



www.accan.org.au info@accan.org.au 02 9288 4000

Submission 8 March 2024

Craig Purdon
Project Manager
Communications Alliance
Level 12/75 Miller Street
North Sydney NSW 2060

Re: C657:2024 Inbound Number Portability

Dear Mr Purdon,

The Australian Communications Consumer Action Network (**ACCAN**) thanks Communications Alliance for the opportunity to provide feedback on *C657:2024 Inbound Number Portability* (**the Code**).

ACCAN is the peak body that represents consumers on communications issues including telecommunications, broadband, and emerging new services. ACCAN provides a strong unified voice to industry and government as consumers work towards communications services that are trusted, inclusive and available for all.

ACCAN considers the current Code to largely be meeting its intended objectives: providing guidance for industry and providing appropriate consumer protections.

We thank Communications Alliance for the opportunity to provide comments on the Code. Should you wish to discuss any of the issues raised in this submission further, please do not hesitate to contact me at <a href="mailto:samuel.kininmonth@accan.org.au">samuel.kininmonth@accan.org.au</a>.

Yours sincerely,

Samuel Kininmonth Policy Adviser

The Australian Communications Consumer Action Network (ACCAN) is Australia's peak communication consumer organisation. The operation of ACCAN is made possible by funding provided by the Commonwealth of Australia under section 593 of the Telecommunications Act 1997. This funding is recovered from charges on telecommunications carriers.