

WEL Corporation

RE: Clause 4.2.1 e) Prefer option 2, issued to the A -Party caller by any C/CSP. Our business relies on making short duration, high volume calls for the purpose of an alert or notification. Often the CLI that is required to be used is issued to a customer of ours, from another C/CSP. The reason is so that the B-Party can call back the A-Party if required. Examples of this are cybersecurity alerts to SIEM/SOC teams of urgent phone call alerts, using our email to Text to Speech service. Another potential version of drafting could be: 4.2.1e) Issued to the A Party caller by any C/CSP, providing that the Originating C/CSP retains verifiable authority and direction from the A-Party to use the CLI. (Period of grace to obtain documentary evidence?)