

Information on Communications Alliance Working Committees



WC123 : Network Management for Emergency Calls Working Committee

Please note: EXPRESSIONS OF INTEREST FOR THIS WORKING COMMITTEE MUST BE RECEIVED BY 5.00 PM, 4 October 2024

Due to the need to progress these matters quickly, late applications will not be accepted and extensions will not be granted.

1 About Communications Alliance

Communications Alliance is the primary telecommunications industry body in Australia. Its membership is drawn from a wide cross-section of the communications industry, including carriers, carriage and internet service providers, content providers, search engines, equipment vendors, IT companies, consultants and business groups.

Its vision is to provide a unified voice for the telecommunications industry and to lead it into the next generation of converging networks, technologies and services. The prime mission of Communications Alliance is to promote the growth of the Australian communications industry and the protection of consumer interests by fostering the highest standards of business ethics and behaviour through industry self-governance.

For more details about Communications Alliance, see <https://www.commsalliance.com.au/>.

2 Communications Alliance Working Committees

Each Communications Alliance Working Committee is directly responsible for the content of specific work assigned to it, such as the drafting of Standards, Industry Codes and Guidelines. Working Committees are established to perform an area of work identified by the relevant Reference Panel or Advisory Group.

Working Committees will meet regularly and are required to provide progress reports. Members would be expected to contribute substantial time outside formal Working Committee meetings.

Working Committees are established for the duration of a specific task and are disbanded once the task is completed. Members are selected to provide effective representation of the industry and community sectors relevant to the Committee's subject area. For example, a Customer Equipment Standard can only deal with issues pertaining to sections of the industry which have the opportunity to input into its development.

3 Terms of Reference of the WC123 : Network Management for Emergency Calls Working Committee

The **WC123 : Network Management for Emergency Calls** Working Committee has been established to perform an area of work identified by the Network Reference Panel (NRP).

Specifically, the Working Committee is to review Recommendation 16, and the Government response to it, in the *Australian Government Response to the Bean Review Final Report*¹ and develop industry guidance on:

- Establishing “the ability to remotely access and activate network management tools ... in the event of a core network outage”;
- Having “sufficient network redundancy to deploy” these network management tools “in the event of a core network outage”;
- Maintain alignment with any relevant international specifications.
- Maintain consistency with the format of the current Communications Alliance template.

Primary deliverables

- New or revised industry guidance that addresses network management tools in relation to emergency calls.

The project milestones of the Working Committee are:

Milestone	Targets
Approval to start	September 2024
Public comment start	December 2024
Public comment close	January 2025
Ballot start	January 2025
Ballot close	February 2025
Approval for publication	February 2025
Publication	February 2025

4 Membership of the WC123 : Network Management for Emergency Calls Working Committee

WC123 : Network Management for Emergency Calls Working Committee members will be selected to ensure adequate representation of industry and consumer interests. Members need not be members of Communications Alliance and may include representatives from regulatory bodies.

¹ <https://www.infrastructure.gov.au/department/media/publications/australian-government-response-bean-review-final-report-review-optus-outage-8-november-2023-april>

Membership will be assessed on the basis of achieving/ensuring appropriate and balanced representation of interested, affected sectors. In the interests of achieving a workable sized committee, the lodging of an Expression of Interest does not guarantee membership on the **WC123 : Network Management for Emergency Calls** Working Committee.

Membership of Communications Alliance Working Committees is restricted to one voting member per organisation. Additional members from an organisation can nominate as participating members. Unlike voting members, participating members will not be eligible to participate in any vote in the Working Committee, unless authorised by the voting member in their absence.

The Working Committee constituency by sector is:

Sector
Carrier (6)
Carriage Service Provider (2)

5 Role of Working Committee Members

Members of the **WC123 : Network Management for Emergency Calls** Working Committee are required to:

- participate in Working Committee meetings;
- where possible, ensure that an 'alternate' representative from your organisation can attend meetings in your absence;
- contribute to the content development and drafting of the new Guideline; and
- vote on the publication on the completion of the content development at the end of the project.

6 Consumer/Community Representative Travel Costs

Communications Alliance will consider on a case-by-case basis the payment of travel costs associated with the attendance of consumer/community representatives at Working Committee meetings. Wherever possible, meetings will be held by teleconference and other electronic means.

7 Expressions of Interest

Please note:

If you have previously been nominated for the **WC123 : Network Management for Emergency Calls** Working Committee through a consumer organisation, you need not lodge an Expression of Interest.

Expressions of Interest for Working Committee membership must include:

- Statement of relevant experience, why you are interested in participating in the Working Committee and which group you are representing (if any);
- Brief resume outlining your experience; and
- Completed and signed nomination form.

Expressions of Interest for the **WC123 : Network Management for Emergency Calls** Working Committee should be lodged, preferably by email, with:

James Duck, Project Manager, on
e-mail j.duck@commsalliance.com.au

Alternatively, Expressions of Interest can be forwarded to:

WC123 : Network Management for Emergency Calls
COMMUNICATIONS ALLIANCE
PO Box 444
Milsons Point NSW 1565

Queries can be directed to the Project Manager by email or alternatively via:
telephone (02) 9959 9111 or facsimile (02) 9954 6136.

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