

- Comment is on: DR C555:2017 Integrated Public Number Database (IPND)

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- Your Comments: 1. Clause 4.1.4, change from “CSPs must advise Customers” to “CSPs must take reasonable steps to advise Customers”. The reason for this is to bring this clause into line with 4.1.3 and 4.1.6, so a consistent legal standard applies across these clauses. Otherwise 4.1.4 appears to create a different type of obligation with no explanation of how it could be met. 2. Regarding implementation, Optus would require at least 6 months to implement any changes from the existing Code.