br>http://www.commsalliance.com.au.                                      |
| RecipientCSP      | NUM(4)            | An ID identifying the mobile carriage service<br>provider (MCSP) holding the MSN. This is an<br>industry standard 4 digit ID attached to each<br>MCSP- e.g. 0001-CWO; 0002-TELSTRA. A list of all<br>Australian MCSPs and their respective IDs is<br>maintained by Communications Alliance and is<br>available on its web site-<br>http://www.commsalliance.com.au                      |
| RejectingCSP      | NUM(4)            | An ID identifying the mobile carriage service<br>provider (MCSP) which sent the rejection<br>message. This is an industry standard 4 digit ID<br>attached to each MCSP- e.g. 0001-Optus; 0002-<br>TELSTRA. A list of all Australian MCSPs and their<br>respective IDs is maintained by Communications<br>Alliance and is available on its web site-<br>http://www.commsalliance.com.au. |
| RejectingMC       | NUM(4)            | An ID identifying the Mobile Carrier (MC) which<br>sent the rejection message. This is an industry<br>standard 4 digit ID attached to each MCSP- e.g.<br>0001-CWO; 0002-TELSTRA. A list of all Australian<br>MCs and their respective IDs is maintained by<br>Communications Alliance and is available on its<br>web site- <u>http://www.commsalliance.com.au</u> .                     |
| RejectReasonCode  | NUM(3)            | A code identifying the reason for rejection of a port request. Required only if Status is "REJECTED"  |
|                   |                   | A list of all possible reject reason codes is available in Appendix B   |
| RequestID         | NUM(21)           | A unique system generated numeric identifier<br>created by the originating computer system,<br>which is used in all porting transactions<br>associated with a Mobile Service Number.<br>Mandatory on all messages.  |
|                   |                   | Format: CSPIDCCYYMMDDnnnnnnnn   |
|                   |                   | Example: 000120001113000000001  |

| Attribute Name   | Length<br>/Format | Description   |
|------------------|-------------------|---|
| SendingParty     | NUM(4)            | An ID identifying the party issuing the message.<br>This is an industry standard 4 digit ID attached to<br>each party- e.g. 0001-Optus; 0002-TELSTRA. A list<br>of all Australian MC or MCSPs and their<br>respective IDs is maintained by Communications<br>Alliance and is available on its web site-<br>http://www.commsalliance.com.au. |
| TargetTechnology | NUM(3)            | A code identifying the target technology for the Port.  |
|                  |                   | Example: 001 = GSM.   |
| TimeStamp        | NUM(17)           | The time the message was sent to one thousandth of a second. Mandatory on all messages.   |
|                  |                   | Format: CCYYMMDDHHMMSSNNN   |
| WarningCode      | NUM(3)            | A code sent from a Mobile Carrier to its CSP to undertake further validation.   |

#### 12 **REFERENCES**

| Publication Title  |   |  |  |
|--|---|--|--|
| Industry Codes   |   |  |  |
| C570   | Mobile Number Portability                       |  |  |
|  |   |  |  |
| Industry Guidelines  |   |  |  |
| G579   | Mobile Number Portability Operations Manual     |  |  |
| G573.1   | XML Messaging Formats                           |  |  |
| Appendix E   |   |  |  |
| G573.2   | Mobile Number Portability - IT Specification    |  |  |
|  | Part 2: Architecture and Messaging Requirements |  |  |
| G573.3   | Mobile Number Portability - IT Specification    |  |  |
|  | Part 3: Common Network                          |  |  |
| Industry Documents   |   |  |  |
| Eligible Party Identification Code List<br>(available from <u>www.commsalliance.com.au</u> ) |   |  |  |

#### APPENDIX

# A Maximum Transaction Response Times

| Transaction                                    | Direction of<br>Transaction | Maximum response<br>time   |
|--|-----------------------------|--|
| Port Notification                              |                             |  |
| Port Notification                              | GCSP to GMC                 | 5 Minutes  |
| Port Notification                              | GMC to LMC                  | 5 Minutes  |
| Port Notification                              | LMC to LCSP                 | 5 Minutes  |
| Port Notification Confirmation                 | LCSP to LMC                 | 15 Minute  |
| Port Notification Confirmation transit         | LMC to GMC                  | 1 Minute   |
| Port Notification Confirmation transit         | GMC to GCSP                 | 1 Minute   |
| Port Notification Rejection                    | GMC to GCSP                 | 5 Minutes  |
| Port Notification Rejection                    | LMC to GMC                  | 5 Minutes  |
| Port Notification Rejection                    | LCSP to LMC                 | 15 Minutes   |
| Port Notification Rejection transit            | LMC to GMC                  | 1 Minute   |
| Port Notification Rejection transit            | GMC to GCSP                 | 1 Minute   |
| Port Cutover Notification                      |                             |  |
| Port Cutover Notification                      | GCSP to GMC                 | 5 Minutes  |
| Port Cutover Notification                      | GMC to LMC                  | 1 Minute   |
| Port Cutover Notification                      | LMC to LCSP                 | 5 Minutes  |
| Port Cutover Notification Rejection            | GMC to GCSP                 | 1 Minute   |
| Port Cutover Notification Rejection            | LMC to GMC                  | 5 Minutes  |
| Port Cutover Notification Rejection            | LCSP to LMC                 | 15 Minutes   |
| Port Cutover Notification Rejection transit    | LMC to GMC                  | 1 Minute   |
| Port Cutover Notification Rejection transit    | GMC to GCSP                 | 1 Minute   |
| Port Cutover Notification Confirmation         | LMC to GMC                  | 5 Minutes  |
| Port Cutover Notification Confirmation         | LCSP to LMC                 | 15 Minutes   |
| Port Cutover Notification Confirmation transit | LMC to GMC                  | 1 Minute   |
| Port Cutover Notification Confirmation transit | GMC to LMC                  | 1 Minute   |
| Port Cutover Notification Confirmation transit | GMC – GCSP                  | 1 Minute   |
| Broadcast Port Cutover Notification            | GMC to NPs                  | 2 hours<br>(Note: Within 2 hours of<br>the Port Cutover<br>Confirmation being<br>received from the<br>LMC) |
| Broadcast Port Cutover Completion Advice       | NPs to GMC                  | 15 Minutes from receipt<br>of BN   |
| Port Cutover Completion Advice                 | GMC to GCSP                 | 1 Minute   |

| Transaction  | Direction of<br>Transaction | Maximum response<br>time  |  |
|--|-----------------------------|---|--|
| Port Cutover Completion Advice                     | LMC to LCSP                 | 1 Minute  |  |
| Technology Transfer                                |                             |   |  |
| Broadcast Technology Transfer Notification         | GMC to NPs                  | Within 5 minutes of an<br>MSN changing its<br>Network technology                          |  |
| Broadcast Technology Transfer Completion<br>Advice | NPs to GMC                  | 15 Minutes from receipt of BTTN   |  |
| Port Withdrawal Notification                       |                             |   |  |
| Port Withdrawal Notification                       | GCSP to GMC                 | 1 hour<br>(1 hour from receipt of<br>Customer's instruction<br>to cancel Port<br>Request) |  |
| Port Withdrawal Notification                       | GMC to LMC                  | 5 Minutes   |  |
| Port Withdrawal Notification                       | LMC to LCSP                 | 5 Minutes   |  |
| Port Withdrawal Notification Rejection             | GMC to GCSP                 | 5 Minutes   |  |
| Port Withdrawal Notification Rejection             | LMC to GMC                  | 5 Minutes   |  |
| Port Withdrawal Notification Rejection             | LCSP to LMC                 | 15 Minutes  |  |
| Port Withdrawal Notification Rejection transit     | LMC to GMC                  | 1 Minute  |  |
| Port Withdrawal Notification Rejection transit     | GMC to GCSP                 | 1 Minute  |  |
| Port Withdrawal Notification Confirmation          | LCSP to LMC                 | 15 Minutes  |  |
| Port Withdrawal Notification Confirmation transit  | LMC to GMC                  | 1 Minute  |  |
| Port Withdrawal Notification Confirmation transit  | GMC to GCSP                 | 1 Minute  |  |
| Port Expiry Notification                           |                             |   |  |
| Port Expiry Notification                           | LMC – GMC                   | 5 Minutes   |  |
| Port Expiry Notification                           | GMC – GCSP                  | 1 Minute  |  |
| Port Expiry Notification                           | LMC to LCSP                 | 5 Minutes   |  |
| Give Back Notification                             |                             |   |  |
| Give Back Notification                             | RCSP to RMC                 | 5 Minutes   |  |
| Give Back Notification                             | RMC to DMC                  | 5 Minutes   |  |
| Give Back Notification Confirmation Advice         | RMC to RCSP                 | 5 minutes   |  |
| Give Back Notification Rejection Advice            | RMC - RCSP                  | 5 minutes   |  |
| Give Back Notification Confirmation Advice         | DMC - RMC                   | 5 minutes   |  |
| Give Back Notification Rejection Advice            | DMC to RMC                  | 5 minutes   |  |
| Broadcast Give Back Notification                   | DMC to NPs                  | 5 Minutes   |  |
| Broadcast Give Back Completion Advice              | NPs to DMC                  | 15 Minutes  |  |

## **B** Reject Codes

| No. | Reject Reason  | Code |
|-----|--|------|
| 1.  | Not an MSN   | 001  |
| 2.  | MSN not Issued                                       | 003  |
| 3.  | Port in progress                                     | 008  |
| 4.  | MSN not allocated to a Mobile Carrier                | 013  |
| 5.  | Recipient Mobile Carrier is the Donor Mobile Carrier | 014  |
| 6.  | MSN not held   | 016  |
| 7.  | MSN not associated with Account/Reference Number     | 017  |
| 8.  | Data attributes do not conform to Data Definitions   | 020  |
| 9.  | Request ID not confirmed and active                  | 035  |
| 10. | MSN active on Network                                | 038  |
| 11. | Request ID not Active                                | 041  |
| 12. | Service is currently with the Gaining Mobile Carrier | 052  |
| 13. | Account/Reference Number or Date of Birth not held   | 058  |
| 14. | Port Message Type out of sequence                    | 059  |
| 15. | Invalid CA Authorisation Date                        | 067  |
| 16. | MSN not associated with Date of Birth                | 070  |
| 17. | MSN not associated with Previous Request ID          | 071  |
| 18. | Request ID not unique                                | 077  |
| 19. | MSN not Ported                                       | 078  |
| 20. | Incorrect Destination Party                          | 079  |
| 21. | Port Reversal is greater than six months             | 080  |

#### C Codes Sets

#### C1 Give Back Reason Codes

| Give Back Reason Code | Explanation                         |
|-----------------------|-------------------------------------|
| 001                   | Standard                            |
| 002                   | MSN Cancelled due to nuisance calls |

## C2 Warning Codes

| Warning Code | Explanation                   |
|--------------|-------------------------------|
| WC1          | MSN not active on LMC Network |

#### C3 Target Technology Codes

| Target Technology Code | Explanation                  |  |
|------------------------|------------------------------|--|
| 001                    | GSM and 3GSM                 |  |
| 002                    | СДМА                         |  |
| 003                    | UMTS (3rd generation mobile) |  |

## C4 Mobile Carriers

The Code Set for Mobile Carriers is maintained by Communications Alliance and is available on its web site - <u>http://www.commsalliance.com.au</u>.

## C5 Mobile Carriage Service Providers

The Code Set for Mobile CSPs is maintained by Communications Alliance and is available on its web site - <u>http://www.commsalliance.com.au</u>.

## C6 Network Providers

The Code Set for Mobile NPs is maintained by Communications Alliance and is available on its web site - <u>http://www.commsalliance.com.au</u>.

# C7 Definition Mapping and Message Types

| IT Spec Definitions and Message<br>Types                 | IT Spec<br>Acronyms and<br>Message Type<br>Code Set | Ops Code Definitions                             |
|--|---|--|
| Port Notification  |   | Port Notification                                |
| Port Notification  | PN  | Port Notification                                |
| Port Notification Receipt Advice                         | PNREC   | Port Notification Receipt Advice                 |
| Port Notification Confirmation<br>Advice                 | PNCON   | Port Notification Confirmation                   |
| Port Notification Confirmation<br>Receipt Advice         | PNCONREC  | Port Notification Confirmation Receipt<br>Advice |
| Port Notification Rejection Advice                       | PNREJ   | Port Notification Rejection                      |
| Port Notification Rejection Receipt<br>Advice            | PNREJREC  | Port Notification Rejection Receipt<br>Advice    |
| Port Cutover Notification                                |   | Port Cutover Notification                        |
| Port Cutover Notification                                | PCN   | Port Cutover Notification                        |
| Port Cutover Notification Receipt<br>Advice              | PCNREC  | Port Cutover Notification Receipt<br>Advice      |
| Port Cutover Notification<br>Confirmation Advice         | PCNCON  | Port Cutover Confirmation                        |
| Port Cutover Notification<br>Confirmation Receipt Advice | PCNCONREC   | Port Cutover Confirmation Receipt<br>Advice      |
| Port Cutover Notification Rejection<br>Advice            | PCNREJ  | Port Cutover Rejection                           |
| Port Cutover Notification Rejection<br>Receipt Advice    | PCNREJREC   | Port Cutover Rejection Receipt<br>Advice         |
| Broadcast Port Cutover Notification                      |   | Broadcast Notification                           |
| Broadcast Port Cutover Notification                      | BPCN  | Broadcast Notification                           |
| Broadcast Port Cutover Notification<br>Receipt Advice    | BPCNREC   | Broadcast Notification Receipt Advice            |
| Broadcast Port Cutover Completion<br>Advice              | врссом  | Broadcast Completion Advice                      |
| Broadcast Port Cutover Completion<br>Receipt Advice      | BPCCOMREC   | Broadcast Completion Receipt<br>Advice           |
| Port Cutover Completion Advice                           | РССОМ   | Port Completion Advice                           |
| Port Cutover Completion Receipt<br>Advice                | PCCOMREC  | Port Completion Advice Receipt<br>Advice         |

| IT Spec Definitions          | IT Spec<br>Acronyms | Ops Code Definitions    |
|------------------------------|---------------------|-------------------------|
| Port Withdrawal Notification |                     | Withdrawal Notification |
| Port Withdrawal Notification | PWN                 | Withdrawal Notification |

| IT Spec Definitions  | IT Spec<br>Acronyms | Ops Code Definitions   |
|--|---------------------|--|
| Port Withdrawal Notification Receipt<br>Advice               | PWNREC              | Withdrawal Notification Receipt<br>Advice                    |
| Port Withdrawal Notification<br>Confirmation                 | PWNCON              | Withdrawal Confirmation                                      |
| Port Withdrawal Notification<br>Confirmation Receipt Advice  | PWNCONREC           | Withdrawal Confirmation Receipt<br>Advice                    |
| Port Withdrawal Notification<br>Rejection                    | PWNREJ              | Withdrawal Rejection   |
| Port Withdrawal Notification Receipt<br>Advice               | PWNREJREC           | Withdrawal Rejection Receipt Advice                          |
| Port Expiry Notification                                     |                     | Expiry Notification  |
| Port Expiry Notification                                     | PEN                 | Expiry Notification  |
| Port Expiry Notification Receipt<br>Advice                   | PENREC              | Expiry Notification Receipt Advice                           |
| Give Back Notification                                       |                     | Give Back Notification                                       |
| Give Back Notification                                       | GBN                 | Give Back Notification                                       |
| Give Back Notification Receipt<br>Advice                     | GBNREC              | Give Back Notification Receipt Advice                        |
| Give Back Notification Confirmation<br>Advice                | GBNCON              | Give Back Confirmation Advice                                |
| Give Back Notification Confirmation<br>Receipt Advice        | GBNCONREC           | Give Back Confirmation Receipt<br>Advice                     |
| Give Back Notification Rejection<br>Advice                   | GBNREJ              | Give Back Rejection Advice                                   |
| Give Back Notification Rejection<br>Receipt Advice           | GBNREJREC           | Give Back Rejection Receipt Advice                           |
| Broadcast Give Back Notification                             |                     | Broadcast Give Back Notification                             |
| Broadcast Give Back Notification                             | BGBN                | Broadcast Give Back Notification                             |
| Broadcast Give Back Notification<br>Receipt Advice           | BGBNREC             | Broadcast Give Back Notification<br>Receipt Advice           |
| Broadcast Give Back Completion<br>Advice                     | BGBCOM              | Give Back Completion   |
| Broadcast Give Back Completion<br>Receipt Advice             | BGBCOMREC           | Give Back Completion Receipt<br>Advice                       |
| Broadcast Technology Transfer<br>Notification                |                     | N/A  |
| Broadcast Technology Transfer<br>Notification                | BTTN                | Broadcast Technology Transfer<br>Notification                |
| Broadcast Technology Transfer<br>Notification Receipt Advice | BTTNREC             | Broadcast Technology Transfer<br>Notification Receipt Advice |
| Broadcast Technology Transfer<br>Completion Advice           | BTTCOM              | Broadcast Technology Transfer<br>Completion Advice           |
| Broadcast Technology Transfer                                | BTTCOMREC           | Broadcast Technology Transfer                                |

| IT Spec Definitions       | IT Spec<br>Acronyms | Ops Code Definitions      |
|---------------------------|---------------------|---------------------------|
| Completion Receipt Advice |                     | Completion Receipt Advice |

## D XML Messaging Formats

This Appendix is published as a separate document: G573.1 - Appendix E

## PARTICIPANTS

The Working Committee responsible for the revisions made to this Guideline consisted of the following organisations and their representatives:

| Organisation     | Membership | Representative       |
|------------------|------------|----------------------|
| ACCAN            | Non-voting | Samuel Kininmonth    |
| АСМА             | Non-voting | Emma Bain            |
| АСМА             | Non-voting | Sofie Hendrickse     |
| Aussie Broadband | Voting     | Kingsley Nash        |
| Aussie Broadband | Non-voting | Jay Binks            |
| Optus            | Voting     | Chad Heininger       |
| Optus            | Non-voting | Nick Nicolaou        |
| Paradigm One     | Voting     | Devendra Gupta       |
| Symbio           | Non-voting | Geoff Brann          |
| Telstra          | Voting     | David Fabbian        |
| Telstra          | Non-voting | Collin Van Uden      |
| Telstra          | Non-voting | Alison O'Leary       |
| TPG Telecom      | Voting     | Annie Leahy          |
| TPG Telecom      | Non-voting | Alexander R. Osborne |

This Working Committee was chaired by Alexander R. Osborne. Craig Purdon of Communications Alliance provided project management support.

Communications Alliance was formed in 2006 to provide a unified voice for the Australian communications industry and to lead it into the next generation of converging networks, technologies and services.

In pursuing its goals, Communications Alliance offers a forum for the industry to make coherent and constructive contributions to policy development and debate.

Communications Alliance seeks to facilitate open, effective and ethical competition between service providers while ensuring efficient, safe operation of networks, the provision of innovative services and the enhancement of consumer outcomes.

It is committed to the achievement of the policy objective of the *Telecommunications Act* 1997 - the greatest practicable use of industry self-regulation without imposing undue financial and administrative burdens on industry.