

COMMUNICATIONS ALLIANCE

Customer Equipment and Cable Reference Panel

Expression of Intent EOI/22/003 Warning message labelling

AS/CA S002:2010 Analogue interworking and non-interference requirements for Customer Equipment for connection to the Public Switched Telephone Network

AS/CA S004:2013 Voice performance requirements for Customer Equipment

AS/CA S042.1:2020 Requirements for connection to an air interface of a Telecommunications Network— Part 1: General



The *Customer Equipment and Cable Reference Panel* (CECRP) established a *Publication Advisory Group* (PAG) in 2004. The purpose of the PAG is to provide the opinion of experienced members of the Communications Alliance technical bodies to queries of the intent of specific requirements in published Standards and Guidelines for which the CECRP is responsible.

The following notes are to be read in conjunction with the attached *Expression of Intent* (Eol):

1. The PAG consists of active members of the CECRP, but its opinions are those of the PAG and are not voted decisions of any Communications Alliance Working Committees.
2. When it is felt that a query arose due to a possible lack of clarity in a Standard or Guideline, the matter is brought to the attention of the CECRP to be considered for future work. However, this will not necessarily lead to any future amendment of the Standard or Guideline.
3. The PAG is restricted to expressing the intent of the words of the publication in question, as the members of the PAG either recollect the original intentions of the Working Committee that developed the Standard or Guideline, or is based on the opinions of nominated advisors within the telecommunications industry. The Eol is not an interpretation of the requirements of the publication.
4. The Eol has no regulatory or legal status and represents only the PAG's view of the intent or likely intent underlying the relevant publication. Eols are issued to explain and clarify the intent or likely intent of the Standard or Guideline and do not constitute an alteration to the original Standard or Guideline or provide new requirements. The PAG cannot make new rules to fit situations not yet covered in the Standard or Guideline. Changes to the Standard or Guideline are made only through revisions or amendments to that publication.
5. The PAG does not provide a consultancy service where organisations are in disagreement on whether a specific design or configuration meets the requirements of a particular Standard.
6. The Eol does not constitute legal advice. Any reliance upon or use made of the published *Expressions of Intent* (Eol) by the query submitter, or any other person, is solely at their own risk. Communications Alliance does not guarantee that compliance with any Eol will constitute compliance with the relevant publication.

Inquiries related to the Standards and Guidelines that have been developed under the CECRP are welcome. Such inquiries are to be forwarded through Communications Alliance to the secretary of the PAG. Responses are sent to the query submitter by the secretary and are circulated to members of the CECRP, the PAG and other technical advisors involved in the development of the response. *Expressions of Intent* (Eoi) are published on the Communications Alliance website at www.commsalliance.com.au.

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Part 1: General**



With respect to your query, please note that the CECRP response is restricted to expressing the PAG's view of the intent or likely intent of the words of the Standard concerned. Some queries therefore may be more appropriately addressed to the Australian Communications and Media Authority (ACMA), a test laboratory or experienced consultant concerned with Customer Equipment design requirements.

It is understood that your fundamental question concerning AS/CA S002:2010, AS/CA S004:2013 and AS/CA S042.1:2020 is:

Do the requirements for product warning message labelling in AS/CA S002, AS/CA S004 and AS/CA S042.1 to allow for these messages to be located online to reduce compliance costs and unnecessary paper usage?

In response to this query:

AS/CA S002:2010 and AS/CA S042.1:2020 have mandatory requirements that if the CE does not continue to operate for more than 30 minutes after the loss of mains power, an appropriately worded warning notice be included in or with the CE documentation. There is also guidance that the warning notice should also be placed on the outside surface of the CE's packaging and suggested wording is provided in the Standard.

AS/CA S004:2013 has mandatory requirements for the CE not hold any dangerous objects in the mouthcap or earcap regions unless the CE is provided with a suitable warning notice. Guidance is provided in the note that any warning notice should be legible and placed in a readily visible position, for example, placed on the CE, on the CE packaging or in the User Instructions

These requirements do not specify that the warning notices be provided by printed material. It is recognised that it is acceptable practice for CE documentation such as user manuals, which would include safety warning information, to be provided in electronic format, typically provided via the suppliers' online websites.