

WC102 - Local Number Portability

Terms of Reference

The **WC102 - Local Number Portability** Working Committee has been established to perform an area of work identified by the Operations Reference Panel (ORP). This Committee in carrying out the specific terms below is to observe the following guidelines, as appropriate:



- to ensure that if the Code is to be registered with ACMA that it comply with Part 6 of the *Telecommunications Act 1997* and the ACMA "*Developing Telecommunications Codes for registration – a Guide*" including the identification of:
 - the sections of the industry that are to be covered by the Code, as per s.110 of the Act; and
 - the telecommunications activities to be covered by the Code, as per s.109 of the Act.

Specifically the Working Committee is to review the submissions received during the Code review process and to revise the C540:2013 **Local Number Portability Code (Incorporating Variation No.1/2016)** to:

- consider the categorisation of ports and whether these are fit for purpose in today's telecommunications environment;
- consider the current timeframes and SLAs for ports and whether these can be improved;
- consider the impact of unauthorised ports on customers and what process improvements and SLAs can be introduced to minimise these harms;
- consider the introduction of a defined quarantine process consistent with other porting solutions, number management and Rights Of Use of Numbers obligations;
- consider if the Code should include a wholesale port process;
- consider processes for individual number ports and intra-carrier ports;
- consider whether any process improvements can be implemented in a staged approach – short term, medium term, long term.
- consider if address-based limitations for CAT C port batches are still appropriate.
- review porting rules for Complex Services and Pending Disconnection.
- correct any identified typographical error(s) and make any necessary improvements to Code readability, layout, etc.
- update references where appropriate.

Primary deliverables

- a revised version of C540 **Local Number Portability Code**
- revised versions of any related Guidelines which may be deemed necessary to ensure consistency with the Code.